

COMPUTER TASK GROUP INC

Form 10-Q

July 24, 2013

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UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE  
ACT OF 1934

For the quarterly period ended June 28, 2013

OR

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE  
ACT OF 1934

For the Transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File No. 1-9410

COMPUTER TASK GROUP, INCORPORATED

(Exact name of registrant as specified in its charter)

New York

16-0912632

(State of incorporation)

(I.R.S. Employer Identification No.)

800 Delaware Avenue, Buffalo, New York

14209

(Address of principal executive offices)

(Zip Code)

Registrant's telephone number, including area code: (716) 882-8000

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES ☒ NO ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES ☒ NO ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☐ Accelerated filer ☐ Non-accelerated filer ☒ (Do not check if a smaller reporting company) Smaller reporting company ☐

Non-accelerated filer ☐ (Do not check if a smaller reporting company) Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). YES ☐ NO ☒

APPLICABLE ONLY TO CORPORATE ISSUERS:

|                                         |                                        |
|-----------------------------------------|----------------------------------------|
| Title of each class                     | Shares outstanding at<br>July 19, 2013 |
| Common stock, par value \$.01 per share | 18,825,751                             |

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## PART I. FINANCIAL INFORMATION

## Item 1. Financial Statements

COMPUTER TASK GROUP, INCORPORATED  
CONDENSED CONSOLIDATED STATEMENTS OF INCOME

(amounts in thousands, except per share data)

(Unaudited)

|                                              | For the<br>Quarter Ended |                  | For the Two<br>Quarters Ended |                  |
|----------------------------------------------|--------------------------|------------------|-------------------------------|------------------|
|                                              | June 28,<br>2013         | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 |
| Revenue                                      | \$107,117                | \$106,705        | \$215,612                     | \$210,072        |
| Direct costs                                 | 84,470                   | 83,810           | 170,366                       | 165,325          |
| Selling, general and administrative expenses | 16,248                   | 16,752           | 32,665                        | 33,005           |
| Operating income                             | 6,399                    | 6,143            | 12,581                        | 11,742           |
| Interest and other income                    | 9                        | 53               | 19                            | 97               |
| Non-taxable life insurance proceeds          | —                        | 423              | —                             | 423              |
| Interest and other expense                   | 115                      | 92               | 234                           | 186              |
| Income before income taxes                   | 6,293                    | 6,527            | 12,366                        | 12,076           |
| Provision for income taxes                   | 2,238                    | 2,404            | 4,254                         | 4,593            |
| Net income                                   | \$4,055                  | \$4,123          | \$8,112                       | \$7,483          |
| Net income per share:                        |                          |                  |                               |                  |
| Basic                                        | \$0.26                   | \$0.27           | \$0.53                        | \$0.49           |
| Diluted                                      | \$0.24                   | \$0.25           | \$0.47                        | \$0.45           |
| Weighted average shares outstanding:         |                          |                  |                               |                  |
| Basic                                        | 15,459                   | 15,123           | 15,445                        | 15,147           |
| Diluted                                      | 17,098                   | 16,747           | 17,082                        | 16,810           |
| Cash dividend declared per share             | \$0.05                   | \$—              | \$0.10                        | \$—              |

The accompanying notes are an integral part of these condensed consolidated financial statements.

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COMPUTER TASK GROUP, INCORPORATED  
CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME  
(amounts in thousands)  
(Unaudited)

|                                                                                                                                                                                               | For the<br>Quarter Ended |                  | For the Two<br>Quarters Ended |                  |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------|-------------------------------|------------------|
|                                                                                                                                                                                               | June 28,<br>2013         | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 |
| Net Income                                                                                                                                                                                    | \$4,055                  | \$4,123          | \$8,112                       | \$7,483          |
| Foreign currency adjustment                                                                                                                                                                   | 290                      | (989 )           | (297 )                        | (578 )           |
| Change in pension loss, net of taxes of \$18 and \$28 in the<br>2013 and 2012 second quarters, respectively, and \$36 and<br>\$58 in the first two quarters of 2013 and 2012,<br>respectively | (9 )                     | 130              | 153                           | 144              |
| Comprehensive income                                                                                                                                                                          | \$4,336                  | \$3,264          | \$7,968                       | \$7,049          |

The accompanying notes are an integral part of these condensed consolidated financial statements.

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CONDENSED CONSOLIDATED BALANCE SHEETS

(amounts in thousands, except share balances)

(Unaudited)

|                                                                                                   | June 28, 2013 | Dec. 31, 2012 |
|---------------------------------------------------------------------------------------------------|---------------|---------------|
| Assets                                                                                            |               |               |
| Current Assets:                                                                                   |               |               |
| Cash and cash equivalents                                                                         | \$33,974      | \$40,614      |
| Accounts receivable, net of allowances of \$866 and \$862 in 2013 and 2012, respectively          | 75,763        | 70,459        |
| Prepaid and other current assets                                                                  | 2,471         | 1,450         |
| Deferred income taxes                                                                             | 1,099         | 1,145         |
| Total current assets                                                                              | 113,307       | 113,668       |
| Property, equipment and capitalized software, net                                                 | 7,537         | 6,916         |
| Goodwill                                                                                          | 37,917        | 35,678        |
| Deferred income taxes                                                                             | 7,006         | 6,435         |
| Other assets                                                                                      | 2,842         | 2,871         |
| Investments                                                                                       | 893           | 637           |
| Total assets                                                                                      | \$169,502     | \$166,205     |
| Liabilities and Shareholders' Equity                                                              |               |               |
| Current Liabilities:                                                                              |               |               |
| Accounts payable                                                                                  | \$10,004      | \$10,170      |
| Accrued compensation                                                                              | 30,367        | 32,162        |
| Advance billings on contracts                                                                     | 1,968         | 2,481         |
| Dividend payable                                                                                  | 764           | —             |
| Other current liabilities                                                                         | 3,361         | 4,747         |
| Income taxes payable                                                                              | —             | 641           |
| Total current liabilities                                                                         | 46,464        | 50,201        |
| Deferred compensation benefits                                                                    | 12,760        | 12,847        |
| Other long-term liabilities                                                                       | 416           | 376           |
| Total liabilities                                                                                 | 59,640        | 63,424        |
| Shareholders' Equity:                                                                             |               |               |
| Common stock, par value \$0.01 per share, 150,000,000 shares authorized; 27,017,824 shares issued | 270           | 270           |
| Capital in excess of par value                                                                    | 120,814       | 119,183       |
| Retained earnings                                                                                 | 106,230       | 99,644        |
| Less: Treasury stock of 8,192,969 and 8,276,014 shares at cost, in 2013 and 2012, respectively    | (51,272 )     | (50,302 )     |
| Stock Trusts of 3,363,351 shares at cost in both periods                                          | (55,083 )     | (55,083 )     |
| Other                                                                                             | (273 )        | (251 )        |
| Accumulated other comprehensive loss                                                              | (10,824 )     | (10,680 )     |
| Total shareholders' equity                                                                        | 109,862       | 102,781       |
| Total liabilities and shareholders' equity                                                        | \$169,502     | \$166,205     |

The accompanying notes are an integral part of these condensed consolidated financial statements.



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COMPUTER TASK GROUP, INCORPORATED  
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
(amounts in thousands)  
(Unaudited)

