Unum Group Form 10-Q October 25, 2018

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D. C. 20549
FORM 10-Q
(Mark One)

x Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 For the quarterly period ended September 30, 2018

| "Transition Report Pursuant to Section 13 or    | 15(d) of the Securities Exchange Act of 1934 |
|---|--|
| For the transition period from                  | _ to   |
| Commission file number 1-11294                  |  |
| Unum Group                                      |  |
| (Exact name of registrant as specified in its o | charter)                                     |
|   |  |
| Delaware  | 62-1598430                                   |

(State or other jurisdiction of incorporation or organization) (I.R.S. Employer Identification No.)

1 FOUNTAIN SQUARE

CHATTANOOGA, TENNESSEE 37402 (Address of principal executive offices) (Zip Code)

423.294.1011

(Registrant's telephone number, including area code)

Not Applicable

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer x Accelerated filer ...

Non-accelerated filer "Smaller reporting company"

Emerging growth company "

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes "No x

218,748,493 shares of the registrant's common stock were outstanding as of October 23, 2018.

### TABLE OF CONTENTS

|                    | Cautionary Statement Regarding Forward-Looking Statements  | Page<br>1  |
|--------------------|--|------------|
|                    | PART I - FINANCIAL INFORMATION   |            |
| Item 1.            | Financial Statements (Unaudited):  | <u>3</u>   |
|                    | Consolidated Balance Sheets at September 30, 2018 and December 31, 2017  | <u>3</u>   |
|                    | Consolidated Statements of Operations for the three and nine months ended September 30, 2018 and 2017                  | <u>5</u>   |
|                    | Consolidated Statements of Comprehensive Income (Loss) for the three and nine months ended September 30, 2018 and 2017 | <u>6</u>   |
|                    | Consolidated Statements of Stockholders' Equity for the nine months ended September 30, 2018 and 2017                  | 7          |
|                    | Consolidated Statements of Cash Flows for the nine months ended September 30, 2018 and 2017                            | <u>8</u>   |
|                    | Notes to Consolidated Financial Statements   | 9          |
| Item 2.            | Management's Discussion and Analysis of Financial Condition and Results of Operations                                  | <u>70</u>  |
| Item 3.            | Quantitative and Qualitative Disclosures About Market Risk   | <u>107</u> |
| Item 4.            | Controls and Procedures  | <u>107</u> |
|                    | PART II - OTHER INFORMATION  |            |
| Item 1.            | <u>Legal Proceedings</u>   | <u>108</u> |
| <u>Item</u><br>1A. | Risk Factors   | <u>108</u> |
| Item 2.            | Unregistered Sales of Equity Securities and Use of Proceeds  | <u>108</u> |
| Item 6.            | <u>Exhibits</u>  | <u>109</u> |
|                    | Signatures   | <u>110</u> |

#### Cautionary Statement Regarding Forward-Looking Statements

The Private Securities Litigation Reform Act of 1995 (the Act) provides a "safe harbor" to encourage companies to provide prospective information, as long as those statements are identified as forward-looking and are accompanied by meaningful cautionary statements identifying important factors that could cause actual results to differ materially from those included in the forward-looking statements. Certain information contained in this Quarterly Report on Form 10-Q (including certain statements in the consolidated financial statements and related notes and Management's Discussion and Analysis), or in any other written or oral statements made by us in communications with the financial community or contained in documents filed with the Securities and Exchange Commission (SEC), may be considered forward-looking statements within the meaning of the Act. Forward-looking statements are those not based on historical information, but rather relate to our outlook, future operations, strategies, financial results, or other developments. Forward-looking statements speak only as of the date made. We undertake no obligation to update these statements, even if made available on our website or otherwise. These statements may be made directly in this document or may be made part of this document by reference to other documents filed by us with the SEC, a practice which is known as "incorporation by reference." You can find many of these statements by looking for words such as "will," "may," "should," "could," "believes," "expects," "anticipates," "estimates," "plans," "assumes," "intends," "projects," "objectives," or similar expressions in this document or in documents incorporated herein.

These forward-looking statements are subject to numerous assumptions, risks, and uncertainties, many of which are beyond our control. We caution readers that the following factors, in addition to other factors mentioned from time to time, may cause actual results to differ materially from those contemplated by the forward-looking statements:

#### Sustained periods of low interest rates.

Fluctuation in insurance reserve liabilities and claim payments due to changes in claim incidence, recovery rates, mortality and morbidity rates, and policy benefit offsets due to, among other factors, the rate of unemployment and consumer confidence, the emergence of new diseases, epidemics, or pandemics, new trends and developments in medical treatments, the effectiveness of our claims operational processes, and changes in governmental programs. Unfavorable economic or business conditions, both domestic and foreign, that may result in decreases in sales, premiums, or persistency, as well as unfavorable claims activity.

Changes in or interpretations of laws and regulations, including tax laws and regulations.

Investment results, including, but not limited to, changes in interest rates, defaults, changes in credit spreads, impairments, and the lack of appropriate investments in the market which can be acquired to match our liabilities.

A cyber attack or other security breach could result in the unauthorized acquisition of confidential data.

The failure of our business recovery and incident management processes to resume our business operations in the event of a natural catastrophe, cyber attack, or other event.

Execution risk related to our technology needs.

Increased competition from other insurers and financial services companies due to industry consolidation, new entrants to our markets, or other factors.

Changes in our financial strength and credit ratings.

• Damage to our reputation due to, among other factors, regulatory investigations, legal proceedings, external events, and/or inadequate or failed internal controls and procedures.

Actual experience in the broad array of our products that deviates from our assumptions used in pricing, underwriting, and reserving.

