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CLICKNSETTLE COM INC  
Form 10KSB  
September 26, 2002

U.S. SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

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FORM 10-KSB

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE  
ACT OF 1934

For the fiscal year ended June 30, 2002

TRANSITION REPORT UNDER SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

Commission File Number: 0-21419

clickNsettle.com, Inc.  
(Name of small business issuer as specified in its charter)

Delaware  
(State or Other Jurisdiction  
of Incorporation or Organization)

23-2753988  
(IRS Employer  
Identification No.)

1010 NORTHERN BOULEVARD, SUITE 336  
GREAT NECK, NEW YORK 10021  
(Address of Principal Executive Offices)

(516) 829-4343  
(Issuer's Telephone Number, Including Area Code)

Securities registered under Section 12(b) of the Exchange Act: None

Securities registered under Section 12(g) of the Exchange Act:

Title of each class	Name of each exchange on which registered
Common Stock \$.001 Par Value	NASDAQ Small Cap Market

Title of each class	Name of each exchange on which registered
Common Stock \$.001 Par Value	Boston Stock Exchange

Check whether the issuer (1) filed all reports required to be filed by Section 13 or 15(d) of the Exchange Act during the past 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Check if there is no disclosure of delinquent files in response to Item 405 of Regulation S-B is not contained in this Form, and no disclosure will be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this form 10-KSB or any amendments to this Form 10-KSB.

State issuer's revenues for its most recent fiscal year. \$3,957,069

The aggregate market value of the voting stock held by non-affiliates per the

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closing stock price of September 10, 2002 is \$894,319.

As of September 10, 2002, 1,408,176 shares of common stock of the issuer were outstanding.

Transitional Small Business Disclosure Format Yes\_\_\_\_ No\_\_X\_\_

### DOCUMENTS INCORPORATED BY REFERENCE

Part I. -- None            Part II. -- None  
Part III. -- Proxy statement to be filed by October 28, 2002

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### PART I

From time to time, including in this annual report on Form 10-KSB, clickNsettle.com, Inc. (formerly NAM Corporation) (the "Company" or "we") may publish forward-looking statements relating to such matters as anticipated financial performance, business prospects, future operations, new products, research and development activities and similar matters. The Private Securities Litigation Reform Act of 1995 provides a safe harbor for forward-looking statements. In order to comply with the terms of the safe harbor, we note that a variety of factors could cause our actual results to differ materially from the anticipated results or other expectations expressed in our forward-looking statements. The risks and uncertainties that may affect the operations, performance, development and results of our business include, without limitation, the following: changes in the insurance and legal industries; our inability to retain current or new hearing officers; changes in the public court systems; and the degree and timing of the market's acceptance of our arbitration and mediation programs and electronic oversight applications and other risks that are set forth herein.

#### ITEM 1. DESCRIPTION OF BUSINESS

##### The Company

We operate in one business segment as a provider of arbitration and mediation services, also known as alternative dispute resolution services, or ADR services, and related electronic oversight applications, principally to insurance companies, law firms, corporations and municipalities. An ADR proceeding is an alternative forum to the public court system for resolving civil disputes.

Our objective is to become the leading global provider of dispute resolution services by providing services and software/web-enabled tools designed to enhance and streamline the traditional and often time-consuming and expensive legal process. We believe we are uniquely positioned to offer customized solutions built upon our sophisticated technology platform. We believe that our marketing efforts going forward will best be directed towards large-scale applications that benefit from our proprietary electronic infrastructure. As such, our marketing emphasis will be driven by our unique capabilities as an administrator. Additionally, the staff presently dedicated to our existing transactional client base will be charged with growing this book of business and exploiting our inherent market advantages. Further, certain aspects of our transactional business that had minimal revenues to date and have minimal future revenue potential, such as our online, blind bid offering, have been discontinued at this time. However, we have a patent pending on our automated dispute resolution processing and oversight system and, dependent upon market

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acceptance, we will continue to review the needs of our current and prospective customers and offer those solutions that we believe will be of most value to our clients and to our Company. Therefore, our plan is as follows: (1) exploit potential revenue streams driven by our technological innovations in software, systems and intellectual property such as (i) the administration of high-volume, customized dispute resolution programs for large corporations, governmental bodies, law firms and agencies and (ii) the licensing and/or sale of dispute resolution-related software; (2) build brand recognition of NAM (the Arbitration Company) as the premier provider of dispute resolution solutions through our advertising campaign; (3) attract and retain the services of highly talented, former top-tier judges and attorneys; and (4) broaden the type and complexity of the dispute resolution cases we administer.

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We believe that the ADR business is a growing industry based upon (a) the continuing inability of the public court system to effectively manage its docket of civil cases; (b) the current economic slowdown together with the recent string of corporate failures and scandals which creates a fertile environment for ADR services, particularly oversight applications; (c) the growing acceptance of ADR as a forum for resolving disputes and (d) the significant cost savings which can be achieved with ADR's quicker, more efficient dispute resolution mechanisms as compared to the tremendous expense related to traditional litigation. We believe our electronic application serves this audience. An ADR proceeding streamlines the traditional cumbersome public litigation process. As compared to the public court system, an ADR proceeding generally offers litigants a faster resolution, confidentiality, reduced expenses, flexibility in procedures and solutions, and control over the process. With respect to business-to-business disputes, ADR proceedings can also preserve business relations among the parties because its nature is potentially less adversarial and disputes may be resolved promptly.

The Company was formed on January 12, 1994 under the laws of the State of Delaware. On October 31, 1994, we acquired all of the outstanding common stock of National Arbitration & Mediation, Inc. ("NA&M"), a New York corporation, formed on February 6, 1992, which was primarily owned by our Chief Executive Officer and President. NA&M began operations in March 1992 as a provider of ADR services. NA&M was merged into the Company as of the end of June 1999. In June 2000, shareholder approval was obtained to change the name of the Company from NAM Corporation to clickNsettle.com, Inc.

### Services Offered

**Arbitration:** Our arbitration procedure follows a format essentially similar to a non-jury trial in the public court system. Parties are given a forum in which to present their cases. Litigants utilize this process to save a significant amount in fees relative to traditional court costs and are spared the time delays and some of the cumbersome procedures commonly associated with public court trials. Our hearings are generally governed by our rules of procedure. The parties, however, may depart from these rules and proceed in the fashion they deem desirable for the resolution of the case. The parties select a panel member from approximately 1,500 hearing officers worldwide.

The hearings are private, thereby providing a level of confidentiality not readily available in the public court system. Subject to the parties' agreement, the proceedings may include discovery, examination of non-party witnesses, the filing of post-hearing briefs and other matters that may arise in the conduct of non-jury trials.

The arbitrations are usually one of the following: (i) a regular

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arbitration, in which the hearing officer has authority to issue a ruling and/or award a remedy without limitations; (ii) a "high/low" arbitration, where the parties may choose to set the parameters of the award by pre-selecting the high and low dollar limits that can be awarded by the hearing officer; and (iii) the so-called "baseball" arbitration, which typically involves the submission by each party of their last best figure and the reason why it should be accepted with the hearing officer's binding recommendation being restricted to either one figure or the other. These types of arbitration are not exclusive, and the hearing officers may fashion remedies in accordance with whatever parameters are agreed to by the parties.

Generally, arbitration decisions are binding in nature and, unless otherwise stipulated by the parties, are appealable in only limited circumstances in the public court system. We do not currently offer any type of appeal procedure. Our arbitration decisions are generally enforceable in

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the public court system by following prescribed filing procedures in the applicable local jurisdiction.

**Mediation (Settlement Conferencing):** The mediation method used by us is settlement conferencing, a non-binding process. Settlement conferencing provides an opportunity for parties to reach an early, amicable resolution without undue expense and time-consuming litigation. The voluntary process of settlement conference mediation can be an effective tool for a wide variety of disputes, including tort claims and commercial conflicts.

The parties and a hearing officer attend the settlement conference. Each party may choose to submit a settlement conference memorandum setting forth a brief summary of facts, indicating, for example, why each party has or does not have liability and, if applicable, a statement of the party's damages. At the settlement conference, each party is given an opportunity to describe the facts of the case and explain its position. Thereafter, the hearing officer meets privately with each side on an alternating basis to evaluate their respective cases, and receives proposed concessions that each party might make, and potential settlement figures that each party may offer, with a view toward guiding the parties to the settlement of their dispute. Settlement figures and possible concessions are typically not discussed between a party and the hearing officer without the other party's express consent to disclosing its position. In the majority of instances, the settlement conference procedure results in the resolution of all issues.

**Other ADR Services:** In addition to mediations and arbitrations, we offer, among other services, advisory opinions, mock jury trials and other specialized dispute resolution programs depending on the parties' particular needs. We also offer Case Resolution Days. Case Resolution Days are events usually scheduled at an insurance company client's office in which we arrange for parties to hold high volume direct settlement meetings without the participation of a hearing officer. If the individual meetings do not resolve the dispute, we provide a hearing officer to mediate the dispute if the parties wish to pursue settlement.

**Electronic Oversight Applications:** In connection with our existing services, we offer customized oversight applications that provide a new and efficient method to manage large-scale, high volume ADR programs.

### Marketing and Sales

Much of our marketing effort has been concentrated on demonstrating our software program, designed to streamline and administer ADR initiatives, to our

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existing clientele. We believe our web-based program clearly distinguishes our ADR offering as our online management "toolkit" enables our clients to accurately assess the value of ADR, which we believe will result in an increase in case referrals. Further, we have also targeted our marketing efforts towards commercial and governmental entities, which are well suited to benefit from our patent-pending, online dispute resolution software that provides organizational oversight over large-scale, multi-dimensional ADR programs.

Our Account Executives are charged with the goal of pursuing new business as well as increasing the volume of business with existing clients through in-person meetings, presentations and educational seminars relating to ADR services. Each is equipped with various tools and metrics enabling them to gauge client activity and their own individual sales effectiveness. As of September 3, 2002, we employed 9 Account Executives and 3 Sales Trainees to market our services. These individuals are salaried employees and are eligible for additional commissions/incentives based on revenue generated.

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Our President is active in working with our Account Executives. Account Executives in our regional office first report to a Regional Manager who then reports to the President. The employment agreement of the Regional Manager of our Massachusetts office provides for additional compensation based on the profits of his operation.

The majority of our clients are insurance carriers and law firms. In fiscal years 2002 and 2001, no customer exceeded 10% of net revenues. We have a diversified customer base with our revenue distributed among more than 1,700 clients in both fiscal years 2002 and 2001.

When appropriate, we seek contracts with our clients. Further, we continue to enhance our efforts to obtain volume commitments from existing and new clients.

### Competition

The ADR business is highly competitive on an international, national and regional level. We believe that barriers to entry in the private ADR business are relatively low and new competitors can begin doing business relatively quickly. We believe this because the agreement to use ADR services only requires the consent of all parties to submit their dispute for resolution through a proposed ADR provider. There are two types of competitors: not-for-profit and for-profit entities. We believe the largest not-for-profit competitor is the American Arbitration Association and that it has a significant market share in complex commercial cases. The insurance industry has also continued its support for Arbitration Forums, a not-for-profit organization created to serve primarily the insurance subrogation market.

We believe that the domestic private ADR industry is, other than a few national entities, generally fragmented into small ADR service providers. We believe that Judicial Arbitration Mediation Services, Inc. ("JAMS") is the largest for-profit ADR provider in the country. Our competitors include, among others, JAMS, National Arbitration Forums and Island Arbitration and Mediation. In addition, several public court systems, including the federal and certain state courts in New York, our major market, have instituted court-coordinated programs. To the extent that the public courts reduce case backlogs and provide effective dispute resolution mechanisms, our business opportunities in such markets may be reduced.

Increased competition could decrease the fees charged for our services,

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and limit our ability to obtain experienced hearing officers. This could have a materially adverse effect on our ability to be profitable in the future. In addition, we compete with other ADR providers to retain the services of qualified hearing officers.

As compared to the majority of our competitors, we believe that our total solution, comprised of global arbitration and mediation services and extensive case management tools, is unique. We believe we have certain advantages that enable us to better serve our clients. These advantages include: (1) exclusive agreements with many of our most sought after hearing officers, who are generally former judges and respected attorneys and (2) our web-enabled dispute resolution case management and operational system which can summarize and provide analysis of a client's entire ADR program on a regional, national or global basis. We cannot assure you, however, that these perceived advantages will enable us to compete successfully in the future.