|                                                       | For the Two<br>Quarters Ended |                  |
|-------------------------------------------------------|-------------------------------|------------------|
|                                                       | June 28,<br>2013              | June 29,<br>2012 |
| Cash flow from operating activities:                  |                               |                  |
| Net income                                            | \$8,112                       | \$7,483          |
| Adjustments:                                          |                               |                  |
| Depreciation and amortization expense                 | 1,291                         | 1,304            |
| Equity-based compensation expense                     | 1,219                         | 985              |
| Deferred income taxes                                 | (599)                         | (376)            |
| Deferred compensation                                 | 99                            | 188              |
| Changes in assets and liabilities:                    |                               |                  |
| Increase in accounts receivable                       | (4,147)                       | (4,646)          |
| Increase in prepaid and other current assets          | (721)                         | (365)            |
| (Increase) decrease in other assets                   | 29                            | (997)            |
| Increase (decrease) in accounts payable               | (2,243)                       | 674              |
| Increase (decrease) in accrued compensation           | (1,737)                       | 195              |
| Decrease in income taxes payable                      | (1,086)                       | (962)            |
| Increase (decrease) in advance billings on contracts  | (806)                         | 10               |
| Increase (decrease) in other current liabilities      | (1,662)                       | 94               |
| Increase in other long-term liabilities               | 95                            | 8                |
| Net cash provided by (used in) operating activities   | (2,156)                       | 3,595            |
| Cash flow from investing activities:                  |                               |                  |
| Acquisition of business, net of cash received         | (2,488)                       | —                |
| Additions to property and equipment                   | (1,194)                       | (621)            |
| Additions to capitalized software                     | (707)                         | —                |
| Deferred compensation plan investments, net           | (270)                         | (112)            |
| Net cash used in investing activities                 | (4,659)                       | (733)            |
| Cash flow from financing activities:                  |                               |                  |
| Proceeds from stock option plan exercises             | 355                           | 434              |
| Excess tax benefits from equity-based compensation    | 957                           | 640              |
| Proceeds from Employee Stock Purchase Plan            | 185                           | 145              |
| Change in cash overdraft, net                         | 880                           | 1,221            |
| Dividends paid                                        | (762)                         | —                |
| Purchase of stock for treasury                        | (1,173)                       | (3,608)          |
| Net cash provided by (used in) financing activities   | 442                           | (1,168)          |
| Effect of exchange rates on cash and cash equivalents | (267)                         | (484)            |
| Net increase (decrease) in cash and cash equivalents  | (6,640)                       | 1,210            |
| Cash and cash equivalents at beginning of year        | 40,614                        | 22,414           |
| Cash and cash equivalents at end of quarter           | \$33,974                      | \$23,624         |

The accompanying notes are an integral part of these condensed consolidated financial statements.



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COMPUTER TASK GROUP, INCORPORATED  
NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS  
(Unaudited)

1. Financial Statements

The condensed consolidated financial statements included herein reflect, in the opinion of the management of Computer Task Group, Incorporated (“CTG” or “the Company”), all normal recurring adjustments necessary to present fairly the condensed consolidated financial position, results of operations and comprehensive income, and cash flows for the periods presented.

The Company's fiscal year-end is December 31. During the year, the quarters generally consist of a 13-week fiscal quarter where the last day of each of the first three quarters is a Friday. The 2013 second quarter began on March 30, 2013 and ended on June 28, 2013. The 2012 second quarter began on March 31, 2012 and ended June 29, 2012. There were 64 billable days in both the second quarters of 2013 and 2012, and 127 and 128 billable days in the first two quarters of 2013 and 2012, respectively.

2. Summary of Significant Accounting Policies

Basis of Presentation and Consolidation

These condensed consolidated financial statements have been prepared by the Company pursuant to the rules and regulations of the Securities and Exchange Commission (“SEC”). Certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. generally accepted accounting principles have been condensed or omitted pursuant to the SEC rules and regulations. There are no unconsolidated entities, or off-balance sheet arrangements other than certain guarantees supporting office leases or the performance under government contracts in the Company's European operations. All inter-company accounts and transactions have been eliminated.

The preparation of financial statements and related disclosures in conformity with U.S. generally accepted accounting principles requires the Company's management to make estimates, judgments and assumptions that affect the amounts reported in the condensed consolidated financial statements and accompanying notes. Such estimates include, but are not limited to, the valuation of goodwill and other intangible assets, valuation allowances for deferred tax assets, actuarial assumptions including discount rates and expected rates of return on assets, as applicable, for the Company's defined benefit and postretirement benefit plans, the allowance for doubtful accounts receivable, assumptions underlying stock option valuation, investment valuation, legal matters, other contingencies, and progress toward completion and direct profit or loss on contracts. Management believes that the information and disclosures provided herein are adequate to present fairly the condensed consolidated financial position, results of operations and comprehensive income, and cash flows of the Company. These condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto included in the Company's latest Annual Report on Form 10 K filed with the SEC.

The Company operates in one industry segment, providing IT services to its clients. These services include IT Solutions and IT Staffing. CTG provides these primary services to all of the markets that it serves. The services provided typically encompass the IT business solution life cycle, including phases for planning, developing, implementing, managing, and ultimately maintaining the IT solution. A typical customer is an organization with large, complex information and data processing requirements.

IT solutions and IT staffing revenue as a percentage of total revenue for the quarter and two quarters ended June 28, 2013 and June 29, 2012 was as follows:

|  | For the<br>Quarter Ended | For the Two<br>Quarters Ended |
|--|--------------------------|-------------------------------|
|--|--------------------------|-------------------------------|

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|              | June 28,<br>2013 |   | June 29,<br>2012 |   | June 28,<br>2013 |   | June 29,<br>2012 |   |
|--------------|------------------|---|------------------|---|------------------|---|------------------|---|
| IT solutions | 40               | % | 41               | % | 39               | % | 40               | % |
| IT staffing  | 60               | % | 59               | % | 61               | % | 60               | % |
| Total        | 100              | % | 100              | % | 100              | % | 100              | % |

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The Company promotes a significant portion of its services through four vertical market focus areas: Healthcare (which includes services provided to healthcare providers, health insurers, and life sciences companies), Technology Service Providers, Financial Services, and Energy. The Company focuses on these four vertical areas as it believes that these areas are either higher growth markets than the general IT services market and the general economy, or are areas that provide greater potential for the Company's growth due to the size of the vertical market. The remainder of CTG's revenue is derived from general markets.

CTG's revenue by vertical market for the quarter and two quarters ended June 28, 2013 and June 29, 2012 was as follows:

|                              | For the<br>Quarter Ended |                  | For the Two<br>Quarters Ended |                  | For the Two<br>Quarters Ended |                  | For the Two<br>Quarters Ended |                  |
|------------------------------|--------------------------|------------------|-------------------------------|------------------|-------------------------------|------------------|-------------------------------|------------------|
|                              | June 28,<br>2013         | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 |
| Healthcare                   | 32                       | %                | 33                            | %                | 32                            | %                | 32                            | %                |
| Technology service providers | 31                       | %                | 31                            | %                | 30                            | %                | 31                            | %                |
| Financial services           | 6                        | %                | 6                             | %                | 6                             | %                | 6                             | %                |
| Energy                       | 6                        | %                | 6                             | %                | 6                             | %                | 6                             | %                |
| General markets              | 25                       | %                | 24                            | %                | 26                            | %                | 25                            | %                |
| Total                        | 100                      | %                | 100                           | %                | 100                           | %                | 100                           | %                |

**Fair Value**

Fair value is defined as the exchange price that would be received for an asset or paid for a liability in the principal or most advantageous market for the asset or liability, in an orderly transaction between market participants. The Company utilizes a fair value hierarchy for its assets and liabilities, as applicable, based upon three levels of input, which are:

Level 1—quoted prices in active markets for identical assets or liabilities (observable)

Level 2—inputs other than Level 1 that are observable, either directly or indirectly, such as quoted prices for similar assets or liabilities, quoted prices in inactive markets, or other inputs that are observable or can be supported by observable market data for essentially the full term of the asset or liability (observable)

Level 3—unobservable inputs that are supported by little or no market activity, but are significant to determining the fair value of the asset or liability (unobservable)

At June 28, 2013 and December 31, 2012, the carrying amounts of the Company's cash of \$34.0 million and \$40.6 million, respectively, approximated fair value.

The Company is also allowed to elect an irrevocable option to measure, on a contract by contract basis, specific financial instruments and certain other items that are currently not being measured at fair value. The Company did not elect to apply the fair value provisions of this standard for any specific contracts during the quarter or year-to-date periods ended June 28, 2013 or June 29, 2012.

**Life Insurance Policies**

The Company has purchased life insurance on the lives of certain plan participants who are former employees in the non-qualified defined benefit Executive Supplemental Benefit Plan. Those policies have generated cash surrender value, and the Company has taken loans against the policies. At June 28, 2013 and December 31, 2012, these insurance policies have a gross cash surrender value of \$25.4 million and \$24.8 million, respectively, loans have been taken totaling \$24.3 million and \$23.1 million, respectively, and the net cash surrender value balance of \$1.1 million and \$1.7 million, respectively, is included on the consolidated balance sheet in "Other Assets" under non-current assets. During the 2012 second quarter, one of the plan participants passed away. The company received non-taxable net proceeds and recorded a gain from the participant's life insurance in the 2012 second quarter totaling approximately \$0.4 million.

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At June 28, 2013, the total death benefit for the remaining policies was approximately \$37.2 million. Currently, upon the death of all of the remaining plan participants, the company would expect to receive approximately \$12.9 million after the payment of outstanding loans, and record a gain of approximately \$11.8 million.