Changes in accounting standards, practices, or policies.

Effectiveness of our risk management program.

Contingencies and the level and results of litigation.

Availability of reinsurance in the market and the ability of our reinsurers to meet their obligations to us.

Ineffectiveness of our derivatives hedging programs due to changes in the economic environment, counterparty risk, ratings downgrades, capital market volatility, changes in interest rates, and/or regulation.

Fluctuation in foreign currency exchange rates.

Ability to generate sufficient internal liquidity and/or obtain external financing.

Recoverability and/or realization of the carrying value of our intangible assets, long-lived assets, and deferred tax assets.

Terrorism, both within the U.S. and abroad, ongoing military actions, and heightened security measures in response to these types of threats.

For further discussion of risks and uncertainties which could cause actual results to differ from those contained in the forward-looking statements, see Part 1, Item 1A of our annual report on Form 10-K for the year ended December 31, 2017.

All subsequent written and oral forward-looking statements attributable to us or any person acting on our behalf are expressly qualified in their entirety by the cautionary statements contained or referred to in this section.

### PART I - FINANCIAL INFORMATION

### ITEM 1. FINANCIAL STATEMENTS

### CONSOLIDATED BALANCE SHEETS

See notes to consolidated financial statements.

Unum Group and Subsidiaries

|  | •           | December   |
|--|-------------|------------|
|  | 30<br>2018  | 31<br>2017 |
|  | (in million |            |
|  | dollars)    | 8 01       |
|  | (Unaudited  | 4)         |
| Assets   | (Ollaudite) | 1)         |
|  |             |            |
| Investments  |             |            |
| Fixed Maturity Securities - at fair value (amortized cost: \$39,913.2; \$39,780.5) | •           | \$45,457.8 |
| Mortgage Loans   | 2,222.0     | 2,213.2    |
| Policy Loans   | 3,720.2     | 3,571.1    |
| Other Long-term Investments  | 694.2       | 646.8      |
| Short-term Investments   | •           | 1,155.1    |
| Total Investments  | 50,945.9    | 53,044.0   |
| Other Assets   |             |            |
| Cash and Bank Deposits   | 214.2       | 77.4       |
| Accounts and Premiums Receivable   | 1,693.0     | 1,665.7    |
| Reinsurance Recoverable  | 4,684.0     | 4,879.2    |
| Accrued Investment Income  | 683.0       | 690.1      |
| Deferred Acquisition Costs   | 2,276.9     | 2,184.6    |
| Goodwill   | 346.0       | 338.6      |
| Property and Equipment   | 521.0       | 504.8      |
| Income Tax Receivable  | 19.0        |            |
| Deferred Income Tax  | 157.4       |            |
| Other Assets   | 709.4       | 628.7      |
| Total Assets   | \$62,249.8  | \$64,013.1 |

# CONSOLIDATED BALANCE SHEETS - Continued

# Unum Group and Subsidiaries

| Liabilities and Stockholders' Equity  | 30<br>2018  | December<br>31<br>2017<br>s of dollars)  |
|---|---|--|
| Liabilities and Stockholders Equity   |   |  |
| Liabilities Policy and Contract Benefits Reserves for Future Policy and Contract Benefits Unearned Premiums Other Policyholders' Funds Income Tax Payable Deferred Income Tax Short-term Debt Long-term Debt Payables for Collateral on Investments | \$1,674.1<br>45,092.7<br>428.0<br>1,551.4<br>—<br>—<br>2,983.5<br>238.2 | \$1,605.2<br>45,601.6<br>373.1<br>1,595.0<br>2.9<br>199.0<br>199.9<br>2,738.4<br>396.2 |
| Other Liabilities   | 1,763.7   | 1,726.9  |
| Total Liabilities   | 53,731.6  | 54,438.2   |
| Commitments and Contingent Liabilities - Note 11  |   |  |
| Stockholders' Equity Common Stock, \$0.10 par Authorized: 725,000,000 shares Issued: 305,069,982 and 304,448,032 shares Additional Paid-in Capital  | 30.5<br>2,314.3   | 30.5<br>2,303.3  |
| Accumulated Other Comprehensive Income (Loss) Retained Earnings   | (868.5 )<br>9,670.8   | 127.5<br>9,542.2   |
| Treasury Stock - at cost: 86,347,280 and 81,900,950 shares  | (2,628.9)   | (2,428.6)  |
| Total Stockholders' Equity  | 8,518.2   | 9,574.9  |
| Total Liabilities and Stockholders' Equity  | \$62,249.8  | \$64,013.1   |
| See notes to consolidated financial statements.   |   |  |

# CONSOLIDATED STATEMENTS OF OPERATIONS (UNAUDITED)

# Unum Group and Subsidiaries

See notes to consolidated financial statements.