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### Government Regulation

ADR services that are offered by private companies, like us, are not presently subject to any form of local, state or federal regulation. ADR services that are offered by the public courts are subject to the rules set forth by each jurisdiction and the dictates of the individual judge assigned to preside over the dispute.

### Employees

As of September 3, 2002, we employed 34 persons, including two part-time employees; of these, two were in executive positions, 14 were Sales Managers, Account Executives and Sales Trainees and the remaining 18 employees support our operations with respect to information technology, accounting, scheduling, confirming, billing and other administrative duties. The Company also currently utilizes the services of two temporary employees who are eligible for long-term employment.

### Hearing Officers

As of September 3, 2002, we maintained relationships with approximately 1,500 hearing officers. We have exclusive agreements with respect to ADR proceedings with a number of these hearing officers. Such hearing officers accounted for approximately 64% of the number of in-person cases handled by us for the year ended June 30, 2002. The balance of non-exclusive hearing officers makes their services available to us on a case-by-case basis. With the exception of the exclusive hearing officers, the remainder of our roster of hearing officers can provide their services to competing ADR providers. Compensation to the hearing officers is based on the number of proceedings conducted and the length of time of such proceedings.

### RISK FACTORS

Our business faces risks. These risks include those described below and may include additional risks of which we are not currently aware or which we currently do not believe are material. If any of the events or circumstances described in the following risks actually occurs, our business, financial condition or results of operations could be adversely affected. These risks should be read in conjunction with the other information set forth in this report.

We have Recent, and Anticipate Continuing, Losses

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We have incurred operating losses each fiscal year of the six-year period ended June 30, 2002. Going forward, we may continue to incur operating losses and capital expenditures and, as a result, we will need to generate higher revenues to achieve and maintain profitability and provide working capital needed to fund losses. We cannot assure you that we can achieve or sustain profitability in the future. If revenues grow slower than we anticipate, or if operating expenses exceed our current expectations and cannot be adjusted accordingly, our business, the results of our operations, and our financial condition may be materially and adversely affected.

### We Depend On Insurance-Related Disputes

The majority of our ADR business involves claims that are usually covered by insurance. We resolve many of these disputes in a matter of hours. Since our revenues are derived primarily from certain administrative and hourly fees, a high volume of these cases is required in order for us to generate revenues sufficient to maintain our operations. Although self-insured and employment initiatives

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represent a growing percentage of our revenues, there can be no assurance that we will be able to continue to expand our insurance and non-insurance-related dispute business, or maintain or increase our current level of cases. In addition, we cannot assure you that changes in the insurance industry will not affect our business.

### Possible Improvements in the Public Court System, Including Use of ADR Services, May Affect Our Business

The ADR industry, in general, furnishes an alternative to public dispute mechanisms, principally the local, state and federal court systems. Our marketing efforts have been based on our belief that there exists a high degree of dissatisfaction among litigants and their counsel with the public court system. If the public courts, in the markets we are currently serving or seek to serve, reduce case backlogs and provide effective settlement mechanisms at no, or substantially reduced cost to litigants, our business opportunities in such markets may be significantly reduced. Several public court systems, both on the federal and state level, including certain federal and state courts located in New York State, have instituted court coordinated ADR programs. Similar programs are under consideration in a number of states and may be adopted at any time. The success of such ADR programs could have a material adverse effect on our business by diminishing the demand for private ADR services.

### The Private ADR Services Business is Highly Competitive

The private ADR business is highly competitive, both on a national and regional level. Barriers to entry in the ADR business are relatively low, and new competitors can begin doing business relatively quickly. There are two types of competitors, not-for-profit and for-profit entities:

- o We believe that our largest not-for-profit competitor is the American Arbitration Association which has significant market share in complex commercial cases.
- o We believe that our largest for-profit competitor is JAMS.

At this time, we believe that numerous other private ADR firms are competing with us in the regions we currently serve. Increased competition could

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decrease the fees we are able to charge for our services and limit our ability to obtain qualified hearing officers. This could have a material adverse effect on our ability to be profitable in the future. Certain competitors may have greater financial or other capabilities than us. Accordingly, there is no assurance that we can successfully compete in the present or future marketplace for ADR services.

### We Depend Upon Our Key Personnel

Our success will be largely dependent on the personal efforts of Roy Israel, our Chief Executive Officer, President and Chairman of the Board of Directors. Although we have entered into an employment agreement with Mr. Israel, which expires in 2007, the loss of his services could have a material adverse effect on our business and prospects. We have obtained "key-man" life insurance on the life of Mr. Israel. We are the sole beneficiary in the amount of \$1 million. Our success is also dependent upon our ability to hire and retain qualified marketing and other personnel in our offices. We may not be able to hire or retain such necessary personnel.

### We Do Not Have Written Contracts with the Majority of Our Clients

We currently rely on our marketing efforts and relationships with insurance companies, law firms, corporations, and municipalities to obtain cases. We do not have written agreements with the majority of our clients, but we have instituted the process of obtaining written agreements with our

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existing clients and with new clients. We also rely on case referrals from our current clients. We may not continue to receive our current level of, or an adequate level of, referrals of cases. If we do not maintain such levels, there could be a material adverse effect on our business.

### We Depend Upon Qualified Hearing Officers

The market for our services depends on a perception by our clients that our hearing officers are impartial, qualified, and experienced. Our ability to retain qualified hearing officers in the event that competition increases would be uncertain. For our fiscal year ended June 30, 2002, 36% of the number of our cases were heard by non-exclusive hearing officers. Accordingly, at any time, these hearing officers can refuse to continue to provide their services to us and are free to render services independently or through competing ADR services. If qualified hearing officers are unwilling or unable to continue to provide their services through us for any reason, including possible agreements to provide their services to our competitors on an exclusive basis, our business and operations could be materially and adversely affected.

### Our Current Stockholders Have the Ability to Exert Significant Control

Our executive officers, directors, and their affiliates beneficially own 630,507 shares or approximately 44.8% of the common stock outstanding based on 1,408,176 shares of common stock outstanding as of June 30, 2002. Of that number, Mr. Israel beneficially owns 401,713 shares or approximately 28.5% of the common stock. As a result, these stockholders acting in concert may have significant influence on votes to elect or remove any or all of our directors and to control substantially all corporate activities in which we are involved, including tender offers, mergers, proxy contests or other purchases of common stock that could give our stockholders the opportunity to realize a premium over the then prevailing market price for their shares of common stock.



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### We May Be Unable to Protect Our Proprietary Technology and We May Be Sued for Infringing on the Rights of Others

Our success depends, in part, upon our ability to protect our proprietary software technology and operate without infringing upon the rights of others. We rely on a combination of methods to protect our proprietary intellectual property, technology and know-how, such as:

- o trade secret laws
- o trademark law
- o contractual provisions
- o certain technology and security measures
- o copyright law
- o patent law
- o confidentiality agreements

The steps we have taken regarding our proprietary technology, however, may be insufficient to deter misappropriation.

In the systems and software industries, it is common that companies receive notices from time to time alleging infringement of patents, copyrights or other intellectual property rights of others. We may from time to time be notified of claims that we may be infringing upon patents, copyrights or other intellectual property rights owned by third parties. Companies may pursue claims against us with respect to the alleged infringement of patents, copyrights or other intellectual property rights owned by third parties. Although we believe we have not violated or infringed upon any intellectual property patents and have taken measures to protect our own rights, there is no assurance that we will avoid litigation. Litigation may be necessary to protect our intellectual property rights and trade secrets, to determine the validity of and scope of the proprietary rights of others or to defend against third party

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claims of invalidity. Any litigation could result in substantial costs and diversion of resources away from the day-to-day operation of our business.

Existing copyright, trademark, patent and trade secret laws afford only limited protection. Existing laws, in combination with the steps we have taken to protect our proprietary rights may be inadequate to prevent misappropriation of our technology or other proprietary rights. Also, such protections do not preclude competitors from independently developing products with functionality or features similar or superior to our products and technologies.

### We May Have Issues With Our Continued Listing on the Nasdaq SmallCap Market in the Future

Although our securities are currently quoted on the Nasdaq SmallCap Market, we cannot assure you that a trading market will be maintained. In addition, we cannot assure you that we will in the future meet the maintenance criteria for continued quotation of the securities on the Nasdaq SmallCap Market. The maintenance criteria for the Nasdaq SmallCap Market include, among other things:

- o \$2,000,000 in net tangible assets (to be replaced effective November 1, 2002 by a requirement of \$2,500,000 in net stockholders' equity); or \$35,000,000 in market capitalization; or \$500,000 Net Income (in the latest fiscal year or two of the last three fiscal years). As of

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June 30, 2002, both our net tangible assets and our net stockholders' equity were \$2,093,006;

- o a public float of 500,000 shares with a market value equal to \$1,000,000;
- o two market makers;
- o a minimum bid price of \$1.00 per share of common stock; and
- o 300 shareholders (round lot holders).

If we were removed from the Nasdaq SmallCap Market, trading, if any, in our securities would thereafter have to be conducted in the over-the-counter market in the so-called "pink sheets" or, if then available, the NASD's OTC Electronic Bulletin Board. As a result, an investor would find it more difficult to purchase, dispose of and to obtain accurate quotations as to the value of our securities.

In addition, if our common stock is delisted from trading on the Nasdaq SmallCap Market and the trading price of the common stock is less than \$5.00 per share, trading in the common stock would also be subject to the requirements of Rule 15g-9 under the Securities Exchange Act of 1934. Under that rule, broker/dealers who recommend such low-priced securities to persons other than established customers and accredited investors must satisfy special sales practice requirements, including:

- o a requirement that they make an individualized written suitability determination for the purchaser; and
- o receive the purchaser's written consent prior to the transaction.

The Securities Enforcement Remedies and Penny Stock Reform Act of 1990 also requires additional disclosure in connection with any trades involving a stock defined as a penny stock (generally,

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any equity security not traded on an exchange or quoted on Nasdaq SmallCap that has a market price of less than \$5.00 per share), including the delivery, prior to any penny stock transaction, of a disclosure schedule explaining the penny stock market and the risks associated therewith. Such requirements could severely limit the market liquidity of our securities and the ability of stockholders to sell their securities in the secondary market. We cannot assure you that our securities will not be delisted or treated as a penny stock.

### ITEM 2. DESCRIPTION OF PROPERTIES

We maintain 2 leased facilities, which are located in office buildings. Currently, we lease 9,080 square feet of space at 1010 Northern Boulevard, Great Neck, New York for our corporate headquarters and for providing hearing-conference facilities in the New York area. The lease expires June 2005. We also lease 1,320 square feet of space, which lease expires November 2002, for our North Easton, Massachusetts office. We believe this space is adequate for our reasonably anticipated future needs.

The aggregate rental expense for all of our offices was \$262,633 during the year ended June 30, 2002.

### ITEM 3. LEGAL PROCEEDINGS

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We are a party to legal matters arising in the general conduct of business. The ultimate outcome of such matters is not expected to have a material adverse effect on the results of operations or financial position.

### ITEM 4. SUBMISSION OF MATERIALS TO A VOTE OF SECURITY HOLDERS

None.

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## PART II

### ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY AND RELATED STOCKHOLDER MATTERS

A. Our Common Stock is quoted on the Nasdaq SmallCap Market under the trading symbol "CLIK" and has been quoted since we commenced public trading on November 18, 1996. Our Warrants, under the trading symbol "CLIKW," were quoted on the NASD's Over-the-Counter Bulletin Board since February 28, 2001; prior thereto, they were quoted on the Nasdaq SmallCap Market. On November 13, 2001, the Warrants expired. Before November 18, 1996, there was no public market for our securities. The following table sets forth the range of high and low closing sales prices (based on transaction data as reported by the Nasdaq SmallCap Market and the NASD's Over-the-Counter Bulletin Board) for each fiscal quarter during the periods indicated.

	Common Stock		Warrants	
	High	Low	High	Low
-----				
Fiscal Year 2002:				
First quarter (07/1/01-9/30/01)	\$ 3.27	\$ 0.90	\$ 0.02	\$ 0.01
Second quarter (10/01/01-12/31/01)	2.75	0.65	0.01	0.00
Third quarter (01/01/02/-03/31/02)	2.64	0.78	N/A	N/A
Fourth quarter (04/01/02-06/30/02)	1.53	1.11	N/A	N/A
Fiscal Year 2001:				
First quarter (07/1/00-9/30/00)	\$15.38	\$ 8.25	\$ 1.19	\$ 0.41
Second quarter (10/01/00-12/31/00)	8.44	1.88	0.63	0.03
Third quarter (01/01/01-03/31/01)	3.38	1.78	0.03	0.03
Fourth quarter (04/01/01-06/30/01)	2.63	0.90	0.02	0.01

On August 20, 2001, we effectuated a 1-for-3 reverse stock split of our common stock. All common stock prices above have been restated to reflect the reverse stock split. The above redeemable warrants have not been restated as the terms of exercise were instead adjusted. On September 10, 2002, the closing bid price for our common stock, as reported by the Nasdaq Small Cap Market, was \$1.15.

