RYDER SYSTEM INC

Form 10-Q April 23, 2014

**UNITED STATES** 

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE QUARTERLY PERIOD ENDED MARCH 31, 2014 OP

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

FOR THE TRANSITION PERIOD FROM TO

Commission File Number: 1-4364

RYDER SYSTEM, INC.

(Exact name of registrant as specified in its charter)

Florida 59-0739250

(State or other jurisdiction of incorporation or

organization)

(I.R.S. Employer Identification No.)

11690 N.W. 105th Street

Miami, Florida 33178

(305) 500-3726

(Address of principal executive offices, including zip code)(Registrant's telephone number, including area code)
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. YES by NO ...

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). YES b NO ...

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer b Accelerated filer Non-accelerated filer Smaller reporting company (Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act) "YES b NO

The number of shares of Ryder System, Inc. Common Stock (\$0.50 par value per share) outstanding at March 31, 2014 was 53,184,496.

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### PART I. FINANCIAL INFORMATION ITEM 1. FINANCIAL STATEMENTS

# RYDER SYSTEM, INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF EARNINGS (unaudited)

See accompanying notes to consolidated condensed financial statements.

	Three months ended March		
	31,		
	2014	2013	
	(In thousand		
	share amoun	,	
Lease and rental revenues	\$689,682	659,708	
Services revenue	709,699	689,461	
Fuel services revenue	211,356	213,848	
Total revenues	1,610,737	1,563,017	
Cost of lease and rental	493,043	473,077	
Cost of services	606,229	583,589	
Cost of fuel services	207,205	210,293	
Other operating expenses	36,645	37,599	
Selling, general and administrative expenses	191,702	189,073	
Gains on vehicle sales, net	(28,818	) (23,006 )	
Interest expense	35,109	34,454	
Miscellaneous income, net	(5,382	) (4,570	
	1,535,733	1,500,509	
Earnings from continuing operations before income taxes	75,004	62,508	
Provision for income taxes	25,906	21,706	
Earnings from continuing operations	49,098	40,802	
Loss from discontinued operations, net of tax	(866	) (878	
Net earnings	\$48,232	39,924	
Earnings (loss) per common share — Basic			
Continuing operations	\$0.93	0.79	
Discontinued operations	(0.02	) (0.02	
Net earnings	\$0.91	0.77	
Earnings (loss) per common share — Diluted			
Continuing operations	\$0.92	0.79	
Discontinued operations	(0.02	) (0.02	
Net earnings	\$0.90	0.77	
Cash dividends declared per common share	\$0.34	0.31	

# RYDER SYSTEM, INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF COMPREHENSIVE INCOME (unaudited)

	Three months ended March 31, 2014 2013 (In thousands)			
Net earnings	\$48,232	39,924		
Other comprehensive income:				
Changes in cumulative translation adjustment and other, before and after tax	(14,592	(33,704	)	
Amortization of pension and postretirement items Income tax expense related to amortization of pension and postretirement items Amortization of pension and postretirement items, net of taxes	5,033 (1,906 3,127	8,354 ) (2,935 5,419	)	
Other comprehensive loss, net of taxes	(11,465	(28,285	)	
Comprehensive income See accompanying notes to consolidated condensed financial statements.	\$36,767	11,639		

# RYDER SYSTEM, INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED BALANCE SHEETS (unaudited)

Assets:	March 31, 2014 (Dollars in thous share amount)	December 31, 2013 sands, except per
Current assets:		
Cash and cash equivalents	\$72,786	61,562
Receivables, net	822,010	777,370
Inventories	64,758	64,298
Prepaid expenses and other current assets	157,562	159,263
Total current assets	1,117,116	1,062,493
Revenue earning equipment, net of accumulated depreciation of \$3,587,031 and \$3,596,102, respectively	6,687,976	6,490,837
Operating property and equipment, net of accumulated depreciation of \$1,006,105 and \$991,117, respectively	636,632	633,826
Goodwill	383,200	383,719
Intangible assets	70,411	72,406
Direct financing leases and other assets	472,148	460,501
Total assets	\$9,367,483	9,103,782
Liabilities and shareholders' equity: Current liabilities:		
Short-term debt and current portion of long-term debt	\$400,846	259,438
Accounts payable	505,779	475,364
Accrued expenses and other current liabilities	465,997	496,337
Total current liabilities	1,372,622	1,231,139
Long-term debt	4,045,751	3,929,987
Other non-current liabilities	617,281	616,305
Deferred income taxes	1,433,288	1,429,637
Total liabilities	7,468,942	7,207,068
Shareholders' equity:		
Preferred stock of no par value per share — authorized, 3,800,917; none outstandin March 31, 2014 or December 31, 2013	<del>-</del>	_
Common stock of \$0.50 par value per share — authorized, 400,000,000; outstandin March 31, 2014 — 53,184,496; December 31, 2013 — 53,335,386	<sup>g</sup> ,26,591	26,667
Additional paid-in capital	931,353	917,539
Retained earnings	1,390,310	1,390,756
Accumulated other comprehensive loss	(449,713)	(438,248)
Total shareholders' equity	1,898,541	1,896,714
Total liabilities and shareholders' equity	\$9,367,483	9,103,782
See accompanying notes to consolidated condensed financial statements.		

# RYDER SYSTEM, INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF CASH FLOWS (unaudited)

	Three months 2014 (In thousands)		ded March 31, 2013	
Cash flows from operating activities from continuing operations:				
Net earnings	48,232		39,924	
Less: Loss from discontinued operations, net of tax	`	)	(878	)
Earnings from continuing operations	49,098		40,802	
Depreciation expense	248,815		231,541	
Gains on vehicle sales, net	(28,818	)	(23,006	)
Share-based compensation expense	4,858		4,609	
Amortization expense and other non-cash charges, net	14,097		13,432	
Deferred income tax expense	21,653		18,593	
Changes in operating assets and liabilities:				
Receivables	(41,526	)	(8,677	)
Inventories	(629	)	902	
Prepaid expenses and other assets	(14,410	)	(17,353	)
Accounts payable	14,423		36,405	
Accrued expenses and other non-current liabilities	(29,901	)	(48,320	)
Net cash provided by operating activities from continuing operations	237,660		248,928	
Cash flows from financing activities from continuing operations:				
Net change in commercial paper borrowings	142,834		112,938	
Debt proceeds	366,612		249,723	
Debt repaid, including capital lease obligations	*	)	•	)
Dividends on common stock		)	•	)
Common stock issued	18,526	,	22,529	,
Common stock repurchased		)	(104	)
Excess tax benefits from share-based compensation	293	,	1,575	,
Debt issuance costs		)	(1,767	)
Net cash provided by financing activities from continuing operations	215,169	,	51,570	,
Net easil provided by financing activities from continuing operations	213,109		31,370	
Cash flows from investing activities from continuing operations:				
Purchases of property and revenue earning equipment	(578,722	)	(420,054	)
Sales of revenue earning equipment	125,673		112,425	
Sales of operating property and equipment	2,004		916	
Acquisitions	(1,649	)	(1,420	)
Collections on direct finance leases	16,184		27,411	
Changes in restricted cash	(4,087	)	(18,979	)
Insurance recoveries and other	(1,250	)	3,767	
Net cash used in investing activities from continuing operations	(441,847	)	(295,934	)
Effect of exchange rate changes on cash	1,369		6,257	
Increase in cash and cash equivalents from continuing operations	12,351		10,821	
	•		,	

Operating cash flows	(906	)	(726	)
Effect of exchange rate changes on cash	(221	)	2	
Decrease in cash and cash equivalents from discontinued operations	(1,127	)	(724	)
Increase in cash and cash equivalents	11,224		10,097	
Cash and cash equivalents at January 1	61,562		66,392	
Cash and cash equivalents at March 31	\$72,786		76,489	
See accompanying notes to consolidated condensed financial statements.				

### RYDER SYSTEM, INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENT OF SHAREHOLDERS' EQUITY (unaudited)

	Preferr Stock	red Common Sto	ock Par	Additional Paid-In Capital	Retained Earnings	Accumulate Other Comprehen Loss		e <sup>Total</sup>
		rs in thousand		er share amo	nint)	LUSS		
Balance at December 31, 2013	\$—	53,335,386	\$26,667	917,539	1,390,756	(438,248	)	1,896,714
Net earnings	<del></del>	_		_	48,232	_	,	48,232
Other comprehensive loss				_	_	(11,465	)	(11,465)
Comprehensive income								36,767
Common stock dividends declared	1_				(18,124)	_		(18,124)
— \$0.34 per share					(10,124 )			(10,124 )
Common stock issued under								
employee stock option and stock		409,203	204	18,125	_			18,329
purchase plans (1)								
Benefit plan stock sales (2)		2,590	1	196				197
Common stock repurchases		(562,683)	(281)	(9,602)	(30,554)			(40,437)
Share-based compensation				4,858				4,858
Tax benefits from share-based compensation	_	_	_	237	_	_		237
Balance at March 31, 2014	\$	53,184,496	\$26,591	931,353	1,390,310	(449,713	)	1,898,541

<sup>(1)</sup>Net of common shares delivered as payment for the exercise price or to satisfy the option holders' withholding tax liability upon exercise of options.

<sup>(2)</sup>Represents open-market transactions of common shares by the trustee of Ryder's deferred compensation plans. See accompanying notes to consolidated condensed financial statements.

RYDER SYSTEM, INC. AND SUBSIDIARIES NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS (unaudited)

### (A) INTERIM FINANCIAL STATEMENTS

The accompanying unaudited Consolidated Condensed Financial Statements include the accounts of Ryder System, Inc. (Ryder) and all entities in which Ryder has a controlling voting interest ("subsidiaries") and variable interest entities (VIEs) required to be consolidated in accordance with accounting principles generally accepted in the United States of America (U.S. GAAP). The accompanying unaudited Consolidated Condensed Financial Statements have been prepared in accordance with the accounting policies described in our 2013 Annual Report on Form 10-K and should be read in conjunction with the Consolidated Financial Statements and notes thereto. These financial statements do not include all of the information and footnotes required by U.S. GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair statement have been included and the disclosures herein are adequate. The operating results for interim periods are unaudited and are not necessarily indicative of the results that can be expected for a full year. Prior year amounts have been reclassified to conform to the current period presentation. These reclassifications were immaterial to the financial statements taken as a whole.

Prior year amounts related to intercompany profit allocations between Fleet Management Solutions (FMS) and Supply Chain Solutions (SCS) have been reclassified to conform to the current period presentation. These reclassifications were immaterial to the financial statements taken as a whole.

### (B) ACCOUNTING CHANGES

In July 2013, the Financial Accounting Standards Board issued accounting guidance on the balance sheet presentation of an unrecognized tax benefit when a net operating loss carryforward exists. Under this guidance, an unrecognized tax benefit, or a portion of an unrecognized tax benefit, should be presented in the financial statements as a reduction to a deferred tax asset for a net operating loss carryforward. This guidance became effective for us on January 1, 2014 and resulted in a reclassification of \$38.8 million from other non-current liabilities to deferred income taxes in our December 31, 2013 balance sheet. Prior year amounts have been reclassified to conform to the current period presentation. Other than the change in presentation within the Consolidated Condensed Balance Sheets, this accounting guidance did not have an impact on our consolidated financial position, results of operations or cash flows.

### (C) DISCONTINUED OPERATIONS

In 2009, we ceased SCS service operations in Brazil, Argentina, Chile and European markets. Accordingly, results of these operations, financial position and cash flows are separately reported as discontinued operations for all periods presented either in the Consolidated Condensed Financial Statements or notes thereto.

Summarized results of discontinued operations were as follows:

	Timee months chaca ware		luicii
	31,		
	2014	2013	
	(In thousar	ıds)	
Pre-tax loss from discontinued operations	\$(955	) (901	)
Income tax benefit	89	23	
Loss from discontinued operations, net of tax	\$(866	) (878	)

Three months ended March

Results of discontinued operations in 2014 and 2013 reflected losses related to adverse legal developments and professional and administrative fees associated with our discontinued South American operations.

The following is a summary of assets and liabilities of discontinued operations:

March 31,	December 31,
2014	2013
(In thousands)	
\$3,541	3,627
\$4,477	4,501

Total assets, primarily deposits Total liabilities, primarily contingent accruals

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

Although we discontinued our South American operations in 2009, we continue to be party to various federal, state and local legal proceedings involving labor matters, tort claims and tax assessments. We have established loss provisions for any matters where we believe a loss is probable and can be reasonably estimated. For matters where a reserve has not been established and for which we believe a loss is reasonably possible, as well as for matters where a reserve has been recorded but for which an exposure to loss in excess of the amount accrued is reasonably possible, we believe that such losses will not have a material effect on our consolidated financial statements.