|  | Septembe         |                  | Septembe         | r 30             |
|--|------------------|------------------|------------------|------------------|
|  | 2018             | 2017             | 2018             | 2017             |
|  | (in millioi      | ns of dollars    | s, except sh     |                  |
|  |                  | As<br>Adjusted   |                  | As<br>Adjusted   |
| Revenue  |                  | Aujusteu         |                  | Aujusteu         |
| Premium Income   | \$2,251.8        | \$2,153.6        | \$6,722.8        | \$6,438.7        |
| Net Investment Income  | 619.2            | 609.0            | 1,845.1          | 1,831.9          |
| Realized Investment Gain (Loss)  |                  |                  | ,                | ,                |
| Other-Than-Temporary Impairment Loss on Fixed Maturity Securities        | _                |                  | (1.0)            | _                |
| Net Realized Investment Gain, Excluding Other-Than-Temporary             | 6.7              | 9.8              | 2.0              | 28.9             |
| Impairment Loss on Fixed Maturity Securities                             | 0.7              | 9.8              | 2.9              | 28.9             |
| Net Realized Investment Gain   | 6.7              | 9.8              | 1.9              | 28.9             |
| Other Income   | 50.1             | 46.7             | 147.9            | 148.1            |
| Total Revenue  | 2,927.8          | 2,819.1          | 8,717.7          | 8,447.6          |
|  |                  |                  |                  |                  |
| Benefits and Expenses  Personal Charges in Resources for Future Reposits | 2.579.0          | 1 765 6          | 6 100 O          | 5 266 6          |
| Benefits and Change in Reserves for Future Benefits Commissions          | 2,578.9<br>276.8 | 1,765.6<br>262.4 | 6,190.9<br>832.6 | 5,266.6<br>793.9 |
| Interest and Debt Expense  | 42.7             | 40.1             | 125.3            | 119.8            |
| Deferral of Acquisition Costs  |                  |                  |                  | (470.1)          |
| Amortization of Deferred Acquisition Costs                               | 136.9            | 123.7            | 428.6            | 403.5            |
| Compensation Expense   | 224.2            | 223.8            | 666.1            | 650.6            |
| Other Expenses   | 212.9            | 191.5            | 657.9            | 624.6            |
| Total Benefits and Expenses  | 3,305.6          | 2,452.3          | 8,399.6          | 7,388.9          |
| •  | ,                | ,                | •                | •                |
| Income (Loss) Before Income Tax Expense (Benefit)                        | (377.8)          | 366.8            | 318.1            | 1,058.7          |
| Income Tax Expense (Benefit)   |                  |                  |                  |                  |
| Current  | 2.7              | 139.4            | 172.7            | 301.8            |
| Deferred   | (95.8)           | (24.9)           | (128.9)          | 29.6             |
| Total Income Tax Expense (Benefit)                                       | (93.1)           | 114.5            | 43.8             | 331.4            |
| Net Income (Loss)  | \$(284.7)        | \$252.3          | \$274.3          | \$727.3          |
| Net Income (Loss) Per Common Share                                       |                  |                  |                  |                  |
| Basic  | \$(1.30)         | \$1.12           | \$1.24           | \$3.20           |
| Assuming Dilution  | ,                | \$1.12           | \$1.24           | \$3.19           |
|  |                  |                  |                  |                  |

# CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (LOSS) (UNAUDITED)

Unum Group and Subsidiaries

|  | Three Months Ended Septembe 30 | Nine Months<br>Ended September<br>30 |
|--|--------------------------------|--------------------------------------|
|  | 2018 2017                      | 2018 2017                            |
|  | (in millions of do             | llars)                               |
| Net Income (Loss)  | \$(284.7) \$252.3              | \$274.3 \$727.3                      |
| Other Comprehensive Income (Loss) Change in Net Unrealized Gain (Loss) on Securities Before Adjustment (net of tax expense (benefit) of \$(80.6); \$39.2; \$(525.0); \$334.7)                        | (305.0 ) 66.1                  | (1,982.1) 616.3                      |
| Change in Adjustment to Deferred Acquisition Costs and Reserves for Future Policy and Contract Benefits, Net of Reinsurance (net of tax expense (benefit) of \$(69.8); \$(31.8); \$276.1; \$(261.7)) | of(260.2 ) (66.9               | ) 1,051.1 (499.5)                    |
| Change in Net Gain on Hedges (net of tax benefit of \$4.4; \$7.4; \$8.3; \$19.7)   | (16.8) (13.8)                  | ) (32.3 ) (36.8 )                    |
| Change in Foreign Currency Translation Adjustment (net of tax benefit of \$-; \$-\$0.3; \$-)   | ;(15.2 ) 31.8                  | (29.5 ) 88.7                         |
| Change in Unrecognized Pension and Postretirement Benefit Costs (net of tax expense of \$1.3; \$1.5; \$4.0; \$4.3)   | 4.9 2.2                        | 14.3 6.6                             |
| Total Other Comprehensive Income (Loss)  | (592.3 ) 19.4                  | (978.5 ) 175.3                       |
| Comprehensive Income (Loss)  | \$(877.0) \$271.7              | \$(704.2) \$902.6                    |

See notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (UNAUDITED)

# Unum Group and Subsidiaries

|  | Nine Months Ended<br>September 30<br>2018 2017<br>(in millions of<br>dollars) |           |
|--|---|-----------|
| Common Stock   | ¢20.5   | ¢20.4     |
| Balance at Beginning of Year and End of Period                             | \$30.5  | \$30.4    |
| Additional Paid-in Capital   |   |           |
| Balance at Beginning of Year   | 2,303.3   | 2,272.8   |
| Common Stock Activity  | 11.0  | 22.4      |
| Balance at End of Period   | 2,314.3   | 2,295.2   |
| Accumulated Other Comprehensive Income (Loss) Balance at Beginning of Year | 127.5   | (51.0 )   |
| Adjustment to Adopt Accounting Standard Update - Note 2                    | (17.5)  | (31.0 )   |
| Other Comprehensive Income (Loss)  |   | 175.3     |
| Balance at End of Period   | ,   | 124.3     |
| Buttinee at Elia of Ferroa   | (000.5 )  | 121.5     |
| Retained Earnings  |   |           |
| Balance at Beginning of Year   | 9,542.2   | 8,744.0   |
| Adjustment to Adopt Accounting Standard Update - Note 2                    | 14.5  |           |
| Net Income   | 274.3   | 727.3     |
| Dividends to Stockholders (per common share: \$0.72; \$0.63)               |   | (144.1)   |
| Balance at End of Period   | 9,670.8   | 9,327.2   |
| Treasury Stock   |   |           |
| Balance at Beginning of Year   | (2,428.6)   | (2,028.2) |
| Purchases of Treasury Stock  | (200.3)   |           |
| Balance at End of Period   |   | (2,328.5) |
| Total Stockholders' Equity at End of Period                                | \$8,518.2   | \$9,448.6 |

See notes to consolidated financial statements.

