

CREDIT SUISSE GROUP AG
Form 6-K
April 24, 2019
UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 6-K

**REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13a-16 OR 15d-16
UNDER THE SECURITIES EXCHANGE ACT OF 1934**

April 24, 2019
Commission File Number 001-15244
CREDIT SUISSE GROUP AG
(Translation of registrant's name into English)
Paradeplatz 8, CH 8001 Zurich, Switzerland
(Address of principal executive office)

Commission File Number 001-33434
CREDIT SUISSE AG
(Translation of registrant's name into English)
Paradeplatz 8, CH 8001 Zurich, Switzerland
(Address of principal executive office)

Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F Form 40-F

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1):

Note: Regulation S-T Rule 101(b)(1) only permits the submission in paper of a Form 6-K if submitted solely to provide an attached annual report to security holders.

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(7):

Note: Regulation S-T Rule 101(b)(7) only permits the submission in paper of a Form 6-K if submitted to furnish a report or other document that the registrant foreign private issuer must furnish and make public under the laws of the jurisdiction in which the registrant is incorporated, domiciled or legally organized (the registrant's "home country"), or under the rules of the home country exchange on which the registrant's securities are traded, as long as the report or other document is not a press release, is not required to be and has not been distributed to the registrant's security holders, and, if discussing a material event, has already been the subject of a Form 6-K submission or other Commission filing on EDGAR.

This report includes the media release and the slides for the presentation to investors in connection with the 1Q19 results.

Media Release
Zurich, April
24, 2019

First quarter 2019 financial results

Driving net income higher despite challenging environment and strong first quarter 2018

First quarter 2019 highlights:

Net income attributable to shareholders of CHF 749 million, the highest quarterly profit since 3Q15

Group reported pre-tax income of CHF 1.06 billion, tenth consecutive quarter of year on year profit growth, reflecting a business mix that continues to perform well in challenging market conditions

Continued inflows of assets with total Wealth Management Net New Assets (NNA) of CHF 9.6 billion, representing an annualised growth rate of 5% for the quarter. Record Wealth Management Assets under Management (AuM) of CHF 786.1 billion at quarter-end

Strong total NNA, with CHF 35.8 billion in the first quarter, including CHF 27.6 billion in Swiss Universal Bank Corporate & Institutional Clients; total AuM of CHF 1.43 trillion, up 6% from the previous quarter-end

Global Markets (GM) delivered pre-tax income of USD 283 million and a return on regulatory capital of 9% in its first quarter after a deep three-year restructuring. These results reflect some of the early benefits from the restructuring in a challenging market environment

GM equity sales and trading revenues up 4%

GM fixed income sales and trading revenues down 2%

International Trading Solutions (ITS) increased its net revenues by 23% year on year, demonstrating the effective collaboration between Global Markets, Swiss Universal Bank and International Wealth Management and the benefits of our integrated approach in bringing institutional quality solutions to our ultra-high-net-worth (UHNW) clients

Continued discipline on productivity and efficiency resulted in operating expenses of CHF 4.2 billion, down 6% year on year

Strong capital base with CET1 ratio and Tier 1 leverage ratio unchanged since 4Q18, at 12.6% and 5.2%, respectively

Return on Tangible Equity (RoTE) of 8% achieved in spite of significant revenue headwinds

Tangible Book Value per share of CHF 15.47, up 4.3% vs. 1Q18

Share buyback commenced in January 2019; repurchased 21.3 million shares for CHF 261 million in the first quarter, with an objective of at least CHF 1.0 billion for FY 2019

Tidjane Thiam, Chief Executive Officer of Credit Suisse, commented:

“In a challenging quarter, which was the first after the end of our three-year restructuring, we achieved our fifth consecutive quarter of positive income with net income of CHF 749 million, up 8% year on year.

Media Release
Zurich, April
24, 2019

“We are now operating with a lower risk profile, a stronger capital base and a structurally lower cost base. Our model is resilient; this allows us to protect our bottom line during periods when markets are challenging and provides upside when conditions improve. The first quarter was one of three very distinct months: a challenging January, a limited recovery in February followed by a strong March, which was our second-highest revenue month in the last 39 months.

“Our Wealth Management franchise has proven resilient during a difficult quarter. We ended the first quarter with broadly flat total Wealth Management profits year on year and record AuM of CHF 786.1 billion, including record AuM in Asia Pacific Private Banking at CHF 219 billion. Our AuM growth was driven both by our continued annualised growth in NNA of 5% as well as more favourable market conditions.

“Our ITS franchise continued to make considerable progress in the quarter, executing a number of landmark transactions and delivering institutional quality solutions to meet the complex needs of our UHNW clients. This allowed us to grow our transaction revenues year on year.

“With a strong capital base and our tenth consecutive quarter of year on year PTI increases, we are seeing the benefits of our restructuring emerging. Our share buyback programme, which is now well underway, combined with our return to a sustainable cash dividend, are further evidence of the solid foundation from which we aim to continue to grow.

“We believe our strategy of delivering profitable, compliant and quality growth should create value for our shareholders over time.”

Key metrics
In CHF millions

| | 1Q19 | 1Q18 |
|---|-------|-------|
| Net revenues | 5,387 | 5,636 |
| Of which Wealth Management-related and IBCM | 3,717 | 4,025 |
| Of which Markets activities | 1,761 | 1,874 |
| Total operating expenses | 4,244 | 4,534 |
| Pre-tax income | 1,062 | 1,054 |
| Net income attributable to shareholders | 749 | 694 |

Outlook

The positive momentum we observed towards the end of the first quarter has broadly continued into April. However, it is still too early in the quarter to draw definitive conclusions about our performance for the rest of 2019. While geopolitical and macroeconomic concerns remain, we believe that their impact has begun to recede, with client confidence returning progressively.

Our pipeline of transactions across both wealth management and investment banking is strong, and end markets have become more constructive as the year has progressed.

Our strategy of focusing on growing our leading wealth management franchise, combined with strong investment banking capabilities, is working. We remain focused on increasing our returns and creating growing value for our shareholders over the course of 2019 and beyond. We are cautiously optimistic about our prospects for the second quarter of 2019.

Media Release
Zurich, April
24, 2019

Detailed divisional summaries

1 – Swiss Universal Bank (SUB) delivered pre-tax income of CHF 550 million in a challenging market environment. Net revenues decreased by 4% to CHF 1.4 billion, reflecting lower recurring commissions and fees, slightly lower net interest income (NII), reduced transaction-based revenues as well as lower client activity levels compared to the strong first quarter of 2018. Strong revenues from SUB's collaboration with Global Markets through ITS helped mitigate some of the pressures on NII and recurring revenues. Operating expenses decreased by 4%, reflecting continued cost discipline while we invest further in digitalisation and automation. AuM reached a new record level of CHF 607 billion, an increase of 11% since the end of 2018, driven by strong NNA and market performance. We are confident that as the year progresses, a number of initiatives that are underway should allow SUB to improve its revenues.

Private Clients reported pre-tax income of CHF 273 million in the first quarter of 2019, up 3% year on year. Operating expenses decreased by 6%, mainly due to the end of our restructuring programme. NNA reached CHF 3.3 billion, the highest quarterly level to date, underscoring the strength of our franchise with contributions from all businesses.

Corporate & Institutional Clients reported pre-tax income of CHF 277 million in the first quarter, down 7% year on year. The decrease was partially offset by stable NII due to continuous pricing efforts. Additionally, NNA of CHF 27.6 billion for the quarter reflect continued positive momentum in our pension business.

2 – International Wealth Management (IWM) had a strong start to the year with record quarterly net revenues and pre-tax income since the division was established in late 2015. Pre-tax income in the first quarter grew 8% year on year, to CHF 523 million, and the return on regulatory capital stood at 35%. Net revenues increased slightly by 1% compared to the first quarter of 2018. Total operating expenses were down 4%, reflecting continued diligent cost management.

Private Banking delivered strong results in the first quarter. Pre-tax income was stable year on year at CHF 402 million, and the net margin improved by 1 basis point to 45 basis points. Net revenues were down 2% year on year at CHF 1.0 billion. Transaction- and performance-based revenues in the first quarter grew 14% year on year, reflecting further progress in our targeted client engagement. Recurring commissions and fees were down 4%, primarily reflecting lower average AuM; and NII was down 5%, primarily due to lower loan fees. Total operating expenses were down 6% year on year at CHF 607 million. The cost/income ratio improved by 2 percentage points to 60%. NNA totaled CHF 1.3 billion for the quarter, with solid growth in the high net worth segment as well as a recovery of inflows in Europe. However, the overall NNA result was affected by lower flows in the UHNW segment in emerging markets.

Asset Management pre-tax income increased 46% year on year to CHF 121 million, with an 11% increase in net revenues and stable total operating expenses. Our strong revenue growth was driven in part by a 40% increase in investment and partnership income, while management fees grew by 2%. We had net asset outflows of CHF 0.5 billion, as inflows of CHF 2.0 billion into traditional investments were more than offset by outflows mainly from emerging markets joint ventures.

3 – Asia Pacific (APAC) generated pre-tax income of CHF 183 million in the first quarter of 2019, compared to CHF 234 million in the same quarter in 2018, which was a record quarter, in terms of

Page 3 24 April, 2019

Media Release
Zurich, April
24, 2019

revenues, for Wealth Management & Connected (WM&C). APAC also delivered a return on regulatory capital of 13%. Our performance was impacted by lower levels of market activity in Asia as well as lower transaction fee pools in the first quarter of 2019 compared to the same period last year. However, we maintained strong cost discipline in the division across both WM&C and Markets, with operating expenses down 12%, mainly due to the absence of major litigation expenses this year.

WM&C reported pre-tax income of CHF 170 million, down 17% year on year, and a return on regulatory capital of 18%. Private Banking revenues were lower, mainly due to lower transaction-based revenues, which were down 22% year on year. We saw a slight increase in mandates and fund volumes in the first quarter. However, NII and recurring commissions and fees revenues were down 8% and 4%, respectively, year on year. Advisory, underwriting, and financing revenues were down 20% year on year, due to lower M&A and equity underwriting revenues, while financing and debt underwriting revenues were higher year on year. We achieved record AuM of CHF 219 billion and had NNA of CHF 5.0 billion in the quarter.

Markets reported pre-tax income of USD 13 million, compared to pre-tax income of USD 31 million in the same quarter last year. Challenging market conditions impacted equities sales and trading revenues; however, activity levels improved towards the end of the quarter. Fixed income sales and trading had a strong performance in credit, and overall revenues were up 2% year on year.

4 – Investment Banking & Capital Markets (IBCM) reported a pre-tax loss of USD 94 million for the first quarter of 2019 in a challenging operating environment, compared to pre-tax income of USD 62 million over the same quarter in 2018. Net revenues were down 36% year on year at USD 357 million, driven by lower market activity. The Street fees¹ in debt and equity underwriting were down 9% and 43%, respectively, year on year, impacted by the US government shutdown, investor concerns over reduced growth in corporate earnings and GDP as well as the uncertain geopolitical environment. Our continued focus on cost discipline led to lower operating expenses, down 11% year on year, mainly driven by the end of our restructuring programme and lower fixed and variable compensation costs.

Our total global advisory and underwriting revenues² for the first quarter of 2019 were USD 769 million, down 30% year on year due to lower market activity.

Advisory revenues were down 23% year on year at USD 140 million, reflecting lower revenues from completed M&A transactions across the Americas and EMEA regions, compared to the Street¹, which was down 5% year on year.

Equity underwriting revenues were down 47% year on year at USD 58 million, in line with the Street¹, which was down 43% year on year, impacted by lower IPO issuances following the US government shutdown in January; however, we maintained our top 5 ranking in global equity capital markets³.

Debt underwriting revenues were down 31% year on year at USD 186 million, primarily driven by lower leveraged finance business activity, which was down 35% year on year compared to 20% across the Street¹; however, we maintained our top 5 ranking in global leveraged finance³.

5 – Global Markets (GM) achieved pre-tax income of USD 283 million and a return on regulatory capital of 9% in the first quarter of 2019, reflecting continued resource discipline amid challenging market conditions. Net revenues decreased by 10% compared to the first quarter of 2018, primarily due to lower underwriting issuance activity, partially offset by further growth in our ITS franchise, driven by our

Media Release
Zurich, April
24, 2019

successful collaboration with Wealth Management. ITS revenues rose 23% compared to the first quarter of 2018. Total operating expenses of USD 1.2 billion decreased by 11% compared to the same period last year, highlighting the flexibility of our cost base. Additionally, GM maintained its dynamic approach to capital management as leverage exposure decreased by 12% or USD 36 billion.