In Brazil, we were assessed \$5.0 million (before and after tax) in prior years for various federal income taxes and social contribution taxes for the 1997 and 1998 tax years. We have successfully overturned these federal tax assessments in the lower courts; however, there is a reasonable possibility that these rulings could be reversed and we would be required to pay the assessments. We believe it is more likely than not that our position will ultimately be sustained if appealed and no amounts have been reserved for these matters. We are entitled to indemnification for a portion of any resulting liability on these federal tax claims which, if honored, would reduce the estimated loss.

### (D) SHARE-BASED COMPENSATION PLANS

Share-based incentive awards are provided to employees under the terms of various share-based compensation plans (collectively, the "Plans"). The Plans are administered by the Compensation Committee of the Board of Directors. Awards under the Plans principally include at-the-money stock options, nonvested stock and cash awards. Nonvested stock awards include grants of market-based, performance-based, and time-vested restricted stock rights. Under the terms of our Plans, dividends may be paid on our stock options and nonvested stock awards. We have historically paid dividends on nonvested stock awards but not on our stock option awards. Dividends on nonvested stock granted after 2011 are not paid unless the award vests. Upon vesting, the amount of the dividends paid is equal to the aggregate dividends declared on common shares during the period from the date of grant of the award until the date the shares underlying the award are delivered.

The following table provides information on share-based compensation expense and income tax benefits recognized during the periods:

	Three months ended March 31,		
	2014	2013	
	(In thousand	s)	
Stock option and stock purchase plans	\$2,237	2,110	
Nonvested stock	2,621	2,499	
Share-based compensation expense	4,858	4,609	
Income tax benefit	(1,676	) (1,687	)
Share-based compensation expense, net of tax	\$3,182	2,922	

During the three months ended March 31, 2014 and 2013, approximately 405,000 and 377,000 stock options, respectively, were granted under the Plans. These awards generally vest evenly over a three year period beginning on the date of grant. The stock options have contractual terms of ten years. The fair value of each option award at the date of grant was estimated using a Black-Scholes-Merton option-pricing valuation model. Share-based compensation expense is recognized on a straight-line basis over the vesting period. The weighted-average fair value per option granted during the three months ended March 31, 2014 and 2013 was \$14.99 and \$13.99, respectively.

During each of the three months ended March 31, 2014 and 2013, approximately 22,000 market-based restricted stock rights were granted under the Plans. The awards are segmented into three performance periods of one, two and three

years. At the end of each performance period, 25%-125% of the award may be earned based on Ryder's total shareholder return (TSR) compared to the TSR of a custom peer group over the applicable performance period. If earned, employees will receive the grant of stock at the end of the relevant three year performance period provided they continue to be employed with Ryder, subject to Compensation Committee approval. The fair value of the market-based restricted stock rights was estimated using a lattice-based option-pricing valuation model that incorporates a Monte-Carlo simulation. The fair value of the market-based awards was determined on the grant date and considers the likelihood of Ryder achieving the market-based condition. Share-based compensation expense is recognized on a straight-line basis over the vesting period. The weighted-average fair value per market-based restricted stock right granted during the three months ended March 31, 2014 and 2013 was \$61.07 and \$53.32, respectively.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

During the three months ended March 31, 2014 and 2013, approximately 42,000 and 45,000 performance-based restricted stock rights (PBRSRs), respectively, were awarded under the Plans. The awards are segmented into three one-year performance periods. For these awards, 25%-125% of the awards may be earned based on Ryder's one-year adjusted return on capital (ROC) measured against an annual ROC target. If earned, employees will receive the grant of stock three years after the grant date, provided they continue to be employed with Ryder, subject to Compensation Committee approval. For accounting purposes, these awards are not considered granted until the Compensation Committee approves the annual ROC target. During the three months ended March 31, 2014 and 2013, approximately 30,000 and 15,000 PBRSRs, respectively, were considered granted for accounting purposes. The fair value of the PBRSRs is determined and fixed on the grant date based on Ryder's stock price on the date of grant. Share-based compensation expense is recognized on a straight-line basis over the vesting period, based upon the probability that the performance target will be met. The weighted-average fair value per PBRSR granted during the three months ended March 31, 2014 and 2013 was \$71.43 and \$58.21, respectively.

During the three months ended March 31, 2014 and 2013, approximately 87,000 and 127,000 time-vested restricted stock rights, respectively, were granted under the Plans. The time-vested restricted stock rights entitle the holder to shares of common stock when the awards generally vest at the end of the three-year period after the grant date. The fair value of the time-vested awards is determined and fixed on the date of grant based on Ryder's stock price on the date of grant. Share-based compensation expense is recognized on a straight-line basis over the vesting period. The weighted-average fair value per time-vested restricted stock right granted during the three months ended March 31, 2014 and 2013 was \$71.40 and \$58.00, respectively.

During the three months ended March 31, 2014 and 2013, employees who received market-based restricted stock rights also received market-based cash awards. The cash awards have the same vesting provisions as the market-based restricted stock rights. The cash awards are accounted for as liability awards under the share-based compensation accounting guidance as the awards are based upon the performance of our common stock and are settled in cash. As a result, the liability is adjusted to reflect fair value at the end of each reporting period. The fair value of the cash awards was estimated using a lattice-based option-pricing valuation model that incorporates a Monte-Carlo simulation. Share-based compensation expense is recognized on a straight-line basis over the vesting period.

The following table is a summary of compensation expense recognized for market-based cash awards in addition to the share-based compensation expense reported in the previous table:

Three months ended March 31, 2014 2013 (In thousands) \$523 1,274

Cash awards

Total unrecognized pre-tax compensation expense related to all share-based compensation arrangements at March 31, 2014 was \$34.4 million and is expected to be recognized over a weighted-average period of 2.0 years.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (E) EARNINGS PER SHARE

We compute earnings per share using the two-class method. The two-class method of computing earnings per share is an earnings allocation formula that determines earnings per share for common stock and any participating securities according to dividends declared (whether paid or unpaid) and participation rights in undistributed earnings. Our nonvested stock granted prior to 2012 and restricted stock units granted to our Board of Directors are considered participating securities since the share-based awards contain a non-forfeitable right to dividend cash payments prior to vesting. Under the two-class method, earnings per common share are computed by dividing the sum of distributed earnings and undistributed earnings allocated to common shareholders by the weighted average number of common shares outstanding for the period. In applying the two-class method, undistributed earnings are allocated to both common shares and participating securities based on the weighted average shares outstanding during the period.

The following table presents the calculation of basic and diluted earnings per common share from continuing operations:

operations.	Three mont 31,	hs ended March
	2014	2013 ds, except per nts)
Earnings per share — Basic:		
Earnings from continuing operations	\$49,098	40,802
Less: Distributed and undistributed earnings allocated to nonvested stock	(255	) (403 )
Earnings from continuing operations available to common shareholders — Basic	\$48,843	40,399
Weighted average common shares outstanding — Basic	52,660	50,958
Earnings from continuing operations per common share — Basic	\$0.93	0.79
Earnings per share — Diluted:		
Earnings from continuing operations	\$49,098	40,802
Less: Distributed and undistributed earnings allocated to nonvested stock	(255	) (403
Earnings from continuing operations available to common shareholders — Diluted	\$48,843	40,399
Weighted average common shares outstanding — Basic	52,660	50,958
Effect of dilutive equity awards	463	435
Weighted average common shares outstanding — Diluted	53,123	51,393
Earnings from continuing operations per common share — Diluted	\$0.92	0.79
Anti-dilutive equity awards not included above	215	1,413
9		

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (F) REVENUE EARNING EQUIPMENT

	March 31, 2014			December 31, 2013		
	Cost	Accumulated Depreciation	Net Book Value <sup>(1)</sup>	Cost	Accumulated Net Book Depreciation Value <sup>(1)</sup>	
	(In thousands)	)			-	
Held for use:						
Full service lease	\$7,579,461	(2,531,559	) 5,047,902	\$7,436,093	(2,537,077 ) 4,899,016	
Commercial rental	2,309,828	(781,005	) 1,528,823	2,210,863	(747,283 ) 1,463,580	
Held for sale	385,718	(274,467	) 111,251	439,983	(311,742 ) 128,241	
Total	\$10,275,007	(3,587,031	) 6,687,976	\$10,086,939	(3,596,102 ) 6,490,837	

Revenue earning equipment, net includes vehicles acquired under capital leases of \$53.9 million, less accumulated (1)depreciation of \$22.7 million, at March 31, 2014, and \$54.2 million, less accumulated depreciation of \$22.0 million, at December 31, 2013.

At the end of 2013, we completed our annual review of residual values and useful lives of revenue earning equipment. Based on the results of our analysis, we adjusted the estimated residual values of certain classes of revenue earning equipment effective January 1, 2014. The change in estimated residual values and useful lives increased pre-tax earnings for the three months ended March 31, 2014 by approximately \$6.3 million.

We lease revenue earning equipment to customers for periods typically ranging from three to seven years for trucks and tractors and up to ten years for trailers. The majority of our leases are classified as operating leases. However, some of our revenue earning equipment leases are classified as direct financing leases and, to a lesser extent, sales-type leases. As of March 31, 2014 and December 31, 2013, the net investment in direct financing and sales-type leases was \$407.8 million and \$400.1 million, respectively. Our direct financing lease customers operate in a wide variety of industries, and we have no significant customer concentrations in any one industry. We assess credit risk for all of our customers including those who lease equipment under direct financing leases upon signing of a full service lease contract. For those customers who are designated as high risk, we typically require deposits to be paid in advance in order to mitigate our credit risk. Additionally, our receivables are collateralized by the vehicle's fair value, which further mitigates our credit risk.

As of March 31, 2014 and December 31, 2013, the amount of direct financing lease receivables which were past due was not significant, and there were no impaired receivables. Accordingly, we do not believe there is a material risk of default with respect to the direct financing lease receivables. The allowance for credit losses was \$0.4 million and \$0.5 million as of March 31, 2014 and December 31, 2013, respectively.

#### (G) GOODWILL

The carrying amount of goodwill attributable to each reportable business segment with changes therein was as follows:

Fleet	Supply	
Management	Chain	Total
Solutions	Solutions	
(In thousands)		

Balance at January 1, 2014:

Goodwill Accumulated impairment losses	\$223,204 (10,322 212,882	)	189,736 (18,899 170,837	)	412,940 (29,221 383,719	)
Foreign currency translation adjustments Balance at March 31, 2014:	(202	)	(317	)	(519	)
Goodwill Accumulated impairment losses	223,002 (10,322 \$212,680	)	189,419 (18,899 170,520	)	412,421 (29,221 383,200	)

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (H) ACCRUED EXPENSES AND OTHER LIABILITIES

	March 31, 201	4		December 31,	2013	
	Accrued	Non-Current	Total	Accrued	Non-Current	Total
	Expenses	Liabilities	Total	Expenses	Liabilities	Total
	(In thousands)					
Salaries and wages	\$69,064	_	69,064	106,281		106,281
Deferred compensation	2,790	32,097	34,887	2,505	31,896	34,401
Other employee benefits	4,646	4,200	8,846	3,809	6,712	10,521
Pension benefits	3,582	293,074	296,656	3,660	292,155	295,815
Other postretirement benefits	s 2,405	28,200	30,605	2,414	28,374	30,788
Insurance obligations (1)	130,734	187,307	318,041	125,835	186,700	312,535
Accrued rent	7,198	2,721	9,919	4,373	3,372	7,745
Environmental liabilities	4,416	8,853	13,269	4,515	8,548	13,063
Asset retirement obligations	5,851	19,834	25,685	6,144	19,403	25,547
Operating taxes	100,519		100,519	94,188		94,188
Income taxes	2,566	24,682	27,248	2,623	23,813	26,436
Interest	25,600	_	25,600	33,654		33,654
Deposits, mainly from	56,156	6,240	62,396	55,854	6,239	62,093
customers		-,	•	,	-,	
Deferred revenue	15,013		15,013	15,123	_	15,123
Other	35,457	10,073	45,530	35,359	9,093	44,452
Total	\$465,997	617,281	1,083,278	496,337	616,305	1,112,642

<sup>(1)</sup> Insurance obligations are primarily comprised of self-insured claim liabilities.

### (I) INCOME TAXES

### **Uncertain Tax Positions**

We are subject to tax audits in numerous jurisdictions in the U.S. and foreign countries. Tax audits by their very nature are often complex and can require several years to complete. In the normal course of business, we are subject to challenges from the Internal Revenue Service (IRS) and other tax authorities regarding amounts of taxes due. These challenges may alter the timing or amount of taxable income or deductions, or the allocation of income among tax jurisdictions. As part of our calculation of the provision for income taxes on earnings, we recognize the tax benefit from uncertain tax positions that are at least more likely than not of being sustained upon audit, based on the technical merits of the tax position. The tax benefit to be recognized is measured as the largest amount of benefit that is greater than fifty percent likely of being realized upon ultimate settlement. Such calculations require management to make estimates and judgments with respect to the ultimate outcome of a tax audit. Actual results could vary materially from these estimates. We reevaluate uncertain tax positions each quarter based on factors including, but not limited to, changes in facts or circumstances, expiration of statutes of limitations, changes in tax law, effectively settled issues under audit, and new audit activity. Depending on the jurisdiction, such a change in recognition or measurement may result in the recognition of a tax benefit or an additional charge to the tax provision in the period.