# CONSOLIDATED STATEMENTS OF CASH FLOWS (UNAUDITED)

# Unum Group and Subsidiaries

|  | Nine Months<br>Ended September<br>30 |
|--|--------------------------------------|
|  | 2018 2017 (in millions of            |
|  | dollars)                             |
|  | As                                   |
| Coal Element Commention Assisting  | Adjusted                             |
| Cash Flows from Operating Activities   | Ф0742 Ф7072                          |
| Net Income   | \$274.3 \$727.3                      |
| Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities                             | (00.6 ) (110.0 )                     |
| Change in Receivables  | (90.6 ) (119.0 )                     |
| Change in Deferred Acquisition Costs   | (73.2 ) (66.6 )                      |
| Change in Insurance Reserves and Liabilities   | 1,101.6 348.1                        |
| Change in Income Taxes   | (106.9) 81.4                         |
| Change in Other Accrued Liabilities  | 25.0 (6.6 )                          |
| Non-cash Components of Net Investment Income   | (120.9) (145.7)                      |
| Net Realized Investment Gain   | (1.9 ) (28.9 )                       |
| Depreciation   | 74.9 78.4                            |
| Other, Net   | 1.2 8.2                              |
| Net Cash Provided by Operating Activities  | 1,083.5 876.6                        |
| Cash Flows from Investing Activities   |                                      |
| Proceeds from Sales of Fixed Maturity Securities   | 456.2 303.2                          |
| Proceeds from Maturities of Fixed Maturity Securities  Proceeds from Maturities of Fixed Maturity Securities | 2,234.9 1,848.5                      |
| Proceeds from Sales and Maturities of Other Investments  | 350.6 161.7                          |
|  |                                      |
| Purchases of Fixed Maturity Securities   | (2,840.0) (2,063.4)                  |
| Purchases of Other Investments   | (448.5) (313.5)                      |
| Net Purchases of Short-term Investments  | (87.0 ) (252.6 )                     |
| Net Decrease in Payables for Collateral on Investments   | (158.0) (7.7)                        |
| Net Purchases of Property and Equipment  | (95.6) (64.7)                        |
| Net Cash Used by Investing Activities  | (587.4) (388.5)                      |
| Cash Flows from Financing Activities   |                                      |
| Short-term Debt Repayments   | (200.0) —                            |
| Issuance of Long-term Debt   | 290.7 —                              |
| Long-term Debt Repayments  | (45.0 ) (48.5 )                      |
| Issuance of Common Stock   | 3.6 9.5                              |
| Repurchase of Common Stock   | (205.8) (307.2)                      |
| Dividends Paid to Stockholders   | (160.2) (144.1)                      |
| Other, Net   | (42.6 ) (28.1 )                      |
| Net Cash Used by Financing Activities  | (359.3) (518.4)                      |
| The Cash Osed by I maneing Activities  | (337.3 ) (310.4 )                    |
| Net Increase (Decrease) in Cash and Bank Deposits  | 136.8 (30.3 )                        |

Cash and Bank Deposits at Beginning of Year 77.4 100.4

Cash and Bank Deposits at End of Period \$214.2 \$70.1

See notes to consolidated financial statements.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

Unum Group and Subsidiaries September 30, 2018 Note 1 - Basis of Presentation

The accompanying consolidated financial statements of Unum Group and its subsidiaries (the Company) have been prepared in accordance with U.S. generally accepted accounting principles (GAAP) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. For further information, refer to the consolidated financial statements and footnotes included in our annual report on Form 10-K for the year ended December 31, 2017.

In our opinion, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. Interim results are not necessarily indicative of full year performance.

#### Note 2 - Accounting Developments

| Accounting Up<br>Accounting<br>Standards<br>Codification<br>(ASC) | Description   | Date of<br>Adoption | Effect on Financial Statements   |
|---|---|---------------------|--|
| ASC 230 "Statement of Cash Flows"                                 | This update provided clarifying guidance intended to reduce the diversity in practice in how certain cash receipts and cash payments are presented and classified in the statement of cash flows. The update addressed eight specific cash flow issues that relate to various types of transactions. The guidance is to be applied retrospectively.               | 2018                | The adoption of this update resulted in the reclassification of certain cash inflows from investing activities to cash inflows from operating activities within our consolidated statements of cash flows. This reclassification related to cash distributions from equity method investees and the bifurcation of those distributions as either returns on investment or returns of investment. The adoption of this update had no effect on our financial position or results of operations. See the summary tables contained herein for the financial statement impacts of this retrospective adoption. |
| ASC 606 "Revenue from Contracts with Customers"                   | These updates superseded virtually all existing guidance regarding the recognition of revenue from customers. Specifically excluded from the scope of these updates are insurance contracts, although our fee-based service products are included within the scope. Our fee-based service products, which are primarily sold in our Unum US segment, are reported | January 1,<br>2018  | The adoption of these updates did not have an impact on our financial position or results of operations and did not result in expanded disclosures due to the immaterial nature of our fee-based service products relative to our overall  |

in other income within our consolidated statements of operations and represent less than one percent of our total revenue. The core principle of this guidance is that revenue recognition should depict the transfer of goods or services to customers in an amount that reflects the consideration to which an entity expects to be entitled in exchange for those goods or services. Accordingly, we continue to recognize revenue for these fee-based service products as services are rendered. The guidance is to be applied retrospectively for all periods presented or retrospectively with a cumulative-effect adjustment at the date of adoption.