Equities revenues⁴ of USD 571 million were broadly stable year on year, reflecting continued strength in equity derivatives, despite lower market volatility, and stable prime services results.

Fixed income revenues⁵ of USD 1.0 billion decreased 13% year on year, as improved client activity across our market-leading⁶ leveraged finance trading and financing businesses was offset by reduced securitised products revenues versus a strong first quarter of 2018.

Sustainability and impact investing

The first quarter of 2019 began with our sixth Annual Conservation Finance Investor Conference in New York. March saw our 21st Asian Investment Conference, held in Hong Kong, at which sustainability was a key topic. Sessions on rethinking plastic waste, blue economy innovation and mission-driven investing were well received in a region where we now have over USD 1 billion of assets under management invested according to sustainability criteria. In the capital markets arena, we delivered three significant green bond transactions in Europe.

Credit Suisse published its Corporate Responsibility Report (CRR) towards the end of the first quarter. The CRR describes how Credit Suisse Group assumes its responsibilities in banking, in society, as an employer and towards the environment. In 2018, the global volunteering rate was 41%, with 18,694 employees volunteering 187,900 hours worldwide. Some 190 partners across 48 countries received both funding and skills-based volunteering support through our employee engagement. In addition, 2018 marked the tenth anniversary of our two global initiatives in the areas of financial inclusion and education, as well as the tenth anniversary of the Credit Suisse EMEA Foundation, which has assisted 20,000 teachers and 2 million young people in the EMEA region. Furthermore, in response to the recommendations of the Financial Stability Board's Task Force on Climate-related Financial Disclosures (TCFD), Credit Suisse reported on its efforts in connection with climate-related risks and opportunities in its Annual Report.

The CRR also provided an update on the size of our impact investing business, which now includes over USD 7 billion of assets under administration⁷ and over USD 2 billion in client holdings. Assets invested according to sustainability criteria rose to over CHF 25 billion by the end of 2018.

In the first quarter of 2019 we began working with other banks to develop methodologies for the alignment of credit portfolios with the Paris Agreement. We also participated in consultations with policymakers on emerging sustainable finance regulation and continued to engage with investors and civil society representatives on sustainability issues.

Media Release
Zurich, April
24, 2019

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The Earnings Release and Presentation Slides for the first quarter 2019 are available to download from 7:00 CEST today at: <https://www.credit-suisse.com/results>

The 1Q19 Financial Report is scheduled to be released on May 3, 2019.

Presentation of 1Q19 results – Wednesday, April 24, 2019

| | | |
|-------------|--|--|
| Event | Analyst Call | Media Call |
| Time | 08:15 Zurich 07:15 London 02:15 New York | 10:15 Zurich 09:15 London 04:15 New York |
| Language | English | English with simultaneous German translation |
| | Switzerland: +41 44 580 48 67 Europe: +44 203 057 6528 US: +1 866 276 89 33 | Switzerland: +41 44 580 48 67 Europe: +44 203 057 6528 US: +1 866 276 89 33 |
| Access | Reference: Credit Suisse analyst call Conference ID: 2974256 Please dial in 15 minutes before the start of the call | Reference: Credit Suisse media call Conference ID English: 6277608 Conference ID German: 5499730 Please dial in 10 minutes before the start of the call |
| Q&A Session | Following the presentation, you will have the opportunity to ask the speakers questions | Following the presentation, you will have the opportunity to ask the speakers questions |
| Playback | Replay available approximately one hour after the event until Friday 3 May 2019, 13:45 CEST Switzerland: +41 44 580 40 26 | Replay available approximately one hour after the event Switzerland: +41 44 580 40 26 |

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Page 6 24 April, 2019

Media Release
Zurich, April
24, 2019

Footnotes

¹ Source: Dealogic for the period ending March 31, 2019 (Americas and EMEA only)

² Gross global revenues from advisory, debt and equity underwriting generated across all divisions

³ Source: Dealogic for the period ending March 31, 2019 (Global)

⁴ This includes Equity sales and trading as well as underwriting

⁵ This include Fixed Income sales and trading as well as underwriting

⁶ Source: Dealogic data (Americas and EMEA) and Thomson Reuters data for the period ending March 29, 2019

⁷ Assets in investment funds and vehicles administered by Credit Suisse

Abbreviations

APAC – Asia Pacific; AuM – assets under management; CHF – Swiss francs; CET1 – common equity tier 1; CRR – Corporate Responsibility Report; DVA - Debit valuation adjustments; EMEA – Europe, Middle East and Africa; FINMA – Swiss Financial Market Supervisory Authority; GAAP – Generally accepted accounting principles; GDP – Gross Domestic Product; GM – Global Markets; IBCM – Investment Banking & Capital Markets; IPO – Initial Public Offering; ITS – International Trading Solutions; IWM – International Wealth Management; M&A – mergers and acquisitions; NII – net interest income; NNA – net new assets; PTI – Pre-tax income; PB – Private Banking; PC – Private Clients; RoTE – Return on Tangible Equity; RWA – risk-weighted assets; SUB – Swiss Universal Bank; TCFD - Task Force on Climate-related Financial Disclosures; UHNW – ultra-high-net-worth; USD – US dollar; WM&C – Wealth Management & Connected

Important information

This Media Release contains select information from the full 1Q19 Earnings Release and 1Q19 Results Presentation slides that Credit Suisse believes is of particular interest to media professionals. The complete 1Q19 Earnings Release and 1Q19 Results Presentation slides, which have been distributed simultaneously, contain more comprehensive information about our results and operations for the reporting quarter, as well as important information about our reporting methodology and some of the terms used in these documents. The complete 1Q19 Earnings Release and 1Q19 Results Presentation slides are not incorporated by reference into this Media Release. Credit Suisse has not finalized its 1Q19 Financial Report and Credit Suisse's independent registered public accounting firm has not completed its review of the condensed consolidated financial statements (unaudited) for the period. Accordingly, the financial information contained in this Media Release is subject to completion of quarter-end procedures, which may result in changes to that information.

Information referenced in this Media Release, whether via website links or otherwise, is not incorporated into this Media Release.

Until the end of 2018, the results of Credit Suisse Group comprised the results of our six reporting segments, including the Strategic Resolution Unit, and the Corporate Center. Core results excluded revenues and expenses from our Strategic Resolution Unit.

Beginning in 2019, the Strategic Resolution Unit has ceased to exist as a separate division of the Group. The legacy portfolio remaining as of December 31, 2018 is now managed in an Asset Resolution Unit and is separately disclosed within the Corporate Center. Certain activities such as legacy funding costs and noncontrolling interest without significant economic interest, which were previously part of the Strategic Resolution Unit, have been moved into the Corporate Center.

Our estimates, ambitions, objectives and targets often include metrics that are non-GAAP financial measures and are unaudited. A reconciliation of the estimates, ambitions, objectives and targets to the nearest GAAP measures is unavailable without unreasonable efforts. Adjusted results exclude goodwill impairment, major litigation charges, real estate gains and other revenue and expense items included in our reported results, all of which are unavailable on a prospective basis. Return on tangible equity is based on tangible shareholders' equity, a non-GAAP financial measure, which is calculated by deducting goodwill and other intangible assets from total shareholders' equity as presented in our balance sheet, both of which are unavailable on a prospective basis. Such estimates, ambitions, objectives and targets are calculated in a manner that is consistent with the accounting policies applied by us in preparing our financial statements.

Regulatory capital is calculated as the worst of 10% of RWA and 3.5% of leverage exposure. Return on regulatory capital is calculated using (adjusted) income / (loss) after tax and assumes a tax rate of 30% and capital allocated based on the worst of 10% of average RWA and 3.5% of average leverage exposure. For the Markets business within the APAC division and for the Global Markets and Investment Banking & Capital Markets divisions, return on regulatory capital is based on US dollar denominated numbers. Adjusted return on regulatory capital is calculated using adjusted results, applying the same methodology to calculate return on regulatory capital.

Return on tangible equity is based on tangible shareholders' equity, a non-GAAP financial measure, which is calculated by deducting goodwill and other intangible assets from total shareholders' equity as presented in our balance sheet. Tangible book value, a non-GAAP financial measure, is equal to tangible shareholders' equity. Tangible book value per share is a non-GAAP financial measure, which is calculated by dividing tangible shareholders' equity by total number of shares outstanding. Management believes that tangible shareholders' equity/tangible book value, return on tangible equity and tangible book value per share are meaningful as they are measures used and relied upon by industry analysts and investors to assess valuations and capital adequacy. For end-1Q19, tangible equity excluded goodwill of CHF 4,807 million and other intangible assets of CHF 224 million from total shareholders' equity of CHF 43,825 million as presented in our balance sheet. For end-1Q18, tangible equity excluded goodwill of CHF

Media Release
Zurich, April
24, 2019

4,667 million and other intangible assets of CHF 212 million from total shareholders' equity of CHF 42,540 million as presented in our balance sheet. Shares outstanding were 2,507.8 million and 2,539.6 million at end-1Q19 and end-1Q18, respectively.

We may not achieve all of the expected benefits of our strategic initiatives. Factors beyond our control, including but not limited to the market and economic conditions, changes in laws, rules or regulations and other challenges discussed in our public filings, could limit our ability to achieve some or all of the expected benefits of these initiatives.

In particular, the terms "Estimate", "Illustrative", "Ambition", "Objective", "Outlook" and "Goal" are not intended to be viewed as targets or projections, nor are they considered to be Key Performance Indicators. All such estimates, illustrations, ambitions, objectives, outlooks and goals are subject to a large number of inherent risks, assumptions and uncertainties, many of which are completely outside of our control. These risks, assumptions and uncertainties include, but are not limited to, general market conditions, market volatility, interest rate volatility and levels, global and regional economic conditions, political uncertainty, changes in tax policies, regulatory changes, changes in levels of client activity as a result of any of the foregoing and other factors. Accordingly, this information should not be relied on for any purpose. We do not intend to update these estimates, illustrations, ambitions, objectives, outlooks or goals.

In preparing this media release, management has made estimates and assumptions that affect the numbers presented. Actual results may differ. Annualized numbers do not take into account variations in operating results, seasonality and other factors and may not be indicative of actual, full-year results. Figures throughout this media release may also be subject to rounding adjustments. All opinions and views constitute judgments as of the date of writing without regard to the date on which the reader may receive or access the information. This information is subject to change at any time without notice and we do not intend to update this information.

Credit Suisse is subject to the Basel III framework, as implemented in Switzerland, as well as Swiss legislation and regulations for systemically important banks, which include capital, liquidity, leverage and large exposure requirements and rules for emergency plans designed to maintain systemically relevant functions in the event of threatened insolvency. Credit Suisse has adopted the Bank for International Settlements (BIS) leverage ratio framework, as issued by the Basel Committee on Banking Supervision (BCBS) and implemented in Switzerland by FINMA.

Unless otherwise noted, leverage exposure is based on the BIS leverage ratio framework and consists of period-end balance sheet assets and prescribed regulatory adjustments. The tier 1 leverage ratio and CET1 leverage ratio are calculated as BIS tier 1 capital and CET1 capital, respectively, divided by period end leverage exposure. Swiss leverage ratios are measured on the same period-end basis as the leverage exposure for the BIS leverage ratio. Margin calculations for APAC are aligned with the performance metrics of the Private Banking business and its related assets under management within the WM&C business in APAC. Assets under management and net new assets for APAC relate to the Private Banking business within the Wealth Management & Connected business. Gross margin is calculated by dividing net revenues by average assets under management. Net margin is calculated by dividing income before taxes by average assets under management. Adjusted margins are calculated using adjusted results, applying the same methodology used to calculate gross and net margin.

References to Wealth Management mean SUB PC, IWM PB and APAC PB within WM&C or their combined results. References to Wealth Management-related mean SUB, IWM and APAC WM&C or their combined results.

References to global advisory and underwriting include global revenues from advisory, debt and equity underwriting generated across all divisions.