The following is a summary of tax years that are no longer subject to examination: Federal — audits of our U.S. federal income tax returns are closed through fiscal year 2008. State — for the majority of states, tax returns are closed through fiscal year 2008.

Foreign — we are no longer subject to foreign tax examinations by tax authorities for tax years before 2006 in Canada, 2009 in Brazil, 2008 in Mexico and 2011 in the U.K., which are our major foreign tax jurisdictions. Refer to Note (C), "Discontinued Operations," for further discussion on various assessments related to our former South American operations.

At March 31, 2014 and December 31, 2013, the total amount of gross unrecognized tax benefits (excluding the federal benefit received from state positions) was \$57.8 million and \$56.8 million, respectively. Unrecognized tax benefits related to federal, state and foreign tax positions may decrease by \$2.7 million by March 31, 2015, if audits are completed or tax years close.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### Like-Kind Exchange Program

We have a like-kind exchange program for certain of our U.S.-based revenue earning equipment. Pursuant to the program, we dispose of vehicles and acquire replacement vehicles in a form whereby tax gains on disposal of eligible vehicles are deferred. To qualify for like-kind exchange treatment, we exchange through a qualified intermediary eligible vehicles being disposed of with vehicles being acquired, allowing us to generally carryover the tax basis of the vehicles sold ("like-kind exchanges"). The program results in a material deferral of federal and state income taxes, and a decrease in cash taxes in periods when we are not in a net operating loss (NOL) position. As part of the program, the proceeds from the sale of eligible vehicles are restricted for the acquisition of replacement vehicles and other specified applications. These proceeds are classified as restricted cash, which is included within "Prepaid expenses and other current assets" if the restriction is expected to expire in the twelve months following the balance sheet date or within "Direct financing leases and other assets" if the restriction is expected to expire more than twelve months after the balance sheet date. Due to the structure utilized to facilitate the like-kind exchanges, the qualified intermediary that holds the proceeds from the sales of eligible vehicles and the entity that holds the vehicles to be acquired under the program are required to be consolidated in the accompanying Consolidated Condensed Financial Statements in accordance with U.S. GAAP. The total assets, primarily revenue earning equipment, and the total liabilities, primarily vehicle accounts payable, held by these consolidated entities are equal in value as these entities are solely structured to facilitate the like-kind exchanges. At March 31, 2014 and December 31, 2013, these consolidated entities had total assets, primarily revenue earning equipment, and total liabilities, primarily accounts payable of \$249.2 million and \$246.3 million, respectively.

In the first quarter of 2013, once we had completed a restructuring of the administrative processes for purchasing and selling vehicles, we reinstated our like-kind exchange program. The reinstated program operates, and will provide cash tax benefits, in the same manner as it did prior to suspension once we are no longer in a NOL position. Our cash flow declined \$19.0 million in the first quarter of 2013 as a result of the program's restricted cash. There were no other impacts to cash flow as a result of the program's reinstatement.

### Effective Tax Rate

Our effective income tax rate from continuing operations for the first quarter of 2014 was 34.5% compared with 34.7% in the same period of the prior year. The decrease in our effective tax rate in the first quarter of 2014 reflects a benefit from a tax law change in the state of New York partially offset by a higher proportionate amount of 2014 earnings in higher tax rate jurisdictions.

On March 31, 2014, the State of New York enacted changes to its tax system, which impacted net operating loss provisions and reduced the corporate income tax rate from 7.1% to 6.5%. The impact of these changes resulted in a non-cash benefit to deferred income taxes of \$1.8 million.

### RYDER SYSTEM, INC. AND SUBSIDIARIES NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

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(J) DEBT

	Weighted-Av	erage			
	Interest Rate				
	March 31,	December 31,	Maturities	March 31,	December 31,
	2014	2013	Waturties	2014	2013
				(In thousands	)
Short-term debt and current portion of					
long-term debt:					
Short-term debt	1.02%	1.70%	2014	\$1,590	1,315
Current portion of long-term debt, including capital leases				399,256	258,123
Total short-term debt and current portion of				400,846	259,438
long-term debt				400,840	239,436
Long-term debt:					
U.S. commercial paper (1)	0.26%	0.28%	2018	640,940	486,939
Canadian commercial paper (1)	%	1.13%	2018		11,297
Global revolving credit facility	3.00%	<u></u> %	2018	16,290	
Unsecured U.S. notes — Medium-term notes	3.44%	3.76%	2015-2025	3,371,707	3,271,734
Unsecured U.S. obligations, principally bank term loans	1.45%	1.45%	2015-2018	55,500	55,500
Unsecured foreign obligations	1.99%	1.99%	2015-2016	315,681	315,558
Capital lease obligations	3.78%	3.81%	2014-2019	38,701	38,911
Total before fair market value adjustment				4,438,819	4,179,939
Fair market value adjustment on notes subject	to hedging (2)			6,188	8,171
				4,445,007	4,188,110
Current portion of long-term debt, including capital leases				(399,256 )	(258,123 )
Long-term debt				4,045,751	3,929,987
Total debt				\$4,446,597	4,189,425

<sup>(1)</sup> We had unamortized original issue discounts of \$8.4 million and \$8.3 million at March 31, 2014 and December 31, 2013, respectively.

We maintain a \$900 million global revolving credit facility with a syndicate of twelve lending institutions led by Bank of America N.A., Bank of Tokyo-Mitsubishi UFJ, Ltd., BNP Paribas, Mizuho Corporate Bank, Ltd., Royal Bank of Canada, Royal Bank of Scotland Plc, U.S. Bank National Association and Wells Fargo Bank, N.A. The global credit facility matures in October 2018. The global facility is used primarily to finance working capital but can also be used to issue up to \$75 million in letters of credit (there were no letters of credit outstanding against the facility at March 31, 2014). At our option, the interest rate on borrowings under the credit facility is based on LIBOR, prime, federal funds or local equivalent rates. The agreement provides for annual facility fees which range from 8.0 basis points to 27.5 basis points and are based on Ryder's long-term credit ratings. This annual facility fee is 12.5 basis points, which applies to the total facility size of \$900 million. The credit facility contains no provisions limiting its availability in the event of a material adverse change to Ryder's business operations; however, the credit facility does contain standard representations and warranties, events of default, cross-default provisions and certain affirmative and negative covenants. In order to maintain availability of funding, we must maintain a ratio of debt to consolidated net

The notional amount of executed interest rate swaps designated as fair value hedges was \$500 million and \$400 million at March 31, 2014 and December 31, 2013, respectively.

worth of less than or equal to 300%. Net worth, as defined in the credit facility, represents shareholders' equity excluding any accumulated other comprehensive income or loss associated with our pension and other postretirement plans. The ratio at March 31, 2014 was 188%. At March 31, 2014, \$242.7 million was available under the credit facility.

Our global revolving credit facility enables us to refinance short-term obligations on a long-term basis. Settlement of short-term commercial paper obligations not expected to require the use of working capital are classified as long-term as we have both the intent and ability to refinance on a long-term basis. At March 31, 2014 and December 31, 2013, we classified \$640.9 million and \$498.2 million, respectively, of short-term commercial paper as long-term debt.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

In February 2014, we issued \$350 million of unsecured medium-term notes maturing in June 2019. The proceeds from the notes were used to pay down commercial paper and for general corporate purposes. If the notes are downgraded following, and as a result of, a change in control, the note holder can require us to repurchase all or a portion of the notes at a purchase price equal to 101% of principal plus accrued and unpaid interest.

We have a trade receivables purchase and sale program, pursuant to which we sell certain of our domestic trade accounts receivable to a bankruptcy remote, consolidated subsidiary of Ryder, that in turn sells, on a revolving basis, an ownership interest in certain of these accounts receivable to a receivables conduit or committed purchasers. The subsidiary is considered a VIE and is consolidated based on our control of the entity's activities. We use this program to provide additional liquidity to fund our operations, particularly when it is cost effective to do so. The costs under the program may vary based on changes in interest rates. The available proceeds that may be received under the program are limited to \$175 million. If no event occurs which causes early termination, the 364-day program will expire on October 24, 2014. The program contains provisions restricting its availability in the event of a material adverse change to our business operations or the collectibility of the collateralized receivables. At March 31, 2014 and December 31, 2013, no amounts were outstanding under the program. Sales of receivables under this program will be accounted for as secured borrowings based on our continuing involvement in the transferred assets.

At March 31, 2014 and December 31, 2013, we had letters of credit and surety bonds outstanding totaling \$308.9 million and \$310.5 million, respectively, which primarily guarantee the payment of insurance claims.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (K) FAIR VALUE MEASUREMENTS

The following tables present our assets and liabilities that are measured at fair value on a recurring basis and the levels of inputs used to measure fair value:

	Balance Sheet Location	Fair Value M At March 31 Level 1 (In thousand	l, 2014 Usin Level 2		Total
Assets:					
Interest rate swaps	Prepaid expenses and other current assets	<b>\$</b> —	2,509	_	2,509
Interest rate swaps Investments held in Rabbi Trusts:	DFL and other assets	_	5,625	_	5,625
Cash and cash equivalents		3,719	_	_	3,719
U.S. equity mutual funds		20,005	_	_	20,005
Foreign equity mutual funds		4,383			4,383
Fixed income mutual funds		5,000	_		5,000
Investments held in Rabbi Trusts	DFL and other assets	33,107	_	_	33,107
Total assets at fair value		\$33,107	8,134	_	41,241
Liabilities:					
Interest rate swaps	Other non-current liabilities	\$—	1,946	_	1,946
Total liabilities at fair value		<b>\$</b> —	1,946		1,946
		Fair Value N			
	Balance Sheet Location	At December	•	_	Total
		Level 1	Level 2	Level 3	
		(In thousand	ls)		
Assets:					
Interest rate swaps Investments held in Rabbi Trusts:	DFL and other assets	_	9,333	_	9,333
Cash and cash equivalents		7,101	_		7,101
U.S. equity mutual funds		16,479		_	16,479
Foreign equity mutual funds		4,323		_	4,323
Fixed income mutual funds		4,616	_	_	4,616
Investments held in Rabbi Trusts	DFL and other assets	32,519	_	_	32,519
Total assets at fair value		\$32,519	9,333	_	41,852
Liabilities:					
Interest rate swaps	Other non-current liabilities	\$	1,162		1,162
Total liabilities at fair value		<b>\$</b> —	1,162	—	1,162

The following is a description of the valuation methodologies used for these items, as well as the level of inputs used to measure fair value:

Interest rate swaps — The derivatives are pay-variable, receive-fixed interest rate swaps based on the LIBOR rate and are designated as fair value hedges. Fair value was based on a model-driven income approach using the LIBOR rate at each interest payment date, which was observable at commonly quoted intervals for the full term of the swaps.

Therefore, our interest rate swaps were classified within Level 2 of the fair value hierarchy.

Investments held in Rabbi Trusts — The investments primarily include mutual funds that invest in equity and fixed income securities. Shares of mutual funds were valued based on quoted market prices, which represent the net asset value of the shares and were therefore classified within Level 1 of the fair value hierarchy.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

The following tables present our assets and liabilities that are measured at fair value on a nonrecurring basis and the levels of inputs used to measure fair value:

ievels of inputs used to incusate tun value.	Fair Value Measurements At March 31, 2014 Using			Total Losses (2)
	Level 1	Level 2	Level 3	Three months ended
	(In thousands)			
Assets held for sale:				
Revenue earning equipment: (1)				
Trucks	<b>\$</b> —		11,928	\$1,882
Tractors			7,495	1,632
Trailers		_	742	161
Total assets at fair value	<b>\$</b> —	_	20,165	\$3,675
	Fair Value Me At March 31, 2			Total Losses (2)
			Level 3	Total Losses (2) Three months ended
	At March 31,	2013 Using Level 2	Level 3	Three months
Assets held for sale:	At March 31, 2 Level 1	2013 Using Level 2	Level 3	Three months
Assets held for sale: Revenue earning equipment (1)	At March 31, 2 Level 1	2013 Using Level 2	Level 3	Three months
	At March 31, 2 Level 1	2013 Using Level 2	Level 3 13,229	Three months
Revenue earning equipment <sup>(1)</sup> Trucks Tractors	At March 31, 2 Level 1 (In thousands)	2013 Using Level 2	13,229 14,943	Three months ended \$3,029 1,095
Revenue earning equipment (1) Trucks	At March 31, 2 Level 1 (In thousands)	2013 Using Level 2	13,229	Three months ended \$3,029
Revenue earning equipment <sup>(1)</sup> Trucks Tractors	At March 31, 2 Level 1 (In thousands)	2013 Using Level 2	13,229 14,943	Three months ended \$3,029 1,095

<sup>(1)</sup> Represents the portion of all revenue earning equipment held for sale that is recorded at fair value, less costs to sell.