### Taxes Collected from Customers

In instances where the Company collects taxes from its customers for remittance to governmental authorities, primarily in its European operations, revenue and expenses are not grossed up as such taxes are recorded and presented on a net basis.

### Cash and Cash Equivalents, and Cash Overdrafts

For purposes of the statement of cash flows, cash and cash equivalents are defined as cash on hand, demand deposits, and short-term, highly liquid investments with a maturity of three months or less. The Company had no cash equivalents at June 28, 2013 or December 31, 2012. Additionally, as the Company does not fund its bank accounts for the checks it has written until the checks are presented to the bank for payment, the "change in cash overdraft, net," as presented on the condensed consolidated statement of cash flows represents the increase or decrease in outstanding checks period-over-period.

### Property, Equipment and Capitalized Software Costs

Property, equipment and capitalized software at June 28, 2013 and December 31, 2012 are summarized as follows:  
(amounts in thousands)

|                                                   | June 28, 2013 | Dec. 31, 2012 |
|---------------------------------------------------|---------------|---------------|
| Property, equipment and capitalized software      | \$28,342      | \$26,905      |
| Accumulated depreciation and amortization         | (20,805 )     | (19,989 )     |
| Property, equipment and capitalized software, net | \$7,537       | \$6,916       |

The Company recorded \$0.6 million and \$0.7 million of capitalized software costs during the quarter and two quarters ended June 28, 2013, respectively, and recorded no capitalized software costs during the corresponding 2012 periods. As of June 28, 2013 and June 29, 2012, the Company had capitalized totals of approximately \$5.8 million and \$5.1 million, respectively, for software projects developed for internal use. Amortization periods range from two to five years, and are evaluated annually for propriety. Amortization expense totaled \$0.3 million and \$0.4 million in the quarter, and \$0.6 million and \$0.7 million in the two quarters ended June 28, 2013 and June 29, 2012, respectively. Accumulated amortization for these projects totaled \$3.8 million and \$2.2 million as of June 28, 2013 and June 29, 2012, respectively.

### Guarantees

The Company has several guarantees in place in our European operations which support office leases and performance under government projects. These guarantees totaled approximately \$2.5 million at both June 28, 2013 and December 31, 2012, and generally have expiration dates ranging from July 2013 through June 2019.

### Acquisition

In January 2013, the Company acquired etrinity, a provider of IT services to the healthcare market in Belgium and the Netherlands. The purchase price was approximately \$2.8 million, of which \$2.2 million is estimated to be recorded as goodwill. Founded in 2000, etrinity's 2012 revenue approximated U.S. \$3 million. The firm's IT services are targeted to the healthcare provider market and include clinical systems integration and implementation, application management, technology support for medical imaging, training, and technical resources.

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## 3. Net Income Per Share

Basic and diluted earnings per share (EPS) for the quarter and two quarters ended June 28, 2013 and June 29, 2012 was as follows:

| (amounts in thousands, except per-share data)                                    | For the<br>Quarter Ended |                  | For the Two<br>Quarters Ended |                  |
|----------------------------------------------------------------------------------|--------------------------|------------------|-------------------------------|------------------|
|                                                                                  | June 28,<br>2013         | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 |
| Weighted-average number of shares outstanding during period                      | 15,459                   | 15,123           | 15,445                        | 15,147           |
| Common stock equivalents - incremental shares primarily under stock option plans | 1,639                    | 1,624            | 1,637                         | 1,663            |
| Number of shares on which diluted earnings per share is based                    | 17,098                   | 16,747           | 17,082                        | 16,810           |
| Net income                                                                       | \$4,055                  | \$4,123          | \$8,112                       | \$7,483          |
| Net income per share                                                             |                          |                  |                               |                  |
| Basic                                                                            | \$0.26                   | \$0.27           | \$0.53                        | \$0.49           |
| Diluted                                                                          | \$0.24                   | \$0.25           | \$0.47                        | \$0.45           |

Weighted-average shares represent the average number of issued shares less treasury shares and shares held in the Stock Trusts, and for the basic EPS calculations, unvested restricted stock.

Certain options representing 0.2 million and 0.5 million shares of common stock were outstanding at June 28, 2013 and June 29, 2012, respectively, but were not included in the computation of diluted earnings per share as their effect on the computation would have been anti-dilutive.

## 4. Investments

The Company's investments consist of mutual funds which are part of the Computer Task Group, Incorporated Non-qualified Key Employee Deferred Compensation Plan. At June 28, 2013 and December 31, 2012, the Company's investment balances, which are classified as trading securities, totaled approximately \$0.9 million and \$0.6 million, respectively, and are measured at fair value. As there is an active trading market for these funds, fair value was determined using Level 1 inputs (see note 2 for "Fair Value"). Unrealized gains and losses on these securities are recorded in earnings and were nominal in both the 2013 and 2012 second quarter and year-to-date periods.

## 5. Accumulated Other Comprehensive Loss

The components that make up accumulated other comprehensive loss on the condensed consolidated balance sheets at June 28, 2013 and December 31, 2012 are as follows:

| (amounts in thousands)                                                      | June 28, 2013 | Dec. 31, 2012 |
|-----------------------------------------------------------------------------|---------------|---------------|
| Foreign currency adjustment                                                 | \$(4,551 )    | \$(4,254 )    |
| Pension loss adjustment, net of tax of \$1,004 in 2013, and \$1,040 in 2012 | (6,273 )      | (6,426 )      |
| Accumulated other comprehensive loss                                        | \$(10,824 )   | \$(10,680 )   |

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During the 2013 year-to-date period, prior service costs and actuarial losses were amortized to expense as follows:

|                                    | For the Two<br>Quarters Ended<br>June 28, 2013 |
|------------------------------------|------------------------------------------------|
| (amounts in thousands)             |                                                |
| Amortization of prior service cost | \$ 1                                           |
| Amortization of actuarial losses   | 138                                            |
| Total before income tax            | 139                                            |
| Income tax                         | (36 )                                          |
| Net of tax                         | \$ 103                                         |

The amortization of both prior service cost and actuarial losses are included in determining net periodic pension cost. See note 7, "Deferred Compensation and Other Benefits" for additional information.

## 6. Income Taxes

The Company's effective tax rate ("ETR") is calculated quarterly based upon current assumptions relating to the full year's estimated operating results and various tax-related items. The Company's normal annual ETR typically ranges from 38% to 40% of pre-tax income. The 2013 second quarter ETR was 35.6% and the 2013 year-to-date ETR was 34.4%. The ETR was below the normal range in the 2013 second quarter primarily due to the Company recording a tax benefit related to its participation in the Work Opportunity Tax Credit (WOTC) program offered by the federal government to companies who have hired individuals who have traditionally faced barriers to employment. The 2013 year-to-date ETR was below the normal range due to the Company recording a tax benefit for its 2012 research and development activities for all of 2012 in the 2013 first quarter, as required under current accounting guidelines, as the legislation extending the tax credit related to these expenses, the American Taxpayer Relief Act of 2012, was not passed by the U.S. federal government until January 2013, as well as the tax benefit of the Company's 2013 research and development activities and the WOTC mentioned above.

The 2012 second quarter ETR was 36.8% and the 2012 year-to-date ETR was 38.0%. In the 2012 second quarter, the ETR was below the normal range as the Company received \$0.4 million of non-taxable life insurance proceeds for one of its previous chief executive officers who passed away in that quarter.

## 7. Deferred Compensation and Other Benefits

The Company maintains a non-qualified defined-benefit Executive Supplemental Benefit Plan (ESBP) that provides certain former key executives with deferred compensation benefits, based on years of service and base compensation, payable during retirement. The plan was amended as of November 30, 1994, to freeze benefits for the participants in the plan at that time.

Net periodic pension cost for the quarter and two quarters ended June 28, 2013 and June 29, 2012 for the ESBP is as follows:

|                                | For the<br>Quarter Ended |                  | For the Two<br>Quarters Ended |                  |
|--------------------------------|--------------------------|------------------|-------------------------------|------------------|
| (amounts in thousands)         | June 28,<br>2013         | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 |
| Interest cost                  | \$61                     | \$85             | \$122                         | \$170            |
| Amortization of actuarial loss | 48                       | 70               | 96                            | 140              |
| Net periodic pension cost      | \$109                    | \$155            | \$218                         | \$310            |

The ESBP is deemed to be unfunded as the Company has not specifically identified assets to be used to discharge the deferred compensation benefit liabilities. The Company has purchased insurance on the lives of certain plan participants in amounts deemed to be sufficient to reimburse the Company for the costs associated

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with the plan for those participants. The Company does not anticipate making contributions to the plan other than for benefit payments as required in 2013 and future years. The Company expects to make payments totaling approximately \$0.7 million in 2013.