As of September 6, 2002, there were approximately 500 holders of our common stock.

Nasdaq amended one of its standards for continued listing on the SmallCap Market from requiring a minimum of \$2,000,000 in net tangible assets to a minimum of \$2,500,000 of net equity. As of June 30, 2002, both the Company's net tangible assets and its net equity were \$2,093,006. The Company's net equity is below the new minimum standard that goes into effect in November 2002 and, therefore, the Company may have its common stock delisted from the Nasdaq SmallCap Market when and if such noncompliance were to occur.

We have not paid, nor do we contemplate or anticipate paying, any

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dividends upon our common stock in the foreseeable future. The payment of common stock dividends, if any, in the future rests within the discretion of our board of directors and will depend, among other things, upon our earnings, capital requirements and financial condition, as well as other relevant factors.

The Series A Exchangeable Preferred Stock had accrued dividends at a rate of 4% annually. On April 5, 2001, we redeemed all of the outstanding preferred stock at par value. The

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4% accrued dividend, aggregating \$82,517, was eliminated retroactively, resulting in no payment of dividends from the date of issuance of the preferred shares.

B. In November 1996, we raised additional capital through an initial public offering of our securities. Net proceeds after offering expenses approximated \$4,700,000 of which \$3,862,000 had been utilized through June 30, 2000. During the year ended June 30, 2001, we additionally expended the remaining balance of approximately \$838,000 for working capital and general corporate purposes.

The preceding information updates Form SR filed by the Company in February 1997 pursuant to former Rule 463.

### ITEM 6. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### General

We provide ADR services to insurance companies, law firms, corporations and municipalities. We focus the majority of our marketing efforts on developing and expanding relationships with these entities, which we believe are some of the largest consumers of ADR services. We believe that with our global roster of qualified hearing officers, administrative capabilities, electronic oversight applications, knowledge of dispute resolution and reputation within the corporate and legal communities, we are uniquely positioned to provide a comprehensive total solution to disputing parties worldwide.

We opened for business in March 1992 in New York and currently operate from locations in New York and Massachusetts.

Our objective is to become the leading global provider of dispute resolution services by providing services and software/web-enabled tools designed to enhance and streamline the traditional and often time-consuming and expensive legal process. We believe we are uniquely positioned to offer customized solutions built upon our sophisticated technology platform. We believe that our marketing efforts going forward will best be directed towards large-scale applications that benefit from our proprietary electronic infrastructure. As such, our marketing emphasis will be driven by our unique capabilities as an administrator. Additionally, the staff presently dedicated to our existing transactional client base will be charged with growing this book of business and exploiting our inherent market advantages. Further, certain aspects of our transactional business that had minimal revenues to date and have minimal future revenue potential, such as our online, blind bid offering, have been discontinued at this time. However, we have a patent pending on our automated dispute resolution processing and oversight system and, dependent upon market acceptance, we will continue to review the needs of our current and prospective customers and offer those solutions that we believe will be of most value to our clients and to our Company. Therefore, our plan is as follows: (1) exploit potential revenue streams driven by our technological innovations in software,

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systems and intellectual property such as (i) the administration of high-volume, customized dispute resolution programs for large corporations, governmental bodies, law firms and agencies and (ii) the licensing and/or sale of dispute resolution-related software; (2) build brand recognition of NAM (the Arbitration Company) as the premier provider of dispute resolution solutions through our advertising campaign; (3) attract and retain the

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services of highly talented, former top-tier judges and attorneys; and (4) broaden the type and complexity of the dispute resolution cases we administer.

### Future Trends

With the recent string of corporate failures and scandals, it is likely that individuals and groups will seek retribution via a legal outlet. At the same time, a greater emphasis has been placed on the protection of investors, employees and other groups as evidenced by many new proposed and adopted corrective actions and laws. The confluence of the above in conjunction with the current economic slowdown creates a fertile environment for our services, particularly those related to oversight applications that can uniquely address and facilitate many of these areas of concern. Our oversight applications/web-based services enhance business practices by enabling our clients to better manage their operations through data driven features and, at the same time, produce cost savings given the tremendous expense related to traditional litigation versus our quicker, more efficient dispute resolution solutions.

We have and may continue to incur net losses in the future as a result of (a) continuing development and other costs associated with our software initiatives for new products and (b) our advertising campaign. Although we are actively promoting our services, there can be no assurance as to the amount of revenues to be realized therefrom. Additionally, we currently expect that our advertising campaign will continue into the first quarter of fiscal year 2004. In August 2000, we signed an agreement with American Lawyer Media, Inc., the nation's leading legal journalism and information company, to provide \$1,000,000 of advertising and promotional opportunities in their national and regional publications over a two-year period in exchange for 61,474 shares of our common stock (as adjusted for the 1-for-3 reverse stock split effectuated on August 20, 2001). As part of that agreement, we will additionally purchase \$250,000 of advertising during the period from August 2002 through August 2003. We believe that targeting our advertising to the legal community will continue to increase awareness of our comprehensive suite of dispute resolution services. However, there can be no assurance that this effort will result in increased revenues.

Year Ended June 30, 2002 Compared to Year Ended June 30, 2001

### Results of Operations

Revenues. Revenues increased 2.4% to \$3,957,069 for the year ended June 30, 2002 from \$3,866,058 for the year ended June 30, 2001. The increase in revenues is primarily attributable to a rise in the average dollars earned per hearing. Offsetting this increase was a decline in the number of hearings conducted. As New York is our primary market, the terrorist attacks on September 11, 2001 adversely impacted our business as there was a decline in the number of hearings conducted in the New York metropolitan area as well as at our satellite offices as a general malaise was experienced in the business community. The insurance industry, which was particularly hard hit by the recent events, represents a major portion of our clientele. Also, in the prior year, revenue of \$60,000 was generated from a unique, non-recurring video-conferencing contract

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that was fulfilled in the prior year. We continue to add to our exclusive pool of former, top-tier hearing officers and have highlighted such in our present advertising campaign. We believe this will enable us to attract a higher volume and diversity of cases, the nature of which demands the talented and well-respected hearing officers that we have to offer. As a result, we believe the average dollars earned per hearing will be favorably impacted.

Cost of Services. Cost of services increased 2.0% to \$971,255 for the year ended June 30, 2002 from \$952,263 for the year ended June 30, 2001. Additionally, the cost of services as a percentage of

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revenues remained consistent between the years at approximately 25% for both fiscal years 2002 and 2001. The ratio of cost of services as a percentage of revenues for fiscal year 2001 was favorably impacted by the recognition of revenue from a videoconferencing contract in which the use of hearing officers was not needed. The ratio of cost of services to revenues will fluctuate based on the number of hours per case and our ability (or inability) to take advantage of volume arrangements with hearing officers which may lower the cost per case.

Sales and Marketing. Sales and marketing costs decreased 26.1% to \$1,649,643 for the year ended June 30, 2002 from \$2,232,678 for the year ended June 30, 2001. Sales and marketing costs as a percentage of revenues decreased to 42% for fiscal year 2002 from 58% for fiscal year 2001. Most of the decrease (approximately \$501,600) relates to employee costs and salary-related items (including benefits and payroll taxes) and travel and entertainment expenses. As part of our migration towards centralizing operations through the utilization of our web platform, we began migrating our marketing efforts toward fewer but more efficient primary customer service centers and national account arrangements, as opposed to the continuation of running smaller and less efficient regional office locations. We believe that building on the present platform is the appropriate strategy to enhance operating results. As such, the consolidation of our offerings into a comprehensive suite of web-enabled dispute resolution tools enabled us to streamline personnel and related costs including travel and entertainment expenses. Additionally, promotions and trade show costs declined by approximately \$113,200 from fiscal year 2001 to fiscal year 2002 as we no longer were promoting our blind bid program. Advertising costs increased by approximately \$31,800 primarily through our advertising agreement with American Lawyer Media, Inc., which provided us with \$1,000,000 of advertising and promotional opportunities in their national and regional publications over a two-year period through August 2002. The related non-cash amount expensed in the years ended June 30, 2002 and 2001 approximated \$461,300 and \$290,400, respectively. Additional non-cash charges of \$18,300 for print advertising relating to this agreement will be incurred during the first quarter of fiscal year 2003. As part of our agreement, we will purchase \$250,000 of advertising during the period from August 2002 through August 2003. Due to the economic slowdown, many businesses are decreasing the level of advertising and therefore, as commercial clutter lessens, we believe our targeted campaign should be more prominent and receive more attention.

General and Administrative. General and administrative costs decreased 7.8% to \$2,488,719 for the year ended June 30, 2002 from \$2,699,081 for the year ended June 30, 2001. Furthermore, general and administrative costs as a percentage of revenues decreased to 63% for fiscal year 2002 from 70% for fiscal year 2001. A portion of the decrease (approximately \$140,000) relates to professional fees for various consulting services, a majority of which related to market research, systems evaluations and investor-relations projects which were completed by December 31, 2000. These initiatives were undertaken in order to position us for future growth and to enhance operating efficiencies.

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Secondly, we incurred approximately \$38,000 in one-time costs to promote our company to investors overseas in the prior fiscal year. By enhancing operational efficiencies, we reduced expenditures for employee recruitment, seminars, postage, printing, supplies and telephone that approximated \$83,100. Offsetting these declines was an increase in legal fees of approximately \$46,400 related to mergers and acquisitions activity and an investment made to obtain international patents for our web-enabled dispute resolution management and operational system.

Other (Expenses) Income. Other (expenses) income changed by (\$131,773) from other income of \$56,839 for the year ended June 30, 2001 to other expenses of (\$74,934) for the year ended June 30, 2002. Other (expenses) income is composed primarily of investment income and realized gains (losses) generated from investments. Net realized losses (which includes write-downs for other than temporary declines in the value of marketable securities) approximated (\$137,600) in fiscal year 2002 versus (\$223,100) in fiscal year 2001, an improvement of \$85,500. As an offset, net investment income

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generated primarily from investments in money market funds declined by approximately \$206,300 from \$255,400 in the prior fiscal year due to lower invested balances and a decline in the prevailing interest rates from fiscal year 2001 to fiscal year 2002. At June 30, 2002, approximately 85% of cash equivalents and marketable securities were invested in money market funds whose rate of return will fluctuate based on prevailing interest rates.

Income Taxes. Tax benefits resulting from net losses incurred for the years ended June 30, 2002 and 2001 were not recognized as we recorded a full valuation allowance against the net operating loss carryforwards during the periods. As of June 30, 2002, we had net operating loss carryforwards for Federal tax purposes of approximately \$6,634,000 and net capital loss carryforwards for Federal tax purposes of approximately \$204,000.

Net Loss. For the year ended June 30, 2002, we had a net loss of (\$1,227,482) as compared to a net loss of (\$1,961,125) for the year ended June 30, 2001. The loss declined as we were able to secure higher fees for services rendered to clients as well as realize operating efficiencies by streamlining and centralizing operations through the utilization of our enhanced processing system.

Year Ended June 30, 2001 Compared to Year Ended June 30, 2000

### Results of Operations

Revenues. Revenues decreased 3.1% to \$3,866,058 for the year ended June 30, 2001 from \$3,987,928 for the year ended June 30, 2000. The decrease in revenue is attributable to a decline in the number of in-person hearings conducted at our satellite offices. As part of our migration towards centralizing our operations through the utilization of our web platform, we elected to close these offices as the expense of running additional non-hub locations adversely affected earnings, and forecasts indicated that they would have continued to do so. Utilizing the [www.clicknsettle.com](http://www.clicknsettle.com) web site as a centralized dispute resolution location, we began migrating our marketing efforts toward fewer but more efficient primary customer service centers and national account arrangements, as opposed to the continuation of running smaller and less efficient regional locations. The results of such a strategic plan have been beneficial to date as quarterly sequential performance already reflects the benefits of such efficiencies. We believe that building on the present platform is the appropriate strategy to enhance operating results. Offsetting this

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decline was a 10% price increase in our administrative fees effective for cases commencing in the fourth quarter of fiscal 2001 or thereafter; a rise in the average dollars earned per in-person hearing; fees earned from international/commercial cases and revenues from a video-conferencing dispute resolution contract.