(2) Total losses represent fair value adjustments for all vehicles held for sale throughout the period for which fair value was less than carrying value.

Revenue earning equipment held for sale is stated at the lower of carrying amount or fair value less costs to sell. Losses to reflect changes in fair value are presented within "Other operating expenses" in the Consolidated Condensed Statements of Earnings. For revenue earning equipment held for sale, we stratify our fleet by vehicle type (tractors, trucks and trailers), weight class, age and other relevant characteristics and create classes of similar assets for analysis purposes. Fair value was determined based upon recent market prices obtained from our own sales experience for sales of each class of similar assets and vehicle condition. Therefore, our revenue earning equipment held for sale was classified within Level 3 of the fair value hierarchy.

Fair value of total debt (excluding capital lease obligations) at March 31, 2014 and December 31, 2013 was approximately \$4.45 billion and \$4.28 billion, respectively. For publicly-traded debt, estimates of fair value were based on market prices. Since our publicly-traded debt is not actively traded, the fair value measurement was classified within Level 2 of the fair value hierarchy. For other debt, fair value was estimated based on a model-driven approach using rates currently available to us for debt with similar terms and remaining maturities. Therefore, the fair value measurement of our other debt was classified within Level 2 of the fair value hierarchy. The carrying amounts reported in the Consolidated Condensed Balance Sheets for "Cash and cash equivalents," "Receivables, net" and "Accounts payable" approximate fair value because of the immediate or short-term maturities of these financial instruments.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (L) DERIVATIVES

We have interest rate swaps outstanding which are designated as fair value hedges whereby we receive fixed interest rate payments in exchange for making variable interest rate payments. The differential to be paid or received is accrued and recognized as interest expense. The following table provides a detail of the swaps outstanding and the related hedged items as of March 31, 2014:

	Maturity date	Face value of medium-term notes	amount of	Fixed interest	Weighted-average variable interest rate on hedged debt as of March 31,	
Issuance date				Tuto	2014	2013
		(Dollars in thousand	ls)			
February 2011	March 2015	\$350,000	\$150,000	3.15%	1.28%	1.41%
May 2011	June 2017	\$350,000	\$150,000	3.50%	1.44%	1.62%
November 2013	November 2018	\$300,000	\$100,000	2.45%	1.19%	<b>—</b> %
February 2014	June 2019	\$350,000	\$100,000	2.55%	1.10%	<b>—</b> %

Changes in the fair value of our interest rate swaps are offset by changes in the fair value of the debt instrument. Accordingly, there is no ineffectiveness related to the interest rate swaps. The location and amount of gains (losses) on interest rate swap agreements designated as fair value hedges and related hedged items reported in the Consolidated Condensed Statements of Earnings were as follows:

	Location of	Three months	ended March	n 31,
Foir Value Hadging Polationship	Gain (Loss)			
Fair Value Hedging Relationship	Recognized in	2014	2013	
	Income			
		(In thousands)	1	
Derivatives: Interest rate swaps	Interest expense	\$(1,983	) (2,781	)
Hedged items: Fixed-rate debt	Interest expense	1,983	2,781	
Total		<b>\$</b> —	_	

Refer to Note (K), "Fair Value Measurements," for disclosures of the fair value and line item caption of derivative instruments recorded on the Consolidated Condensed Balance Sheets.

### (M) SHARE REPURCHASE PROGRAMS

In December 2013, our Board of Directors authorized a share repurchase program intended to mitigate the dilutive impact of shares issued under our various employee stock, stock option and employee stock purchase plans. Under the December 2013 program, management is authorized to repurchase shares of common stock in an amount not to exceed the number of shares issued to employees under the Company's various employee stock, stock option and employee stock purchase plans from December 1, 2013 through December 31, 2015. The December 2013 program limits aggregate share repurchases to no more than 2 million shares of Ryder common stock. Share repurchases of common stock are made periodically in open-market transactions and are subject to market conditions, legal requirements and other factors. Management may establish prearranged written plans for the Company under Rule 10b5-1 of the Securities Exchange Act of 1934 as part of the December 2013 program, which allow for share repurchases during Ryder's quarterly blackout periods as set forth in the trading plan. For the three months ended

March 31, 2014, we repurchased and retired 562,683 shares under the program at an aggregate cost of \$40.4 million. We did not repurchase any shares under this program in 2013.

In December 2011, our Board of Directors authorized a share repurchase program intended to mitigate the dilutive impact of shares issued under our various employee stock, stock option and employee stock purchase plans. Under the December 2011 program, management was authorized to repurchase shares of common stock in an amount not to exceed the number of shares issued to employees under the Company's various employee stock, stock option and employee stock purchase plans from December 1, 2011 through December 13, 2013. The December 2011 program limited aggregate share repurchases to no more than 2 million shares of Ryder common stock. In 2013, we temporarily paused our anti-dilutive share repurchase program to appropriately manage our leverage and to allow us to maintain near-term balance sheet flexibility.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (N) ACCUMULATED OTHER COMPREHENSIVE LOSS

The following summaries set forth the components of accumulated other comprehensive loss, net of tax:

	Currency Translation Adjustments and Other		Prior Service Credit <sup>(1)</sup>	Accumulated Other Comprehensive Loss
December 31, 2013 Amortization Current period change March 31, 2014	(In thousands \$35,875 — (14,592 ) \$21,283	(477,883 3,807 — (474,076	) 3,760 (680 ) — ) 3,080	(438,248 ) 3,127 (14,592 ) (449,713 )
	Currency Translation Adjustments and Other (In thousands		Prior Service Credit <sup>(1)</sup>	Accumulated Other Comprehensive Loss

<sup>(1)</sup> These amounts are included in the computation of net periodic pension cost. See Note (O), "Employee Benefit Plans," for further information.

### (O) EMPLOYEE BENEFIT PLANS

Components of net periodic benefit cost were as follows:

	Pension Benefits		Postretire	Postretirement Benefits	
	Three months ended March 31,				
	2014	2013	2014	2013	
	(In thousa				
Company-administered plans:					
Service cost	\$3,423	4,252	\$135	263	
Interest cost	25,561	22,419	365	395	
Expected return on plan assets	(28,718	) (26,448	) —	_	
Amortization of:					
Net actuarial loss (credit)	6,235	8,880	(129	) (2	)
Prior service credit	(458	) (466	) (615	) (58	)
	6,043	8,637	(244	) 598	
Union-administered plans	2,091	1,984			
Net periodic benefit cost	\$8,134	10,621	\$(244	) 598	

Company-administered plans:

U.S.	\$6,287	8,741	\$(397	) 406
Non-U.S.	(244	) (104	) 153	192
	6,043	8,637	(244	) 598
Union-administered plans	2,091	1,984	<del>-</del>	_
-	\$8,134	10,621	\$(244	) 598

During the three months ended March 31, 2014, we contributed \$4.3 million to our pension plans. In 2014, we expect total contributions to our pension plans to be approximately \$75 million.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (P) OTHER ITEMS IMPACTING COMPARABILITY

Our primary measure of segment performance excludes certain items we do not believe are representative of the ongoing operations of the segment. We believe that excluding these items from our segment measure of performance allows for better comparison of results.

During the three months ended March 31, 2013, we recognized a benefit of \$1.9 million (before and after tax) from the recognition of the accumulated currency translation adjustment from a FMS foreign operation which has substantially liquidated its net assets. This benefit was recorded within "Miscellaneous income, net" in our Consolidated Condensed Statement of Earnings.

### (Q) SUPPLEMENTAL CASH FLOW INFORMATION

Supplemental cash flow information was as follows:

	Three months ended March 3		
	2014	2013	
	(In thousands)		
Interest paid	\$41,180	45,425	
Income taxes paid	1,534	3,721	
Changes in accounts payable related to purchases of revenue earning equipment	16,918	29,381	
Operating and revenue earning equipment acquired under capital leases	2,245	458	

During the three months ended March 31, 2014 and 2013, we paid \$1.6 million and \$1.4 million, respectively, related to acquisitions completed in prior years.

### (R) MISCELLANEOUS INCOME, NET

	31,			
	2014	2013		
	(In thousands)			
Contract settlement	\$2,908			
Gains on sales of operating property and equipment	1,304	273		
Foreign currency translation benefit (1)	<del></del>	1,904		
Rabbi trust investment income	500	1,459		
Other, net	670	934		
Total	\$5,382	4,570		

<sup>(1)</sup> Refer to Note (P), "Other Items Impacting Comparability," for additional information.

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Three months ended March

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (S) SEGMENT REPORTING

Our operating segments are aggregated into reportable business segments based upon similar economic characteristics, products, services, customers and delivery methods. We operate in two reportable business segments: (1) FMS, which provides full service leasing, contract maintenance, contract-related maintenance and commercial rental of trucks, tractors and trailers to customers, principally in the U.S., Canada and the U.K.; and (2) SCS, which provides comprehensive supply chain management solutions including distribution and transportation services in North America and Asia. The SCS segment also provides dedicated services, which includes vehicles and drivers as part of a dedicated transportation solution in the U.S.

Our primary measurement of segment financial performance, defined as "Earnings Before Tax" (EBT) from continuing operations, includes an allocation of Central Support Services (CSS) and excludes non-operating pension costs, restructuring and other charges, net and the items discussed in Note (P), "Other Items Impacting Comparability." CSS represents those costs incurred to support all business segments, including human resources, finance, corporate services, public affairs, information technology, health and safety, legal, marketing and corporate communications. The objective of the EBT measurement is to provide clarity on the profitability of each business segment and, ultimately, to hold leadership of each business segment and each operating segment within each business segment accountable for their allocated share of CSS costs. Certain costs are considered to be overhead not attributable to any segment and remain unallocated in CSS. Included among the unallocated overhead remaining within CSS are the costs for investor relations, public affairs and certain executive compensation.

Our FMS segment leases revenue earning equipment and provides fuel, maintenance and other ancillary services to the SCS segment. Inter-segment revenue and EBT are accounted for at rates similar to those executed with third parties. EBT related to inter-segment equipment and services billed to customers (equipment contribution) are included in both FMS and SCS and then eliminated (presented as "Eliminations").

The following tables set forth financial information for each of our business segments and provides a reconciliation between segment EBT and earnings from continuing operations before income taxes for the three months ended March 31, 2014 and 2013. Segment results are not necessarily indicative of the results of operations that would have occurred had each segment been an independent, stand-alone entity during the periods presented.

### RYDER SYSTEM, INC. AND SUBSIDIARIES NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

	FMS (In thousands)	SCS	Eliminatio	ns	Total	
For the three months ended March 31, 2014 Revenue from external customers Inter-segment revenue Total revenue	\$1,013,396 121,691 \$1,135,087	597,341 — 597,341	— (121,691 (121,691	)	1,610,737 — 1,610,737	
Segment EBT Unallocated CSS Non-operating pension costs Earnings from continuing operations before income taxes	\$76,991	21,784	(9,628	)	89,147 (10,829 (3,314 \$75,004	)
Segment capital expenditures paid (1), (2) Unallocated CSS Capital expenditures paid	\$568,239	3,872	_		572,111 6,611 \$578,722	
For the three months ended March 31, 2013 Revenue from external customers Inter-segment revenue Total revenue	\$986,538 113,194 \$1,099,732	576,479 — 576,479	— (113,194 (113,194	)	1,563,017 — 1,563,017	
Segment EBT Unallocated CSS Non-operating pension costs Restructuring and other charges, net and other items Earnings from continuing operations before income taxes	\$60,745	24,436	(7,958	)	77,223 (11,375 (5,244 1,904 \$62,508	)
Segment capital expenditures paid (1), (2) Unallocated CSS Capital expenditures paid	\$406,511	5,800	_		412,311 7,743 \$420,054	

<sup>(1)</sup> Excludes revenue earning equipment acquired under capital leases.

Excludes acquisition payments of \$1.6 million and \$1.4 million during the three months ended March 31, 2014, and 2013, respectively.

RYDER SYSTEM, INC. AND SUBSIDIARIES

NOTES TO CONSOLIDATED CONDENSED FINANCIAL STATEMENTS — (Continued) (unaudited)

### (T) OTHER MATTERS

We are a party to various claims, complaints and proceedings arising in the ordinary course of our continuing business operations including but not limited to those relating to commercial and employment claims, environmental matters, risk management matters (e.g. vehicle liability, workers' compensation, etc.) and administrative assessments primarily associated with operating taxes. We have established loss provisions for matters in which losses are probable and can be reasonably estimated. For matters from continuing operations where a reserve has not been established and for which we believe a loss is reasonably possible, as well as for matters where a reserve has been recorded but for which an exposure to loss in excess of the amount accrued is reasonably possible, we believe that such losses will not have a material effect on our consolidated financial statements.