The Company also retained a contributory defined-benefit plan for its previous employees located in the Netherlands (NDBP) when the Company disposed of its subsidiary, CTG Nederland, B.V. Benefits paid are a function of a percentage of career average pay. This plan was curtailed for additional contributions in January 2003. Net periodic pension cost was approximately \$35,000 and \$16,000 in the 2013 and 2012 second quarters, respectively, and \$70,000 and \$32,000 in the year-to-date periods ended June 28, 2013 and June 29, 2012, respectively.

The Company does not anticipate making significant contributions to the NDBP in 2013. The assets for the NDBP are held by Aegon, a financial services firm located in the Netherlands. The assets for the plan are included in a general portfolio of government bonds, a portion of which is allocated to the NDBP based upon the estimated pension liability associated with the plan. The fair market value of the plan's assets equals the amount allocated to the NDBP at any point in time. The fair value of the assets is determined using a Level 3 methodology (see note 2 for "Fair Value"). The calculation of fair value includes determining the present value of the future expected payments under the plan, including using assumptions such as expected market rates of return, equity and interest rate volatility, credit risk, correlations of market returns, and discount rates. In 2013 the plan investments have a targeted minimum return to the Company of 4.0%, which is consistent with historical returns and the 4.0% return guaranteed to the participants of the plan. The Company, in conjunction with Aegon, intends to maintain the current investment strategy of investing plan assets solely in government bonds throughout 2013.

The change in the fair value of plan assets for the NDBP for the two quarters ended June 28, 2013 and June 29, 2012 is as follows:

| (amounts in thousands)                           | For the Two<br>Quarters Ended |               |
|--------------------------------------------------|-------------------------------|---------------|
|                                                  | June 28, 2013                 | June 29, 2012 |
| Fair value of plan assets at beginning of period | \$8,143                       | \$7,811       |
| Return on plan assets                            | 160                           | 156           |
| Contributions                                    | —                             | —             |
| Benefits paid                                    | (68                           | ) (55         |
| Effect of exchange rate changes                  | (117                          | ) (300        |
| Fair Value of plan assets at end of quarter      | \$8,118                       | \$7,612       |

The Company also maintains the Key Employee Non-Qualified Deferred Compensation Plan for certain key executives. Company contributions to this plan, if any, are based on annually defined financial performance objectives. The Company made contributions to this plan for amounts earned in 2012 totaling \$0.3 million in the 2013 first quarter. The investments in the plan are included in the total assets of the Company, and are discussed in note 4, "Investments." Participants in the plan have the ability to exchange a portion of their investments for stock units which represent shares of the Company's common stock. One participant in the plan has exchanged their investments for stock units in 2013 through the end of the second quarter. In exchange for the funds received, the Company issued shares out of treasury stock equivalent to the number of share units received by the participants. These shares of common stock receive dividends if any are paid, but are not entitled to any voting rights. The shares are being held by the Company, and will be released to the participants as prescribed by their payment elections under the plan. The Company maintains the Non-Employee Director Deferred Compensation Plan for its non-employee directors. Cash contributions totaling less than \$0.1 million were made to the plan for one director in the first two quarters of 2013. At the time the contributions were made, the non-employee director elected to exchange his cash contributions to the plan for the purchase of stock units which represent shares of the Company's common stock. Consistent with the Key Employee Non-Qualified Deferred Compensation Plan, in exchange for funds received, the Company issued stock out of treasury stock equivalent to the number of share units received by the participant. These shares of common stock receive dividends if any are paid, but are not entitled to any voting rights. The



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shares are being held by the Company, and will be released to the non-employee director as prescribed by their payment election under the plan, as either shares of stock or the cash equivalent.

### 8. Equity-based Compensation

During both the 2013 and 2012 second quarters, the Company granted stock options to its independent directors, and during the 2012 second quarter, stock options were also granted to one of its employees. The Company utilizes the Black-Scholes option-pricing model to estimate the fair value of stock options granted on the date of grant. The stock options granted, the weighted-average fair value of an option, and the weighted-average assumptions used to calculate the fair value of a stock option for the respective quarters are as follows:

|                             | For the<br>Quarter ended |   |               |   |
|-----------------------------|--------------------------|---|---------------|---|
|                             | June 28, 2013            |   | June 29, 2012 |   |
| Stock options granted       | 100,000                  |   | 106,500       |   |
| Weighted-average fair value | \$ 2.98                  |   | \$ 3.75       |   |
| Expected volatility         | 31.9                     | % | 58.4          | % |
| Risk-free interest rate     | 0.17                     | % | 0.17          | % |
| Expected term (years)       | 1.3                      |   | 1.5           |   |
| Expected dividend yield     | 1.0                      | % | 0.0           | % |

The Company used historical volatility calculated using daily closing prices for its common stock over periods that match the expected term of the granted option to estimate the expected volatility for its stock option grants. The risk-free interest rate assumption was based upon U.S. Treasury yields appropriate for the expected term of the Company's stock options based upon the date of grant. The expected term of the stock options granted was based upon the options' expected vesting schedule and historical exercise patterns. The expected dividend yield was based upon the Company's recent history of paying dividends, which began in the 2013 first quarter, and the expectation of paying dividends in the foreseeable future.

### 9. Treasury Stock

During both the 2013 second quarter and the 2013 year-to-date period, the Company used approximately \$1.2 million to purchase 59,000 shares of its stock for treasury pursuant to the Company's share repurchase program. At June 28, 2013, approximately 0.5 million shares remained authorized for future purchases. The Company issued approximately 37,000 shares and 187,000 shares out of treasury stock primarily to fulfill the share requirements from stock option exercises and restricted stock grants during the 2013 second quarter and year-to-date period, respectively.

During the 2012 second quarter, the Company used approximately \$2.7 million to purchase 204,000 shares of its stock for treasury pursuant to the Company's share repurchase program. For the year-to-date period ended June 29, 2012, the Company used approximately \$3.6 million to purchase 263,000 shares pursuant to the repurchase program. At June 29, 2012, approximately 0.6 million shares remained authorized for future purchases. The Company issued approximately 45,000 shares and 297,000 shares out of treasury stock primarily to fulfill the share requirements from stock option exercises and restricted stock grants during the 2012 second quarter and year-to-date period, respectively.



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10. Significant Customer

In the 2013 second quarter, International Business Machines Corporation (IBM) was the Company's largest customer and accounted for \$26.6 million or 24.9% of consolidated revenue as compared with \$29.0 million or 27.2% of revenue in the comparable 2012 period. In the first two quarters of 2013, IBM accounted for \$55.6 million or 25.8% of consolidated revenue, compared with \$57.4 million or 27.3% of consolidated revenue in the comparable 2012 period. In the 2012 third quarter, IBM spun its retail business off to another large company. Included in the 2012 second quarter and year-to-date period was \$1.4 million and \$2.5 million, respectively, of revenue related to this business which was later spun off by IBM.

The National Technical Services Agreement ("NTS Agreement") with IBM extends to December 31, 2014. As part of the NTS Agreement, the Company provides its services as a predominant supplier to IBM's Integrated Technology Services unit and as sole provider to the Systems and Technology Group business unit. The Company's accounts receivable from IBM at June 28, 2013 and June 29, 2012 totaled \$10.0 million and \$13.7 million, respectively. No other customer accounted for more than 10% of the Company's revenue in the second quarter or year-to-date periods of 2013 or 2012.