**Cost of Services.** Cost of services decreased 6.1% to \$952,263 for the year ended June 30, 2001 from \$1,013,611 for the year ended June 30, 2000. Additionally, the cost of services as a percentage of revenues remained the same at approximately 25% for both fiscal years 2001 and 2000. Subsequent to our price increase, our cost of sales as a percentage of revenues declined by 1 point to 24% in the fourth quarter of fiscal year 2001. The ratio of cost of services to revenues will fluctuate based on the amount of electronic revenue (which does not require the services of an in-person hearing officer), the number of hours per case and our ability (or inability) to take advantage of volume arrangements with hearing officers which usually lower the cost per case.

**Sales and Marketing.** Sales and marketing costs decreased 1.8% to \$2,232,678 for the year ended June 30, 2001 from \$2,274,318 for the year ended June 30, 2000. Sales and marketing costs as a percentage of revenues increased slightly to 58% for fiscal year 2001 from 57% for fiscal year 2000. Most of the decrease (approximately \$312,000) relates to employee costs and salary-related items (including benefits and payroll taxes) and travel and entertainment expenses. The consolidation of our offerings

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into a one-stop, comprehensive suite of web-enabled dispute resolution tools enabled us to streamline sales personnel and related costs including travel and entertainment expenses. Offsetting these declines were increases in advertising, promotions and trade shows. Advertising and external public relations costs increased by approximately \$185,000 from fiscal year 2000 to fiscal year 2001. Most of this increase relates to our agreement with American Lawyer Media, Inc., the nation's leading legal journalism and information company, to provide \$1,000,000 of advertising and promotional opportunities in their national and regional publications over a two-year period commencing August 2000 in exchange for our common stock. The related non-cash amount expensed through June 30, 2001 approximated \$290,000. Additional non-cash charges for print advertising relating to this agreement will be incurred during fiscal years 2002 and 2003 and, in total, will approximate \$480,000. Potentially, we may be obligated to purchase \$250,000 of additional print advertising in connection with this agreement during fiscal years 2003 and 2004 if certain agreed-upon criteria are not achieved on February 11, 2002. Due to the economic slowdown, many businesses are decreasing the level of advertising and therefore, as commercial clutter lessens, we believe our targeted campaign should be more prominent and receive more attention. Furthermore, trade show and promotions expense increased by about \$86,000 as we participated in several large legal and insurance related exhibitions primarily early in fiscal year 2001 to promote the "total solution."

**General and Administrative.** General and administrative costs increased 2.8% to \$2,699,081 for the year ended June 30, 2001 from \$2,625,513 for the year ended June 30, 2000. Furthermore, general and administrative costs as a percentage of revenues increased to 70% for fiscal year 2001 from 66% for fiscal year 2000. A portion of the increase (approximately \$81,000) relates to professional fees for various consulting services, a majority of which related to market research, systems evaluations and investor-relations projects which were completed by the end of the second quarter of fiscal year 2001. These initiatives were undertaken in order to position us for future growth and to enhance operating efficiencies. Secondly, we incurred approximately \$38,000 in one-time costs to promote our company to investors overseas. The remaining



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increase was largely related to higher rent and utilities in the amount of \$69,000 due to the leasing of additional space at our headquarters in Great Neck, New York as of July 1, 2000. As part of an effort to reduce overhead, we reduced expenditures for legal fees, seminars, auto expenses, telephone and miscellaneous expenses that approximated \$80,000.

Other Income. Other income declined from \$381,415 for the year ended June 30, 2000 to \$56,839 for the year ended June 30, 2001. Other income is composed primarily of investment income and realized gains (losses) generated from investments. During fiscal year 2001, we evaluated the carrying value of our investments in marketable equity securities and recorded a write-down for other than temporary declines in the value of such securities of approximately \$146,000. Such realized loss is included in investment income on the accompanying statement of operations for the year ended June 30, 2001. Additionally, we recorded approximately \$77,000 in realized losses from sales of securities in fiscal year 2001. Total net realized losses therefore approximated \$223,000 for fiscal year 2001 as compared to net realized gains of \$259,000 in the prior fiscal year. Offsetting this decline was an increase in investment income of approximately \$141,000 that rose due to higher invested balances in money market funds. At June 30, 2001, approximately 86% of cash equivalents and marketable securities were invested in money market funds whose rate of return will fluctuate based on prevailing interest rates.

Income Taxes. Tax benefits resulting from net losses incurred for the years ended June 30, 2001 and 2000 were not recognized as we recorded a full valuation allowance against the net operating loss carryforwards during the periods. As of June 30, 2001, we had net operating loss carryforwards for Federal tax purposes of approximately \$5,594,000 and net capital loss carryforwards for Federal tax purposes of approximately \$88,000.

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Net Loss. For the year ended June 30, 2001, we had a net loss of (\$1,961,125) as compared to a net loss of (\$1,544,099) for the year ended June 30, 2000. The loss increased primarily due to non-cash investments in advertising and realized losses on the sale and write-down of marketable securities as compared to realized gains on marketable securities in the prior fiscal year.

### Liquidity and Capital Resources

At June 30, 2002, the Company had a working capital surplus of \$1,833,092 as compared to \$3,003,997 at June 30, 2001. The decrease in working capital occurred primarily as a result of the loss from operations in fiscal year 2002.

Net cash used in operating activities was \$491,220 for the fiscal year ended June 30, 2002 versus \$1,531,099 in the prior fiscal year. Cash used in operating activities principally declined due to a reduction in the loss from operations from fiscal year 2001 to fiscal year 2002.

Net cash used in investing activities was \$78,923 for the year ended June 30, 2002 versus \$172,207 for the year ended June 30, 2001. The change in cash from investing activities was principally due to a lower level of purchases of fixed assets in fiscal year 2002 as compared to fiscal year 2001. This was partially offset by an increase in net purchases of marketable securities in fiscal year 2002 as compared to fiscal year 2001.

Net cash used in financing activities was \$71,163 for the year ended June 30, 2002 versus \$1,714,761 for the year ended June 30, 2001. In the current year, we purchased 36,500 shares of our common stock for an aggregate cost of

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\$71,163 as compared to purchases of 5,583 shares of our common stock (as adjusted for the 1-for-3 reverse stock split effectuated on August 20, 2001) for an aggregate cost of \$12,755 in the prior fiscal year. In the prior year, we redeemed all outstanding shares of the Series A Exchangeable Preferred stock at its par value of \$1,800,000. Additionally, in the prior year, we received net proceeds from the issuance of 6,221 shares of our common stock at a price of \$12.525 (as adjusted for the 1-for-3 reverse stock split effectuated on August 20, 2001) for \$77,914 and also received proceeds of \$21,000 from the exercise of stock options.

We have incurred net losses and had negative cash flow from operations in each year in the six-year period ended June 30, 2002. Cash and cash equivalents arising principally from equity transactions have provided sufficient working capital to fund losses incurred and capital expenditures, as well as to provide cash to redeem preferred stock outstanding and to purchase treasury stock. As of June 30, 2002, we had \$1,917,066 in aggregate cash and cash equivalents. We believe that, through the proper utilization of these existing funds, from revenue generated from existing and new web-based services and from expense reductions achieved by streamlining operations through the utilization of an enhanced processing system, we will have sufficient cash to meet our needs over the next twelve months.

### Critical Accounting Policies

The Securities and Exchange Commission recently released Financial Reporting Release No. 60 which requires all companies to include a discussion of critical accounting policies and methods used in the preparation of their financial statements. The significant accounting policies and methods used in the preparation of our consolidated financial statements are discussed in Note 2 of the Notes to Consolidated Financial Statements. The following is a list of our critical accounting policies and a brief discussion of each:

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- Revenue recognition
- Allowance for doubtful accounts
- Income taxes and valuation allowance

Revenue recognition - We principally derive our revenue from fees charged for arbitrations and mediations. Each party to a proceeding is charged an administrative fee, which generally includes the first hour of hearing/conference time. Additional fees are billed based on the total time spent by the hearing officer. Hearing officer time includes, but is not limited to, case review time, decision preparation time, telephone or verbal conference time, as well as actual hearing/conference time expended. The Company generally recognizes revenue when the arbitration or mediation occurs. Fees received prior to such arbitration or mediation are reflected as deferred revenue.

Allowance for doubtful accounts - Our allowance for doubtful accounts relates to trade accounts receivable. We perform ongoing evaluations of our customers and we extend or limit credit based upon payment history and the customer's current credit worthiness. The allowance for doubtful accounts is an estimate prepared by management based on analyses of historical bad debts, receivable agings, current economic trends and any specific customer collection issues that have been identified. The allowance for doubtful accounts is reviewed periodically and adjustments are recorded as deemed necessary.

Income taxes and valuation allowance - We are required to estimate our actual

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current tax expense together with assessing temporary differences resulting from differing treatment of items for tax and accounting purposes. These differences result in deferred tax assets and liabilities, which would be included within our consolidated balance sheet. We then assess the likelihood that the deferred tax assets will be recovered from future taxable income and, to the extent we believe recovery is not likely, a valuation allowance is recognized. We have recorded a valuation allowance to the extent a portion or all of a deferred tax asset may not be realizable.

### Effect of Recently Issued Accounting Pronouncements

In June 2001, the Financial Accounting Standards Board issued Statement of Financial Accounting Standards No. 141 ("SFAS No. 141"), "Business Combinations," and Statement of Financial Accounting Standards No. 142 ("SFAS 142"), "Goodwill and Intangible Assets." The new standards require that all business combinations initiated after June 30, 2001 be accounted for under the purchase method. In addition, all intangible assets acquired that are obtained through contractual or legal right, or are capable of being separately sold, transferred, licensed, rented or exchanged shall be recognized as an asset apart from goodwill. Goodwill and intangibles with indefinite lives will no longer be subject to amortization, but will be subject to at least an annual assessment for impairment by applying a fair value-based test. SFAS No. 141 is effective for all business combinations completed after June 30, 2001. SFAS No. 142 is effective for fiscal years beginning after December 15, 2001; however, certain provisions of this statement apply to goodwill and other intangible assets acquired between July 1, 2001 and the effective date of SFAS No. 142. The Company has not participated in any business combinations nor does it carry goodwill or material amounts of other intangible assets as described in SFAS No. 142.

### Termination of Acquisition of E-Vue, Inc.

On July 9, 2001, we signed a letter of intent to acquire E-Vue, Inc., a development stage company engaged in developing next-generation end-to-end solutions for multimedia delivery over broadband and/or wireless networks based on the MPEG-4 standard and associated compliant

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technologies. The proposed purchase price under the letter of intent consisted of a combination of common stock and convertible preferred stock to be issued by us depending on certain financing conditions on the part of E-Vue, Inc. In the event either party breached the agreement, the non-breaching party was to be reimbursed for actual costs incurred up to a maximum of \$100,000 and was entitled to a \$100,000 break up fee. The acquisition, which would have required shareholder approval, was initially expected to close in October 2001. However, the Nasdaq Listing Qualifications Panel informed us that the proposed merger would have resulted in a change of control for purposes of Nasdaq Marketplace rules, and therefore the combined entities would have been required to evidence compliance with all requirements for initial listing on the Nasdaq SmallCap Market immediately upon consummation of the transaction. On January 8, 2002, we announced that discussions had ended with respect to the proposed merger of the entities. The acquisition of E-Vue, Inc. was not concluded and no break up fees were incurred.

### ITEM 7. FINANCIAL STATEMENTS

Information in response to this item is set forth in the Financial Statements, beginning on Page F-1 of this filing. On August 20, 2001, a 1-for-3

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reverse stock split of our outstanding common stock was effectuated. Our shareholders previously approved this action in a meeting held on July 5, 2001. Also, in accordance with our redeemable warrant agreement, the terms of the then outstanding redeemable warrants were adjusted. Originally, each redeemable warrant entitled the holder to purchase one share of common stock at a price of \$6 per share at any time from issuance until November 13, 2001. After the reverse stock split, in order to obtain one share of common stock, the redeemable warrant holder had to exercise 3 warrants and pay an aggregate of \$18 in cash. On November 13, 2001, the redeemable warrants expired.

All references to number of shares and per share data in the financial statements and accompanying notes for all periods presented have been restated to reflect the reverse stock split.

### ITEM 8. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURES

None

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### INDEX TO CONSOLIDATED FINANCIAL STATEMENTS

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### REPORT OF INDEPENDENT CERTIFIED PUBLIC ACCOUNTANTS

Board of Directors and Stockholders  
clickNsettle.com, Inc.