Our estimates regarding potential losses and materiality are based on our judgment and assessment of the claims utilizing currently available information. Although we will continue to reassess our reserves and estimates based on future developments, our objective assessment of the legal merits of such claims may not always be predictive of the outcome and actual results may vary from our current estimates.

Refer to Note (C), "Discontinued Operations," for additional matters.

### ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

### **OVERVIEW**

The following discussion should be read in conjunction with the unaudited Consolidated Condensed Financial Statements and notes thereto included under Item 1. In addition, reference should be made to our audited Consolidated Financial Statements and notes thereto and related Management's Discussion and Analysis of Financial Condition and Results of Operations included in the 2013 Annual Report on Form 10-K.

Ryder System, Inc. (Ryder) is a global leader in transportation and supply chain management solutions. Our operating segments are aggregated into reportable business segments based upon similar economic characteristics, products, services, customers and delivery methods. We operate in two reportable business segments: (1) FMS, which provides full service leasing, contract maintenance, contract-related maintenance and commercial rental of trucks, tractors and trailers to customers, principally in the U.S., Canada and the U.K.; and (2) SCS, which provides comprehensive supply chain management solutions including distribution and transportation services in North America and Asia. The SCS segment also provides dedicated services, which includes vehicles and drivers as part of a dedicated transportation solution in the U.S.

We operate in highly competitive markets. Our customers select us based on numerous factors including service quality, price, technology and service offerings. As an alternative to using our services, customers may choose to provide these services for themselves, or may choose to obtain similar or alternative services from other third-party vendors. Our customer base includes enterprises operating in a variety of industries including automotive, industrial, food and beverage service, consumer packaged goods, transportation and warehousing, hi-tech and electronics, retail, housing, business and personal services, and paper and publishing.

Total revenue increased 3% in the first quarter of 2014 to \$1.61 billion. Operating revenue (revenue excluding FMS fuel and all subcontracted transportation) increased 4% in the first quarter of 2014 to \$1.32 billion. The increase in total and operating revenue for both periods was driven by growth in both the FMS and SCS business segments. See "Consolidated Results" for further discussion of operating revenue, a non-GAAP financial measure.

Earnings from continuing operations before taxes (EBT) increased 20% in the first quarter of 2014 to \$75.0 million. The increase in EBT in the first quarter of 2014 reflects improved performance in the FMS business segment.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

EBT, earnings and EPS from continuing operations in the first quarter of 2014 and 2013 included certain items we do not consider indicative of our ongoing operations and have been excluded from our comparable EBT, earnings and EPS measures. The following discussion provides a summary of these items, which are discussed in more detail throughout our MD&A and within the Notes to Consolidated Condensed Financial Statements:

	EBT		Earnings		Diluted EF	<b>'</b> S
	2014	2013	2014	2013	2014	2013
Three months ended March 31	(In thousand	ds, except per	share amoun	its)		
EBT/Earnings/EPS	\$75,004	62,508	\$49,098	40,802	\$0.92	0.79
Non-operating pension costs (1)	3,314	5,244	1,888	3,081	0.03	0.06
Foreign currency translation benefit (2)	_	(1,904)	_	(1,904)	_	(0.04)
Benefit from tax law change (3)	_	_	(1,776)	_	(0.03)	_
Comparable (4)	\$78,318	65,848	\$49,210	41,979	\$0.92	0.81

Includes the amortization of actuarial loss, interest cost and expected return on plan assets components of pension

- (3) See Note (I), "Income Taxes," for additional information.
  - Non-GAAP financial measure. We believe comparable EBT, comparable earnings and comparable earnings per diluted common share all from continuing operations measures provide useful information to investors because
- (4) they exclude non-operating pension costs, which we consider to be those impacted by financial market performance and outside the operational performance of the business, and other significant items that are unrelated to our ongoing business operations.

Excluding the special items listed above, comparable earnings and comparable EPS from continuing operations in the first quarter of 2014 increased 17% to \$49.2 million and increased 14% to \$0.92 per diluted common share, respectively. EBT growth exceeded the EPS growth during the first quarter of 2014 because the average number of shares outstanding has increased 3% over prior year reflecting the impact of stock issuances under employee stock option and stock purchase plans.

In the first quarter of 2014, net earnings and EPS increased 21% to \$48.2 million and 17% to \$0.90 per diluted common share, respectively. Net earnings in the first quarter of 2014 and 2013 were negatively impacted by losses from discontinued operations of \$0.9 million, or \$0.02 per diluted share in both periods.

<sup>(1)</sup> and postretirement costs, which are tied to financial market performance. We consider these costs to be outside the operational performance of the business.

<sup>(2)</sup> See Note (P), "Other Items Impacting Comparability," for additional information.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### CONSOLIDATED RESULTS

	Three months end 2014 (In thousands, excamounts)	2013	Change 2014/2013	
Total revenue	\$1,610,737	1,563,017	3%	
Operating revenue (1)	1,322,478	1,267,521	4%	
EBT Earnings from continuing operations Net earnings	\$75,004	62,508	20%	
	49,098	40,802	20%	
	48,232	39,924	21%	
Earnings per common share — Diluted Continuing operations Net earnings	\$0.92 0.90	0.79 0.77	16% 17%	

We use operating revenue, a non-GAAP financial measure, to evaluate the operating performance of our businesses and as a measure of sales activity. FMS fuel services revenue, which is directly impacted by fluctuations in market fuel prices, is excluded from the operating revenue computation as fuel is largely a pass-through to our customers for which we realize minimal changes in profitability during periods of steady market fuel prices. However, profitability may be positively or negatively impacted by rapid changes in market fuel prices during a short period of time as customer pricing for fuel services is established based on market fuel costs. Subcontracted transportation is deducted from total revenue to arrive at operating revenue as subcontracted transportation is typically a pass-through to our customers. We realize minimal changes in profitability as a result of fluctuations in subcontracted transportation. Refer to the section titled "Non-GAAP Financial Measures" for a reconciliation of total revenue to operating revenue.

#### Revenue and Cost of Revenue by Source

Total revenue increased 3% in the first quarter of 2014 to \$1.61 billion. Operating revenue increased 4% in the first quarter of 2014 to \$1.32 billion. The increase in total and operating revenue reflects growth in both FMS and SCS. The FMS growth was primarily driven by higher lease and commercial rental revenue and the SCS growth was driven by new business and higher volumes.

#### Lease and Rental

	Three months ended March 31,		Change
	2014	2013	2014/2013
	(Dollars in tho		
Lease and rental revenues	\$689,682	659,708	5%
Cost of lease and rental	493,043	473,077	4%
Gross margin	196,639	186,631	5%
Gross margin %	29	% 28	%

Lease and rental revenues represent full service lease and commercial rental product offerings within our FMS business segment. Revenues increased 5% in the first quarter of 2014 to \$689.7 million driven by full service lease fleet growth, higher prices on full service lease vehicles and increased commercial rental revenue. Commercial rental revenue increased due to higher rental pricing (up 5% in the first quarter of 2014) and North American demand.

Cost of lease and rental represents the direct costs related to lease and rental revenues. These costs are comprised of depreciation of revenue earning equipment, maintenance costs (primarily repair parts and labor), and other fixed costs such as licenses, insurance and operating taxes. Cost of lease and rental excludes interest costs from vehicle financing. Cost of lease and rental grew 4% to \$493.0 million in the first quarter of 2014 due to depreciation from increased lease vehicle investments and higher maintenance costs on a larger average lease fleet. Cost of lease and rental benefited by \$6.3 million in the first quarter of 2014 from changes in the residual value policy effective January 1, 2014.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

Lease and rental gross margin increased 5% in the first quarter of 2014 to \$196.6 million and lease and rental gross margin as a percentage of revenue increased to 29% in the first quarter of 2014. The increase was due to higher rental pricing and demand as well as benefits from depreciation policy changes.

#### Services

	Three mont	Change	
	31,		Change
	2014	2013	2014/2013
	(Dollars in thousands)		
Services revenue	\$709,699	689,461	3%
Cost of services	606,229	583,589	4%
Gross margin	103,470	105,872	(2)%
Gross margin %	15	% 15	6

Services revenue represents all the revenues associated with our SCS business segment as well as contract maintenance, contract-related maintenance and fleet support services associated with our FMS business segment. Services revenue increased 3% in the first quarter of 2014 to \$709.7 million primarily due to higher volumes and new business in our SCS business segment, especially in our dedicated services.

Cost of services represents the direct costs related to services revenue and is primarily comprised of salaries and employee-related costs, SCS subcontracted transportation (purchased transportation from third parties) and maintenance costs. Cost of services increased 4% in the first quarter of 2014 to \$606.2 million primarily due to higher revenue and, to a lesser extent, downtime and other costs related to severe winter weather in our SCS business segment.

Services gross margin decreased 2% to \$103.5 million in the first quarter of 2014 primarily due to the impact of severe winter weather-related downtime and associated costs in SCS. Services gross margin as a percentage of revenue remained at 15% in the first quarter of 2014.

#### **Fuel**

	Three mon 31,	Three months ended March 31,		1	Change
	2014		2013		2014/2013
	(Dollars in thousands)				
Fuel services revenue	\$211,356		213,848		(1)%
Cost of fuel services	207,205		210,293		(1)%
Gross margin	4,151		3,555		17%
Gross margin %	2	%	2	%	

Fuel services revenue decreased 1% in the first quarter of 2014 to \$211.4 million due to lower fuel prices passed through to customers.

Cost of fuel services includes the direct costs associated with providing our customers with fuel. These costs include fuel, salaries and employee-related costs of fuel island attendants and depreciation of our fueling facilities and equipment. Cost of fuel decreased 1% in the first quarter of 2014 to \$207.2 million due to lower fuel services revenue.

Fuel services gross margin increased 17% to \$4.2 million in the first quarter of 2014. Fuel is largely a pass-through to customers for which we realize minimal changes in margin during periods of steady market fuel prices. However, fuel services margin is impacted by sudden increases or decreases in market fuel prices during a short period of time as customer pricing for fuel is established based on market fuel costs. Fuel service margin as a percent of revenue was unchanged in the first quarter of 2014.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

	Three month	Changa	
	31,		Change
	2014	2013	2014/2013
	(In thousands)		
Other operating expenses	\$36,645	37,599	(3)%

Other operating expenses include costs related to our owned and leased facilities within the FMS business segment such as facility depreciation, rent, insurance, utilities and taxes. These facilities are utilized to provide maintenance to our lease, rental, contract maintenance, contract-related maintenance and on-demand customers. Other operating expenses also include the costs associated with used vehicle sales such as writedowns of used vehicles to fair market value and facilities costs. Other operating expenses decreased 3% to \$36.6 million in the first quarter of 2014 primarily due to a \$1.0 million reduction in writedowns on vehicles held for sale and lower property insurance costs partially offset by higher maintenance costs for FMS facilities due to severe winter weather.

	Three month	Change	
	March 31,		
	2014	2013	2014/2013
	(Dollars in t		
Selling, general and administrative expenses (SG&A)	\$191,702	189,073	1%
Percentage of total revenue	12%	12%	
Percentage of operating revenue	14%	15%	

SG&A expenses rose 1% to \$191.7 million and as a percent of total revenue remained at 12% in the first quarter of 2014. The increase was driven by higher information technology and marketing-related costs. The increased costs in these areas were partially offset by lower pension expense. Pension expense, which primarily impacts SG&A expenses, decreased \$2.5 million in the first quarter of 2014 reflecting higher than expected pension asset returns in 2013 and lower service costs.

	Three months	Change		
	31,		Change	
	2014	2013	2014/2013	
	(In thousands)	)		
Gains on vehicle sales, net	\$28,818	23,006	25%	

Gains on vehicle sales, net increased 25% in the first quarter of 2014 to \$28.8 million due to higher average proceeds per unit. Global average proceeds per unit increased 11% in the first quarter of 2014.

	Three mon	Changa	
	March 31,		Change
	2014	2013	2014/2013
	(Dollars in thousands)		
Interest expense	\$35,109	34,454	2%
Effective interest rate	3.3%	3.6%	

Interest expense increased 2% in the first quarter of 2014 to \$35.1 million reflecting higher average outstanding debt partially offset by a lower effective interest rate. The lower effective interest rate in 2014 primarily reflects the replacement of higher interest rate debt with debt issuances at lower rates. The increase in average outstanding debt reflects planned higher vehicle capital spending.

Three months ended March 31.

2014 2013 (In thousands)

Miscellaneous income, net

\$5,382 4,570

Refer to Note (R), "Miscellaneous Income," in the Notes to Consolidated Condensed Financial Statements for a discussion of the components of miscellaneous income.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

	Three mon March 31,	ths ended	Change
	2014	2013	2014/2013
	(Dollars in	thousands)	
Provision for income taxes	\$25,906	21,706	19%
Effective tax rate from continuing operations	34.5%	34.7%	

Our effective income tax rate from continuing operations for the first quarter of 2014 was 34.5% compared with 34.7% in the same period of the prior year. The decrease in our effective tax rate in the first quarter of 2014 reflects a benefit from a tax law change in the state of New York partially offset by a higher proportionate amount of 2014 earnings in higher tax rate jurisdictions.