Investors and others should note that we announce material information (including quarterly earnings releases and financial reports) to the investing public using press releases, SEC and Swiss ad hoc filings, our website and public conference calls and webcasts. We intend to also use our Twitter account @creditsuisse (<https://twitter.com/creditsuisse>) to excerpt key messages from our public disclosures, including earnings releases. We may retweet such messages through certain of our regional Twitter accounts, including @csschweiz (<https://twitter.com/csschweiz>) and @csapac (<https://twitter.com/csapac>). Investors and others should take care to consider such abbreviated messages in the context of the disclosures from which they are excerpted. The information we post on these Twitter accounts is not a part of this Media Release.

In various tables, use of “–” indicates not meaningful or not applicable.

Appendix
Key metrics

| | 1Q19 | 4Q18 | in / end of 1Q18 | QoQ | % change YoY |
|--|--------------|--------------|---------------------|------|-----------------|
| Credit Suisse Group results (CHF million) | | | | | |
| Net revenues | 5,387 | 4,801 | 5,636 | 12 | (4) |
| Provision for credit losses | 81 | 59 | 48 | 37 | 69 |
| Compensation and benefits | 2,518 | 2,141 | 2,538 | 18 | (1) |
| General and administrative expenses | 1,413 | 1,569 | 1,508 | (10) | (6) |
| Commission expenses | 313 | 301 | 344 | 4 | (9) |
| Restructuring expenses | – | 136 | 144 | – | – |
| Total other operating expenses | 1,726 | 2,006 | 1,996 | (14) | (14) |
| Total operating expenses | 4,244 | 4,147 | 4,534 | 2 | (6) |
| Income before taxes | 1,062 | 595 | 1,054 | 78 | 1 |
| Net income attributable to shareholders | 749 | 259 | 694 | 189 | 8 |
| Statement of operations metrics (%) | | | | | |
| Return on regulatory capital | 9.5 | 5.4 | 9.1 | – | – |
| Balance sheet statistics (CHF million) | | | | | |
| Total assets | 793,636 | 768,916 | 809,052 | 3 | (2) |
| Risk-weighted assets | 290,098 | 284,582 | 271,015 | 2 | 7 |
| Leverage exposure | 901,814 | 881,386 | 932,071 | 2 | (3) |
| Assets under management and net new assets (CHF billion) | | | | | |
| Assets under management | 1,431.3 | 1,347.3 | 1,379.9 | 6.2 | 3.7 |
| Net new assets | 35.8 | 0.5 | 25.0 | – | 43.2 |
| Basel III regulatory capital and leverage statistics (%) | | | | | |
| CET1 ratio | 12.6 | 12.6 | 12.9 | – | – |
| CET1 leverage ratio | 4.1 | 4.1 | 3.8 | – | – |
| Look-through tier 1 leverage ratio | 5.2 | 5.2 | 5.1 | – | – |

A-1

Swiss Universal Bank

| | 1Q19 | 4Q18 | in / end of 1Q18 | % change | |
|---|-------|-------|---------------------|----------|-------|
| | | | | QoQ | YoY |
| Results (CHF million) | | | | | |
| Net revenues | 1,379 | 1,373 | 1,431 | 0 | (4) |
| of which Private Clients | 742 | 740 | 762 | 0 | (3) |
| of which Corporate & Institutional Clients | 637 | 633 | 669 | 1 | (5) |
| Provision for credit losses | 29 | 26 | 34 | 12 | (15) |
| Total operating expenses | 800 | 849 | 834 | (6) | (4) |
| Income before taxes | 550 | 498 | 563 | 10 | (2) |
| of which Private Clients | 273 | 278 | 265 | (2) | 3 |
| of which Corporate & Institutional Clients | 277 | 220 | 298 | 26 | (7) |
| Metrics (%) | | | | | |
| Return on regulatory capital | 17.1 | 15.7 | 17.9 | – | – |
| Cost/income ratio | 58.0 | 61.8 | 58.3 | – | – |
| Private Clients | | | | | |
| Assets under management (CHF billion) | 210.7 | 198.0 | 206.7 | 6.4 | 1.9 |
| Net new assets (CHF billion) | 3.3 | (1.1) | 2.7 | – | – |
| Gross margin (annualized) (bp) | 143 | 144 | 147 | – | – |
| Net margin (annualized) (bp) | 53 | 54 | 51 | – | – |
| Corporate & Institutional Clients | | | | | |
| Assets under management (CHF billion) | 395.9 | 348.7 | 352.0 | 13.5 | 12.5 |
| Net new assets (CHF billion) | 27.6 | 2.1 | 3.8 | – | – |
| International Wealth Management | | | | | |
| | 1Q19 | 4Q18 | in / end of 1Q18 | % change | |
| | | | | QoQ | YoY |
| Results (CHF million) | | | | | |
| Net revenues | 1,417 | 1,402 | 1,403 | 1 | 1 |
| of which Private Banking | 1,019 | 942 | 1,043 | 8 | (2) |
| of which Asset Management | 398 | 460 | 360 | (13) | 11 |
| Provision for credit losses | 10 | 16 | (1) | (38) | – |
| Total operating expenses | 884 | 976 | 920 | (9) | (4) |
| Income before taxes | 523 | 410 | 484 | 28 | 8 |
| of which Private Banking | 402 | 298 | 401 | 35 | 0 |
| of which Asset Management | 121 | 112 | 83 | 8 | 46 |
| Metrics (%) | | | | | |
| Return on regulatory capital | 35.4 | 28.9 | 35.7 | – | – |
| Cost/income ratio | 62.4 | 69.6 | 65.6 | – | – |
| Private Banking | | | | | |
| Assets under management (CHF billion) | 356.4 | 357.5 | 369.7 | (0.3) | (3.6) |
| Net new assets (CHF billion) | 1.3 | 0.5 | 5.5 | – | – |
| Gross margin (annualized) (bp) | 113 | 103 | 114 | – | – |
| Net margin (annualized) (bp) | 45 | 33 | 44 | – | – |

Asset Management

Assets under management (CHF
billion)

| | | | | |
|-------|-------|-------|-----|-----|
| 404.5 | 388.7 | 391.2 | 4.1 | 3.4 |
|-------|-------|-------|-----|-----|

Net new assets (CHF billion)

| | | | | |
|-------|-----|-----|---|---|
| (0.5) | 0.7 | 9.0 | – | – |
|-------|-----|-----|---|---|

A-2

Asia Pacific

| | 1Q19 | 4Q18 | in / end of 1Q18 | QoQ | % change YoY |
|---|------------|------------|---------------------|-----|-----------------|
| Results (CHF million) | | | | | |
| Net revenues | 854 | 677 | 991 | 26 | (14) |
| of which Wealth Management & Connected | 565 | 506 | 663 | 12 | (15) |
| of which Markets | 289 | 171 | 328 | 69 | (12) |
| Provision for credit losses | 17 | 8 | 10 | 113 | 70 |
| Total operating expenses | 654 | 632 | 747 | 3 | (12) |
| Income before taxes | 183 | 37 | 234 | 395 | (22) |
| of which Wealth Management & Connected | 170 | 138 | 205 | 23 | (17) |
| of which Markets | 13 | (101) | 29 | – | (55) |
| Metrics (%) | | | | | |
| Return on regulatory capital | 13.5 | 2.7 | 16.9 | – | – |
| Cost/income ratio | 76.6 | 93.4 | 75.4 | – | – |
| Wealth Management & Connected – Private Banking | | | | | |
| Assets under management (CHF billion) | 219.0 | 201.7 | 199.1 | 8.6 | 10.0 |
| Net new assets (CHF billion) | 5.0 | 1.2 | 6.2 | – | – |
| Gross margin (annualized) (bp) | 75 | 70 | 92 | – | – |
| Net margin (annualized) (bp) | 25 | 19 | 34 | – | – |

A-3

Global Markets

| | 1Q19 | 4Q18 | in / end of 1Q18 | QoQ | % change YoY |
|------------------------------------|--------------|--------------|---------------------|-----|-----------------|
| Results (CHF million) | | | | | |
| Net revenues | 1,472 | 965 | 1,546 | 53 | (5) |
| Provision for credit losses | 11 | 5 | 4 | 120 | 175 |
| Total operating expenses | 1,179 | 1,153 | 1,247 | 2 | (5) |
| Income/(loss) before taxes | 282 | (193) | 295 | – | (4) |

Metrics (%)

| | | | | | |
|------------------------------|------|-------|------|---|---|
| Return on regulatory capital | 8.9 | (6.2) | 8.5 | – | – |
| Cost/income ratio | 80.1 | 119.5 | 80.7 | – | – |

Investment Banking & Capital Markets

| | 1Q19 | 4Q18 | in / end of 1Q18 | QoQ | % change YoY |
|------------------------------------|-------------|------------|---------------------|------|-----------------|
| Results (CHF million) | | | | | |
| Net revenues | 356 | 475 | 528 | (25) | (33) |
| Provision for credit losses | 8 | 5 | 1 | 60 | – |
| Total operating expenses | 441 | 365 | 468 | 21 | (6) |
| Income/(loss) before taxes | (93) | 105 | 59 | – | – |

Metrics (%)

| | | | | | |
|------------------------------|--------|------|------|---|---|
| Return on regulatory capital | (10.6) | 12.4 | 8.1 | – | – |
| Cost/income ratio | 123.9 | 76.8 | 88.6 | – | – |

Global advisory and underwriting revenues

| | 1Q19 | 4Q18 | in 1Q18 | QoQ | % change YoY |
|---|------|------|------------|------|-----------------|
| Global advisory and underwriting revenues (USD million) | | | | | |
| Global advisory and underwriting revenues | 769 | 761 | 1,106 | 1 | (30) |
| of which advisory and other fees | 171 | 308 | 251 | (44) | (32) |
| of which debt underwriting | 460 | 368 | 616 | 25 | (25) |
| of which equity underwriting | 138 | 85 | 239 | 62 | (42) |

A-4

Cautionary statement regarding forward-looking information

This document contains statements that constitute forward-looking statements. In addition, in the future we, and others on our behalf, may make statements that constitute forward-looking statements. Such forward-looking statements may include, without limitation, statements relating to the following:

- our plans, targets or goals;
- our future economic performance or prospects;
- the potential effect on our future performance of certain contingencies; and
- assumptions underlying any such statements.

Words such as “believes,” “anticipates,” “expects,” “intends” and “plans” and similar expressions are intended to identify forward-looking statements but are not the exclusive means of identifying such statements. We do not intend to update these forward-looking statements.