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## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations for the Quarter and Two Quarters Ended June 28, 2013

## Forward-Looking Statements

This quarterly report on Form 10-Q contains forward-looking statements made by the management of Computer Task Group, Incorporated (CTG, the Company or the Registrant) that are subject to a number of risks and uncertainties. These forward-looking statements are based on information as of the date of this report. The Company assumes no obligation to update these statements based on information from and after the date of this report. Generally, forward-looking statements include words or phrases such as "anticipates," "believes," "estimates," "expects," "intends," "plans," "projects," "could," "may," "might," "should," "will" and words and phrases of similar impact. The forward-looking statements include, but are not limited to, statements regarding future operations, industry trends or conditions and the business environment, and statements regarding future levels of, or trends in, revenue, operating expenses, capital expenditures, and financing. The forward-looking statements are made pursuant to safe harbor provisions of the Private Securities Litigation Reform Act of 1995. Numerous factors could cause actual results to differ materially from those in the forward-looking statements, including the following: (i) the availability to CTG of qualified professional staff, (ii) domestic and foreign industry competition for customers and talent, (iii) the Company's ability to protect confidential client data (iv) the partial or complete loss of the revenue the Company generates from International Business Machines Corporation (IBM), (v) risks associated with operating in foreign jurisdictions, (vi) renegotiations, nullification, or breaches of contracts with customers, vendors, subcontractors or other parties, (vii) the change in valuation of recorded goodwill balances, (viii) the impact of current and future laws and government regulation, as well as repeal or modification of such, affecting the information technology (IT) solutions and staffing industry, taxes and the Company's operations in particular, (ix) industry and economic conditions, including fluctuations in demand for IT services, (x) consolidation among the Company's competitors or customers, (xi) the need to supplement or change our IT services in response to new offerings in the industry, and (xii) the risks described in Item 1A of the most recently filed Form 10-K and from time to time in the Company's reports filed with the Securities and Exchange Commission (SEC).

## Industry Trends

The Company operates in one industry segment, providing IT services to its clients. These services include IT solutions and IT staffing. The market demand for the Company's services is heavily dependent on IT spending by major corporations, organizations and government entities in the markets and regions that it serves. The pace of technological change and changes in business requirements and practices of the Company's clients all have a significant impact on the demand for the services that we provide. Competition for new engagements and pricing pressure has been and, management believes, will continue to be strong.

IT solutions and IT staffing revenue as a percentage of total revenue for the quarter and two quarters ended June 28, 2013 and June 29, 2012 was as follows:

|              | For the<br>Quarter Ended |   |                  |   | For the Two<br>Quarters Ended |   |                  |   |
|--------------|--------------------------|---|------------------|---|-------------------------------|---|------------------|---|
|              | June 28,<br>2013         |   | June 29,<br>2012 |   | June 28,<br>2013              |   | June 29,<br>2012 |   |
| IT solutions | 40                       | % | 41               | % | 39                            | % | 40               | % |
| IT staffing  | 60                       | % | 59               | % | 61                            | % | 60               | % |
| Total        | 100                      | % | 100              | % | 100                           | % | 100              | % |

The Company promotes a significant portion of its services through four vertical market focus areas: Healthcare (which includes services provided to healthcare providers, health insurers, and life sciences companies), Technology Service Providers, Financial Services, and Energy. The Company focuses on these four vertical areas as it believes that these areas are either higher growth markets than the general IT services market and the general economy, or are areas that provide greater potential for the Company's growth due to the size of the vertical market. The remainder of

CTG's revenue is derived from general markets.

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The Company's revenue by vertical market as a percentage of total revenue for the quarter and two quarters ended June 28, 2013 and June 29, 2012 was as follows:

|                              | For the<br>Quarter Ended |                  | For the Two<br>Quarters Ended |                  |     |   |     |   |
|------------------------------|--------------------------|------------------|-------------------------------|------------------|-----|---|-----|---|
|                              | June 28,<br>2013         | June 29,<br>2012 | June 28,<br>2013              | June 29,<br>2012 |     |   |     |   |
| Healthcare                   | 32                       | %                | 33                            | %                | 32  | % | 32  | % |
| Technology service providers | 31                       | %                | 31                            | %                | 30  | % | 31  | % |
| Financial services           | 6                        | %                | 6                             | %                | 6   | % | 6   | % |
| Energy                       | 6                        | %                | 6                             | %                | 6   | % | 6   | % |
| General markets              | 25                       | %                | 24                            | %                | 26  | % | 25  | % |
| Total                        | 100                      | %                | 100                           | %                | 100 | % | 100 | % |

The IT services industry is extremely competitive and characterized by continuous changes in customer requirements and improvements in technologies. The Company's competition varies significantly by geographic region, as well as by the type of service provided. Many of the Company's competitors are larger than CTG, and have greater financial, technical, sales and marketing resources. In addition, the Company frequently competes with a client's own internal IT staff. Our industry is being impacted by the growing use of lower-cost offshore delivery capabilities (primarily India and other parts of Asia). There can be no assurance that CTG will be able to continue to compete successfully with existing or future competitors or that future competition will not have a material adverse effect on our results of operations and financial condition.

#### Revenue Recognition

The Company recognizes revenue when persuasive evidence of an arrangement exists, when the services have been rendered, when the price is determinable, and when collectability of the amount due is reasonably assured. For time-and-material contracts, revenue is recognized as hours are incurred and costs are expended. For contracts with periodic billing schedules, primarily monthly, revenue is recognized as services are rendered to the customer. Revenue for fixed price contracts is recognized as per the proportional method of accounting using an input-based approach whereby salary and indirect labor costs incurred are measured and compared with the total estimate of costs at completion of a project. Revenue is recognized based upon the percent complete calculation of total incurred costs to total estimated costs. The Company infrequently works on fixed-price projects which include significant amounts of material or other non-labor related costs which could distort the percent complete within a percentage-of-completion calculation. The Company's estimate of the total labor costs it expects to incur over the term of the contract is based on the nature of the project and our past experience on similar projects, and includes management judgments and estimates which affect the amount of revenue recognized on fixed-price contracts in any accounting period.

During both the 2013 and 2012 second quarters, the Company performed under a series of contracts with a customer that provide for application customization and integration services, specifically utilizing one of the software tools the Company has internally developed. As the contracts are closely interrelated and dependent on each other, for accounting purposes the contracts are considered to be one arrangement. Additionally, as the project includes significant modification and customization services to transform the previously developed software tool into an expanded tool that meets the customer's requirements, the percentage-of-completion method of contract accounting is being utilized for the project.

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The Company's revenue from contracts accounted for under time-and-material, progress billing and percentage-of-completion methods for the quarter and two quarters ended June 28, 2013 and June 29, 2012 was as follows:

|                          | For the<br>Quarter Ended |                  |       |   | For the Two<br>Quarters Ended |                  |       |   |
|--------------------------|--------------------------|------------------|-------|---|-------------------------------|------------------|-------|---|
|                          | June 28,<br>2013         | June 29,<br>2012 |       |   | June 28,<br>2013              | June 29,<br>2012 |       |   |
| Time-and-material        | 89.9                     | %                | 89.9  | % | 89.7                          | %                | 90.6  | % |
| Progress billing         | 8.2                      | %                | 8.5   | % | 8.1                           | %                | 7.9   | % |
| Percentage-of-completion | 1.9                      | %                | 1.6   | % | 2.2                           | %                | 1.5   | % |
| Total                    | 100.0                    | %                | 100.0 | % | 100.0                         | %                | 100.0 | % |

## Results of Operations

The table below sets forth data as contained in the condensed consolidated statements of income with the percentage information calculated as a percentage of consolidated revenue.

| For the Quarter Ended:                       | June 28, 2013          |    | June 29, 2012 |                    |
|----------------------------------------------|------------------------|----|---------------|--------------------|
|                                              | (amounts in thousands) |    |               |                    |
| Revenue                                      | 100.0                  | %  | \$ 107,117    | 100.0 % \$ 106,705 |
| Direct costs                                 | 78.8                   | %  | 84,470        | 78.5 % 83,810      |
| Selling, general and administrative expenses | 15.2                   | %  | 16,248        | 15.7 % 16,752      |
| Operating income                             | 6.0                    | %  | 6,399         | 5.8 % 6,143        |
| Non-taxable life insurance proceeds          | —                      | %  | —             | 0.4 % 423          |
| Interest and other expense, net              | (0.1                   | )% | (106          | ) — % (39 )        |
| Income before income taxes                   | 5.9                    | %  | 6,293         | 6.2 % 6,527        |
| Provision for income taxes                   | 2.1                    | %  | 2,238         | 2.3 % 2,404        |
| Net income                                   | 3.8                    | %  | \$ 4,055      | 3.9 % \$ 4,123     |
| For the Two Quarters Ended:                  | June 28, 2013          |    | June 29, 2012 |                    |
|                                              | (amounts in thousands) |    |               |                    |
| Revenue                                      | 100.0                  | %  | \$ 215,612    | 100.0 % \$ 210,072 |
| Direct costs                                 | 79.1                   | %  | 170,366       | 78.7 % 165,325     |
| Selling, general and administrative expenses | 15.1                   | %  | 32,665        | 15.7 % 33,005      |
| Operating income                             | 5.8                    | %  | 12,581        | 5.6 % 11,742       |
| Non-taxable life insurance proceeds          | —                      | %  | —             | 0.2 % 423          |
| Interest and other expense, net              | (0.1                   | )% | (215          | ) — % (89 )        |
| Income before income taxes                   | 5.7                    | %  | 12,366        | 5.8 % 12,076       |
| Provision for income taxes                   | 1.9                    | %  | 4,254         | 2.2 % 4,593        |
| Net income                                   | 3.8                    | %  | \$ 8,112      | 3.6 % \$ 7,483     |