Three months ended March 31, 2014 2013 (In thousands) \$(866) (878)

Loss from discontinued operations, net of tax

Refer to Note (C), "Discontinued Operations," in the Notes to Consolidated Condensed Financial Statements for a discussion of losses from discontinued operations.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### OPERATING RESULTS BY BUSINESS SEGMENT

	Three months ended March			
	31,			
	2014	2013	2014/2013	
	(Dollars in th	ousands)		
Revenue:				
Fleet Management Solutions	\$1,135,087	1,099,732	3%	
Supply Chain Solutions	597,341	576,479	4	
Eliminations	(121,691)	(113,194)	8	
Total	\$1,610,737	1,563,017	3%	
Operating Revenue:				
Fleet Management Solutions	\$859,916	823,988	4%	
Supply Chain Solutions	520,438	494,831	5	
Eliminations	(57,876)	(51,298)	13	
Total	\$1,322,478	1,267,521	4%	
EBT:				
Fleet Management Solutions	\$76,991	60,745	27%	
Supply Chain Solutions	21,784	24,436	(11)	
Eliminations	(9,628)	(7,958)	21	
	89,147	77,223	15	
Unallocated Central Support Services	(10,829)	(11,375)	(5)	
Non-operating pension costs	(3,314)	(5,244)	(37)	
Restructuring and other charges, net and other items	_	1,904	NM	
Earnings from continuing operations before income taxes	\$75,004	62,508	20%	

As part of management's evaluation of segment operating performance, we define the primary measurement of our segment financial performance as "Earnings Before Taxes" (EBT) from continuing operations, which includes an allocation of Central Support Services (CSS), and excludes non-operating pension costs, restructuring and other charges, net and the items discussed in Note (P), "Other Items Impacting Comparability," in the Notes to Consolidated Condensed Financial Statements. CSS represents those costs incurred to support all business segments, including human resources, finance, corporate services and public affairs, information technology, health and safety, legal, marketing and corporate communications.

The objective of the EBT measurement is to provide clarity on the profitability of each business segment and, ultimately, to hold leadership of each business segment and each operating segment within each business segment accountable for their allocated share of CSS costs. Segment results are not necessarily indicative of the results of operations that would have occurred had each segment been an independent, stand-alone entity during the periods presented. Certain costs are considered to be overhead not attributable to any segment and remain unallocated in CSS. Included within the unallocated overhead remaining within CSS are the costs for investor relations, public affairs and certain executive compensation.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

The following table provides a reconciliation of items excluded from our segment EBT measure to their classification within our Consolidated Condensed Statements of Earnings:

	Three months ended March			
	Consolidated			
Description	Condensed Statements of Earnings	2014	2013	
	Line Item			
		(In thousands)		
Non-operating pension costs	SG&A	\$(3,314	) (5,244	)
Foreign currency translation benefit (1)	Miscellaneous income	_	1,904	
		\$(3,314	) (3,340	)

<sup>(1)</sup> See Note (P), "Other Items Impacting Comparability," for additional information.

Inter-segment revenue and EBT are accounted for at rates similar to those executed with third parties. EBT related to inter-segment equipment and services billed to customers (equipment contribution) are included in both FMS and SCS and then eliminated (presented as "Eliminations" in the table above). Prior year amounts have been reclassified to conform to the current period presentation.

### Fleet Management Solutions

Three months ended March		h	Change	
31,				Change
2014		2013		2014/2013
(Dollars in thousands)				
\$552,216		533,234		4%
43,663		46,103		(5)
595,879		579,337		3
190,195		173,097		10
56,106		53,313		5
17,736		18,241		(3)
859,916		823,988		4
275,171		275,744		_
\$1,135,087		1,099,732		3%
\$76,991		60,745		27%
6.8	%	5.5	%	130 bps
9.0	%	7.4	%	160 bps
	31, 2014 (Dollars in \$552,216 43,663 595,879 190,195 56,106 17,736 859,916 275,171 \$1,135,087 \$76,991 6.8	31, 2014 (Dollars in tho \$552,216 43,663 595,879 190,195 56,106 17,736 859,916 275,171 \$1,135,087 \$76,991 6.8 %	31, 2014 2013 (Dollars in thousands) \$552,216 533,234 43,663 46,103 595,879 579,337 190,195 173,097 56,106 53,313 17,736 18,241 859,916 823,988 275,171 275,744 \$1,135,087 1,099,732 \$76,991 60,745 6.8 % 5.5	31, 2014 2013 (Dollars in thousands) \$552,216 533,234 43,663 46,103 595,879 579,337 190,195 173,097 56,106 53,313 17,736 18,241 859,916 823,988 275,171 275,744 \$1,135,087 1,099,732  \$76,991 60,745 6.8 % 5.5 %

We use operating revenue and EBT as a percent of operating revenue, non-GAAP financial measures, to evaluate the operating performance of our FMS business segment and as a measure of sales activity. Fuel services revenue, which is directly impacted by fluctuations in market fuel prices, is excluded from our operating revenue

<sup>(1)</sup> computation as fuel is largely a pass-through to customers for which we realize minimal changes in profitability during periods of steady market fuel prices. However, profitability may be positively or negatively impacted by rapid changes in market fuel prices during a short period of time as customer pricing for fuel services is established based on market fuel costs.

Total revenue increased 3% in the first quarter of 2014 to \$1.14 billion. Operating revenue (revenue excluding fuel) increased 4% in the first quarter of 2014 to \$859.9 million. Total and operating revenue increased as a result of organic business growth.

Full service lease revenue increased 4% in the first quarter of 2014 due to growth in the fleet size and higher prices on replacement vehicles. The average number of full service lease vehicles increased 1% from the prior year, reflecting continued increased sales activity. We expect favorable full service lease comparisons to continue throughout the year based on current sales activity. Commercial rental revenue increased 10% in the first quarter of 2014 reflecting higher global pricing (up 5% in the first quarter of 2014) and increased North American demand. We expect favorable commercial rental comparisons to continue throughout the year.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

The following table provides commercial rental statistics on our global fleet:

	Three months ended March 31,		Change	
	2014	2013	2014/2013	
	(Dollars in th	ousands)		
Rental revenue from non-lease customers	\$107,063	96,112	11%	
Rental revenue from lease customers (1)	\$83,132	76,985	8%	
Average commercial rental power fleet size — in service, (3)	29,600	27,800	6%	
Commercial rental utilization — power fleet	73.6	% 73.8 %	(20) bps	

<sup>(1)</sup> Represents revenue from rental vehicles provided to our existing full service lease customers, generally during peak periods in their operations.

FMS EBT increased 27% in the first quarter of 2014 to \$77.0 million reflecting strong commercial rental performance, improved used vehicle sales results and higher full service lease margins. Maintenance costs benefited from deferral of vehicle service activities due to severe weather, which are expected to be incurred in the second quarter of 2014. Commercial rental performance improved 17% in the first quarter of 2014 as a result of higher pricing and increased North American demand. Rental power fleet utilization was 73.6% for the first quarter of 2014, which was comparable to the prior year on a 3% larger average fleet. Used vehicle sales results improved due to higher proceeds per unit. Full service lease results benefited from \$6.3 million of lower depreciation due to residual value policy changes implemented January 1, 2014 and growth in fleet size.

<sup>(2)</sup> Number of units rounded to nearest hundred and calculated using quarterly average unit counts.

<sup>(3)</sup> Fleet size excluding trailers.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

Our global fleet of owned and leased revenue earning equipment and contract maintenance vehicles is summarized as follows (number of units rounded to the nearest hundred):

`	Ź			Change	
	March 31, 2014	December 3	1,March 31, 2013	•	Mar. 2014/Mar. 2013
End of period vehicle count					
By type:					
Trucks (1)	68,600	68,700	67,900	<u> </u> %	1%
Tractors (2)	61,000	60,200	58,700	1	4
Trailers (3) (4)	41,200	41,700	42,400	(1)	(3)
Other	1,400	1,500	2,200	(7)	(36)
Total	172,200	172,100	171,200	—%	1%
By ownership:					
Owned	169,100	169,000	166,900	<u></u> %	1%
Leased	3,100	3,100	4,300		(28)
Total	172,200	172,100	171,200	<b>—</b> %	1%
By product line: (4)					
Full service lease	123,300	122,900	121,700	<u> </u> %	1%
Commercial rental	38,600	38,200	36,500	1	6
Service vehicles and other	3,100	3,100	3,000		3
Active units	165,000	164,200	161,200		2
Held for sale	7,200	7,900	10,000	(9)	(28)
Total	172,200	172,100	171,200	<b>—</b> %	1%
Customer vehicles under contract maintenance	37,300	37,400	38,100	<b>—</b> %	(2)%
Customer vehicles under transactional maintenance (5)	7,100	5,000	3,300	42%	115%
Total vehicles under service	216,600	214,500	212,600	1%	2%
Quarterly average vehicle count By product line:					
Full service lease	123,100	122,000	121,900	1%	1%
Commercial rental	38,200	38,200	37,100	_	3
Service vehicles and other	3,100	3,000	2,900	3	7
Active units	164,400	163,200	161,900	1	2
Held for sale	7,700	8,000	9,700	(4)	(21)
Total	172,100	171,200	171,600	1%	<b>—</b> %
Customer vehicles under contract maintenance	37,400	37,400	37,700	<b>—</b> %	(1)%

- (3) Generally comprised of dry, flatbed and refrigerated type trailers.
  - Includes 7,200 UK trailers (4,800 full service lease and 2,400 commercial rental and other), 7,700 UK trailers
- (4) (5,000 full service lease and 2,700 commercial rental and other) and 8,800 UK trailers (6,000 full service lease and 2,800 commercial rental and other) as of March 31, 2014, December 31, 2013, and March 31, 2013, respectively, primarily acquired as part of the Hill Hire acquisition.
  - Comprised of the number of unique vehicles serviced under transactional on-demand maintenance agreements.
- (5) Vehicles included in the end of period count may have been serviced more than one time during the respective period.

Note: Amounts were computed using a 6-point average based on monthly information.

Generally comprised of Class 1 through Class 6 type vehicles with a Gross Vehicle Weight (GVW) up to 26,000 pounds.

Generally comprised of over the road on highway tractors and are primarily comprised of Classes 7 and 8 type vehicles with a GVW of over 26,000 pounds.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

The following table provides a breakdown of our non-revenue earning equipment included in our global fleet count (number of units rounded to nearest hundred):

				Change	
	March 31,	December 31,	March 31,	Mar. 2014/	Mar. 2014/
	2014	2013	2013	Dec. 2013	Mar. 2013
Not yet earning revenue (NYE)	2,700	2,800	2,300	(4)%	17%
No longer earning revenue (NLE):					
Units held for sale	7,200	7,900	10,000	(9)	(28)
Other NLE units	4,200	2,800	3,300	50	27
Total	14,100	13,500	15,600	4%	(10)%

NYE units represent new vehicles on hand that are being prepared for deployment to a lease customer or into the rental fleet. Preparations include activities such as adding lift gates, paint, decals, cargo area and refrigeration equipment. NYE units increased compared to March 31, 2013 due to new sales activity. NLE units represent vehicles held for sale and vehicles for which no revenue has been earned in the previous 30 days. Accordingly, these vehicles may be temporarily out of service, being prepared for sale or awaiting redeployment. NLE units decreased compared to March 31, 2013 reflecting lower used vehicle inventories partially offset by lease and rental vehicles awaiting outservicing. We expect NLE levels to decrease throughout the year as vehicles are outserviced and units held for sale decline.

#### **Supply Chain Solutions**

Change 31, 2014 2013 2014/2013 (Dollars in thousands)
(Dollars in thousands)
Operating revenue:
Automotive \$144,575 148,627 (3)%
High-Tech 81,455 77,790 5
Retail and CPG 183,333 175,818 4
Industrial and other 111,075 92,596 20
Total operating revenue (1) 520,438 494,831 5
Subcontracted transportation 76,903 81,648 (6)
Total revenue \$597,341 576,479 4%
Segment EBT \$21,784 24,436 (11)%
Segment EBT as a % of total revenue 3.6 % 4.2 % (60) bps
Segment EBT as a % of operating revenue <sup>(1)</sup> 4.2 % 4.9 % (70) bps
Memo:
Dedicated services total revenue \$345,865 324,765 6%
Dedicated services operating revenue (1)(2) \$311,721 291,149 7%
Average fleet 12,500 11,700 7%
Fuel costs (3) \$70,415 68,158 3%

<sup>(1)</sup> We use operating revenue and EBT as a percent of operating revenue, non-GAAP financial measures, to evaluate the operating performance of our SCS business segment and as a measure of sales activity and profitability. In SCS transportation management arrangements, we may act as a principal or as an agent in purchasing transportation on behalf of our customer. We record revenue on a gross basis when acting as principal and we record revenue on a

net basis when acting as an agent. As a result, total revenue may fluctuate depending on our role in subcontracted transportation arrangements yet our profitability remains unchanged as we typically realize minimal profitability from subcontracting transportation. We deduct subcontracted transportation expense from SCS total revenue to arrive at SCS operating revenue, and from dedicated services total revenue to arrive at dedicated services operating revenue.