By their very nature, forward-looking statements involve inherent risks and uncertainties, both general and specific, and risks exist that predictions, forecasts, projections and other outcomes described or implied in forward-looking statements will not be achieved. We caution you that a number of important factors could cause results to differ materially from the plans, targets, goals, expectations, estimates and intentions expressed in such forward-looking statements. These factors include:

- the ability to maintain sufficient liquidity and access capital markets;
 - market volatility and interest rate fluctuations and developments affecting interest rate levels;
 - the strength of the global economy in general and the strength of the economies of the countries in which we conduct our operations, in particular the risk of continued slow economic recovery or downturn in the EU, the US or other developed countries or in emerging markets in 2019 and beyond;
 - the direct and indirect impacts of deterioration or slow recovery in residential and commercial real estate markets;
 - adverse rating actions by credit rating agencies in respect of us, sovereign issuers, structured credit products or other credit-related exposures;
 - the ability to achieve our strategic goals, including those related to our targets and financial goals;
 - the ability of counterparties to meet their obligations to us;
 - the effects of, and changes in, fiscal, monetary, exchange rate, trade and tax policies, as well as currency fluctuations;
 - political and social developments, including war, civil unrest or terrorist activity;
 - the possibility of foreign exchange controls, expropriation, nationalization or confiscation of assets in countries in which we conduct our operations;
 - operational factors such as systems failure, human error, or the failure to implement procedures properly;
 - the risk of cyber attacks, information or security breaches or technology failures on our business or operations;
 - the adverse resolution of litigation, regulatory proceedings and other contingencies;
 - actions taken by regulators with respect to our business and practices and possible resulting changes to our business organization, practices and policies in countries in which we conduct our operations;
 - the effects of changes in laws, regulations or accounting or tax standards, policies or practices in countries in which we conduct our operations;
 - the potential effects of changes in our legal entity structure;
 - competition or changes in our competitive position in geographic and business areas in which we conduct our operations;
 - the ability to retain and recruit qualified personnel;
 - the ability to maintain our reputation and promote our brand;
 - the ability to increase market share and control expenses;
 - technological changes;
 - the timely development and acceptance of our new products and services and the perceived overall value of these products and services by users;
 - acquisitions, including the ability to integrate acquired businesses successfully, and divestitures, including the ability to sell non-core assets; and
 - other unforeseen or unexpected events and our success at managing these and the risks involved in the foregoing.
- We caution you that the foregoing list of important factors is not exclusive. When evaluating forward-looking statements, you should carefully consider the foregoing factors and other uncertainties and events, including the

information set forth in “Risk factors” in I – Information on the company in our Annual Report 2018.
A-5

Tidjane Thiam, Chief Executive OfficerDavid Mathers, Chief Financial OfficerApril 24, 2019 Credit SuisseFirst
Quarter 2019 Results

Disclaimer 2 April 24, 2019 Credit Suisse has not finalized its 1Q19 Financial Report and Credit Suisse's independent registered public accounting firm has not completed its review of the condensed consolidated financial statements (unaudited) for the period. Accordingly, the financial information contained in this presentation is subject to completion of quarter-end procedures, which may result in changes to that information. This material does not purport to contain all of the information that you may wish to consider. This material is not to be relied upon as such or used in substitution for the exercise of independent judgment. Cautionary statement regarding forward-looking statements This presentation contains forward-looking statements that involve inherent risks and uncertainties, and we might not be able to achieve the predictions, forecasts, projections and other outcomes we describe or imply in forward-looking statements. A number of important factors could cause results to differ materially from the plans, objectives, expectations, estimates and intentions we express in these forward-looking statements, including those we identify in "Risk factors" in our Annual Report on Form 20-F for the fiscal year ended December 31, 2018 and in the "Cautionary statement regarding forward-looking information" in our 1Q19 Earnings Release, published on April 24, 2019 and filed with the US Securities and Exchange Commission, and in other public filings and press releases. We do not intend to update these forward-looking statements. In particular, the terms "Estimate", "Illustrative", "Ambition", "Objective", "Outlook" and "Goal" are not intended to be viewed as targets or projections, nor are they considered to be Key Performance Indicators. All such estimates, illustrations, ambitions, objectives, outlooks and goals are subject to a large number of inherent risks, assumptions and uncertainties, many of which are completely outside of our control. These risks, assumptions and uncertainties include, but are not limited to, general market conditions, market volatility, interest rate volatility and levels, global and regional economic conditions, political uncertainty, changes in tax policies, regulatory changes, changes in levels of client activity as a result of any of the foregoing and other factors. Accordingly, this information should not be relied on for any purpose. We do not intend to update these estimates, illustrations, ambitions, objectives, outlooks or goals. We may not achieve the benefits of our strategic initiatives We may not achieve all of the expected benefits of our strategic initiatives. Factors beyond our control, including but not limited to the market and economic conditions, changes in laws, rules or regulations and other challenges discussed in our public filings, could limit our ability to achieve some or all of the expected benefits of these initiatives. Estimates and assumptions In preparing this presentation, management has made estimates and assumptions that affect the numbers presented. Actual results may differ. Annualized numbers do not take account of variations in operating results, seasonality and other factors and may not be indicative of actual, full-year results. Figures throughout this presentation may also be subject to rounding adjustments. All opinions and views constitute judgments as of the date of writing without regard to the date on which the reader may receive or access the information. This information is subject to change at any time without notice and we do not intend to update this information. Statement regarding non-GAAP financial measures This presentation also contains non-GAAP financial measures, including adjusted results. Information needed to reconcile such non-GAAP financial measures to the most directly comparable measures under US GAAP can be found in this presentation in the Appendix, which is available on our website at www.credit-suisse.com. Our estimates, ambitions, objectives and targets often include metrics that are non-GAAP financial measures and are unaudited. A reconciliation of the estimates, ambitions, objectives and targets to the nearest GAAP measures is unavailable without unreasonable efforts. Adjusted results exclude goodwill impairment, major litigation charges, real estate gains and other revenue and expense items included in our reported results, all of which are unavailable on a prospective basis. Return on Tangible Equity is based on tangible shareholders' equity, a non-GAAP financial measure, which is calculated by deducting goodwill and other intangible assets from total shareholders' equity as presented in our balance sheet, both of which are unavailable on a prospective basis. Such estimates, ambitions, objectives and targets are calculated in a manner that is consistent with the accounting policies applied by us in preparing our financial statements. Statement regarding capital, liquidity and leverage Credit Suisse is subject to the Basel III framework, as implemented in Switzerland, as well as Swiss legislation and regulations for systemically important banks, which include capital, liquidity, leverage and large exposure requirements and rules for emergency plans designed to maintain systemically relevant functions in the event of threatened insolvency. Credit Suisse has adopted the Bank for International Settlements (BIS) leverage ratio framework, as issued by the Basel Committee on Banking Supervision (BCBS) and implemented in Switzerland by FINMA. Unless otherwise noted, leverage exposure is based on the BIS leverage ratio framework and consists of period-end balance sheet assets and prescribed regulatory adjustments. The look-through tier 1 leverage ratio and CET1 leverage ratio are calculated as look-through BIS tier 1 capital and CET1 capital, respectively, divided by period-end leverage exposure. Swiss

leverage ratios are measured on the same period-end basis as the leverage exposure for the BIS leverage ratio. Sources Certain material in this presentation has been prepared by Credit Suisse on the basis of publicly available information, internally developed data and other third-party sources believed to be reliable. Credit Suisse has not sought to independently verify information obtained from public and third-party sources and makes no representations or warranties as to accuracy, completeness or reliability of such information.

Earnings Review 3 April 24, 2019

Key messages 4 April 24, 2019 Solid performance in a challenging market environmentGrown net income to CHF 749 mn - highest quarterly result in last three yearsDelivered 10th consecutive quarter of YoY positive operating leverageResilient performance in Wealth ManagementAchieved record Assets under Management of CHF 786 bn1Making progress in delivering institutional quality solutions to UHNW with ITSExecuting with discipline in Global MarketsImproved return on regulatory capital† to 9%Focused on delivering shareholder valueGrowing Tangible Book Value per ShareLaunched share buyback program 1 2 3 4 † See Appendix1 Relating to SUB PC, IWM PB and APAC PB within WM&C

We delivered Group pre-tax income of CHF 1,062 mn in 1Q19 – the highest quarterly level since 2Q15... 5 April 24,
 2019 Group pre-tax income in CHF
 mn 1Q '16 '17 '18 3Q '16 '17 2Q '16 '17 '18 '18 '19 -484 4Q '16 '17 '18 -2,203

...and have continued to grow our net income in 1Q19 6 April 24, 2019 Group net income attributable to shareholders in CHF mn Return on tangible equity based on CHF 8% 8% 7% -3% ‡ RoTE is a non-GAAP financial measure, see Appendix

We operated in a challenging market environment 7 April 24, 2019 ECM street fees¹ in USD
bn -47% 603 -40% -25% -24% EMEA Equities street trading volumes³ average daily turnover, in USD bn 1
Source: Dealogic as of March 31, 2019. Includes Americas and EMEA 2 Includes High Yield bonds and Leveraged
Loans 3 Source: Credit Suisse estimates based on European exchanges data 4 Source: Bloomberg as of March 31,
2019. Relating to APAC excluding China LevFin street issuance volumes^{1,2} in USD bn APAC Equities street
trading volumes⁴ average daily turnover, in USD bn 361

8 April 24, 2019 We delivered our 10th consecutive quarter of YoY positive operating leverage Group net revenuesin CHF mn Group operating expensesin CHF mn -4% -6%

9 April 24, 2019 We have maintained a stable capital position whilst investing in our business and launching our share buyback program CET1 ratio 1 2 Launched share buyback program CHF 261 mn of shares repurchased 1 SUB, IWM, APAC WM&C, IBCM 2 Global Markets, APAC Markets and Corporate Center

10 April 24, 2019 We are growing TBVPS Tangible book value per share[‡]in CHF +4% Increase intangible book value[‡] CHF +1.1 bn Note: Tangible book value and tangible book value per share are non-GAAP financial measures
[‡] See Appendix

11 April 24, 2019 During the period of market dislocation, our Wealth Management revenues have remained resilient... SUB, IWM and APAC PB1net revenues2in CHF mn Net interest income and recurring commissions & fees Transaction- & performance-based 3,289 +3% -3% 3,194 -3% 1 APAC PB within WM&C 2 Totals include other revenues of CHF 56 mn in 1Q18 and CHF 11 mn in 1Q19

...our AuM rebounded to record levels... 12 April 24, 2019 Wealth Management1 AuMin CHF
 bn 2 Relevant AuM base for 1Q19 revenues 2 2 2,3 2 -3% +6% Record AuM 3 1 Relating to SUB PC,
 IWM PB and APAC PB within WM&C 2 Due to AuM policy update in 1Q19, respective totals for September to
 November 2018 exclude ~CHF 21 bn and totals for December 2018 and January 2019 exclude ~CHF 19 bn of AuM
 reclassified to AuC 3 This information has been derived from management accounts, is preliminary in nature, and is
 subject to change, including as a result of any normal quarterly adjustments in relation to the financial statements for
 the first quarter of 2019. This information has not been subject to any review by our independent registered public
 accounting firm. There can be no assurance that the final results for these periods will not differ from these
 preliminary results

13 April 24, 2019 ...we have continued to attract net new assets during the quarter... Wealth Management1 NNAin CHF
bn 2 NNA growth rateannualized 5% 1 Relating to SUB PC, IWM PB and APAC PB within WM&C 2 APAC PB
within WM&C

14 April 24, 2019 ...the growth in our transaction revenues was powered by a number of landmark transactions in ITS... Selected ITS landmark transactions in 1Q19 1Q19 YoY performancein USD terms Net revenues +23%(1Q18 YoY: +11%) Northern Europe Financing extensionUSD 2.2 bn notional Brazil Exclusive structured notein partnership with leading asset managerUSD ~650 mn notional Switzerland SMI Maximizer – flow EqD product distributed in PBUSD ~175 mn

...a continuing and growing flow of ITS transactions with a strong pipeline, increasingly becoming a differentiator... 15 April 24, 2019 4Q17 4Q18 1Q18 1Q19 Revenues associated with key ITS transactions for Private Banking clients in CHF terms, indexed to 100% Note: This information has been derived from management accounts, is preliminary in nature, has not been reviewed by our independent registered public accounting firm and is subject to change¹ Relating to SUB and IWM

16 April 24, 2019 ...and our Wealth Management profits have proven stable overall Wealth Management-related1
pre-tax incomein CHF mn -1% 1,252 1,243 SUB IWM APAC WM&C 1 Relating to SUB, IWM and APAC
WM&C

17 April 24, 2019 At our 2018 Investor Day, we presented a path to improving our returns in Global Markets... As per 2018 Investor Day

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18 April 24, 2019 ...we are executing on this strategy... -10% Global Markets net revenues in USD
mn 1,642 1,478 1 Fixed Income 2 Equities 2 -13% -3% 9% 1Q19 RoRC† Global Markets leverage
exposure in USD bn 296 260 -12% † See Appendix 1 Totals include Other revenues of USD -97 mn in 1Q18 and
USD -99 mn in 1Q19, respectively 2 Includes sales and trading and underwriting

19 April 24, 2019 ...and our performance across Investment Banking has been resilient in a challenging market environment Investment Banking revenues 1Q19 YoY in USD terms Global Markets IBCM APAC Total Investment Banking +4% Equity Sales & Trading -23% -5% Fixed Income Sales & Trading -2% - +2% -2% Advisory & Underwriting -54% -36%² -24%³ -39% 1 Includes Other revenues of USD -97 mn in 1Q18 and USD -99 mn in 1Q19, respectively 2 Includes Other revenues of USD -3 mn in 1Q18 and USD -27 mn in 1Q19, respectively 3 Relating to Advisory, Underwriting and Financing. Converted to USD at quarter end average rates Total -10%¹ 1,478 mn -36%² 357 mn -19%³ 459 mn -17%² 2,294 mn