We have audited the accompanying consolidated balance sheets of clickNsettle.com, Inc. and Subsidiaries (formerly known as NAM Corporation) (the "Company") as of June 30, 2002 and 2001, and the related consolidated statements of operations, changes in stockholders' equity and comprehensive loss, and cash flows for the years then ended. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

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We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of clickNsettle.com, Inc. and Subsidiaries as of June 30, 2002 and 2001, and the consolidated results of their operations and their consolidated cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

GRANT THORNTON LLP

Melville, New York  
August 28, 2002

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

CONSOLIDATED BALANCE SHEETS

June 30,

ASSETS	2002	
	-----	----
CURRENT ASSETS		
Cash and cash equivalents	\$ 1,917,066	\$
Marketable securities	319,600	
Accounts receivable (net of allowance for doubtful accounts of \$140,000 in 2002 and 2001)	380,518	
Prepaid expenses and other current assets	84,393	
	-----	----
Total current assets	2,701,577	
FURNITURE AND EQUIPMENT - AT COST, less accumulated depreciation	216,939	
OTHER ASSETS	42,975	
	-----	----
	\$ 2,961,491	\$
	=====	=====
LIABILITIES AND STOCKHOLDERS' EQUITY		
CURRENT LIABILITIES		
Accounts payable	\$ 258,097	\$

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Accrued liabilities	270,750	
Accrued payroll and employee benefits	37,231	
Deferred revenues	302,407	
	-----	-----
Total current liabilities	868,485	

COMMITMENTS AND CONTINGENCIES

STOCKHOLDERS' EQUITY

Common stock - \$.001 par value; 15,000,000 shares authorized; 1,450,259 shares issued; 1,408,176 and 1,444,676 shares outstanding in 2002 and 2001, respectively	1,450	
Additional paid-in capital	10,111,324	1
Accumulated deficit	(7,914,736)	(
Accumulated other comprehensive loss	(21,114)	
Less common stock in treasury at cost, 42,083 and 5,583 shares in 2002 and 2001, respectively	(83,918)	
	-----	-----
Total stockholders' equity	2,093,006	
	-----	-----
	\$ 2,961,491	\$
	=====	=====

The accompanying notes are an integral part of these statements.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

CONSOLIDATED STATEMENTS OF OPERATIONS

Year ended June 30,

	2002	
	-----	-----
Net revenues	\$ 3,957,069	\$ 3
	-----	-----
Operating costs and expenses		
Cost of services	971,255	
Sales and marketing expenses	1,649,643	2
General and administrative expenses	2,488,719	2
	-----	-----
	5,109,617	5
	-----	-----
Loss from operations	(1,152,548)	(2
Other (expenses) income		
Investment (loss) income	(88,542)	
Other income	13,608	
	-----	-----
	(74,934)	
	-----	-----
Loss before income taxes	(1,227,482)	(1

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Income taxes			-----	---
NET LOSS			(1,227,482)	(1)
Preferred stock dividend and deemed dividend on preferred stock for beneficial conversion			-----	---
Loss before cumulative effect of change in accounting principle for deemed dividend on preferred stock for beneficial conversion			(1,227,482)	(2)
Cumulative effect of change in accounting principle for deemed dividend on preferred stock for beneficial conversion			-----	---
Net loss attributable to common stockholders			\$ (1,227,482)	\$ (2)
			=====	===
Loss per common share - basic and diluted				
Loss before cumulative effect of change in accounting principle			\$ (.87)	\$
Cumulative effect of change in accounting principle			-----	---
Net loss per common share			\$ (.87)	\$
			=====	===
Weighted-average shares outstanding - basic and diluted			1,415,020	1
			=====	===

The accompanying notes are an integral part of these statements.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY  
AND COMPREHENSIVE LOSS

Years ended June 30, 2002 and 2001

	Preferred stock		Common stock		Addi pa cap
	Shares	Amount	Shares	Amount	
	-----	-----	-----	-----	-----
Balances at June 30, 2000	1,850	\$1,634,789	4,093,279	\$ 4,093	\$8,93
Compensation related to stock options and warrants					3
Common shares issued upon exercise of stock options			11,250	11	2

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Common shares issued in exchange for future advertising services, net of issuance costs of \$1,015			184,422	184	76
Common shares issued			18,662	19	7
Preferred stock dividend and deemed dividend on preferred stock for beneficial conversion		10,149			
Common shares issued pursuant to conversion of preferred stock	(50)	(44,457)	43,163	44	4
Purchase of common shares for treasury					
Cumulative effect of change in accounting principle for deemed dividend on preferred stock for beneficial conversion					21
Redemption of preferred stock	(1,800)	(1,600,481)			
Net loss					
Change in unrealized gain (loss) on marketable securities					
	-----	-----	-----	-----	-----
Comprehensive loss					
Balances at June 30, 2001 (carried forward)			4,350,776	4,351	10,10
	Common stock in treasury	Total stockholders' equity	Comprehensive loss		
	-----	-----	-----		
Balances at June 30, 2000		\$ 6,266,374			
Compensation related to stock options and warrants		37,031			
Common shares issued upon exercise of stock options		21,095			
Common shares issued in exchange for future advertising services, net of issuance costs of \$1,015		768,985			
Common shares issued		77,914			
Preferred stock dividend and deemed dividend on preferred stock for beneficial conversion		(54,766)			
Common shares issued pursuant to conversion of preferred stock					
Purchase of common shares for treasury	\$ (12,755)	(12,755)			
Cumulative effect of change in accounting principle for deemed dividend on preferred stock for beneficial conversion					
Redemption of preferred stock		(1,717,484)			
Net loss		(1,961,125)		\$ (1,961,125)	
Change in unrealized gain (loss) on marketable securities		(20,578)		(20,578)	
	-----	-----	-----	-----	
Comprehensive loss				\$ (1,981,703)	
				=====	



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Balances at June 30, 2001  
(carried forward) (12,755) 3,404,691

The accompanying notes are an integral part of this statement.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

CONSOLIDATED STATEMENT OF CHANGES IN STOCKHOLDERS' EQUITY  
AND COMPREHENSIVE LOSS (continued)

Years ended June 30, 2002 and 2001

	Common stock		Additional paid-in capital	Accumulated deficit
	Shares	Amount		
Balances at June 30, 2001 (brought forward)	4,350,776	\$ 4,351	\$ 10,106,484	\$ (6,687,254)
One-for-three reverse stock split effectuated August 20, 2001	(2,900,517)	(2,901)	2,901	
Compensation related to stock options			1,939	
Purchase of common shares for treasury				
Net loss				(1,227,482)
Change in unrealized gain (loss) on marketable securities				
Comprehensive loss				
Balances at June 30, 2002	1,450,259	\$ 1,450	\$ 10,111,324	\$ (7,914,736)
	Compre- hensive loss			
Balances at June 30, 2001 (brought forward)				
One-for-three reverse stock split effectuated August 20, 2001				
Compensation related to stock				

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options	
Purchase of common shares for treasury	
Net loss	\$ (1,227,482)
Change in unrealized gain (loss) on marketable securities	(14,979)
	-----
Comprehensive loss	\$ (1,242,461)
	=====

Balances at June 30, 2002

The accompanying notes are an integral part of this statement.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

CONSOLIDATED STATEMENTS OF CASH FLOWS

Year ended June 30,

	2002	2001
	-----	-----
Cash flows from operating activities		
Net loss	\$ (1,227,482)	\$ (1,960,000)
Adjustments to reconcile net loss to net cash used in operating activities		
Depreciation and amortization	101,826	107,000
Losses on sales of marketable securities	22,607	7,000
Write-down of marketable securities	115,020	14,000
Losses on disposals of furniture and equipment		
Advertising in exchange for common stock	461,318	29,000
Compensation related to stock options and warrants	1,939	3,000
Changes in operating assets and liabilities		
(Increase) decrease in accounts receivable	(24,844)	8,000
(Increase) decrease in prepaid expenses and other current assets	(27,348)	4,000
(Increase) in other assets		(1,000)
Increase (decrease) in accounts payable and accrued liabilities	65,239	(27,000)
Increase (decrease) in accrued payroll and employee benefits	2,211	(5,000)
Increase (decrease) increase in deferred revenues	18,294	(2,000)
	-----	-----
Net cash used in operating activities	(491,220)	(1,530,000)
	-----	-----
Cash flows from investing activities		
Purchases of marketable securities	(124,225)	(36,000)
Proceeds from sales of marketable securities	54,826	31,000
Purchases of furniture and equipment	(9,524)	(12,000)
	-----	-----
Net cash used in investing activities	(78,923)	(17,000)
	-----	-----
Cash flows from financing activities		
Redemption of preferred stock		(1,800,000)
Issuance of common stock, net of issuance costs and proceeds		

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from exercise of stock options		9
Purchase of treasury stock at cost	(71,163)	(1
	-----	-----
Net cash used in financing activities	(71,163)	(1,71
	-----	-----
NET DECREASE IN CASH AND CASH EQUIVALENTS	(641,306)	(3,41
Cash and cash equivalents at beginning of year	2,558,372	5,97
	-----	-----
Cash and cash equivalents at end of year	\$ 1,917,066	\$ 2,55
	=====	=====
Supplemental disclosures of cash flow information:		
Noncash financing activities		
Preferred stock dividend and deemed dividend on preferred stock for beneficial conversion		\$ 6
Issuance of common stock in exchange for prepaid advertising		77
Conversion of preferred stock to common stock		4

The accompanying notes are an integral part of these statements.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

June 30, 2002 and 2001

NOTE 1 - ORGANIZATION AND NATURE OF BUSINESS

clickNsettle.com, Inc. ("CLIK") (formerly known as NAM Corporation) provides a broad range of Alternative Dispute Resolution ("ADR") services, primarily arbitrations and mediations, principally in the United States. CLIK incorporated on January 12, 1994 and began operations on February 15, 1994. On October 31, 1994, National Arbitration & Mediation, Inc. ("NA&M"), which was primarily owned by CLIK's Chief Executive Officer, was acquired by and became a wholly-owned subsidiary of CLIK. The transaction was accounted for as a transfer of assets between companies under common control, with the assets and liabilities of NA&M combined with those of CLIK at their historical carrying values. NA&M also provided a broad range of ADR services, including arbitrations and mediations. NA&M began operations in March 1992.

NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

A summary of the significant accounting and reporting policies applied on a consistent basis which conform with accounting principles generally accepted in the United States of America follows:

a. Basis of Presentation and Operations

The accompanying consolidated financial statements of clickNsettle.com, Inc. and Subsidiaries include the accounts of its wholly-owned subsidiaries, Michael Marketing LLC and clickNsettle.com LLC (collectively referred to herein as the "Company"). The Company operates in one business segment, ADR. All significant intercompany transactions and balances were eliminated

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in consolidation.

The Company has incurred net losses and had negative cash flow from operations in each year in the six-year period ended June 30, 2002. Cash and cash equivalents arising principally from equity transactions have provided sufficient working capital to fund losses incurred and capital expenditures, as well as to provide cash to redeem preferred stock outstanding and to purchase treasury stock. As of June 30, 2002, the Company had \$1,917,066 in aggregate cash and cash equivalents. Management believes that, through the proper utilization of these existing funds, from revenue generated from existing and new web-based services and from expense reductions achieved by streamlining operations through the utilization of an enhanced processing system, it will have sufficient cash to meet its needs over the next twelve months.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 2 (continued)

b. Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the revenues and expenses during the reporting period. Actual results may differ from those estimates. Estimates are used when accounting for the allowance for uncollectible accounts receivable, depreciation, taxes and contingencies, among others.

c. Revenue Recognition

The Company principally derives its revenues from fees charged for arbitrations and mediations. Each party to a proceeding is charged an administrative fee, which generally includes the first hour of hearing/conference time. Additional fees are billed based on the total time spent by the hearing officer. Hearing officer time includes, but is not limited to, case review time, decision preparation time, telephone or verbal conference time, as well as actual hearing/conference time expended. The Company generally recognizes revenue when the arbitration or mediation occurs. Fees received prior to such arbitration or mediation are reflected as deferred revenue.

In the event an arbitration or mediation is postponed, the postponing party is billed an adjournment fee. The Company recognizes adjournment fee revenue when the adjournment occurs.

In the event an arbitration or mediation is settled prior to the hearing/conference date, each party is billed a settlement fee which

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is recognized when the Company is informed of the settlement.