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The Company recorded revenue in the 2013 and 2012 periods as follows:

| For the Quarter Ended: | June 28, 2013          |   |           | June 29, 2012 |   |           | Year-over-Year Change |    |
|------------------------|------------------------|---|-----------|---------------|---|-----------|-----------------------|----|
|                        | (amounts in thousands) |   |           |               |   |           |                       |    |
| North America          | 82.6                   | % | \$88,502  | 84.3          | % | \$89,938  | (1.6                  | )% |
| Europe                 | 17.4                   | % | 18,615    | 15.7          | % | 16,767    | 11.0                  | %  |
| Total                  | 100.0                  | % | \$107,117 | 100.0         | % | \$106,705 | 0.4                   | %  |

There were 64 billable days in both the 2013 and 2012 second quarters. Reimbursable expenses billed to customers and included in revenue totaled \$3.1 million and \$3.7 million in the 2013 and 2012 second quarters, respectively.

| For the Two Quarters Ended: | June 28, 2013          |   |           | June 29, 2012 |   |           | Year-over-Year Change |   |
|-----------------------------|------------------------|---|-----------|---------------|---|-----------|-----------------------|---|
|                             | (amounts in thousands) |   |           |               |   |           |                       |   |
| North America               | 82.4                   | % | \$177,593 | 83.8          | % | \$176,130 | 0.8                   | % |
| Europe                      | 17.6                   | % | 38,019    | 16.2          | % | 33,942    | 12.0                  | % |
| Total                       | 100.0                  | % | \$215,612 | 100.0         | % | \$210,072 | 2.6                   | % |

There were 127 billable days and 128 billable days in the 2013 and 2012 year-to-date periods, respectively.

Reimbursable expenses billed to customers and included in revenue totaled \$6.2 million and \$6.9 million in the 2013 and 2012 year-to-date periods, respectively.

In North America, the slight revenue decrease in the 2013 second quarter as compared with the 2012 second quarter, and the slight increase in revenue in the 2013 year-to-date period as compared with the corresponding 2012 period was primarily due to a reduction in technical resource requirements from a large client in CTG's IT staffing business in the 2013 second quarter, and a general reduction in IT project spending throughout 2013 in the North American markets that we serve. Additionally, the Company's revenue in the second quarter was negatively affected by the timing of the completion of certain projects when compared to the timing of the start of new projects which have been delayed.

On a consolidated basis, IT solutions revenue decreased 3.9% and 0.5% in the 2013 second quarter and year-to-date period, respectively, as compared with the corresponding 2012 periods. The decrease in IT solutions revenue was primarily driven by the delay in the start of IT projects as previously mentioned. Also on a consolidated basis, IT staffing revenue increased 3.4% and 4.8% in the 2013 second quarter and year-to-date period, respectively, as compared with the corresponding 2012 periods. The Company's headcount was approximately 3,900 employees at June 28, 2013, which was a 3% increase from approximately 3,800 employees at June 29, 2012, and no change from approximately 3,900 employees at December 31, 2012.

In Europe, the increase in revenue in the Company's European operations in the 2013 second quarter and first two quarters as compared with the corresponding 2012 periods was primarily due to strength in our European IT solutions business and the acquisition of etrinity, which recorded approximately \$0.8 million of revenue in the 2013 second quarter and \$1.7 million of revenue in the first two quarters of 2013. The increase was supported by the strength relative to the U.S. dollar of the currencies of Belgium and Luxembourg, and offset by the weakness in the currency in the United Kingdom, the countries in which the Company's European subsidiaries operate. In Belgium and Luxembourg, the functional currency is the Euro, while in the United Kingdom the functional currency is the British Pound. In the 2013 second quarter as compared with the corresponding 2012 period, the average value of the Euro increased 1.5% while the average value of the British Pound decreased 3.0%. A significant portion of the Company's revenue from its European operations is generated in Belgium and Luxembourg. If there had been no change in these exchange rates from the 2012 second quarter to the 2013 second quarter, total European revenue would have been approximately \$0.3 million lower, or \$18.3 million as compared with the \$18.6 million reported. In the first two quarters of 2013 as compared with the corresponding 2012 period, the average value of the Euro increased 1.2% while the average value of the British Pound decreased 2.0%. If there had been no change in the exchange rates from the

first two quarters of 2012 to the corresponding 2013 period, total European revenue would have been approximately \$0.4 million lower, or \$37.6 million compared with the \$38.0 million reported. Additionally, operating income in the second quarter and year-to-date period would have been

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approximately \$34,000 and \$28,000 lower, respectively, if there had been no change in the exchange rates year-over-year.

In the 2013 second quarter, International Business Machines Corporation (IBM) was the Company's largest customer and accounted for \$26.6 million or 24.9% of consolidated revenue as compared with \$29.0 million or 27.2% of revenue in the comparable 2012 period. In the first two quarters of 2013, IBM accounted for \$55.6 million or 25.8% of consolidated revenue, compared with \$57.4 million or 27.3% of consolidated revenue in the comparable 2012 period. In the 2012 third quarter, IBM spun its retail business off to another large company. Included in the 2012 second quarter and year-to-date period was \$1.4 million and \$2.5 million, respectively, of revenue related to this business which was later sold. The National Technical Services Agreement ("NTS Agreement") with IBM extends to December 31, 2014. As part of the NTS Agreement, the Company provides its services as a predominant supplier to IBM's Integrated Technology Services unit and as sole provider to the Systems and Technology Group business unit. The Company's accounts receivable from IBM at June 28, 2013 and June 29, 2012 totaled \$10.0 million and \$13.7 million, respectively. No other customer accounted for more than 10% of the Company's revenue in the second quarter or first two quarters of 2013 or 2012.

Direct costs, defined as the costs for billable staff including billable out-of-pocket expenses, were 78.8% of revenue in the 2013 second quarter as compared with 78.5% of revenue in the 2012 second quarter, and 79.1% of revenue in the first two quarters of 2013 as compared with 78.7% in the corresponding 2012 period. The Company's direct costs as a percentage of revenue increased in the 2013 second quarter and year-to-date period as compared with the corresponding 2012 periods due to the growth in 2013 in the Company's lower margin staffing business.

Selling, general and administrative ("SG&A") expenses were 15.2% of revenue in the 2013 second quarter as compared with 15.7% in the corresponding 2012 period, and 15.1% of revenue in the first two quarters of 2013 as compared with 15.7% in the corresponding 2012 period. The decrease in SG&A expenses as a percentage of revenue in the 2013 second quarter and year-to-date period as compared with the corresponding 2012 periods is primarily due to continued disciplined cost management.

Operating income was 6.0% of revenue in the 2013 second quarter as compared with 5.8% in the 2012 second quarter, and 5.8% of revenue in the first two quarters of 2013 as compared with 5.6% in the corresponding 2012 period. The increase in operating income as a percentage of revenue in the 2013 second quarter and year-to-date period as compared with the corresponding 2012 periods is primarily due to the disciplined cost management previously mentioned. Operating income from North American operations was \$11.2 million and \$10.3 million in the first two quarters of 2013 and 2012, respectively. European operations recorded operating income of \$1.4 million in both the 2013 and 2012 periods.

During the 2012 second quarter, one of the Company's previous chief executive officers passed away. The Company received non-taxable net proceeds and recorded a gain from life insurance in the 2012 second quarter totaling approximately \$0.4 million.