Current trading and outlook 20 April 24, 2019

21 April 24, 2019 We have a strong pipeline of announced transactions Selected completed and announced global transactions year-to-date Deal value and Credit Suisse role USD 7 bn Sale to Nvidia Financial Advisor to Mellanox USD 43 bn Merger with FIS Exclusive Financial Advisor to Worldpay ECM M&A USD 11 bn Cross-border acquisition financing Lead Left & Joint Bookrunner Power Solutions Senior secured bonds USD 5 bn Joint Active Bookrunner Lev Fin DCM Senior unsecured notes USD 5 bn Joint Active Bookrunner USD 50 bn Acquisition of Anadarko Petroleum Financial Advisor to Chevron USD 3 bn IPO Active Bookrunner USD 2 bn IPO Joint Global Coordinator USD 1.4 bn IPO Lead Left & Joint Global Coordinator

22 April 24, 2019 After a difficult start to the year, we have been enjoying improving revenue momentum with March 2019 being the 2nd highest revenue month in the past 39 months Group revenues in CHF terms, indexed to 1001 1 Indexed to January 2018 revenues

23 Summary April 24, 2019 Solid performance in a challenging market environmentResilient performance in
Wealth ManagementExecuting with discipline in Global MarketsGrowing TBVPS and executing on our share
buyback of at least CHF 1 bn in 2019Cautiously optimistic on 2Q19 1 1 Subject to market and economic conditions

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Results Overview Note: Adjusted results and RoTE are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix ‡ See Appendix1 Includes SUB, IWM and APAC WM&C 2 Includes Global Markets and APAC Markets 25 April 24, 2019 Credit Suisse Group in CHF mn unless otherwise specified 1Q19 4Q18 1Q18 Δ 4Q18 Δ 1Q18 Net revenues 5,387 4,801 5,636 12% -4% o/w Wealth Management-related1 3,361 3,281 3,497 2% -4% o/w IBCM in USD mn 357 476 559 -25% -36% o/w Markets activities2 in USD mn 1,769 1,139 1,990 55% -11% Provision for credit losses 81 59 48 Total operating expenses 4,244 4,147 4,534 2% -6% Pre-tax income 1,062 595 1,054 78% 1% Income tax expense 313 340 362 Effective tax rate 29% 57% 34% Net income attributable to shareholders 749 259 694 189% 8% Return on tangible equity‡ 7.8% 2.7% 7.6% Diluted earnings per share in CHF 0.29 0.10 0.26 190% 12% Adjusted results Net revenues 5,357 4,786 5,562 12% -4% Total operating expenses 4,203 3,881 4,305 8% -2% Pre-tax income 1,073 846 1,209 27% -11%

CET1 ratio at 12.6% and Tier 1 leverage ratio at 5.2% 26 April 24, 2019 1 Includes internal model & parameter updates 2 Includes methodology & policy changes and external model & parameter updates 3 RWA increase from the change in US GAAP lease accounting, net of relating CET1 capital benefit of CHF 178 mn, is CHF 1.8 bn 4 Includes SUB, IWM and APAC Basel III RWA in CHF bn 285 2 -1 5 290 Leverage exposure in CHF bn 881 6 902 1 2 12.6% 12.6% CET1 ratio 4.1% 4.1% CET1 leverage ratio 5.2% 5.2% Tier 1 leverage ratio Key messages CET1 ratio of 12.6%, maintaining level of end-2018 CET1 leverage ratio of 4.1% and Tier 1 leverage ratio of 5.2%, stable compared to year-end 2018 Repurchased CHF 261 mn of shares at an average price of CHF 12.27 Dividend accrued in line with policy Risk-weighted assets Regulatory driven RWA increase reflects CHF 3.2 bn 3 from the change in US GAAP lease accounting (with the impact to our CET1 ratio partially offset by a related increase in CET1 capital) as well as CHF 2.1 bn FINMA mandated model and parameter updates Leverage exposure Tier 1 leverage ratio remained stable at 5.2% despite a business-driven increase of CHF 11 bn in 1Q19, including growth in Wealth Management-focused divisions 4 11 3

27 April 24, 2019 Further reduction in underlying cost base; significant benefits from end of restructuring Note:
 Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix 1
 Adjustments include major litigation provisions, restructuring expenses and expenses related to business and real
 estate sales Total operating expenses in CHF bn 5.0 4.8 4.5 4.2 Adjusted total operating
 expenses Adjustments 1

28 Delivery on structural measures drives improvement in RoTE, offsetting adverse first quarter revenues April 24, 2019 Return on tangible equity development based on CHF 1 2 4 3 5 5, 6 o/w +0.5% tax benefit -3.1% RoTE is a non-GAAP financial measure, see Appendix 1 Excludes restructuring and litigation expenses and lower funding costs 2 Includes impact from funding cost savings in the ARU 3 Includes expenses related to real estate disposals 4 Includes provision for credit losses, fair value gains / losses from debit valuation adjustments (DVA) on deferred compensation and impact from higher average tangible shareholders' equity 5 Based on constant average 2018 FX rates 6 Excludes impact from ARU run-off on revenues before funding costs

Swiss Universal Bank Record NNA in both businesses and continued strong return on capital Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix. All percentage changes and comparative descriptions refer to year on year measurements unless otherwise indicated † See under 'Notes' in the Appendix

| PC | | Key financials | | in CHF mn | | 1Q19 | 4Q18 | 1Q18 | Δ 1Q18 | Net | | | | | |
|----------|-------|----------------|-------|-----------|--------------------------|----------------|-------------|-----------|--------|--------------------------|------|------|------|--------|---------------|
| revenues | 1,379 | 1,373 | 1,431 | -4% | Adjusted net revenues | 1,349 | 1,367 | 1,394 | -3% | Provision for credit | | | | | |
| losses | 29 | 26 | 34 | | Total operating expenses | 800 | 849 | 834 | -4% | Adjusted total operating | | | | | |
| expenses | 790 | 793 | 806 | -2% | Pre-tax income | 550 | 498 | 563 | -2% | Adjusted pre-tax | | | | | |
| income | 530 | 548 | 554 | -4% | Cost/income ratio | 58% | 62% | 58% | | Return on regulatory | | | | | |
| capital† | 17% | 16% | 18% | | 29 | April 24, 2019 | Key metrics | in CHF bn | | | 1Q19 | 4Q18 | 1Q18 | Δ 1Q18 | Net margin in |
| bps | 53 | 54 | 51 | 2 | Net new assets | 3.3 | -1.1 | 2.7 | | Mandate penetration | 33% | 31% | 32% | | Net |
| loans | 170 | 168 | 167 | 2% | Risk-weighted assets | 77 | 76 | 71 | 9% | Leverage exposure | 259 | 255 | 247 | 5% | Key |

messagesPTI of CHF 550 mn, down slightly with the focus on cost discipline mitigating revenue declinesNet revenue decline driven by weaker recurring revenues due to a lower asset base at the end of last quarter; net interest income was adversely affected by yield curve movements; transaction-based revenue decline from lower client activity, compared to a very strong 1Q18, partially offset by higher ITS revenues Operating expenses down 4% leading to a cost/income ratio of 58%Record AuM of CHF 607 bn with strong NNA and a rebound in marketsPrivate ClientsNet revenues down 3% mainly driven by the impact of yield curve movements on our net interest income and low client activityStrong NNA of CHF 3.3 bn, representing highest quarterly result to date with contributions from all businessesCorporate & Institutional ClientsNet revenues down 5% mainly driven by lower recurring revenues, partially offset by increase in net interest income from continued deposit repricing measures and higher ITS revenuesStrong NNA of CHF 27.6 bn with continuous positive momentum in pension funds, including one large inflow of ~CHF 23 bnSeveral landmark transactions announced in Swiss investment banking business

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Key metrics in CHF bn 1Q19 4Q18 1Q18 Δ 1Q18 Net margin in bps 45 33 44 1 Net new assets 1.3 0.5 5.5 Number of RM 1,150 1,110 1,130 2% Net loans 53 52 51 3% Net new assets AM -0.5 0.7 9.0 Risk-weighted assets 43 40 38 13% Leverage exposure 101 99 94 7% International Wealth ManagementRecord PTI of CHF 523 mn with return on capital of 35% PB Key financials in CHF mn 1Q19 4Q18 1Q18 Δ 1Q18 Net revenues 1,417 1,402 1,403 1% Adjusted net revenues 1,417 1,376 1,367 4% Provision for credit losses 10 16 -1 Total operating expenses 884 976 920 -4% Adjusted total operating expenses 901 896 894 1% Pre-tax income 523 410 484 8% Adjusted pre-tax income 506 464 474 7% Cost/income ratio 62% 70% 66% Return on regulatory capital† 35% 29% 36% 30 April 24, 2019 Key messagesStrong start to the year with record quarterly net revenues and PTI since 2015Private Banking transaction-based revenues also reflect further development of our collaboration with ITSFurther operating leverage leading to a cost/income ratio of 62%Private BankingPTI of CHF 402 mn stable vs. 1Q18 and up 35% vs. 4Q18 with net margin up 1 bp to 45 bpsBroadly stable net revenues with higher transaction- and performance-based revenues from targeted client engagementOperating expenses down 6% with a cost/income ratio of 60%NNA totaled CHF 1.3 bn with solid growth in HNW segment and a recovery of flows in Europe and muted flows in UHNW in emerging marketsAsset ManagementPTI of CHF 121 mn up 46% vs. 1Q18 and up 8% vs. 4Q1811% higher net revenues and stable total operating expensesRevenue growth driven by 40% higher investment and partnership income while management fees grew 2% at a stable recurring fee marginNNA of CHF -0.5 bn with inflows of CHF 2.0 bn into traditional investments, primarily offset by outflows from emerging market JVs Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix. All percentage changes and comparative descriptions refer to year on year measurements unless otherwise indicated † See under 'Notes' in the Appendix

Asia Pacific Resilient performance in difficult markets; record AuM Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix. All percentage changes and comparative descriptions refer to year on year measurements unless otherwise indicated † See under 'Notes' in the Appendix 1 APAC PB within WM&C 2 All references under key messages for Markets are based on USD PB1 Key financials in CHF mn 1Q19 4Q18 1Q18 Δ 1Q18 Net revenues 854 677 991 -14% Provision for credit losses 17 8 10 Total operating expenses 654 632 747 -12% Adjusted total operating expenses 654 605 693 -6% Pre-tax income 183 37 234 -22% Adjusted pre-tax income 183 64 288 -36% Cost/income ratio 77% 93% 75% Return on regulatory capital† 13% 3% 17% 31 April 24, 2019 Key messages 1Q19 PTI of CHF 183 mn down 22% vs. 1Q18, but substantially improved from 4Q18 Created Asia Pacific Trading Solutions (ATS) in April to capitalize on the significant opportunity we see across the APAC region and further build on the success of ITS Continued expense discipline across the division NNA of CHF 5.0 bn, with AuM increasing to a record CHF 219 bn Wealth Management & Connected (WM&C) Private Banking revenues declined by 13% compared to 1Q18, primarily due to a 22% decline in transaction-based revenues; net interest income also adversely affected by cumulative de-leveraging in 2018 Strong performance in Financing offset by weaker M&A and equity underwriting performance Markets 2 Equity revenues adversely affected by weakness in trading volumes across Asian markets; sales and trading revenues reduced by 23% Fixed income revenues broadly stable compared to 1Q18 with stronger credit performance offsetting weakness in emerging market rates Key metrics in CHF bn 1Q19 4Q18 1Q18 Δ 1Q18 Net margin in bps 25 19 34 -9 Net new assets 5.0 1.2 6.2 Number of RM 600 580 600 - Assets under management 219 202 199 10% Net loans 45 44 45 - Risk-weighted assets 38 37 34 12% Leverage exposure 111 106 116 -4%