In the event an arbitration or mediation is canceled prior to the hearing/conference date, the canceling party is billed a cancellation fee which is recognized when the Company is informed of the cancellation.

d. Allowance for Doubtful Accounts

The Company performs ongoing evaluations of its customers and extends or limits credit based upon payment history and the customer's current creditworthiness. The allowance for doubtful accounts is an estimate prepared by the Company based on analyses of historical bad debts, receivable agings, current economic trends and any specific customer collection issues that have been identified. The allowance for doubtful accounts is reviewed periodically and adjustments are recorded as deemed necessary.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 2 (continued)

e. Cash and Cash Equivalents

Cash and cash equivalents consist of cash on hand and money market funds.

f. Marketable Securities

Investments classified as marketable securities include equity securities which are reported at their fair values. Unrealized gains or losses on these securities are reported as a separate component of accumulated other comprehensive income (loss), net of related tax effects, within stockholders' equity. The Company categorizes all equity securities as available-for-sale in order to provide the Company flexibility to respond to various factors, including changes in market conditions and tax planning considerations.

Investment income, consisting of interest and dividends, is recognized when earned. Realized gains and losses on sales, maturities or liquidation of investments are determined on a specific identification basis. Fair values of investments are based on quoted market prices.

g. Furniture and Equipment

Furniture and equipment are stated at cost, less accumulated depreciation. Depreciation is computed using the straight-line method to allocate the cost of those assets over their expected useful lives which range from two to ten years. Leasehold improvements are amortized over the life of the remaining lease.

h. Product Development Costs

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Product development costs include expenses incurred by the Company to develop, enhance, manage and operate the Company's technology platform and website. Costs incurred for internal use software in the preliminary project stage and for application maintenance, upgrades and enhancements are expensed. Costs incurred for application development are capitalized. No development costs have been capitalized during the fiscal years ended June 30, 2002 and 2001.

### i. Income Taxes

The Company follows the asset and liability method of accounting for income taxes by applying statutory tax rates in effect at the balance sheet date to differences among the book and tax bases of

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 2 (continued)

assets and liabilities. The resulting deferred tax liabilities or assets are adjusted to reflect changes in tax laws or rates by means of charges or credits to income tax expense. A valuation allowance is recognized to the extent a portion or all of a deferred tax asset may not be realizable.

### j. Advertising Costs

The cost of advertising is expensed when the advertising takes place. The Company incurred \$539,071 and \$507,252 for advertising and external public relations costs in fiscal 2002 and 2001, respectively. These amounts include \$461,318 and \$290,397 relating to noncash advertising charges in fiscal 2002 and 2001, respectively (see Note 7(e)).

### k. Earnings (Loss) Per Common Share

Basic earnings per share are based on the weighted-average number of common shares outstanding without consideration of potential common stock. Diluted earnings per share are based on the weighted-average number of common and potential common shares outstanding. The calculation takes into account the shares that may be issued upon exercise of stock options and warrants, reduced by the shares that may be repurchased with the funds received from the exercise, based on the average price during the period. Diluted earnings per share is the same as basic earnings per share, as potential common shares of 734,604 and 1,110,531, at June 30, 2002 and 2001, respectively, would be antidilutive as the Company incurred net losses for the years ended June 30, 2002 and 2001.

### l. Effect of Recently Issued Accounting Pronouncements

In June 2001, the Financial Accounting Standards Board issued

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Statement of Financial Accounting Standards No. 141 ("SFAS No. 141"), "Business Combinations," and Statement of Financial Accounting Standards No. 142 ("SFAS 142"), "Goodwill and Intangible Assets." The new standards require that all business combinations initiated after June 30, 2001 be accounted for under the purchase method. In addition, all intangible assets acquired that are obtained through contractual or legal right, or are capable of being separately sold, transferred, licensed, rented or exchanged shall be recognized as an asset apart from goodwill. Goodwill and intangibles with indefinite lives will no longer be subject to amortization, but will be subject to at least an annual assessment for impairment by applying a fair value-based test. SFAS No. 141 is effective for all business combinations completed after June 30, 2001. SFAS No. 142 is effective for fiscal years beginning after December 15, 2001; however, certain provisions of this statement apply to goodwill

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

#### NOTE 2 (continued)

and other intangible assets acquired between July 1, 2001 and the effective date of SFAS No. 142. The Company has not participated in any business combinations nor does it carry goodwill or material amounts of other intangible assets as described in SFAS No. 142.

#### NOTE 3 - COMPREHENSIVE INCOME (LOSS)

The components of comprehensive loss, net of tax effects, are as follows:

	2002	2001
	-----	-----
Net loss	\$ (1,227,482)	\$ (1,961,125)
Unrealized gain (loss) on marketable securities, net of tax effects of \$0 in 2002 and 2001, respectively		
Unrealized losses arising in period	(39,901)	(5,372)
Reclassification adjustment - gain (loss) included in net loss	24,922	(15,206)
	-----	-----
Net unrealized loss	(14,979)	(20,578)
	-----	-----
Comprehensive loss	\$ (1,242,461)	\$ (1,981,703)
	=====	=====

Accumulated other comprehensive loss represents the unrealized gain (loss) on marketable equity securities, net of tax effects of \$0 in fiscal 2002 and 2001, respectively.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 4 - MARKETABLE SECURITIES

Marketable securities are carried at fair value. A summary of investments in marketable securities and a reconciliation of amortized cost to the fair value follow:

	Amortized cost	Gross unrealized gains	Gross unrealized losses
	-----	-----	-----
June 30, 2002			
Equity securities	\$340,714	\$23,432	\$ (44,404)
	-----	-----	-----
Total marketable securities	\$340,714	\$23,432	\$ (44,404)
	=====	=====	=====
June 30, 2001			
Equity securities	\$408,942	\$42,786	\$ (48,135)
	-----	-----	-----
Total marketable securities	\$408,942	\$42,786	\$ (48,135)
	=====	=====	=====

Proceeds on sales of securities were \$54,826 and \$315,846 for the years ended June 30, 2002 and 2001, respectively. During fiscal 2002 and 2001, gross gains of \$12 and \$44,404, respectively, and gross losses of \$22,619 and \$121,652, respectively, were realized on these sales. During 2002 and 2001, the Company evaluated the carrying value of its investments in marketable equity securities and recorded a write-down for other than temporary declines in the value of such securities in the amount of \$115,020 and \$145,849, respectively. Such write-downs are included in investment income (loss) on the accompanying statements of operations. Net unrealized losses on marketable securities were \$(21,114) and \$(6,135) at June 30, 2002 and 2001, respectively. During fiscal 2002 and 2001, no income tax benefits were provided on the unrealized losses due to the Company's net operating loss.

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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)



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June 30, 2002 and 2001

## NOTE 5 - FURNITURE AND EQUIPMENT

Furniture and equipment consist of the following:

	June 30,	
	2002	2001
Furniture	\$ 234,020	\$ 233,656
Equipment	549,633	540,824
Leasehold improvements	21,993	21,993
	805,646	796,473
Less accumulated depreciation	(588,707)	(487,231)
	\$ 216,939	\$ 309,242

Depreciation expense for the years ended June 30, 2002 and 2001 was \$101,826 and \$107,912, respectively.

## NOTE 6 - INCOME TAXES

Temporary differences which give rise to deferred taxes are summarized as follows:

	2002	2001
Deferred tax assets		
Net operating loss and other carryforwards	\$ 2,660,000	\$ 2,190,000
Provision for bad debts	56,000	56,000
Deferred compensation	1,000	4,000
Deferred rent and other	53,000	52,000
Depreciation	24,000	18,000
Net deferred tax asset before valuation allowance	2,794,000	2,320,000
Valuation allowance	(2,794,000)	(2,320,000)
Net deferred tax asset	\$ --	\$ --

The Company has recorded a full valuation allowance to reflect the estimated amount of deferred tax assets which may not be realized.

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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 6 (continued)

The Company's effective income tax rate differs from the statutory Federal income tax rate as a result of the following:

	2002	2001
	-----	-----
Benefit at statutory rate	\$ (417,344)	\$ (666,783)
State and local benefit, net of Federal tax	(71,256)	(114,821)
Nondeductible expenses - net	14,563	16,053
Increase in the valuation allowance	474,037	765,551
	-----	-----
	\$ --	\$ --
	=====	=====

At June 30, 2002, the Company had a net operating loss carryforward for Federal income tax reporting purposes amounting to approximately \$6,634,000, expiring from 2012 through 2022. Additionally, the Company has a net capital loss carryforward for Federal income tax reporting purposes at June 30, 2002 of approximately \$204,000 which expires from 2006 through 2007. No income taxes were paid in the years ended June 30, 2002 and 2001.

Under current tax law, the utilization of net operating losses will be restricted if an ownership change were to occur. In addition, their use is limited to future earnings of the Company.

### NOTE 7 - STOCKHOLDERS' EQUITY

#### a. Capitalization

On August 20, 2001, the Company effected a 1-for-3 reverse stock split. All references to number of shares and per share data in the consolidated financial statements and accompanying notes have been restated, except with respect to certain redeemable warrants which were adjusted (see Note 7 (f)), to reflect the reverse stock split. The par value of the common stock remained unchanged at \$.001 per share.

#### b. Preferred Stock

The Company's board of directors has authorized 5,000,000 shares of \$.001 par value preferred stock, of which 2,100 shares are designated as Series A Exchangeable Preferred Stock. The Series A Exchangeable Preferred Stock has (a) no voting rights, except that holders of 75% of the Series A preferred stock must approve changes to the Certificate of Designation and issuance of securities with rights senior to the Series A preferred stock and (b) an annual dividend rate of 4%.

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(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 7 (continued)

c. Series A Exchangeable Preferred Stock

On February 15, 2000, the Company issued 1,850 shares of its Series A Exchangeable Preferred Stock for an aggregate purchase price of \$1,850,000. Holders of the Series A Exchangeable Preferred Stock could have exchanged such shares into shares of the Company's common stock at any time and must exchange such shares at the Company's request, which cannot be made until the earlier of February 14, 2002 or the date upon which the average closing bid price of the Company's common stock for five consecutive trading days was at least \$10 and the average daily trading volume for the thirty consecutive trading days ending on the fifth day was at least 40,000 shares and the common stock underlying the outstanding Series A Exchangeable Preferred Stock is registered pursuant to a then-effective registration statement.

Through July 15, 2000, the exchange rate for each share of the Series A Exchangeable Preferred Stock was equal to \$1,000 divided by \$10.45. On July 15, 2000 and thereafter, the exchange rate for each share of Series A Exchangeable Preferred Stock was equal to \$1,000 divided by the lesser of (i) \$10.45 or (ii) the market price, which was the average of any three consecutive closing bid prices of the Company's common stock selected by the holders during the thirty trading day period ending on the day immediately prior to the exchange. Until February 14, 2001, the exchange rate could never be greater than \$10.45 or less than \$2.375. These adjustments to the market price could potentially result in a conversion price below the then trading market price of the stock on the date of the exchange. In recognition of this beneficial conversion feature, the Company initially allocated \$101,482 of the proceeds from the offering to additional paid-in capital. The beneficial conversion feature was accounted for as a deemed dividend and was accreted to preferred stock over the five-month period from February 15, 2000 through July 15, 2000. The amount accreted for the year ended June 30, 2001 was \$10,149, which increased the net loss attributable to common stockholders.

During the second quarter of fiscal 2001, the Company adopted certain provisions of Emerging Issues Task Force ("EITF") 00-27, "Application of EITF Issue No. 98-5, 'Accounting for Convertible Securities with Beneficial Conversion Features or Contingently Adjustable Conversion Ratios to Certain Convertible Instruments'." EITF 00-27 changed the approach of calculating the conversion price used in determining the value of the beneficial conversion feature from using the conversion price stated in the preferred stock certificate to using the effective conversion price. The adoption of EITF 00-27 increased the original value of the beneficial conversion feature to \$319,065 from the \$101,482 that was recorded in connection with the preferred stock issuance in February 2000. In accordance with EITF 00-27, the adoption was treated as a cumulative effect of an accounting change which resulted in a cumulative adjustment to dividends of \$217,583 as of the beginning of the second quarter of fiscal 2001.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 7 (continued)

In the event of a liquidation of the Company, the holders of the Series A Exchangeable Preferred Stock would receive, before any payments to common stockholders, \$1,000 per share plus any accrued but unpaid dividends. The Series A Exchangeable Preferred Stock accrued dividends at a rate of 4% annually, unless the thirty-day average trading price of the Company's common stock was equal to or greater than \$9 at any time after July 15, 2000, in which case dividends would cease to accrue and accrued but unpaid dividends would be cancelled. Dividends were payable at the Company's option, in cash or in registered common stock.