- (2) Dedicated services operating revenue excludes dedicated subcontracted transportation as follows: \$34.1 million and \$33.6 million for the three months ended March 31, 2014 and 2013, respectively.
- (3) Fuel costs are largely a pass-through to customers and therefore have a direct impact on revenue.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

The following table summarizes the components of the change in revenue on a percentage basis versus the prior year:

	I nree mor	iths ended March
	31, 2014	
	Total	Operating
Organic including price and volume	6%	6%
Subcontracted transportation	(1)	_
Foreign exchange	(1)	(1)
Total increase	4%	5%

Total revenue increased 4% in the first quarter of 2014 to \$597.3 million. Operating revenue (revenue excluding subcontracted transportation) increased 5% in the first quarter of 2014 to \$520.4 million. Operating revenue growth was due to new business and higher volumes in the industrial, retail and CPG, and high-tech vertical groups. The operating revenue growth in the first quarter of 2014 was partially offset by the impact of severe winter weather on customer activity levels and foreign exchange. We expect favorable revenue comparisons to continue throughout the year due to new business. SCS EBT decreased 11% in the first quarter of 2014 to \$21.8 million due to weather-related impacts and, to a lessor extent, start-up costs on a new account.

#### **Central Support Services**

Three months ended March		
31,		Change
2014	2013	2014/2013
(Dollars in th	ousands)	
\$4,673	4,414	6%
12,561	12,506	_
3,151	4,031	(22)
20,789	17,088	22
2,063	1,931	7
15,475	14,587	6
58,712	54,557	8
(47,883)	(43,182)	11
\$10,829	11,375	(5)%
	31, 2014 (Dollars in the \$4,673 12,561 3,151 20,789 2,063 15,475 58,712 (47,883)	31, 2014 2013 (Dollars in thousands) \$4,673 4,414 12,561 12,506 3,151 4,031 20,789 17,088 2,063 1,931 15,475 14,587 58,712 54,557 (47,883 ) (43,182 )

Total CSS costs increased 8% in the first quarter of 2014 to \$58.7 million primarily driven by higher information technology and marketing-related costs. Unallocated CSS decreased 5% in the first quarter of 2014 to \$10.8 million primarily due to lower compensation-related expenses and lower spending on public affairs partially offset by increased marketing-related costs. Prior year amounts related to marketing have been reclassified to conform to the current period presentation. Marketing costs were previously recorded as a direct expense of each business segment. We centralized the marketing function in the second half of 2013 and now record marketing costs within total CSS and allocate them to the segments. The change did not impact business segment EBT or unallocated CSS.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### FINANCIAL RESOURCES AND LIQUIDITY

#### Cash Flows

The following is a summary of our cash flows from operating, financing and investing activities from continuing operations:

	Three months ended March 31,		
	2014	2013	
	(In thousands)		
Net cash provided by (used in):			
Operating activities	\$237,660	248,928	
Financing activities	215,169	51,570	
Investing activities	(441,847)	(295,934)	
Effect of exchange rate changes on cash	1,369	6,257	
Net change in cash and cash equivalents	\$12,351	10,821	

A detail of the individual items contributing to the cash flow changes is included in the Consolidated Condensed Statements of Cash Flows.

Cash provided by operating activities from continuing operations decreased to \$237.7 million in the three months ended March 31, 2014 compared with \$248.9 million in 2013, reflecting increased working capital needs which were partially offset by higher earnings compared to the prior year period. The increased working capital needs were primarily driven by higher outstanding account receivables compared to the prior year period. Cash provided by financing activities increased to \$215.2 million in the three months ended March 31, 2014 compared with \$51.6 million in 2013 as a result of increased borrowing needs to fund investing activities. Cash used in investing activities increased to \$441.8 million in the three months ended March 31, 2014 compared with \$295.9 million in 2013 primarily due to planned higher vehicle capital spending.

We refer to the sum of operating cash flows, proceeds from the sales of revenue earning equipment and operating property and equipment, collections on direct finance leases, sale and leaseback of revenue earning equipment, and other investing cash inflows from continuing operations as "total cash generated." We refer to the net amount of cash generated from operating and investing activities (excluding changes in restricted cash and acquisitions) from continuing operations as "free cash flow." Although total cash generated and free cash flow are non-GAAP financial measures, we consider them to be important measures of comparative operating performance. We also believe total cash generated to be an important measure of total cash inflows generated from our ongoing business activities. We believe free cash flow provides investors with an important perspective on the cash available for debt service and for shareholders after making capital investments required to support ongoing business operations. Our calculation of free cash flow may be different from the calculation used by other companies and therefore comparability may be limited.

The following table shows the sources of our free cash flow computation:

	Three months ended March 31,		
	2014	2013	
	(In thousands)	)	
Net cash provided by operating activities from continuing operations	\$237,660	248,928	
Sales of revenue earning equipment	125,673	112,425	
Sales of operating property and equipment	2,004	916	

Collections on direct finance leases	16,184		27,411	
Insurance recoveries and other	(1,250	)	3,767	
Total cash generated	380,271		393,447	
Purchases of property and revenue earning equipment	(578,722	)	(420,054	)
Free cash flow	\$(198,451	)	(26,607	)

Free cash flow decreased to negative \$198.5 million in 2014 primarily due to planned higher spending on commercial rental and full service lease vehicles.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

The following table provides a summary of capital expenditures:

	Three months ended March	
	31,	
	2014	2013
	(In thousands)	)
Revenue earning equipment:		
Full service lease	\$445,833	380,709
Commercial rental	125,363	46,597
	571,196	427,306
Operating property and equipment	24,444	22,129
Total capital expenditures (1)	595,640	449,435
Changes in accounts payable related to purchases of revenue earning equipment	(16,918)	(29,381)
Cash paid for purchases of property and revenue earning equipment	\$578,722	420,054

Capital expenditures exclude non-cash additions of approximately \$2.2 million and \$0.5 million during the three (1)months ended March 31, 2014 and 2013, respectively, in assets held under capital leases resulting from the extension of existing operating leases and other additions.

Capital expenditures (accrual basis) increased 33% in the three months ended March 31, 2014 to \$595.6 million reflecting planned higher investments in both the commercial rental and full service lease fleets. We continue to expect full-year 2014 accrual basis capital expenditures from continuing operations to be approximately \$2.2 billion, reflecting a reduction in full service lease spending offset by increased investments in the commercial rental fleet. We expect to fund 2014 capital expenditures with both internally generated funds and additional debt financing.

#### Financing and Other Funding Transactions

We utilize external capital primarily to support working capital needs and growth in our asset-based product lines. The variety of debt financing alternatives typically available to fund our capital needs include commercial paper, long-term and medium-term public and private debt, asset-backed securities, bank term loans, leasing arrangements and bank credit facilities. Our principal sources of financing are issuances of commercial paper and medium-term notes.

Our ability to access unsecured debt in the capital markets is impacted by both our short-term and long-term debt ratings. These ratings are intended to provide guidance to investors in determining the credit risk associated with particular Ryder securities based on current information obtained by the rating agencies from us or from other sources. Lower ratings generally result in higher borrowing costs as well as reduced access to unsecured capital markets. A significant downgrade of our short-term debt ratings would impair our ability to issue commercial paper and likely require us to rely on alternative funding sources. A significant downgrade would not affect our ability to borrow amounts under our revolving credit facility described below, assuming ongoing compliance with the terms and conditions of the credit facility.

Our debt ratings and rating outlooks at March 31, 2014 were as follows:

	Short-term		Long-term	
	Rating	Outlook	Rating	Outlook
Moody's Investors Service	P2	Stable	Baa1	Stable (affirmed March 2014)
Standard & Poor's Ratings Services	A2	Stable	BBB	Stable
Fitch Ratings	F2	Stable	A-	Stable (affirmed April 2014)

Cash and equivalents totaled \$72.8 million as of March 31, 2014, which is available to meet our needs. Approximately \$24.4 million was held outside the U.S. as of March 31, 2014 and is available to fund operations and other growth of non-U.S. subsidiaries. If we decide to repatriate cash and equivalents held outside the U.S., we may be subject to additional U.S. income taxes and foreign withholding taxes. However, our intent is to permanently reinvest these foreign amounts outside the U.S. and our current plans do not demonstrate a need to repatriate these foreign amounts to fund our U.S. operations.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

We believe that our operating cash flows, together with our access to commercial paper markets and other available debt financing, will be adequate to meet our operating, investing and financing needs in the foreseeable future. However, there can be no assurance that unanticipated volatility and disruption in commercial paper markets would not impair our ability to access these markets on terms commercially acceptable to us or at all. If we cease to have access to commercial paper and other sources of unsecured borrowings, we would meet our liquidity needs by drawing upon contractually committed lending agreements as described below and/or by seeking other funding sources.

At March 31, 2014, we had the following amounts available to fund operations under the following facilities:

(In millions) \$243

Global revolving credit facility Trade receivables program

\$175

We maintain a \$900 million global revolving credit facility with a syndicate of twelve lending institutions led by Bank of America N.A., Bank of Tokyo-Mitsubishi UFJ, Ltd., BNP Paribas, Mizuho Corporate Bank, Ltd., Royal Bank of Canada, Royal Bank of Scotland Plc, U.S. Bank National Association and Wells Fargo Bank, N.A. The global credit facility matures in October 2018. The global facility is used primarily to finance working capital. In order to maintain availability of funding, we must maintain a ratio of debt to consolidated net worth of less than or equal to 300%. Net worth, as defined in the credit facility, represents shareholders' equity excluding any accumulated other comprehensive income or loss associated with our pension and other postretirement plans. The ratio at March 31, 2014 was 188%.

We also have a \$175 million trade receivables purchase and sale program, pursuant to which we ultimately sell certain ownership interests in certain of our domestic trade accounts receivable to a receivables conduit or committed purchasers. We use this program to provide additional liquidity to fund our operations, particularly when it is cost effective to do so. The program contains provisions restricting its availability in the event of a material adverse change to our business operations or the collectibility of the collateralized receivables. If no event occurs which causes early termination, the 364-day program will expire on October 24, 2014.

On February 6, 2013, Ryder filed an automatic shelf registration statement on Form S-3 with the SEC. The registration is for an indeterminate number of securities and is effective for three years. Under this universal shelf registration statement, we have the capacity to offer and sell from time to time various types of securities, including common stock, preferred stock and debt securities, subject to market demand and ratings status.

In February 2014, we issued \$350 million of unsecured medium-term notes maturing in June 2019. The proceeds from the notes were used to pay down commercial paper and for general corporate purposes. If the notes are downgraded following, and as a result of, a change in control, the note holder can require us to repurchase all or a portion of the notes at a purchase price equal to 101% of principal plus accrued and unpaid interest.

Refer to Note (J), "Debt," in the Notes to Consolidated Condensed Financial Statements for further discussion around the global revolving credit facility, the trade receivables program, the issuance of medium-term notes under this shelf registration statement and debt maturities.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

The following table shows the movements in our debt balance:

	Three months ended March 31,			
	2014	20	13	
	(In thousands)			
Debt balance at January 1	\$4,189,425		320,796	
Cash-related changes in debt:				
Net change in commercial paper borrowings	142,834	11	2,938	
Proceeds from issuance of medium-term notes	349,580	24	9,723	
Proceeds from issuance of other debt instruments	17,032		•	
Retirement of medium term notes	(250,000	(25	50,000	)
Other debt repaid, including capital lease obligations	(2,845	(6'	7,344	)
	256,601	45	,317	
Non-cash changes in debt:				
Fair market value adjustment on notes subject to hedging	(1,983	) (2,	,781	)
Addition of capital lease obligations	2,245	45	8	
Changes in foreign currency exchange rates and other non-cash items	309	(18	8,167	)
Total changes in debt	257,172	24	,827	
Debt balance at March 31	\$4,446,597	3,8	345,623	

In accordance with our funding philosophy, we attempt to balance the aggregate average remaining re-pricing life of our debt with the aggregate average remaining re-pricing life of our assets. We utilize both fixed-rate and variable-rate debt to achieve this match and generally target a mix of 25% to 45% variable-rate debt as a percentage of total debt outstanding. The variable-rate portion of our total obligations (including notional value of swap agreements) was 31% and 27% at March 31, 2014 and December 31, 2013, respectively.