Investment Banking & Capital Markets Low client activity amid adverse market conditions Key metrics in USD bn 1Q19 4Q18 1Q18 Δ 1Q18 Risk-weighted assets 25 25 22 14% Leverage exposure 42 41 41 4% Key financials in USD mn 1Q19 4Q18 1Q18 Δ 1Q18 Net revenues 357 476 559 -36% Provision for credit losses 8 5 1 Total operating expenses 443 365 496 -11% Adjusted total operating expenses 436 357 464 -6% Pre-tax income/loss (-) -94 106 62 n/m Adjusted pre-tax income/loss (-) -87 114 94 n/m Cost/income ratio 124% 77% 89% Return on regulatory capital† n/m 12% 8% Global advisory and underwriting revenues1 in USD mn 1Q19 4Q18 1Q18 Δ 1Q18 Global advisory and underwriting revenues 769 761 1,106 -30% 32 April 24, 2019 Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix. All percentage changes and comparative descriptions refer to year on year measurements unless otherwise indicated † See under 'Notes' in the Appendix 1 Gross global revenues from advisory, debt and equity underwriting generated across all divisions 2 Source: Dealogic for the period ending March 31, 2019 (Americas and EMEA only) 3 Source: Dealogic for the period ending March 31, 2019 (Global) Key messagesPerformance driven by lower market activity, with Street fees2 in debt and equity underwriting down 9% and 43%, respectively, impacted by the US government shutdown, investor concerns over slowing GDP and the geopolitical environment in all of our major marketsNet revenues of USD 357 mn down 36%, driven by lower equity and debt underwriting activity (leveraged finance Street fees2 down 20%YoY) and fewer M&A completions, as well as MTM changes in our corporate lending portfolio reflecting tightening of credit spreads during 1Q19Operating expenses down 11% as a result of the completion of our restructuring and lower fixed and variable compensationRWA up 14% primarily driven by an increase in the corporate lending portfolio and methodology changesGlobal advisory and underwriting revenues down 30% driven by the lower Street3 activity across all regions

Global Markets Resilient results supported by further growth in ITS Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in the Appendix. All percentage changes and comparative descriptions refer to year on year measurements unless otherwise indicated † See under ‘Notes’ in the Appendix 1 Includes sales and trading and underwriting 2 Other revenues include treasury funding costs and the impact of collaboration with other divisions, in particular with respect to the ITS franchise Key metrics in USD bn 1Q19 4Q18 1Q18 Δ 1Q18 Risk-weighted assets 58 60 61 -4% Leverage exposure 260 249 296 -12% Key financials in USD mn 1Q19 4Q18 1Q18 Δ 1Q18 Equities1 571 386 588 -3% Fixed Income1 1,006 687 1,151 -13% Other2 -99 -107 -97 Net revenues 1,478 966 1,642 -10% Provision for credit losses 11 4 4 Total operating expenses 1,184 1,158 1,325 -11% Adjusted total operating expenses 1,176 1,079 1,281 -8% Pre-tax income/loss (-) 283 -196 313 -10% Adjusted pre-tax income/loss (-) 291 -117 357 -18% Cost/income ratio 80% 120% 81% Return on regulatory capital† 9% n/m 9% 33 April 24, 2019 Key messages Resilient 1Q19 PTI of USD 283 mn with a stable return on regulatory capital† at 9% driven by continued successful execution of our strategic initiatives – growth in ITS, reduced funding costs, benefits of efficiency initiatives and disciplined resource allocation – amid difficult market conditions Strong ITS revenues, up 23%, highlighting further development of our collaboration with wealth management across fixed income and equities Flat sales and trading revenues in a depressed environment driven by strength in equity derivatives, solid prime services revenues and stable results in fixed income Primary revenues declined due to the market-wide weakness in both equity underwriting and credit issuance, particularly at the start of the quarter

Summary 34 April 24, 2019

35 Summary April 24, 2019 Solid performance in a challenging market environmentResilient performance in
Wealth ManagementExecuting with discipline in Global MarketsGrowing TBVPS and executing on our share
buyback of at least CHF 1 bn in 2019Cautiously optimistic on 2Q19 1 1 Subject to market and economic conditions

Appendix 36 April 24, 2019

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Overview of Credit Suisse 1Q19 results 37 April 24, 2019 Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this Appendix. 1Q19 avg. USD/CHF = 1.00; 4Q18 avg. USD/CHF = 1.00; 1Q18 avg. USD/CHF = 0.941 SRU program completed. Residual portfolio is now managed in the ARU (within the Corporate Center) as of January 1, 2019 Pre-tax income Reported Adjusted in CHF mn unless otherwise specified 1Q19 4Q18 1Q18 Δ 1Q18 1Q19 4Q18 1Q18 Δ

| | | | | | | | | | | | | | | | | | | | | | |
|-----------|------|------|------|------|------|------|------|------|-----------------------|-------|-------|-------|----|-------|-----|-------|------|--------------------------|-----|----|-----|
| 1Q18 SUB | 550 | 498 | 563 | -2% | 530 | 548 | 554 | -4% | IWM | 523 | 410 | 484 | 8% | 506 | 464 | 474 | 7% | APAC | 183 | 37 | 234 |
| in USD mn | -94 | 106 | 62 | n/m | -87 | 114 | 94 | n/m | Global Markets in USD | | | | | | | | | | | | |
| mn | 283 | -196 | 313 | -10% | 291 | -117 | 357 | -18% | Corporate | | | | | | | | | | | | |
| Center | -383 | 35 | -172 | n/m | -350 | 53 | -171 | n/m | SRU1 in USD | | | | | | | | | | | | |
| mn | - | -297 | -434 | - | - | -282 | -382 | - | Group | 1,062 | 595 | 1,054 | 1% | 1,073 | 846 | 1,209 | -11% | RWA in CHF | | | |
| bn | 290 | 285 | 271 | | | | | | CET1 ratio | 12.6% | 12.6% | 12.9% | | | | | | Leverage exposure in CHF | | | |
| bn | 902 | 881 | 932 | | | | | | Tier 1 leverage ratio | 5.2% | 5.2% | 5.1% | | | | | | | | | |

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Swiss Universal Bank Private Clients and Corporate & Institutional Clients Corporate & Institutional Clients Key
financials in CHF mn 1Q19 4Q18 1Q18 Δ 1Q18 Net interest income 307 320 303 1% Recurring
commissions & fees 160 160 174 -8% Transaction-based 187 163 190 -2% Other revenues -17 -10 2 Net
revenues 637 633 669 -5% Adjusted net revenues 637 633 651 -2% Provision for credit
losses 18 30 24 Total operating expenses 342 383 347 -1% Adjusted total operating
expenses 339 337 341 -1% Pre-tax income 277 220 298 -7% Adjusted pre-tax
income 280 266 286 -2% Cost/income ratio 54% 61% 52% Key metrics in CHF bn 1Q19 4Q18 1Q18 Δ
1Q18 Net margin in bps 53 54 51 2 Net new assets 3.3 -1.1 2.7 Mandate penetration 33% 31% 32% Assets
under management 211 198 207 2% Number of RM 1,280 1,260 1,310 -2% Key metrics in CHF
bn 1Q19 4Q18 1Q18 Δ 1Q18 Net new assets 27.6 2.1 3.8 Assets under management
396 349 352 12% Number of RM 520 520 540 -4% Private Clients Key financials in CHF
mn 1Q19 4Q18 1Q18 Δ 1Q18 Net interest income 412 440 428 -4% Recurring commissions &
fees 199 209 206 -3% Transaction-based 101 85 109 -7% Other revenues 30 6 19 Net
revenues 742 740 762 -3% Adjusted net revenues 712 734 743 -4% Provision for credit
losses 11 -4 10 Total operating expenses 458 466 487 -6% Adjusted total operating
expenses 451 456 465 -3% Pre-tax income 273 278 265 3% Adjusted pre-tax
income 250 282 268 -7% Cost/income ratio 62% 63% 64% 38 April 24, 2019 Note: Adjusted results are
non-GAAP financial measures. A reconciliation to reported results is included in this Appendix

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International Wealth Management Private Banking and Asset Management Private Banking Key financials in
CHF mn 1Q19 4Q18 1Q18 Δ 1Q18 Net interest income 370 404 388 -5% Recurring commissions &
fees 295 305 307 -4% Transaction- and perf.-based 354 229 311 14% Other revenues 0 4 37 Net
revenues 1,019 942 1,043 -2% Adjusted net revenues 1,019 940 1,006 1% Provision for credit
losses 10 16 -1 Total operating expenses 607 628 643 -6% Adjusted total operating
expenses 626 603 625 - Pre-tax income 402 298 401 - Adjusted pre-tax income 383 321 382 - Cost/income
ratio 60% 67% 62% Key metrics in CHF bn 1Q19 4Q18 1Q18 Δ 1Q18 Net margin in
bps 45 33 44 1 Net new assets 1.3 0.5 5.5 Assets under management 356 358 370 -4% Mandate
penetration 34% 32% 31% Net loans 53 52 51 3% Number of RM 1,150 1,110 1,130 2% Asset
Management Key financials in CHF mn 1Q19 4Q18 1Q18 Δ 1Q18 Management
fees 266 275 260 2% Performance & placement rev. 30 38 27 11% Investment & partnership
inc. 102 147 73 40% Net revenues 398 460 360 11% Adjusted net revenues 398 436 361 10% Total
operating expenses 277 348 277 - Adjusted total operating expenses 275 293 269 2% Pre-tax
income 121 112 83 46% Adjusted pre-tax income 123 143 92 34% Cost/income ratio 70% 76% 77% Key
metrics in CHF bn 1Q19 4Q18 1Q18 Δ 1Q18 Net new assets -0.5 0.7 9.0 Assets under
management 405 389 391 3% Note: Adjusted results are non-GAAP financial measures. A reconciliation to
reported results is included in this Appendix 39 April 24, 2019

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Asia Pacific Wealth Management & Connected and Markets Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this Appendix † See under 'Notes' at the end of this Appendix 1 APAC PB within WM&C Wealth Management & Connected Key financials in CHF

| | mn | 1Q19 | 4Q18 | 1Q18 | Δ 1Q18 | Private Banking | 398 | 358 | 455 | -13% | Adv., Underwr. and |
|-------------------------|------|------|------|--------|-----------------------------------|-----------------|-----|-----|------|------------------------------|------------------------|
| Financing | 167 | 148 | 208 | -20% | Net revenues | 565 | 506 | 663 | -15% | Provision for credit losses | 17 |
| operating expenses | 378 | 359 | 449 | -16% | Adjusted total operating expenses | 378 | 348 | 398 | -5% | Pre-tax income | 170 |
| income | 170 | 138 | 205 | -17% | Adjusted pre-tax income | 170 | 149 | 256 | -34% | Cost/income ratio | 67% |
| ratio | 67% | 71% | 68% | | Return on regulatory capital† | 18% | 16% | 29% | | Risk-weighted assets in CHF | bn |
| bn | 28 | 26 | 21 | 34% | Leverage exposure in CHF | bn | 63 | 61 | 60 | 6% | Markets Key financials |
| mn | 1Q19 | 4Q18 | 1Q18 | Δ 1Q18 | Equity sales & trading | 199 | 170 | 258 | -23% | Fixed income sales & trading | 92 |
| trading | 92 | 3 | 90 | 2% | Net revenues | 291 | 173 | 348 | -16% | Provision for credit losses | - |
| expenses | 278 | 275 | 315 | -12% | Adjusted total operating expenses | 278 | 259 | 312 | -11% | Pre-tax income/loss (-) | 13 |
| Pre-tax income/loss (-) | 13 | -101 | 31 | -58% | Adjusted pre-tax income/loss (-) | 13 | -85 | 34 | -62% | Cost/income ratio | 96% |
| ratio | 96% | 159% | 91% | | Return on regulatory capital† | 2% | n/m | 4% | | Risk-weighted assets in USD | bn |
| bn | 10 | 11 | 13 | -26% | Leverage exposure in USD | bn | 48 | 46 | 59 | -19% | Private Banking |
| mn | 1Q19 | 4Q18 | 1Q18 | Δ 1Q18 | Net interest income | 146 | 156 | 159 | -8% | Recurring commissions & fees | 107 |
| fees | 107 | 93 | 111 | -4% | Transaction-based revenues | 145 | 108 | 185 | -22% | Other revenues | - |
| revenues | 398 | 358 | 455 | -13% | | 40 | | | | Net revenues | |

April 24, 2019

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Wealth Management businesses NNA generation IWM PB NNA in CHF bn NNA growth
 (annualized) 6% 1% 6% 1% 3% SUB PC NNA in CHF bn NNA growth (annualized) 5% 7% 1% -2% 2% 1
 APAC PB within WM&C 1Q18 1Q19 2Q18 3Q18 4Q18 1Q18 1Q19 2Q18 3Q18 4Q18 NNA growth
 (annualized) 1Q18 13% 10% 7% 2% APAC PB1 NNA in CHF bn 1Q19 2Q18 3Q18 4Q18 12% 41 April 24,
 2019