The Company's effective tax rate ("ETR") is calculated quarterly based upon current assumptions relating to the full year's estimated operating results and various tax-related items. The Company's normal annual ETR typically ranges from 38% to 40% of pre-tax income. The 2013 second quarter ETR was 35.6% and the 2013 year-to-date ETR was 34.4%. The ETR was lower in the 2013 second quarter as compared with 2012 primarily due to the Company recording a tax benefit related to its participation in the Work Opportunity Tax Credit (WOTC) program offered by the federal government to companies who have hired individuals who have traditionally faced barriers to employment. The 2013 year-to-date ETR was lower due to the Company recording a tax benefit for its 2012 research and development activities for all of 2012 in the 2013 first quarter, as required under current accounting guidelines, as the legislation extending the tax credit related to these expenses, the American Taxpayer Relief Act of 2012, was not

passed by the U.S. federal government until January 2013, as well as the tax benefit of the Company's 2013 research and development activities and the WOTC mentioned above. The 2012 second quarter ETR was 36.8% and the 2012 year-to-date ETR was 38.0%. In the 2012 second quarter, the ETR was lower as the Company received \$0.4 million of non-taxable life insurance proceeds for one of its previous chief executive officers who passed away in that quarter.

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Net income for the 2013 second quarter was 3.8% of revenue or \$0.24 per diluted share, compared with net income of 3.9% of revenue or \$0.25 per diluted share in the 2012 second quarter. Net income for the first two quarters of 2013 was 3.8% of revenue or \$0.47 per diluted share, compared with net income of 3.6% of revenue or \$0.45 per diluted share in the first two quarters of 2012. Net income in the 2012 second quarter and year-to-date period included approximately \$0.03 per share from non-taxable life insurance proceeds for one of its previous chief executive officers that passed away in the second quarter of 2012. Diluted earnings per share was calculated using 17.1 million and 16.7 million weighted-average equivalent shares outstanding for the quarters ended June 28, 2013 and June 29, 2012, respectively, and 17.1 million and 16.8 million weighted-average equivalent shares outstanding for the year-to-date periods ended June 28, 2013 and June 29, 2012, respectively.

## Critical Accounting Policies

The preparation of financial statements and related disclosures in conformity with U.S. generally accepted accounting principles requires the Company's management to make estimates, judgments and assumptions that affect the amounts reported in the condensed consolidated financial statements and accompanying notes. The Company's significant accounting policies, along with the underlying assumptions and judgments made by the Company's management in their application, have a significant impact on the Company's condensed consolidated financial statements. The Company identifies its critical accounting policies as those that are the most pervasive and important to the portrayal of the Company's financial position and results of operations, and that require the most difficult, subjective and/or complex judgments by management regarding estimates about matters that are inherently uncertain. The Company's critical accounting policies are those related to income taxes, specifically relating to the valuation allowance for deferred income taxes, and goodwill valuation.

### Goodwill Valuation

The Company has a goodwill balance of \$37.9 million related to its healthcare vertical market recorded as of June 28, 2013. This balance reflects an increase of approximately \$2.2 million in the 2013 first quarter due to the acquisition of etrinity, a provider of IT services to the healthcare market in Belgium and the Netherlands.

The balance is evaluated annually as of the Company's October fiscal month-end (the measurement date), or more frequently if facts and circumstances indicate impairment may exist. This evaluation, as applicable, is based on estimates and assumptions that may be used to analyze the appraised value of similar transactions from which the goodwill arose, the appraised value of similar companies, or estimates of future discounted cash flows. The estimates and assumptions on which the Company's evaluations are based involve judgments and are based on currently available information, any of which could prove wrong or inaccurate when made, or become wrong or inaccurate as a result of subsequent events.

At the October 2012 measurement date the Company completed its annual valuation of the business to which the Company's goodwill relates. During 2012, the Company utilized the provisions under Accounting Standards Update No. 2011-08, "Intangibles-Goodwill and Other (Topic 350): Testing Goodwill for Impairment," which allow public entities to first assess qualitative factors to determine whether it is necessary to perform the two-step quantitative goodwill impairment test. Under this new process, an entity is no longer required to calculate the fair value of a reporting unit unless the qualitative assessment shows that it is more likely than not that its fair value is less than its carrying amount. During 2011 and 2010, the company utilized the assistance of an independent third party appraiser to complete its review.

From its internal qualitative assessment completed in 2012, the Company believes the fair value of the business has increased from 2011, and continues to be substantially in excess of the carrying value of the business. Additionally, there are no other facts or circumstances that arose during the year which led management to believe the goodwill balance was impaired.

### Income Taxes—Valuation Allowances on Deferred Tax Assets

At June 28, 2013, the Company had a total of approximately \$8.1 million of current and non-current deferred tax assets, net of deferred tax liabilities, recorded on its consolidated balance sheet. The deferred tax assets, net, primarily

consist of deferred compensation and state taxes, offset by depreciation. The changes in deferred tax assets and liabilities from period to period are determined based upon the changes in differences between the basis of assets and liabilities for financial reporting purposes and the basis of assets and liabilities for tax purposes, as measured by the enacted tax rates when these differences are estimated to

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reverse. The Company has made certain assumptions regarding the timing of the reversal of these assets and liabilities, and whether taxable income in future periods will be sufficient to recognize all or a part of any gross deferred tax asset of the Company.

At June 28, 2013, the Company had deferred tax assets recorded resulting from net operating losses in previous years totaling approximately \$1.1 million. The Company has analyzed each jurisdiction's tax position, including forecasting potential taxable income in future periods and the expiration of the net operating loss carryforwards as applicable, and determined that it is unclear whether all of these deferred tax assets will be realized at any point in the future.

Accordingly, at June 28, 2013, the Company had offset a portion of these assets with a valuation allowance totaling \$1.0 million, resulting in a net deferred tax asset from net operating loss carryforwards of approximately \$0.1 million. The Company's deferred tax assets and their potential realizability are evaluated each quarter to determine if any changes should be made to the valuation allowance. Any change in the valuation allowance in the future could result in a change in the Company's ETR. A 1% change in the ETR in the second quarter of 2013 would have increased or decreased net income by approximately \$62,930.

### Other Estimates

The Company has also made a number of estimates and assumptions relating to the reporting of its assets and liabilities and the disclosure of contingent assets and liabilities to prepare the consolidated financial statements pursuant to the rules and regulations of the SEC, the FASB, and other regulatory authorities. Such estimates primarily relate to the valuation of stock options for recording equity-based compensation expense, allowances for doubtful accounts receivable, investment valuation, legal matters, and estimates of progress toward completion and direct profit or loss on contracts, as applicable. As future events and their effect on the Company's operating results cannot be determined with precision, actual results could differ from these estimates. Changes in the economic climates in which the Company operates may affect these estimates and will be reflected in the Company's financial statements in the event they occur.

### Financial Condition and Liquidity

Cash used by operating activities was \$2.2 million in the first two quarters of 2013, while operating activities provided \$3.6 million in the first two quarters of 2012. In the first two quarters of 2013, net income was \$8.1 million, while other non-cash adjustments, primarily consisting of depreciation expense, equity-based compensation, deferred income taxes, and deferred compensation, totaled \$2.0 million. In the first two quarters of 2012, net income was \$7.5 million while the corresponding non-cash adjustments netted to \$2.1 million.

Accounts receivable balances increased \$4.1 million in the first two quarters of 2013 and increased \$4.6 million in the first two quarters of 2012. The increase in the accounts receivable balance in the 2013 period primarily resulted from an increase in days sales outstanding (DSO). DSO was 64 days at June 28, 2013 and 61 days at December 31, 2012. The increase in DSO at June 28, 2013 was primarily due to the timing of receipts prior to quarter-end. The increase in the accounts receivable balance in the 2012 period primarily resulted from a 9% increase in revenue year-over-year, offset by a one day decrease in DSO from 62 days at December 31, 2011 to 61 days at June 29, 2012.

Accounts payable decreased \$2.2 million and increased \$0.7 million in the 2013 and 2012 year-to-date periods, respectively, primarily due to the timing of certain payments near period-end. Accrued compensation decreased \$1.7 million in the first two quarters of 2013 primarily due to lower incentive accruals in 2013. Income taxes payable decreased \$1.1 million and decreased \$1.0 million in the 2013 and 2012 year-to-date periods, respectively, primarily due to significant estimated tax payments made during the second quarter of each year. Other current liabilities decreased \$1.7 million in 2013 due to significant payments made in the 2013 second quarter for amounts due in our European operations.