Ryder's leverage ratios and a reconciliation of on-balance sheet debt to total obligations were as follows:

	March 31,	% to	December 31,	% to	
	2014	Equity	2013	Equity	
	(Dollars in thousands)				
On-balance sheet debt	\$4,446,597	234%	4,189,425	221%	
Off-balance sheet debt—PV of minimum lease payments and					
guaranteed residual values under operating leases for	95,081		94,519		
vehicles (1)					
Total obligations	\$4,541,678	239%	4,283,944	226%	

<sup>(1)</sup> Present value (PV) does not reflect payments Ryder would be required to make if we terminated the related leases prior to the scheduled expiration dates.

On-balance sheet debt to equity consists of balance sheet debt divided by total equity. Total obligations to equity represents balance sheet debt plus the present value of minimum lease payments and guaranteed residual values under operating leases for vehicles, discounted based on our incremental borrowing rate at lease inception, all divided by total equity. Although total obligations is a non-GAAP financial measure, we believe that total obligations is useful as it provides a more complete analysis of our existing financial obligations and helps better assess our overall leverage position. Our leverage ratios increased as of March 31, 2014 due to increased obligations to fund capital expenditures.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

### Off-Balance Sheet Arrangements

We periodically enter into sale-leaseback transactions in order to lower the total cost of funding our operations, to diversify our funding among different classes of investors and to diversify our funding among different types of funding instruments. These sale-leaseback transactions are often executed with third-party financial institutions. In general, these sale-leaseback transactions result in a reduction in revenue earning equipment and debt on the balance sheet, as proceeds from the sale of revenue earning equipment are primarily used to repay debt. Accordingly, sale-leaseback transactions will result in reduced depreciation and interest expense and increased equipment rental expense. These leases contain limited guarantees by us of the residual values of the leased vehicles (residual value guarantees) that are generally conditioned upon disposal of the leased vehicles prior to the end of their lease term. The amount of future payments for residual value guarantees will depend on the market for used vehicles and the condition of the vehicles at time of disposal. We did not enter into any sale-leaseback transactions during the three months ended March 31, 2014 or during 2013.

#### **Pension Information**

The funded status of our pension plans is dependent upon many factors, including returns on invested assets and the level of certain market interest rates. We review pension assumptions regularly and we may from time to time make voluntary contributions to our pension plans, which exceed the amounts required by statute. In 2014, we expect total contributions to our pension plans to be approximately \$75 million. During the three months ended March 31, 2014, we contributed \$4.3 million to our pension plans. Changes in interest rates and the market value of the securities held by the plans during 2014 could materially change, positively or negatively, the funded status of the plans and affect the level of pension expense and contributions in 2014 and beyond. See Note (O), "Employee Benefit Plans," in the Notes to Consolidated Condensed Financial Statements for additional information.

#### Share Repurchases and Cash Dividends

See Note (M), "Share Repurchase Programs," in the Notes to Consolidated Condensed Financial Statements for a discussion of share repurchases.

In February 2014, our Board of Directors declared a quarterly cash dividend of \$0.34 per share of common stock.

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### NON-GAAP FINANCIAL MEASURES

This Quarterly Report on Form 10-Q includes information extracted from consolidated condensed financial information but not required by generally accepted accounting principles (GAAP) to be presented in the financial statements. Certain of this information are considered "non-GAAP financial measures" as defined by SEC rules. Specifically, we refer to comparable earnings from continuing operations before taxes, comparable earnings from continuing operations, comparable EPS from continuing operations, operating revenue, FMS operating revenue, FMS eBT as a % of operating revenue, SCS operating revenue, SCS EBT as a % of operating revenue, dedicated services operating revenue, total cash generated, free cash flow, total obligations and total obligations to equity. We provide a reconciliation of each of these non-GAAP financial measures to the most comparable GAAP measure and an explanation why management believes that presentation of the non-GAAP financial measure provides useful information to investors within the management's discussion and analysis and in the table below. Non-GAAP financial measures should be considered in addition to, but not as a substitute for or superior to, other measures of financial performance prepared in accordance with GAAP.

The following table provides a reconciliation of total revenue to operating revenue which was not provided within the MD&A discussion:

	Timee months ended water 91,		
	2014	2013	
	(In thousands)		
Total revenue	\$1,610,737	1,563,017	
FMS fuel services and SCS subcontracted transportation (1)	(352,074)	(357,392)	
Fuel eliminations	63,815	61,896	
Operating revenue	\$1,322,478	1,267,521	

<sup>(1)</sup> Includes intercompany fuel sales.

40

Three months ended March 31

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### FORWARD-LOOKING STATEMENTS

Forward-looking statements (within the meaning of the Federal Private Securities Litigation Reform Act of 1995) are statements that relate to expectations, beliefs, projections, future plans and strategies, anticipated events or trends concerning matters that are not historical facts. These statements are often preceded by or include the words "believe," "expect," "intend," "estimate," "anticipate," "will," "may," "could," "should" or similar expressions. This Quarterly Report on 10-Q contains forward-looking statements including, but not limited to, statements regarding:

our expectations in our FMS business segment regarding anticipated full service lease and commercial rental revenue, full service lease sales, and global pricing and demand in commercial rental;

our expectations in our SCS business segment regarding anticipated revenue and new business;

our expectations of the long-term residual values of revenue earning equipment;

the anticipated levels of NLE vehicles in inventory through the end of the year;

the anticipated tax benefits of our like-kind exchange program;

our expectations of operating cash flow and capital expenditures through the end of 2014;

the adequacy of our accounting estimates and reserves for pension expense, compensation expense and employee benefit plan obligations, depreciation and residual value guarantees and income taxes;

the adequacy of our fair value estimates of employee incentive awards under our share-based compensation plans, total debt and other debt;

our beliefs regarding the default risk of our direct financing lease receivables

our ability to fund all of our operating, investing and financial needs for the foreseeable future through internally generated funds and outside funding sources;

the anticipated impact of fuel price fluctuations;

our expectations as to return on pension plan assets, future pension expense and estimated contributions

our expectations regarding the completion and ultimate resolution of tax audits;

our expectations regarding the scope, anticipated outcomes and the adequacy of our loss provisions with respect to certain claims, proceedings and lawsuits;

our ability to access commercial paper and other available debt financing in the capital markets;

our expectations regarding the future use and availability of funding sources; and

the anticipated impact of recent accounting pronouncements.

These statements, as well as other forward-looking statements contained in this Quarterly Report, are based on our current plans and expectations and are subject to risks, uncertainties and assumptions. We caution readers that certain important factors could cause actual results and events to differ significantly from those expressed in any forward-looking statements. These risk factors include, but are not limited to, the following:

#### **Market Conditions:**

Changes in general economic and financial conditions in the U.S. and worldwide leading to decreased demand for our services, lower profit margins, increased levels of bad debt and reduced access to credit

Decreases in freight demand or setbacks in the moderate recovery of the freight recession which would impact both our transactional and variable-based contractual business

Changes in our customers' operations, financial condition or business environment that may limit their need for, or ability to purchase, our services

Decreases in market demand affecting the commercial rental market, as well as economic conditions in the U.K.

Volatility in customer volumes and shifting customer demand in the industries serviced by our SCS business

Changes in current financial, tax or regulatory requirements that could negatively impact the leasing market

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### Competition:

Advances in technology may require increased investments to remain competitive, and our customers may not be willing to accept higher prices to cover the cost of these investments Competition from other service providers, some of which have greater capital resources or lower capital costs, or from our customers, who may choose to provide services themselves Continued consolidation in the markets in which we operate which may create large competitors with greater financial resources

Our inability to maintain current pricing levels due to economic conditions, demand for services, customer acceptance or competition

#### Profitability:

Our inability to obtain adequate profit margins for our services

Lower than expected sales volumes or customer retention levels

Lower full service lease sales activity

Loss of key customers in our SCS business segment

Our inability to adapt our product offerings to meet changing consumer preferences on a cost-effective basis

The inability of our legacy information technology systems to provide timely access to data Sudden changes in fuel prices and fuel shortages

Higher prices for vehicles, diesel engines and fuel as a result of exhaust emissions standards enacted over the last few years

Higher than expected maintenance costs and lower than expected benefits associated with a younger fleet and maintenance initiatives

Our inability to successfully implement our asset management initiatives

Our key assumptions and pricing structure of our SCS contracts prove to be invalid

Increased unionizing, labor strikes, work stoppages and driver shortages

Difficulties in attracting and retaining drivers and technicians due to driver and technician shortages, which may result in higher costs to procure drivers and technicians and higher turnover rates affecting our customers

Our inability to manage our cost structure

Our inability to limit our exposure for customer claims

Unfavorable or unanticipated outcomes in legal proceedings or uncertain positions

Business interruptions or expenditures due to severe weather or natural occurrences

# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS - (Continued)

#### Financing Concerns:

Higher borrowing costs and possible decreases in available funding sources caused by an adverse change in our debt ratings

Unanticipated interest rate and currency exchange rate fluctuations

Negative funding status of our pension plans caused by lower than expected returns on invested assets and unanticipated changes in interest rates

Withdrawal liability as a result of our participation in multi-employer plans

Instability in U.S. and worldwide credit markets, resulting in higher borrowing costs and/or reduced access to credit

### Accounting Matters:

Impact of unusual items resulting from ongoing evaluations of business strategies, asset valuations, acquisitions, divestitures and our organizational structure

Reductions in residual values or useful lives of revenue earning equipment

Increases in compensation levels, retirement rate and mortality resulting in higher pension

expense; regulatory changes affecting pension estimates, accruals and expenses

Increases in health care costs resulting in higher insurance costs

Changes in accounting rules, assumptions and accruals

Impact of actual insurance claim and settlement activity compared to historical loss

development factors used to project future development

Other risks detailed from time to time in our SEC filings

New risk factors emerge from time to time and it is not possible for management to predict all such risk factors or to assess the impact of such risk factors on our business. As a result, no assurance can be given as to our future results or achievements. You should not place undue reliance on the forward-looking statements contained herein, which speak only as of the date of this Quarterly Report. We do not intend, or assume any obligation, to update or revise any forward-looking statements contained in this Quarterly Report, whether as a result of new information, future events or otherwise.

#### ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

There have been no material changes to Ryder's exposures to market risks since December 31, 2013. Please refer to the 2013 Annual Report on Form 10-K for a complete discussion of Ryder's exposures to market risks.

#### ITEM 4. CONTROLS AND PROCEDURES

#### Evaluation of Disclosure Controls and Procedures

As of the end of the first quarter of 2014, we carried out an evaluation, under the supervision and with the participation of management, including Ryder's Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of Ryder's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934). Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded that as of the end of the first quarter of 2014, Ryder's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934) were effective.

#### Changes in Internal Controls over Financial Reporting

During the three months ended March 31, 2014, there were no changes in Ryder's internal control over financial reporting that have materially affected or are reasonably likely to materially affect such internal control over financial reporting.

#### PART II. OTHER INFORMATION

#### ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The following table provides information with respect to purchases we made of our common stock during the three months ended March 31, 2014:

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00,000
56,400
37,317
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During the three months ended March 31, 2014, we purchased an aggregate of 34,270 shares of our common stock in employee-related transactions. Employee-related transactions may include: (i) shares of common stock delivered as payment for the exercise price of options exercised or to satisfy the option holders' tax withholding liability associated with our share-based compensation programs and (ii) open-market purchases by the trustee of Ryder's deferred compensation plans relating to investments by employees in our stock, one of the investment options available under the plans.

In December 2013, our Board of Directors authorized a share repurchase program intended to mitigate the dilutive impact of shares issued under our various employee stock, stock option and employee stock purchase plans. Under the December 2013 program, management is authorized to repurchase shares of common stock in an amount not to exceed the number of shares issued to employees under the Company's various employee stock, stock option and employee stock purchase plans from December 1, 2013 through December 31, 2015. The December 2013 program limits aggregate share repurchases to no more than 2 million shares of Ryder common stock. Share repurchases of common stock are made periodically in open-market transactions and are subject to market conditions, legal requirements and other factors. Management may establish prearranged written plans for the Company under Rule 10b5-1 of the Securities Exchange Act of 1934 as part of the December 2013 program, which allow for share repurchases during Ryder's quarterly blackout periods as set forth in the trading plan. For the three months ended March 31, 2014, we repurchased and retired 562,683 shares under this program at an aggregate cost of \$40.4 million.

## ITEM 6. EXHIBITS

- 31.1 Certification of Robert E. Sanchez pursuant to Rule 13a-14(a) or Rule 15d-14(a).
- 31.2 Certification of Art A. Garcia pursuant to Rule 13a-14(a) or Rule 15d-14(a).
- Certification of Robert E. Sanchez and Art A. Garcia pursuant to Rule 13a-14(b) or Rule 15d-14(b) and 18 U.S.C. Section 1350.

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

RYDER SYSTEM, INC.

(Registrant)

Date: April 23, 2014 By: /s/ Art A. Garcia

Art A. Garcia

Executive Vice President and Chief Financial

Officer

(Principal Financial Officer)

Date: April 23, 2014 By: /s/ Cristina A. Gallo-Aquino

Cristina A. Gallo-Aquino Vice President and Controller (Principal Accounting Officer)