business.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries

September 30, 2018

Note 2 - Accounting Developments - Continued

| ASC  | Description   | Date of<br>Adoption | Effect on Financial Statements  |
|--|---|---------------------|---|
| ASC 715 "Compensation - Retirement Benefits" | This update required the service cost component of net periodic pension and postretirement benefit costs to be included as a component of compensation costs in an entity's statement of income. Other components of net periodic pension and postretirement benefit costs are required to be presented separately from the service cost along with a disclosure identifying the line items in which these costs are presented in the statement of income. The amendments in this update are to be applied retrospectively or prospectively depending on the specific requirement of the update.            | January 1, 2018     | The adoption of this update resulted in the reclassification of service cost from the other expenses line item to the compensation expense line item on our consolidated statements of operations but had no effect on our financial position or results of operations. We elected to use the practical expedient for the retrospective application of this update. See the summary tables contained herein for the financial statement impacts of this retrospective adoption. |
| ASC 740 "Income Taxes"                       | This update eliminated the exception that required the tax effect of intra-entity asset transfers other than inventory to be deferred until the transferred asset is sold to a third party or otherwise recovered through use. It required recognition of tax expense from the sale of the asset in the seller's tax jurisdiction when the transfer occurs, even though the pre-tax effects of that transaction are eliminated in consolidation. The guidance is to be applied retrospectively.   | January 1,<br>2018  | The adoption of this update did not have an impact on our financial position or results of operations.  |
| ASC 815 "Derivatives and Hedge Accounting"   | This update provided targeted improvements to accounting for hedging activities for both nonfinancial and financial risk components, aligns the recognition and presentation of the effects of the hedging instrument and the hedged item in the financial statements, eases certain documentation and effectiveness assessment requirements, and enhances transparency through expanded disclosures. For cash flow and net investment hedges existing at the date of adoption, the guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to accumulated | ·                   | We elected to early adopt this update. The adoption of this update did not have an impact on our financial position or results of operations; however, it expanded our disclosures. This update will also simplify hedge documentation requirements and expand available hedging strategies.  |

other comprehensive income with a corresponding adjustment to retained earnings as of the beginning of the fiscal year the guidance is adopted. The amended presentation and disclosure guidance is required prospectively. Early adoption is permitted.

### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued **Unum Group and Subsidiaries** September 30, 2018

Note 2 - Accounting Developments - Continued

**ASC** Description Date of Effect on Financial Adoption Statements

**ASC 825** "Financial Instruments -Overall"

This update changed the accounting and disclosure requirements for certain financial instruments. These changes include a requirement to measure equity investments, other than those that result in consolidation or are accounted for under the equity method, at fair value through net income unless the investment qualifies for certain practicability exceptions. In addition, the update clarified guidance related to the valuation allowance assessment when recognizing deferred tax assets resulting from unrealized losses on available-for-sale fixed maturity securities. Changes also included the January 1, modification of certain disclosures around the fair value of financial instruments, including the requirement for separate presentation of financial assets and liabilities by measurement category, as well as the elimination of certain disclosures around methods and significant assumptions used to estimate fair value. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to accumulated other comprehensive income with a corresponding adjustment to retained earnings as of the beginning of the fiscal year the guidance is adopted.

See the summary tables contained herein for the financial statement impacts of this modified retrospective adoption on our financial statement line items at January 1, 2018.

2018

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued
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**Unum Group and Subsidiaries** 

September 30, 2018

Note 2 - Accounting Developments - Continued

Summary of Financial Statement Impacts of Accounting Updates Adopted in 2018:

For the Nine Months

Ended September 30,

2017

Historical Effect
Accounting of
Method Change

(in millions of dollars)

Adjustments due to ASC 230

Consolidated Statements of Cash Flow

Cash Flows from Operating Activities

Other, Net \$(2.4) \$ 8.2 \$10.6

Cash Flows from Investing Activities

Proceeds from Sales and Maturities of Other Investments 172.3 161.7 (10.6)

For the Three Months
Ended September 30, 2017
Ended September 30, 2017
Historical Effect Historical Effect
Accounting of Accounting Of Change Method

For the Nine Months

Ended September 30, 2017

Ended September 30, 2017

Ended September 30, 2017

Accounting of Accounting Of Change

(in millions of dollars) (in millions of dollars)

Adjustments due to ASC 715

Consolidated Statements of Operations

Compensation Expense \$221.8 \$223.8 \$2.0 \$644.7 \$650.6 \$5.9 Other Expenses 193.5 191.5 (2.0 ) 630.5 624.6 (5.9 )

Balance Balance

at at Effect
December of
31, 1 2010 Change

2017 1, 2018

(in millions of dollars)

Adjustments due to ASC 825

**Consolidated Balance Sheets** 

Assets

Investments

Other Long-term Investments \$646.8 \$643.0 \$ (3.8 )

Liabilities

Deferred Income Tax 199.0 198.2 (0.8

Stockholders' Equity

Accumulated Other Comprehensive Income (Loss) 127.5 110.0 (17.5

Retained Earnings 9,542.2 9,556.7 14.5

For the adoption of these updates, certain reclassifications have been made to prior year amounts in order to conform to current year presentation.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 2 - Accounting Developments - Continued