Investing activities used \$4.7 million and \$0.7 million of cash in the 2013 and 2012 first two quarters, respectively. In the 2013 first quarter, the Company used \$2.5 million, net of cash received, to complete the acquisition of etrinity. The Company also used cash for additions to property and equipment of \$1.2 million in 2013 and \$0.6 million in 2012, additions to capitalized software totaling \$0.7 million in 2013, and contributions to the Company's deferred compensation plans of \$0.3 million and \$0.1 million in 2013 and 2012, respectively. The Company has no significant commitments for the purchase of property or equipment at June 28, 2013, and does not expect the amount to be spent in the remaining quarters of 2013 on additions to property, equipment and capitalized software to significantly vary

from the amount spent in the first two quarters.

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Financing activities provided \$0.4 million of cash in the first two quarters of 2013 and used \$1.2 million of cash in the corresponding 2012 period. In the first two quarters of 2013, the Company recorded proceeds of \$1.3 million from stock option exercises and excess tax benefits from equity-based compensation transactions, while in the first two quarters of 2012 these proceeds totaled \$1.1 million. Cash overdrafts were \$0.9 million and \$1.2 million in the year-to-date periods ended June 28, 2013 and June 29, 2012, respectively. The Company initiated a quarterly dividend in the 2013 first quarter, and paid \$0.8 million in the first two quarters of 2013. The Company also used \$1.2 million to purchase 59,000 shares for treasury in the first two quarters of 2013, and used \$3.6 million to purchase 263,000 shares in the first two quarters of 2012. At June 28, 2013, a total of 0.5 million shares are available under the Company's authorization to purchase shares in future periods.

The Company's credit agreement expires in April 2014 and allows the Company to borrow up to \$35.0 million. At both June 28, 2013 or June 29, 2012, there were no amounts outstanding under the credit agreement. Although there were no borrowings outstanding, at June 28, 2013 and June 29, 2012 there were \$0.5 million and \$0.4 million, respectively, of letters of credit issued under the credit agreement. The Company borrows or repays its revolving debt as needed based upon its working capital obligations, including the timing of the U.S. bi-weekly payroll. During both the 2013 and 2012 first two quarters, the Company did not borrow any funds under its revolving credit agreement. The Company is required to meet certain financial covenants in order to maintain borrowings under its revolving credit line, pay dividends, and make acquisitions. The covenants are measured quarterly, and at June 28, 2013 include a leverage ratio which must be no more than 2.75 to 1, a calculation of minimum tangible net worth which must be no less than \$55.5 million, and total expenditures for property, equipment and capitalized software cannot exceed \$5.0 million annually. The Company was in compliance with these covenants at June 28, 2013 as its leverage ratio was 0.0, its minimum tangible net worth was \$72.2 million, and 2013 year-to-date expenditures for property, equipment and capitalized software were \$1.9 million. The Company was also in compliance with its required covenants at December 31, 2012. When considering current market conditions and the Company's current operating results, the Company believes it will be able to meet its covenants, as applicable, for the remainder of 2013 and future years.

Of the total cash and cash equivalents reported on the consolidated balance sheet at June 28, 2013 of \$34.0 million, approximately \$10.2 million was held by the Company's foreign operations and is considered to be indefinitely reinvested in those operations. The Company has not repatriated any of its cash and cash equivalents from its foreign operations in the past five years, and has no intention of doing so in the foreseeable future as the funds are required to meet the working capital needs of our foreign operations.

The Company believes existing internally available funds, cash potentially generated from future operations, and borrowings available under the Company's revolving line of credit totaling \$34.5 million at June 28, 2013 are sufficient to meet foreseeable working capital and capital expenditure needs, pay dividends, fund stock repurchases, and allow for future internal growth and expansion.

### Off-Balance Sheet Arrangements

The Company did not have off-balance sheet arrangements or transactions in the 2013 or 2012 second quarters other than guarantees in our European operations that support office leases and the performance under government contracts. These guarantees totaled approximately \$2.5 million at June 28, 2013.

### Contractual Obligations

The company did not enter into any significant contractual obligations during the quarter ended June 28, 2013.

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Item 3. Quantitative and Qualitative Disclosure About Market Risk

The Company's primary market risk exposure consists of foreign currency exchange risk associated with the Company's European operations.

Revenue in the Company's European operations in the 2013 second quarter and year-to-date period as compared with the corresponding 2012 periods was affected by the strength relative to the U.S. dollar of the currencies of Belgium and Luxembourg, and offset by the weakness of the currency of the United Kingdom, the countries in which the Company's European subsidiaries operate. In Belgium and Luxembourg, the functional currency is the Euro, while in the United Kingdom the functional currency is the British Pound. In the 2013 second quarter as compared with the 2012 second quarter, the average value of the Euro increased 1.5% while the average value of the British Pound decreased 3.0%. A significant portion of the Company's revenue from its European operations is generated in Belgium and Luxembourg. If there had been no change in these exchange rates from the 2012 second quarter to the 2013 second quarter, total European revenue would have been approximately \$0.3 million lower, or \$18.3 million as compared with the \$18.6 million reported. In the first two quarters of 2013 as compared with the first two quarters of 2012, the average value of the Euro increased 1.2% while the average value of the British Pound decreased 2.0%. If there had been no change in these exchange rates from the first two quarters of 2012 to the corresponding 2013 period, total European revenue would have been approximately \$0.4 million lower, or \$37.6 million as compared with the \$38.0 million reported. Additionally, operating income in the 2013 second quarter and year-to-date period would have been approximately \$34,000 and \$28,000 lower, respectively, if there had been no change in the exchange rates year-over-year.

The Company has historically not used any market risk sensitive instruments to hedge its foreign currency exchange risk. The Company believes the market risk related to intercompany balances in future periods will not have a material effect on its results of operations.

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Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

The Company's management has evaluated, under the supervision and with the participation of the Company's Chief Executive Officer and Chief Financial Officer, the effectiveness of the design and operations of the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) of the Exchange Act, as amended) as of the end of the period covered by this quarterly report. Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer have concluded that the Company's disclosure controls and procedures were effective as of the end of the period covered by this periodic report.

Changes in Internal Control Over Financial Reporting

The Company reviews the effectiveness of its internal controls on a continuous basis, and makes changes as necessary. There were no changes in the Company's internal control over financial reporting that occurred during the period covered by this report, which ended on June 28, 2013, that materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

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PART II. OTHER INFORMATION

Item 1. Legal Proceedings

None

Item 1A. Risk Factors

There were no material changes in the Company's risk factors from those previously disclosed in the Company's form 10-K for the period ended December 31, 2012.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Issuer Purchases of Equity Securities

| Period              | Total<br>Number<br>of Shares<br>Purchased | Average<br>Price<br>Paid per<br>Share* | Total Number of<br>Shares<br>Purchased as<br>Part of Publicly<br>Announced Plans<br>or Programs | Maximum<br>Number of<br>Shares that May<br>Yet be Purchased<br>Under the Plans<br>or Programs |
|---------------------|-------------------------------------------|----------------------------------------|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| March 30 - April 30 | 58,500                                    | \$ 20.00                               | 58,500                                                                                          | 476,532                                                                                       |
| May 1 - May 31      | —                                         | \$—                                    | —                                                                                               | 476,532                                                                                       |
| June 1 - June 28    | —                                         | \$—                                    | —                                                                                               | 476,532                                                                                       |
| Total               | 58,500                                    | \$ 20.00                               | —                                                                                               |                                                                                               |

\* Excludes broker commissions

Item 3. Default Upon Senior Securities

None

Item 4. Mine Safety Disclosures

Not applicable

Item 5. Other Information

None



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Item 6. Exhibits

| Exhibit | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Page |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| 31. (a) | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | #    |
| 31. (b) | Certification Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | #    |
| 32.     | Certification Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | #    |
| 101.    | Interactive data files pursuant to Rule 405 of Regulation S-T: the Condensed Consolidated Statements of Income for the quarter and two quarters ending June 28, 2013 and June 29, 2012, the Condensed Consolidated Statements of Comprehensive Income for the quarter and two quarters ending June 29, 2013 and June 28, 2012, the Condensed Consolidated Balance Sheets as of June 29, 2013 and December 31, 2012, the Condensed Consolidated Statements of Cash Flows for the six-month periods ended June 29, 2013 and June 28, 2012, and the Notes to the Condensed Consolidated Financial Statements |      |

# Filed herewith

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SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

COMPUTER TASK GROUP, INCORPORATED

By           /s/ Brendan M. Harrington  
              Brendan M. Harrington  
Title:       Chief Financial Officer

Date: July 24, 2013