On April 5, 2001, pursuant to approval by the board of directors, the Company redeemed all of its Series A Exchangeable Preferred Stock at par value. There were 1,800 shares outstanding before the redemption and the Company paid \$1,800,000 to redeem these shares. The 4% accrued dividend on the preferred shares, aggregating \$82,517, was eliminated retroactively resulting in no payment of dividends from the date of issuance of the preferred shares. The excess of the fair value of the consideration paid to redeem the preferred stock over the carrying amount of the stock, net of the eliminated accrued dividends, approximated \$117,003.

In connection with the sale of the Series A Exchangeable Preferred Stock, the Company issued warrants to the preferred holders to purchase an aggregate of 18,750 shares of common stock at a price per share of \$31.56. The warrants expire on August 15, 2005. The fair value of the warrants approximated \$205,000. Such amount reduced the stated value of the preferred stock and increased additional paid-in capital, resulting in no net change to stockholders' equity.

The Company issued 1,667 shares of its common stock and paid a fee of \$92,500 to the placement agent, Triton West Group, Inc., for the offering.

d. Equity Line of Credit

On February 16, 2000, the Company entered into an Equity Line of Credit Agreement (the "Agreement") with Moldbury Holdings Limited. Under this Agreement, the Company has the right, until February 15, 2003, to require that Moldbury Holdings Limited purchase between \$500,000 and \$7,000,000 of the Company's common stock subject to certain limitations. As of June 30, 2002, based on market conditions and the provisions of the Agreement as stated below, the Company does not intend to make any draw downs under the Agreement. The maximum and minimum amounts that Moldbury Holdings Limited would be required to purchase at any given time are subject to a floating

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number based on the closing bid price of the Company's common stock and the average trading volume of such stock in a thirty-day period. If the closing bid price or the average trading volume are below a defined minimum (that is, below \$2 closing bid price or below 20,000 shares average 30 trading day volume), the maximum amount the investor can be required to

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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 7 (continued)

purchase at that point in time will be \$250,000 of the Company's common stock. There is also a minimum of 15 trading days between each request for investment. The price per share in each such purchase shall be the greater of (i) 89% of the average closing bid price for the day of the Company's notice to Moldbury Holdings Limited requesting its purchase and the two days preceding the notice and the two days following the notice and (ii) the minimum price set by the Company for such purchase. Moldbury Holdings Limited is not required to make any purchase if the shares being purchased are not registered pursuant to a then-effective registration statement. The registration statement filed in April 2000 is no longer effective. If deemed to be beneficial, the Company can elect to amend such registration statement or file a new one. Further, if the Company were no longer listed on the Nasdaq SmallCap Market, the Company would be required to obtain the consent of the investor prior to any request for purchases. The Agreement limits the Company's ability to enter into a similar agreement at prices below the then current bid price without prior consent of Moldbury Holdings Limited.

In connection with the Agreement, the Company issued a warrant to Moldbury Holdings Limited to purchase 20,000 shares of common stock at a price per share of \$28.02, of which 15,000 warrants were issued on February 16, 2000 and the remaining 5,000 warrants are to be issued immediately after Moldbury Holdings Limited has invested \$3,500,000 to purchase shares of common stock under the terms and conditions of the Agreement. The warrants expire on August 16, 2003. The Company issued 1,667 shares of its common stock to the placement agent for the offering, Triton West Group, Inc. A fee of 5% of the gross proceeds will be paid when Moldbury Holdings Limited purchases the Company's common stock, at the Company's request, pursuant to the Agreement.

#### e. Private Placements

On May 10, 2000, the Company entered into a Stock Purchase Agreement (the "Stock Purchase Agreement") with ISO Investment Holdings, Inc. ("ISO"), whereby the Company issued 214,190 common shares, par value \$.001 per share, to ISO at a price of \$18.675 per share or \$4,000,000. In connection therewith, the Company issued a warrant to ISO to purchase 60,000 common shares at an exercise price of \$24.27

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per share, exercisable on or after May 10, 2000 and expiring on August 15, 2005. The exercise price and number of warrant shares are subject to adjustment in certain circumstances (stock split, dilutive issuances at less than market price, etc.).

Pursuant to the Stock Purchase Agreement, ISO has the right to designate one individual to be nominated as a member of the Company's board of directors. Additionally, under certain circumstances, ISO is entitled to purchase, upon the same terms, such number of securities to enable it to retain its fully diluted ownership position in the Company that it held immediately prior to a proposed issuance, sale or exchange of the Company's equity securities.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 7 (continued)

Pursuant to the Stock Purchase Agreement, ISO has one demand registration right commencing May 10, 2001 and unlimited incidental registration rights commencing immediately. In the case of a demand for registration by ISO, the Company shall not be required to file any such registration statement unless the anticipated aggregate gross offering price is at least \$2,000,000. The registration rights granted under the Stock Purchase Agreement terminate upon the earlier of (i) May 10, 2004 and (ii) such time as ISO shall be permitted to sell all of its purchased securities in any three-month period under Rule 144 promulgated under the Securities Act.

On August 11, 2000, the Company entered into an advertising agreement with American Lawyer Media, Inc. ("ALM"), whereby the Company issued 61,474 fully vested, nonforfeitable common shares with a market value of \$770,000 to ALM in exchange for \$1 million of advertising and promotional opportunities over a two-year term (see Note 9 (c)). The number of shares issued by the Company was calculated based on the average per share closing price of the common stock for the five trading days prior to August 11, 2000. The Company initially recorded \$770,000 as prepaid advertising. Such amount is being expensed as the advertising takes place. During the years ended June 30, 2002 and 2001, the Company expensed \$461,318 and \$290,397, respectively, of advertising costs related to this transaction. As of June 30, 2002, \$18,285 was classified as short-term and included in prepaid expenses and other current assets in the accompanying balance sheet based on the expected utilization.

Pursuant to the Stock Purchase Agreement between the Company and ISO, ISO is entitled to purchase, upon the same terms, such number of securities to enable it to retain its fully diluted ownership position in the Company after the issuance of shares to ALM. ISO exercised this preemptive right on August 21, 2000, whereby the Company issued 6,221 shares of common stock to ISO. The total offering price was \$77,914.

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### f. Redeemable Warrants

In November 1996, the Company completed an initial public offering ("IPO") which consisted of 1,400,000 units, each unit consisting of one share of common stock and one redeemable warrant, not effected for the reverse split (see Note 7 (a)). After the reverse stock split, in order to obtain one share of common stock, the warrant holder had to exercise three warrants and pay an aggregate of \$18 in cash, subject to adjustment, at any time from issuance until expiration. Such warrants were redeemable by the Company, with the prior written consent of the underwriter, at a redemption price of \$.05 commencing November 13, 1997 provided that the average closing bid price of the common stock equaled or exceeded \$27.00, subject to adjustment, for a specified period of time. In addition, there was an overallotment option for 210,000 units which was exercised by the underwriter. On November 13, 2001, the redeemable warrants expired.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 7 (continued)

### g. Underwriter's Warrants

In connection with the IPO, the Company sold to the underwriter, for nominal consideration, warrants to purchase from the Company 46,666 units (the "underwriter's warrants"). The underwriter's warrants were exercisable at \$17.40. The shares of common stock and redeemable warrants issuable upon exercise of the underwriter's warrants were identical to those offered to the public. The underwriter's warrants contained provisions providing for adjustment of the number of warrants and exercise price under certain circumstances. The underwriter's warrants granted to the holders thereof certain rights of registration of the securities issuable upon exercise of the underwriter's warrants. On November 13, 2001, 40,833 of unexercised underwriter's warrants expired.

### h. Treasury Stock

On March 14, 2002, the Company extended its March 1998 purchase plan (the "Purchase Plan"), pursuant to which the number of shares of common stock of the Company eligible for purchase under the Purchase Plan remained at an aggregate of 266,667 shares. The Purchase Plan shall expire on the earlier of all of the shares being purchased or March 14, 2003, provided, however, that the Purchase Plan may be discontinued at any time by the Company. As of June 30, 2002, the Company has purchased 42,083 shares under the Purchase Plan for an aggregate cost of \$83,918.

### i. Stock Option Plan

The Company has an Incentive and Nonqualified Stock Option Plan (the

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"Plan") for employees, officers, directors, consultants and advisors of the Company, pursuant to which the Company may grant options to purchase up to 1,000,000 shares of the Company's common stock. The Plan is administered by the board of directors, which has the authority to designate the number of shares to be covered by each award and the vesting schedule of such award, among other terms. The option period during which an option may be exercised shall not exceed ten years from the date of grant and will be subject to such other terms and conditions of the Plan. Unless the board of directors provides otherwise, option awards terminate when a participant's employment or services end, except that a participant may exercise an option to the extent that it was exercisable on the date of termination for a period of time thereafter. The Plan will terminate automatically on April 1, 2006.

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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 7 (continued)

Directors who are not officers of the Company receive annually, on the last trading day of June, stock options for 833 shares at an exercise price equal to the fair market value of the stock on the date of grant.

The Company's stock option awards granted to employees, directors and consultants as of and for the years ended June 30, 2002 and 2001 are summarized as follows:

	2002		2001	
	Shares	Weighted- average exercise price	Shares	Weighted- average exercise price
Outstanding at beginning of year	392,356	\$ 8.50	438,750	\$ 9.81
Awards granted	259,165	\$ 1.46	65,889	\$ 4.15
Awards exercised	--	--	(3,750)	\$ 5.63
Awards canceled/forfeited	(14,000)	\$12.70	(108,533)	\$11.23
	637,521	\$ 5.55	392,356	\$ 8.50
	637,521	\$ 5.55	392,356	\$ 8.50
Options exercisable at year-end	308,523	\$ 7.44	234,440	\$ 7.48
	308,523	\$ 7.44	234,440	\$ 7.48
Weighted-average fair value of options granted during the year		\$ 1.21		\$ 2.96



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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 7 (continued)

The following information applies to options outstanding and exercisable at June 30, 2002:

Range of exercise prices	Outstanding		Exercisable		
	Number outstanding	Weighted-average remaining life in years	Weighted-average exercise price	Number exercisable	Weighted-average exercise price
\$ 0.93 - \$ 1.40	131,665	9.70	\$ 1.38	6,665	\$ 1.10
\$ 1.53 - \$ 3.56	162,690	4.60	\$ 1.86	32,689	\$ 3.17
\$ 4.12 - \$ 4.86	167,004	5.20	\$ 4.37	141,173	\$ 4.34
\$ 5.06 - \$14.81	64,329	2.48	\$ 6.70	64,329	\$ 6.70
\$15.00 - \$30.00	111,833	6.07	\$16.90	63,667	\$17.91
	637,521			308,523	
	=====			=====	

Stock option awards are granted at prices equal to or above the closing bid price on the date of grant. For the years ended June 30, 2002 and 2001, 130,000 and 14,167 options, respectively, were granted above the closing bid price on the date of grant. As of June 30, 2002, 350,479 shares were available for granting of options under the Plan.

The Company accounts for stock-based compensation under the guidelines of APB Opinion No. 25, "Accounting for Stock Issued to Employees," as allowed by Statement of Financial Accounting Standards No. 123, ("SFAS No. 123") "Accounting for Stock-Based Compensation." Accordingly, no compensation expense was recognized concerning options granted to employees and to members of the board of directors, as such options were granted to board members in their capacity as directors.

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clickNsettle.com, Inc. and Subsidiaries  
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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 7 (continued)

If the Company had elected to recognize compensation expense based upon the fair value at the grant date for options granted to employees and to members of the board of directors consistent with the "fair value" methodology prescribed by SFAS No. 123, the Company's net loss attributable to common stockholders and net loss per share for the years ended June 30, 2002 and 2001 would be increased to the pro forma amounts indicated below:

	2002 -----	2001 -----
Net loss attributable to common stockholders		
As reported	\$ (1,227,482)	\$ (2,360,626)
Pro forma	(1,887,958)	(3,193,857)
Net loss per common share, includes cumulative effect of change in accounting principle of \$(.15) per share in 2001 - basic and diluted		
As reported	\$ (.87)	\$ (1.65)
Pro forma	(1.33)	(2.23)

These pro forma amounts may not be representative of future disclosures because they do not take into effect pro forma compensation expense related to awards made before 1996. The fair value of each option grant is estimated on the date of grant using the Black-Scholes option pricing model with the following weighted-average assumptions for 2002 and 2001, respectively: a dividend yield of zero for both years; a risk-free interest rate ranging from 2.92% to 4.82% in 2002 and 4.38% to 5.99% in 2001; an expected term of two to four years in 2002 and one and one-half to four years in 2001; an expected stock price volatility of 149.01% in 2002 and 118.91% in 2001; and a forfeiture rate of 15% in 2002 and 25% in 2001.