Accounting Updates Outstanding:

ASC Description

Date of Effect on Financial Adoption Statements

ASC 220
"Income
Statement Reporting
Comprehensive
Income"

This update allows entities to make an optional accounting policy election to reclassify the stranded tax effects arising as a result of the recognition of the enactment of the tax bill, H.R.1. An Act to Provide Reconciliation Pursuant to Titles II and V of the Concurrent Resolution on the Budget for Fiscal Year 2018, more commonly known as the Tax Cuts and Jobs Act (TCJA) from accumulated other comprehensive income to retained earnings. Tax effects that are stranded in accumulated other comprehensive income for reasons other than the TCJA may not be reclassified. This update requires additional disclosures on whether an entity elects to reclassify the stranded tax effects and its policy for releasing tax effects from accumulated other comprehensive income. This guidance may be applied in the period of adoption or retrospectively to each period in which the effect of the change in federal income tax rate in the TCJA is recognized, with early adoption permitted.

update will expand certain of our disclosures but will have no impact on our financial position or results of operations because we do not intend to make the optional accounting policy election to reclassify the stranded tax effects resulting from the TCJA from accumulated other comprehensive income to

The adoption of this

ASC 310
"Receivables Nonrefundable
Fees and Other
Costs"

This update shortens the amortization period to the earliest call date for certain callable debt securities held at a premium. This update does not impact securities held at a discount. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to retained earnings as of the beginning of the period of adoption. Early adoption is permitted.

January 1, 2019

January 1,

2019

We have determined the population of our callable debt securities that are within the scope of this update and do not expect this update to have a material impact on our financial position or results of operations.

retained earnings.

ASC 718
"Compensation Stock
Compensation"

This update generally aligns the accounting guidance for share-based payments issued to non-employees with guidance for share-based payments issued to employees. Specifically, the update requires non-employee share-based payments to be measured using the grant date fair value of the equity instruments that an entity is obligated to issue when the good has been delivered or the service has been rendered rather than being remeasured through the performance completion date. Additionally, for non-employee share-based payments that contain performance conditions, the update will change the criteria regarding the recognition of compensation cost to when achievement of a performance condition is probable rather

January 1, The adoption of this
2019 update is not expected to
have a material effect on
our financial position or
results of operations.

than upon actual achievement of the performance condition. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to retained earnings as of the beginning of the period of adoption, with early adoption permitted. For purposes of determining the cumulative effect adjustment, the guidance shall be applied only to equity-classified non-employee share-based payments for which a measurement date has not been established and liability-classified non-employee share-based payments that have not been settled as of the date of adoption.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018 Note 2 - Accounting Developments - Continued

ASC Description

This update changes the accounting for leases, requiring lessees to report most leases on their balance sheets, regardless of whether the lease is classified as a finance lease or an operating lease. For lessees, the initial lease liability is equal to the present value of lease payments, and a corresponding right-of-use asset, adjusted for certain items, is also recorded. Expense recognition for lessees will remain similar to current accounting requirements for capital and operating leases. For lessors, the guidance modifies the classification criteria and the accounting for sales-type and direct financing leases. The guidance is to be applied using a modified retrospective approach through a cumulative-effect adjustment to retained earnings at either the beginning of the earliest comparative period presented or at the beginning of the period of adoption. The guidance also allows practical

expedients related to adoption considerations for leases that

commenced before the date of adoption. Early adoption is

ASC 842 "Leases"

ASC 326
"Financial
Instruments Credit
Losses"

permitted.

This update amends the guidance on the impairment of financial instruments. The update adds an impairment model known as the current expected credit loss model that is based on expected losses rather than incurred losses and will generally result in earlier recognition of allowances for losses. The current expected credit loss model applies to financial instruments such as mortgage loans, fixed maturity securities classified as held-to-maturity, and certain receivables. The update also modifies the other-than-temporary impairment model used for available-for-sale fixed maturity securities such that credit losses are recognized as an allowance rather than as a reduction in the amortized cost of the security. The reversal of previously recognized credit losses on available-for-sale fixed maturity securities is allowed under specified circumstances. Additional disclosures will also be required, including information used to develop the allowance for losses. The guidance is to be applied to most instruments in scope using a modified retrospective approach at the beginning of the earliest comparative period presented with

Date of Effect on Financial Adoption Statements

January 1,

2019

The adoption of this update will not have a material impact on our financial position or results of operations, however, it will result in the recognition of a lease liability and a corresponding right-of-use asset on our balance sheet related to our operating leases. We expect to adopt the guidance using a modified retrospective approach at the beginning of the period of adoption and intend to apply practical expedients to leases that commenced prior to the date of adoption. This guidance will also expand our disclosures.

January 1, We have not yet determined 2020 the expected impact on our financial position or results of operations.

early adoption permitted. For available-for-sale fixed maturity securities, the update is applied prospectively. Other-than-temporary impairment losses recognized on available-for-sale fixed maturity securities prior to adoption of the update cannot be reversed.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018 Note 2 - Accounting Developments - Continued