Wealth Management businesses Net and gross margins Note: For details on calculations see under 'Notes' at the end of this Appendix 1 APAC PB within WM&C IWM PB Net margin in bps Gross margin in bps SUB PC Net margin in bps Gross margin in bps 366 360 366 372 369 208 207 205 208 210 401 402 298 347 287 265 273 278 268 249 1,043 1,019 942 992 PB1 Net margin in bps 1Q18 1Q19 3Q18 Gross margin in bps 2Q18 4Q18 198 212 206 Average AuM in CHF bn 205 204 170 131 97 Pre-tax income in CHF mn 148 133 455 398 358 Net revenues in CHF mn 412 387 1Q18 1Q19 3Q18 2Q18 4Q18 42 April 24, 2019

Corporate Center 43 April 24, 2019 Note: Adjusted results are non-GAAP financial measures. A reconciliation to reported results is included in this Appendix. 'Other revenues' primarily include required elimination adjustments associated with trading in own shares, treasury commissions charged to divisions, the cost of certain hedging transactions executed in connection with the Group's RWAs and valuation hedging impacts from long-dated legacy deferred compensation and retirement programs mainly relating to former employees ARU within Corp. Ctr. Key financials in CHF mn unless otherwise specified 1Q19 Net revenues -35 Provision for credit losses 6 Total operating expenses 62 Pre-tax loss -103 Adjusted pre-tax loss -103 Adjusted pre-tax loss in USD mn -104 Risk-weighted assets in USD bn 12 RWA excl. operational risk in USD bn 7 Leverage exposure in USD bn 29 Corporate Center Key metrics in CHF bn 1Q19 4Q18 1Q18 Total assets 120 104 110 Risk-weighted assets 50 30 28 Leverage exposure 130 105 111 Corporate Center Key financials in CHF mn 1Q19 4Q18 1Q18 Treasury results -118 132 -109 Asset Resolution Unit -35 - - Other 62 -48 49 Net revenues -91 84 -60 Adjusted net revenues -91 101 -60 Provision for credit losses 6 - - Compensation and benefits 130 -64 55 G&A expenses 140 107 37 Commission expenses 16 5 19 Restructuring expenses - 1 1 Total other operating expenses 156 113 57 Total operating expenses 286 49 112 Adjusted total operating expenses 253 48 111 Pre-tax income/loss (-) -383 35 -172 Adjusted pre-tax income/loss (-) -350 53 -171 Strategic Resolution Unit Key financials in CHF mn unless otherwise specified 4Q18 1Q18 Net revenues -175 -203 Provision for credit losses -1 - Total operating expenses 123 206 Pre-tax loss -297 -409 Adjusted pre-tax loss -282 -362 Adjusted pre-tax loss in USD mn -282 -382 Risk-weighted assets in USD bn 18 23 RWA excl. operational risk in USD bn 7 12 Leverage exposure in USD bn 30 45

44 Tangible book value per share at CHF 15.47 despite adverse impact from tightening credit spreads April 24, 2019 Tangible book value per share (TBVPS) in CHF Key messages Increase in tangible book value per share during 1Q19 reflects growth from net income generated for the quarter, positive impact from share buyback below TBVPS, beneficial FX movements and various smaller other items, partially offset by the adverse impact from tightening credit spreads Note: Tangible book value per share (TBVPS) is a non-GAAP financial measure ‡ See Appendix 1 Includes net impact related to share-based compensation awards as well as the impact from an increase in retained earnings following the change related to the accounting of leases 2 Reflects impact on tangible shareholders' equity from own credit movements via other comprehensive income and tax expenses related to own credit movements 2 1

Currency mix & Group capital metrics 45 April 24, 2019 1 Total expenses include provisions for credit losses 2 Sensitivity analysis based on weighted average exchange rates of USD/CHF of 0.99 and EUR/CHF of 1.14 for the 1Q19 LTM results 3 Data based on March 2019 month-end currency mix and on a “look-through” basis 4 Reflects actual capital positions in consolidated Group legal entities (net assets) including net asset hedges less applicable Basel III regulatory adjustments (e.g. goodwill) Credit Suisse Group results 1Q19 LTM in CHF mn Applying a +/- 10% movement on the average FX rates for 1Q19 LTM, the sensitivities are: USD/CHF impact on LTM pre-tax income by CHF +339 / - 339 mn EUR/CHF impact on LTM pre-tax income by CHF +159 / -159 mn Sensitivity analysis on Group results

| | CHF | USD | EUR | GBP | Other | Net revenues | 20,671 | 25% | 47% | 11% | 3% | 14% | Total expenses | 17,291 | 31% |
|-----|-----|-----|-----|-----|-------|--------------|--------|-----|-----|-----|----|-----|----------------|--------|-----|
| 37% | 4% | 10% | 18% | | | Net revenues | 5,512 | 74% | 17% | 6% | 1% | 2% | Total expenses | 13,400 | 82% |
| 13% | 2% | 1% | 2% | | | Net revenues | 5,428 | 16% | 57% | 19% | 2% | 6% | Total expenses | 13,684 | 43% |
| 28% | 9% | 8% | 12% | | | Net revenues | 3,256 | 3% | 38% | 3% | | | Total expenses | 12,643 | 6% |
| 13% | -% | 2% | 79% | | | Net revenues | 4,906 | 4% | 64% | 14% | 8% | 10% | Total expenses | 14,765 | 5% |
| 60% | 4% | 22% | 9% | | | Net revenues | 2,005 | -% | 86% | 9% | 3% | 2% | Total expenses | 11,813 | 4% |
| 74% | 5% | 13% | | | | | | | | | | | | | |

Currency mix capital metric3 A 10% strengthening / weakening of the USD (vs. CHF) would have a -0.3 bps / +0.3 bps impact on the BIS CET1 ratio Basel III Risk-weighted assets Swiss leverage exposure CHF EUR Other USD USD CET1 capital 4 CHF

46 April 24, 2019 Reconciliation of adjustment items (1/3) Adjusted results are non-GAAP financial measures that exclude certain items included in our reported results. During the implementation of our strategy, it was important to measure the progress achieved by our underlying business performance. Management believes that adjusted results provide a useful presentation of our operating results for purposes of assessing our Group and divisional performance consistently over time, on a basis that excludes items that management does not consider representative of our underlying performance. Provided below is a reconciliation of our adjusted results to the most directly comparable US GAAP measures.

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----------------|------|------|------|-----------------------|-------|-------|-------|-------------------|-----|-----|----|------------------------------------|---|----|-----|-----------------------|-------|-------|-------|-----------------------------|----|----|----|-----------------------------------|-------|-------|-------|------------------------|---|------|------|-----------------------------|----|-----|-----|---|-----|---|---|------------------------------------|---|-----|---|-----------------------------------|-------|-------|-------|----------------------------------|-------|-----|-------|-------------------|----|-----|-----|----------------------------------|-------|-----|-------|
| Group in CHF mn | 1Q19 | 4Q18 | 1Q18 | Net revenues reported | 5,387 | 4,801 | 5,636 | Real estate gains | -30 | -12 | -1 | Gains (-)/losses on business sales | - | -3 | -73 | Net revenues adjusted | 5,357 | 4,786 | 5,562 | Provision for credit losses | 81 | 59 | 48 | Total operating expenses reported | 4,244 | 4,147 | 4,534 | Restructuring expenses | - | -136 | -144 | Major litigation provisions | -6 | -82 | -85 | Expenses related to real estate disposals | -35 | - | - | Expenses related to business sales | - | -48 | - | Total operating expenses adjusted | 4,203 | 3,881 | 4,305 | Pre-tax income/loss (-) reported | 1,062 | 595 | 1,054 | Total adjustments | 11 | 251 | 155 | Pre-tax income/loss (-) adjusted | 1,073 | 846 | 1,209 |
|-----------------|------|------|------|-----------------------|-------|-------|-------|-------------------|-----|-----|----|------------------------------------|---|----|-----|-----------------------|-------|-------|-------|-----------------------------|----|----|----|-----------------------------------|-------|-------|-------|------------------------|---|------|------|-----------------------------|----|-----|-----|---|-----|---|---|------------------------------------|---|-----|---|-----------------------------------|-------|-------|-------|----------------------------------|-------|-----|-------|-------------------|----|-----|-----|----------------------------------|-------|-----|-------|

Group in CHF mn

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------|------|------|------|------|------|------|------|-----------------------------------|-------|-------|-------|-------|--------|--------|--------|--------|---------------------|---|---|---|---|---|---|--------|------------------------|---|------|------|------|------|------|------|------|-----------------------------|----|-----|-----|---|------|------|--------|------|---|-----|---|---|---|---|---|---|------------------------------------|---|---|---|---|-----|----|---|---|-----------------------------------|-----|---|-----|---|----|-----|---|---|------------------------------------|-------|-------|-------|-------|--------|--------|--------|--------|---------------|-----|---|-----|-----|---|-----|-----|------|--|-------|-------|-------|-------|--------|--------|--------|--------|
| 1Q19 | 1Q18 | 1Q17 | 1Q16 | 2018 | 2017 | 2016 | 2015 | Total operating expenses reported | 4,244 | 4,534 | 4,811 | 4,972 | 17,303 | 18,897 | 22,337 | 25,895 | Goodwill impairment | - | - | - | - | - | - | -3,797 | Restructuring expenses | - | -144 | -137 | -255 | -626 | -455 | -540 | -355 | Major litigation provisions | -6 | -85 | -97 | - | -244 | -493 | -2,707 | -820 | Expenses related to real estate disposals | -35 | - | - | - | - | - | - | Expenses related to business sales | - | - | - | - | -51 | -8 | - | - | Debit valuation adjustments (DVA) | -20 | 3 | -25 | - | 45 | -82 | - | - | Total operating cost base adjusted | 4,183 | 4,308 | 4,552 | 4,717 | 16,427 | 17,859 | 19,090 | 20,923 | FX adjustment | -35 | - | -17 | -60 | - | -24 | -98 | -135 | Total operating cost base adjusted at constant FX* | 4,148 | 4,308 | 4,535 | 4,657 | 16,427 | 17,835 | 18,992 | 20,788 |
|------|------|------|------|------|------|------|------|-----------------------------------|-------|-------|-------|-------|--------|--------|--------|--------|---------------------|---|---|---|---|---|---|--------|------------------------|---|------|------|------|------|------|------|------|-----------------------------|----|-----|-----|---|------|------|--------|------|---|-----|---|---|---|---|---|---|------------------------------------|---|---|---|---|-----|----|---|---|-----------------------------------|-----|---|-----|---|----|-----|---|---|------------------------------------|-------|-------|-------|-------|--------|--------|--------|--------|---------------|-----|---|-----|-----|---|-----|-----|------|--|-------|-------|-------|-------|--------|--------|--------|--------|

SUB PC in CHF mn SUB C&IC in CHF mn

| | | | | | | | | | | | | | | | | | | | | | | | |
|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|-----|----|---|---|---|---|-----|---|---|-----|-----|-----|
| 1Q19 | 4Q18 | 1Q18 | 1Q19 | 4Q18 | 1Q18 | 742 | 740 | 762 | 637 | 633 | 669 | -30 | -6 | - | - | - | - | -19 | - | - | -18 | 712 | 734 |
|------|------|------|------|------|------|-----|-----|-----|-----|-----|-----|-----|----|---|---|---|---|-----|---|---|-----|-----|-----|

in CHF mn

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|------|------|------|-----------------------|-------|-------|-------|-------------------|-----|----|---|------------------------------------|---|---|-----|-----------------------|-------|-------|-------|-----------------------------|----|----|----|-----------------------------------|-----|-----|-----|------------------------|---|-----|-----|-----------------------------|---|-----|---|---|-----|---|---|-----------------------------------|-----|-----|-----|----------------------------------|-----|-----|-----|-------------------|-----|----|----|----------------------------------|-----|-----|-----|
| 1Q19 | 4Q18 | 1Q18 | Net revenues reported | 1,379 | 1,373 | 1,431 | Real estate gains | -30 | -6 | - | Gains (-)/losses on business sales | - | - | -37 | Net revenues adjusted | 1,349 | 1,367 | 1,394 | Provision for credit losses | 29 | 26 | 34 | Total operating expenses reported | 800 | 849 | 834 | Restructuring expenses | - | -21 | -28 | Major litigation provisions | - | -35 | - | Expenses related to real estate disposals | -10 | - | - | Total operating expenses adjusted | 790 | 793 | 806 | Pre-tax income/loss (-) reported | 550 | 498 | 563 | Total adjustments | -20 | 50 | -9 | Pre-tax income/loss (-) adjusted | 530 | 548 | 554 |
|------|------|------|-----------------------|-------|-------|-------|-------------------|-----|----|---|------------------------------------|---|---|-----|-----------------------|-------|-------|-------|-----------------------------|----|----|----|-----------------------------------|-----|-----|-----|------------------------|---|-----|-----|-----------------------------|---|-----|---|---|-----|---|---|-----------------------------------|-----|-----|-----|----------------------------------|-----|-----|-----|-------------------|-----|----|----|----------------------------------|-----|-----|-----|