During the fiscal year 2001, the Company granted 8,389 options to consultants. Compensation expense of \$1,939 and \$20,931 was recognized during the years ended June 30, 2002 and 2001, respectively, for options granted to consultants.

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clickNsettle.com, Inc. and Subsidiaries  
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## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

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NOTE 7 (continued)

j. Stock Warrants

In April 2000, the Company entered into an agreement with a financial public relations firm whereby the Company granted warrants to purchase 3,333 shares of the Company's common stock. The warrants vested the earlier of six months from date of grant or upon termination of the agreement and were issued at a 25% premium to the market price of the common stock as of the date of grant. Once vested, the warrants were immediately exercisable. The warrants expire April 11, 2005. Compensation expense of \$16,100 relating to the fair value of the warrants was recorded in fiscal 2001. In August 2000, the Company terminated the agreement and no additional warrants in excess of the 3,333 warrants were granted.

k. Common Stock Reserved

At June 30, 2002, the Company has reserved for issuance 1,085,083 shares of its common stock issuable pursuant to the Company's stock option plan and the exercise of warrants issued to consultants and investors.

NOTE 8 - TRANSACTIONS WITH RELATED PARTIES

Certain members of the board of directors perform services for the benefit of the Company. The related expenditures for these services for the years ended June 30, 2002 and 2001 were \$50,188 and \$29,763, respectively.

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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

NOTE 9 - COMMITMENTS AND CONTINGENCIES

a. Leases

As of June 30, 2002, the Company has lease agreements for equipment and office space. Rent expense amounted to \$285,233 and \$278,863 for the years ended June 30, 2002 and 2001, respectively. The minimum lease payments under noncancelable leases as of June 30, 2002 are as follows:

2003	\$278,000
2004	267,500
2005	265,200
2006	900
	-----
	\$811,600
	=====

b. Employment/Consulting Agreements

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In March 2002, the Company entered into a new employment agreement with its Chief Executive Officer effective as of July 1, 2002 as the prior agreement expired June 30, 2002. The new agreement expires June 30, 2007 and provides for an annual base salary of \$301,100, an annual cost of living increase of the greater of 6% per annum or the increase in the Urban Consumer Price Index and an annual bonus based on the achievement of specified criteria with respect to Company revenues, cash flow and/or pretax income (loss). If this agreement is terminated other than for cause or as a result of a change in duties of the executive, the officer will be entitled to the greater of (i) his then current base salary and severance bonus for the remainder of the employment term or (ii) three times his then current base salary and severance bonus, to be paid over a one-year period. The severance bonus is 115% of the bonus paid for the full fiscal year immediately prior to termination. In addition, all unvested options shall immediately vest. If this agreement is terminated due to a change in control, the officer will be entitled to the same severance package as previously described but to be paid in one lump sum.

The Company has also entered into an employment agreement with a regional office manager. This agreement provides for additional compensation based on the profits of the manager's operation.

In July 1996, the Company entered into a financial public relations consulting agreement with two individuals who were founders of the Company and former directors. The four-year agreement provided for annual payments of \$48,000 payable in equal monthly payments of \$4,000 through November 2000. In November 1998, the agreement was amended and extended to reduce the fee

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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 9 (continued)

as of October 1998 to \$2,000 per month. In February 2001, the agreement was further amended and terminated with a final payment of \$35,000. The related expense for the year ended June 30, 2001 was \$45,000.

#### c. Advertising

In connection with an advertising agreement with ALM (see Note 7(e)), the Company has agreed to purchase \$250,000 in additional advertising in the year subsequent to the initial two-year term. Such advertising will be incurred during the one-year period ended August 2003.

#### d. Litigation

The Company is a party to legal matters arising in the general

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conduct of business. The ultimate outcome of such matters is not expected to have a material adverse effect on the Company's results of operations or financial position.

### NOTE 10 - EMPLOYEE RETIREMENT PLAN

The Company has a noncontributory 401(k) savings and retirement plan, whereby eligible employees may contribute 15% of their salaries up to the maximum allowed under the Internal Revenue Code. Although the Company may make discretionary contributions, none were made in fiscal years 2002 and 2001.

### NOTE 11 - ESTIMATED FAIR VALUE OF FINANCIAL INSTRUMENTS

At June 30, 2002 and 2001, the Company's financial instruments included cash and cash equivalents, marketable securities, receivables and accounts payable. The fair values of cash and cash equivalents, receivables and accounts payable approximated carrying values because of the short-term nature of these instruments. The estimated fair values of marketable securities are determined based on quoted market prices.

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clickNsettle.com, Inc. and Subsidiaries  
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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 12 - CREDIT CONCENTRATIONS

Financial instruments that potentially subject the Company to concentrations of credit risk consist principally of cash and cash equivalents, marketable securities and accounts receivable.

The Company's cash and cash equivalents at North Fork Bank consist primarily of demand deposits and a money market fund. At June 30, 2002, the amount in excess of Federally insured limits was \$141,088. Additionally, the Company maintains other money market accounts and its equity portfolio at Merrill Lynch, Pierce, Fenner & Smith Inc., which insures these balances against its financial failure.

The Company sells its services principally to insurance companies and law firms. In fiscal years 2002 and 2001, no customer exceeded 10% of net revenues. The Company monitors exposure to credit losses and maintains allowances for anticipated losses considered necessary under the circumstances.

### NOTE 13 - TERMINATION OF ACQUISITION

In July 2001, the Company signed a letter of intent to acquire E-Vue, Inc., a development stage company engaged in developing next-generation end-to-end solutions for multimedia delivery over broadband and/or wireless networks based on the MPEG-4 standard and associated compliant technologies. The proposed purchase price under the letter of intent consisted of a combination of common stock and convertible preferred stock to be issued by the Company depending on certain financing conditions on the part of E-Vue, Inc. In the event either party breached the agreement,

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the non-breaching party was to be reimbursed for actual costs incurred up to a maximum of \$100,000 and was entitled to a \$100,000 breakup fee. The Nasdaq Listing Qualifications Panel informed the Company that the proposed merger would have resulted in a change of control for purposes of Nasdaq Marketplace rules, and therefore the combined entities would have been required to evidence compliance with all requirements for initial listing on the Nasdaq SmallCap Market immediately upon consummation of the transaction. On January 8, 2002, the Company announced that discussions had ended with respect to the proposed merger of the entities. The acquisition of E-Vue, Inc. was not concluded and no breakup fees were incurred.

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clickNsettle.com, Inc. and Subsidiaries  
(formerly known as NAM Corporation)

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (continued)

June 30, 2002 and 2001

### NOTE 14 - NASDAQ LISTING

Nasdaq amended one of its standards for continued listing on the SmallCap Market from requiring a minimum of \$2,000,000 in net tangible assets to a minimum of \$2,500,000 of net equity. As of June 30, 2002, both the Company's net tangible assets and its net equity were \$2,093,006. The Company's net equity is below the new minimum standard that goes into effect in November 2002 and, therefore, the Company may have its common stock delisted from the Nasdaq SmallCap Market when and if such noncompliance occurs.

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### PART III

ITEM 9. (Directors, Executive Officers, Promoters and Control Persons, Compliance with Section 16(a) of the Exchange Act); ITEM 10. (Executive Compensation); ITEM 11 (Security Ownership of Certain Beneficial Owners and Management); and ITEM 12 (Certain Relationships and Related Transactions) will be incorporated in the Company's Proxy Statement to be filed within 120 days of June 30, 2002, and are incorporated herein by reference.

ITEM 13. EXHIBITS AND REPORTS ON FORM 8-K

#### A. Exhibits

Exhibit Number -----	Description of Document -----
3.1	Certificate of Incorporation, as amended (1)
3.1 (b)	Certificate of Designation of Series A Exchangeable Preferred Stock (5)
3.1 (c)	Certificate of Correction of Certificate of Designation of Series A Exchangeable Preferred Stock (6)
3.1 (d)	Certificate of Amendment of Certificate of Incorporation (8)

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- 3.1 (e) Certificate of Amendment of Certificate of Incorporation, as amended (11)
- 3.2 By-Laws of the Company, as amended (3)
- 4.1 Stock Purchase Agreement dated May 10, 2000 (7)
- 4.2 Stock Purchase Warrant dated May 10, 2000 (7)
- 10.1 1996 Stock Option Plan, amended and restated (3)
- 10.2 Employment Agreement between Company and Roy Israel effective July 1, 2002\*\*
- 10.5 Employment Agreement between Company and Patricia Giuliani-Rheaume (2)
- 10.7 Lease Agreement for Great Neck, New York facility (1)
- 10.7.1 Amendment to Lease Agreement for Great Neck, New York facility (4)
- 10.7.2 Second Amendment to Lease Agreement for Great Neck, New York facility (10)
- 10.8 Exchangeable Preferred Stock and Warrants Purchase Agreement (5)
- 10.9 Preferred Stock Registration Rights Agreement (5)
- 10.11 Private Equity Line of Credit Agreement between Moldbury Holdings and Company (5)
- 10.12 Private Equity Line of Credit Registration Rights Agreement (5)
- 10.13 Stock Purchase Warrant for Moldbury Holdings Limited (5)
- 10.14 Advertising Agreement dated August 11, 2000 (9)
- 11 Consent of Independent Certified Public Accountants\*\*
- 99.1 Certification of CEO under Section 302 of the Sarbanes-Oxley Act of 2002\*\*
- 99.2 Certification of CFO under Section 302 of the Sarbanes-Oxley Act of 2002\*\*
- 99.3 Certification of CEO under Section 906 of the Sarbanes-Oxley Act of 2002\*\*
- 99.4 Certification of CFO under Section 906 of the Sarbanes-Oxley Act of 2002\*\*

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- (1) Incorporated herein in its entirety by reference to the Company's Registration Statement on Form SB-2, Registration No. 333-9493, as filed with the Securities and Exchange Commission on August 2, 1996.

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- (2) Incorporated herein in its entirety by reference to the Company's 1997 Annual Report on Form 10-KSB.
- (3) Incorporated herein in its entirety by reference to the Company's 1998 Annual Report on Form 10-KSB.
- (4) Incorporated herein in its entirety by reference to the Company's 1999 Annual Report on Form 10-KSB.
- (5) Incorporated herein in its entirety by reference to the Company's SB-2 filed on March 28, 2000.
- (6) Incorporated herein in its entirety by reference to the Company's SB-2A filed on April 21, 2000.
- (7) Incorporated herein in its entirety by reference to the Company's Form 8-K filed on May 17, 2000.
- (8) Incorporated herein in its entirety by reference to the Company's Form 8-K filed on June 21, 2000.
- (9) Incorporated herein in its entirety by reference to the Company's Form 8-K

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filed on August 24, 2000.

- (10) Incorporated herein in its entirety by reference to the Company's 2000 Annual Report on Form 10-KSB.
- (11) Incorporated herein in its entirety by reference to the Company's 2001 Annual Report on Form 10-KSB.

\*\* Filed herewith.

B. Reports on Form 8-K: None during the fourth quarter.

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SIGNATURES

In accordance with Section 13 or 15(d) of the Exchange Act, the registrant caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

clickNsettle.com, Inc.

Date: September 24, 2002

By: /s/ Roy Israel

-----  
Roy Israel, Chairman of the  
Board, CEO and President

In accordance with the Exchange Act, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Date: September 24, 2002

By: /s/ Roy Israel

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Roy Israel, Chairman of the  
Board, CEO and President

Date: September 24, 2002

By: /s/ Patricia Giuliani-Rheaume

-----  
Patricia Giuliani-Rheaume, Vice President,  
Chief Financial Officer and Treasurer

Date: September 24, 2002

By: /s/ Frank J. Coyne

-----  
Frank J. Coyne, Director

Date: September 24, 2002

By: /s/ Randy Gerstenblatt

-----  
Randy Gerstenblatt, Director

Date: September 24, 2002

By: /s/ Corey J. Gottlieb

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Corey J. Gottlieb, Director

Date: September 24, 2002

By: /s/ Anthony J. Mercorella

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Anthony J. Mercorella, Director



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Date: September 24, 2002

By: /s/ Robert M. Silverson, Jr.  
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Robert M. Silverson, Jr., Director

Date: September 24, 2002

By: /s/ Willem F. Specht  
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Willem F. Specht, Director of  
Information Technology and Director