| ASC  | Description  | Date of<br>Adoption | Effect on<br>Financial<br>Statements  |
|--|--|---------------------|---|
| ASC 350 "Intangibles - Goodwill and Other"   | This update eliminates the requirement to calculate the implied fair value of goodwill (the second step in the current two-step test) to measure a goodwill impairment charge. Instead, entities should perform the goodwill impairment test by comparing the fair value of a reporting unit with its carrying amount and recognize an impairment charge for the excess of the carrying amount over the fair value, with the loss not to exceed the total amount of goodwill allocated to that reporting unit. The guidance is to be applied prospectively, with early adoption permitted for goodwill impairment tests performed on testing dates after January 1, 2017.  | •                   | The adoption of this update is not expected to have a material effect on our financial position or results of operations. |
| ASC 820 "Fair<br>Value<br>Measurement"       | This update amends the fair value measurement guidance by removing or clarifying certain existing disclosure requirements, while also adding new disclosure requirements. Specifically, this update removes certain disclosures related to Level 1 and Level 2 transfers and also removes the discussion regarding valuation processes of Level 3 fair value measurements. The update modifies guidance related to investments in certain entities that calculate net asset value to explicitly require disclosure regarding timing of liquidation of the investee's assets and timing of redemption restrictions. The update adds disclosures around the changes in unrealized gains and losses in other comprehensive income for recurring Level 3 investments held at the end of the reporting period and adds disclosures regarding certain unobservable inputs on Level 3 fair value measurements. The guidance is to be applied retrospectively or prospectively depending on the specific requirement of the update. Entities are permitted to early adopt any removed or modified disclosures and may delay adoption of the additional disclosures until their effective date. | January 1,<br>2020  | We have not yet determined the expected impact on our disclosures.  |
| ASC 715 "Compensation - Retirement Benefits" | This update amends the defined benefit pension and other postretirement benefit guidance by removing or clarifying certain existing disclosures requirements, while also adding new disclosure requirements. Specifically, this update removes the requirement to disclose the effects of a one-percentage point change in the assumed healthcare cost trend and the requirement to disclose amounts in accumulated other comprehensive income expected to be recognized as part of net periodic benefit cost of the next year. This update adds a requirement to describe the reasons for significant gains and losses related to changes in the benefit obligation for the period. The update also clarifies that the projected benefit obligation (PBO) and accumulated benefit obligation (ABO) and fair value of plan assets  | December 31, 2020   | We have not yet determined the expected impact on our disclosures.  |

are to be disclosed for plans with PBOs or ABOs in excess of plan assets. The guidance is to be applied retrospectively and early adoption is permitted.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018 Note 2 - Accounting Developments - Continued

ASC Description

Date of Adoption

Effect on Financial Statements

ASC 944
"Financial
Services -

Insurance"

This update significantly amends the accounting and disclosure requirements for long-duration insurance contracts. These changes include a requirement to review, and if necessary, update cash flow assumptions used to measure the liability for future policy benefits for traditional and limited-payment contracts at least annually, with changes recognized in earnings. In addition, an entity will be required to update the discount rate assumption at each reporting date using a yield that is reflective of an upper-medium grade fixed-income instrument, with changes recognized in other comprehensive income. These changes result in the elimination of the provision for risk of adverse deviation and premium deficiency (or loss recognition) testing. The update also requires that an entity measure all market risk benefits associated with deposit contracts at fair value, with changes recognized in earnings except for the portion attributable to a change in the instrument-specific credit risk, which is to be recognized in other comprehensive income. This update also simplifies the amortization of deferred acquisition costs by requiring amortization on a constant level basis over the expected term of the related contracts. Deferred acquisition costs are required to be written off for unexpected contract terminations but are no longer subject to an impairment test. Significant additional disclosures will also be required, which include disaggregated rollforwards of certain liability balances and the disclosure of qualitative and quantitative information about expected cash flows, estimates, and assumptions. The application of this guidance will vary based upon the specific requirements of the update but will generally result in either a modified retrospective or full retrospective approach with changes applied as of the beginning of the earliest period presented. Early adoption is permitted.

January 1, 2021 We have not yet determined the expected impact on our financial position or results of operations.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 3 - Fair Values of Financial Instruments

Fair Value Measurements for Financial Instruments Carried at Fair Value

We report fixed maturity securities, which are classified as available-for-sale securities, derivative financial instruments, and unrestricted equity securities at fair value in our consolidated balance sheets. We report our investments in private equity partnerships at our share of the partnerships' net asset value (NAV) as a practical expedient for fair value.

The degree of judgment utilized in measuring the fair value of financial instruments generally correlates to the level of pricing observability. Financial instruments with readily available active quoted prices or for which fair value can be measured from actively quoted prices in active markets generally have more pricing observability and less judgment utilized in measuring fair value. An active market for a financial instrument is a market in which transactions for an asset or a similar asset occur with sufficient frequency and volume to provide pricing information on an ongoing basis. A quoted price in an active market provides the most reliable evidence of fair value and should be used to measure fair value whenever available. Conversely, financial instruments rarely traded or not quoted have less observability and are measured at fair value using valuation techniques that require more judgment. Pricing observability is generally impacted by a number of factors, including the type of financial instrument, whether the financial instrument is new to the market and not yet established, the characteristics specific to the transaction, and overall market conditions.

We classify financial instruments in accordance with a fair value hierarchy consisting of three levels based on the observability of valuation inputs:

Level 1 - the highest category of the fair value hierarchy classification wherein inputs are unadjusted and represent quoted prices in active markets for identical assets or liabilities at the measurement date.

Level 2 - valued using inputs (other than prices included in Level 1) that are either directly or indirectly observable for the asset or liability through correlation with market data at the measurement date and for the duration of the instrument's anticipated life.

Level 3 - the lowest category of the fair value hierarchy and reflects the judgment of management regarding what market participants would use in pricing assets or liabilities at the measurement date. Financial assets and liabilities categorized as Level 3 are generally those that are valued using unobservable inputs to extrapolate an estimated fair value.