* Adjusted operating cost base at constant 2018 FX rates; see Appendix

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47 April 24, 2019 Reconciliation of adjustment items (2/3) IWM in CHF mn 1Q19 4Q18 1Q18 Net
revenues reported 1,417 1,402 1,403 Real estate gains - -2 - Gains (-)/losses on business sales - -24 -36 Net
revenues adjusted 1,417 1,376 1,367 Provision for credit losses 10 16 -1 Total operating expenses
reported 884 976 920 Restructuring expenses - -33 -26 Major litigation provisions 27 - - Expenses related to
real estate disposals -10 - - Expenses related to business sales - -47 - Total operating expenses
adjusted 901 896 894 Pre-tax income/loss (-) reported 523 410 484 Total adjustments -17 54 -10 Pre-tax
income/loss (-) adjusted 506 464 474 IWM PB in CHF mn IWM AM in CHF
mn 1Q19 4Q18 1Q18 1Q19 4Q18 1Q18 1,019 942 1,043 398 460 360 - -2 - - - - -37 - -24 1 1,019 942
Mkts in USD mn 1Q19 4Q18 1Q18 Net revenues reported 291 173 348 Net revenues
adjusted 291 173 348 Provision for credit losses - -1 2 Total operating expenses
reported 278 275 315 Restructuring expenses - -16 -3 Total operating expenses adjusted 278 259 312 Pre-tax
income/loss (-) reported 13 -101 31 Total adjustments - 16 3 Pre-tax income/loss (-)
adjusted 13 -85 34 APAC in CHF mn 1Q19 4Q18 1Q18 Net revenues reported 854 677 991 Net revenues
adjusted 854 677 991 Provision for credit losses 17 8 10 Total operating expenses
reported 654 632 747 Restructuring expenses - -26 -6 Major litigation provisions - -1 -48 Total operating
expenses adjusted 654 605 693 Pre-tax income/loss (-) reported 183 37 234 Total adjustments - 27 54 Pre-tax
income/loss (-) adjusted 183 64 288 APAC WM&C in CHF
mn 1Q19 4Q18 1Q18 565 506 663 565 506 663 17 9 9 378 359 449 - -10 -3 - -1 -48 378 348 398 170 138 2
PB in CHF
mn 1Q19 4Q18 1Q18 398 358 455 398 358 455 - -1 4 267 262 281 - -11 -1 267 251 280 131 97 170 - 11 1
results are non-GAAP financial measures that exclude certain items included in our reported results. During the
implementation of our strategy, it was important to measure the progress achieved by our underlying business
performance. Management believes that adjusted results provide a useful presentation of our operating results for
purposes of assessing our Group and divisional performance consistently over time, on a basis that excludes items that
management does not consider representative of our underlying performance. Provided below is a reconciliation of
our adjusted results to the most directly comparable US GAAP measures.

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48 April 24, 2019 Reconciliation of adjustment items (3/3) IBCM in USD mn 1Q19 4Q18 1Q18 Net revenues reported 357 476 559 Net revenues adjusted 357 476 559 Provision for credit losses 8 5 1 Total operating expenses reported 443 365 496 Restructuring expenses - -6 -32 Major litigation provisions - -2 - Expenses related to real estate disposals -7 - - Total operating expenses adjusted 436 357 464 Pre-tax income/loss (-) reported -94 106 62 Total adjustments 7 8 32 Pre-tax income/loss (-) adjusted -87 114 94 GM in USD mn 1Q19 4Q18 1Q18 Net revenues reported 1,478 966 1,642 Net revenues adjusted 1,478 966 1,642 Provision for credit losses 11 4 4 Total operating expenses reported 1,184 1,158 1,325 Restructuring expenses - -79 -44 Major litigation provisions - - - Expenses related to business sales -8 - - Expenses related to real estate disposals - - - Total operating expenses adjusted 1,176 1,079 1,281 Pre-tax income/loss (-) reported 283 -196 313 Total adjustments 8 79 44 Pre-tax income/loss (-) adjusted 291 -117 357 Corp. Ctr. in CHF mn 1Q19 4Q18 1Q18 Net revenues reported -91 84 -60 Real estate gains - -4 - Gains (-)/losses on business sales - 21 - Net revenues adjusted -91 101 -60 Provision for credit losses 6 - - Total operating expenses reported 286 49 112 Restructuring expenses - -1 -1 Major litigation provisions -33 - - Total operating expenses adjusted 253 48 111 Pre-tax income/loss (-) reported -383 35 -172 Total adjustments 33 18 1 Pre-tax income/loss (-) adjusted -350 53 -171 SRU in USD mn SRU in CHF mn 4Q18 1Q18 4Q18 1Q18 Net revenues reported -174 -215 -175 -203 Real estate gains - -1 - -1 Net revenues adjusted -174 -216 -175 -204 Provision for credit losses -1 - -1 - Total operating expenses reported 124 219 123 206 Restructuring expenses 31 -12 31 -11 Major litigation provisions -45 -41 -45 -37 Expenses related to business sales -1 - -1 - Total operating expenses adjusted 109 166 108 158 Pre-tax income/loss (-) reported -297 -434 -297 -409 Total adjustments 15 52 15 47 Pre-tax income/loss (-) adjusted -282 -382 -282 -362 Adjusted results are non-GAAP financial measures that exclude certain items included in our reported results. During the implementation of our strategy, it was important to measure the progress achieved by our underlying business performance. Management believes that adjusted results provide a useful presentation of our operating results for purposes of assessing our Group and divisional performance consistently over time, on a basis that excludes items that management does not consider representative of our underlying performance. Provided below is a reconciliation of our adjusted results to the most directly comparable US GAAP measures.

Notes 49 April 24, 2019 General notes Throughout the presentation rounding differences may occur Unless otherwise noted, all CET1 ratio, Tier 1 leverage ratio, risk-weighted assets and leverage exposure figures shown in this presentation are as of the end of the respective period and on a “look-through” basis Gross and net margins are shown in basis points Gross margin = net revenues annualized / average AuM; net margin = pre-tax income annualized / average AuM Mandate penetration reflects advisory and discretionary mandate volumes as a percentage of AuM, excluding those from the external asset manager business Specific notes* Following the successful completion of our restructuring program in 2018, we updated our calculation approach for adjusted operating cost base at constant FX rates. Beginning in 1Q19, adjusted operating cost base at constant FX rates includes adjustments for major litigation provisions, expenses related to real estate disposals and business sales as well as for debit valuation adjustments (DVA) related volatility and FX, but not for restructuring expenses and certain accounting changes. Adjustments for FX apply unweighted 2018 currency exchange rates, i.e., a straight line average of monthly rates, consistently for the periods under review. Under the current presentation, adjusted operating cost base at constant FX rates for periods prior to 1Q19 still include adjustments for restructuring expenses and a goodwill impairment taken in 4Q15, but no longer include an adjustment for certain accounting changes.† Regulatory capital is calculated as the worst of 10% of RWA and 3.5% of leverage exposure. Return on regulatory capital is calculated using income / (loss) after tax and assumes a tax rate of 30% and capital allocated based on the worst of 10% of average RWA and 3.5% of average leverage exposure. For the Markets business within the APAC division and for the Global Markets and Investment Banking & Capital Markets divisions, return on regulatory capital is based on US dollar denominated numbers. ‡ Return on tangible equity is based on tangible shareholders’ equity, a non-GAAP financial measure, which is calculated by deducting goodwill and other intangible assets from total shareholders’ equity as presented in our balance sheet. Tangible book value, a non-GAAP financial measure, is equal to tangible shareholders’ equity. Tangible book value per share is a non-GAAP financial measure, which is calculated by dividing tangible shareholders’ equity by total number of shares outstanding. Management believes that tangible shareholders’ equity/tangible book value, return on tangible equity and tangible book value per share are meaningful as they are measures used and relied upon by industry analysts and investors to assess valuations and capital adequacy. For end-1Q16, tangible equity excluded goodwill of CHF 4,688 mn and other intangible assets of CHF 186 mn from total shareholders’ equity of CHF 44,997 mn as presented in our balance sheet. For end-1Q17, tangible equity excluded goodwill of CHF 4,831 mn and other intangible assets of CHF 202 mn from total shareholders’ equity of CHF 41,702 mn as presented in our balance sheet. For end-1Q18, tangible equity excluded goodwill of CHF 4,667 mn and other intangible assets of CHF 212 mn from total shareholders’ equity of CHF 42,540 mn as presented in our balance sheet. For end-4Q18, tangible equity excluded goodwill of CHF 4,766 mn and other intangible assets of CHF 219 mn from total shareholders’ equity of CHF 43,922 mn as presented in our balance sheet. For end-1Q19, tangible equity excluded goodwill of CHF 4,807 mn and other intangible assets of CHF 224 mn from total shareholders’ equity of CHF 43,825 mn as presented in our balance sheet. Shares outstanding were 2,539.6 mn at end-1Q18, 2,550.6 mn at end-4Q18 and 2,507.8 mn at end-1Q19. Abbreviations Adv. = Advisory; AM = Asset Management; APAC = Asia Pacific; ARU = Asset Resolution Unit; ATS = Asia Pacific Trading Solutions; attr. = attributable; AuC = Assets under Custody; AuM = Assets under Management; BCBS = Basel Committee on Banking Supervision; BIS = Bank for International Settlements; bps = basis points; C&IC = Corporate & Institutional Clients; CET1 = Common Equity Tier 1; Corp. = Corporate(s); Corp. Ctr. = Corporate Center; DCM = Debt Capital Markets; DVA = Debit Valuation Adjustments; ECM = Equity Capital Markets; e.g. = for example; EMEA = Europe, Middle East & Africa; EqD = Equity Derivatives; FINMA = Swiss Financial Market Supervisory Authority; FX = Foreign Exchange; G&A = General & Administrative; GAAP = Generally Accepted Accounting Principles; GDP = Gross Domestic Product; GM = Global Markets; IBCM = Investment Banking & Capital Markets; inc. = income; ITS = International Trading Solutions; IPO = Initial Public Offering; IWM = International Wealth Management; JV = Joint Venture; LevFin = Leveraged Finance; LTM = Last Twelve Months; M&A = Mergers & Acquisitions; Mgmt. = Management; Mkts = Markets; MTM = Mark-To-Market; n/m = not meaningful; NNA = Net New Assets; o/w = of which; PB = Private Banking; PC = Private Clients; perf. = performance; PTI = Pre-tax income; rev. = revenues; RM = Relationship Manager; RoRC = Return on Regulatory Capital; RoTE = Return on Tangible Equity; RWA = Risk-weighted assets; SMI = Swiss Market Index; SRU = Strategic Resolution Unit; SUB = Swiss Universal Bank; TBVPS = Tangible Book Value Per Share; (U)HNW = (Ultra) High Net Worth; Underwr. = Underwriting; WM&C = Wealth Management & Connected; YoY = Year on year

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrants have duly caused this report to be signed on their behalf by the undersigned, thereunto duly authorized.

CREDIT SUISSE GROUP AG and CREDIT SUISSE AG
(Registrants)

Date: April 24, 2019

By:

/s/ Tidjane Thiam

Tidjane Thiam

Chief Executive Officer

By:

/s/ David R. Mathers

David R. Mathers

Chief Financial Officer