Valuation Methodologies of Financial Instruments Measured at Fair Value

Valuation techniques used for assets and liabilities accounted for at fair value are generally categorized into three types. The market approach uses prices and other relevant information from market transactions involving identical or comparable assets or liabilities. The income approach converts future amounts, such as cash flows or earnings, to a single present amount, or a discounted amount. The cost approach is based upon the amount that currently would be required to replace the service capacity of an asset, or the current replacement cost.

We use valuation techniques that are appropriate in the circumstances and for which sufficient data are available that can be obtained without undue cost and effort. In some cases, a single valuation technique will be appropriate (for example, when valuing an asset or liability using quoted prices in an active market for identical assets or liabilities). In

other cases, multiple valuation techniques will be appropriate. If we use multiple valuation techniques to measure fair value, we evaluate and weigh the results, as appropriate, considering the reasonableness of the range indicated by those results. A fair value measurement is the point within that range that is most representative of fair value in the circumstances.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September  $30,\,2018$ 

Note 3 - Fair Values of Financial Instruments - Continued

The selection of the valuation method(s) to apply considers the definition of an exit price and depends on the nature of the asset or liability being valued. For assets and liabilities accounted for at fair value, we generally use valuation techniques consistent with the market approach, and to a lesser extent, the income approach. We believe the market approach provides more observable data than the income approach, considering the type of investments we hold. Our fair value measurements could differ significantly based on the valuation technique and available inputs. When using a pricing service, we obtain the vendor's pricing documentation to ensure we understand their methodologies. We periodically review and approve the selection of our pricing vendors to ensure we are in agreement with their current methodologies. When markets are less active, brokers may rely more on models with inputs based on the information available only to the broker. Our internal investment management professionals, which include portfolio managers and analysts, monitor securities priced by brokers and evaluate their prices for reasonableness based on benchmarking to available primary and secondary market information. In weighing a broker quote as an input to fair value, we place less reliance on quotes that do not reflect the result of market transactions. We also consider the nature of the quote, particularly whether the quote is a binding offer. If prices in an inactive market do not reflect current prices for the same or similar assets, adjustments may be necessary to arrive at fair value. When relevant market data is unavailable, which may be the case during periods of market uncertainty, the income approach can, in suitable circumstances, provide a more appropriate fair value. During 2018, we have applied valuation approaches and techniques on a consistent basis to similar assets and liabilities and consistent with those approaches and techniques used at year end 2017.

#### Fixed Maturity and Equity Securities

We use observable and unobservable inputs in measuring the fair value of our fixed maturity and equity securities. For securities categorized as Level 1, fair values equal active Trade Reporting and Compliance Engine (TRACE) pricing or unadjusted broker market maker prices. For securities categorized as Level 2 or Level 3, inputs that may be used in valuing each class of securities at any given time period are disclosed below. Actual inputs used to determine fair values will vary for each reporting period depending on the availability of inputs which may, at times, be affected by the lack of market liquidity.

Level 2 Level 3

Instrument Observable Inputs Unobservable Inputs

United States Government and Government Agencies and Authorities

Valuation Method Principally the market approach Not applicable

Valuation Techniques / Prices obtained from external pricing

Inputs services

States, Municipalities, and Political Subdivisions

Valuation Method Principally the market approach Principally the market approach

Valuation Techniques / Prices obtained from external pricing Analysis of similar bonds, adjusted for

Inputs services comparability

Relevant reports issued by analysts and
Non-binding broker quotes

rating agencies

Audited financial statements Security and issuer level spreads

Foreign Governments

Valuation Method Principally the market approach Principally the market approach

Valuation Techniques /

Inputs

Prices obtained from external pricing

services

Non-binding broker quotes

Call provisions

Analysis of similar bonds, adjusted for

comparability

Non-binding broker quotes

Security and issuer level spreads

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

**Unum Group and Subsidiaries** 

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

| Level 2 | Level 3 |
|---------|---------|
|---------|---------|

Instrument Observable Inputs **Unobservable Inputs** 

**Public Utilities** 

Principally the market and income Valuation Method Principally the market and income approaches

approaches

Valuation Techniques / **Inputs** 

TRACE pricing Change in benchmark reference

Analysis of similar bonds, adjusted for Prices obtained from external pricing services

Volatility of credit

Analysis of similar bonds, adjusted for

Non-binding broker quotes

Security and issuer level spreads

Matrix pricing

comparability

comparability

Discount for size - illiquidity Non-binding broker quotes Benchmark yields Non-binding broker quotes

Transactional data for new issuances and

Lack of marketability secondary trades

Security and issuer level spreads Security cash flows and structures

Recent issuance / supply

Matrix pricing Security and issuer level spreads

Security creditor ratings/maturity/capital

structure/optionality Public covenants

Comparative bond analysis

Relevant reports issued by analysts and rating

agencies

Audited financial statements

Mortgage/Asset-Backed Securities

Valuation Method Principally the market and income approaches Principally the market approach

Valuation Techniques /

Prices obtained from external pricing services **Inputs** 

Non-binding broker quotes

Security cash flows and structures

Underlying collateral Prepayment speeds/loan performance/delinquencies

Relevant reports issued by analysts and rating

agencies

Audited financial statements

All Other Corporate Bonds

Principally the market and income Valuation Method Principally the market and income approaches approaches

| Valuation Techniques / Inputs | TRACE pricing                                  | Change in benchmark reference                         |
|-------------------------------|--|---|
|                               | Prices obtained from external pricing services | Analysis of similar bonds, adjusted for comparability |
|                               | Non-binding broker quotes                      | Discount for size - illiquidity                       |
| 19                            |  |   |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

**Unum Group and Subsidiaries** 

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Level 2 Level 3

Instrument Observable Inputs Unobservable Inputs

All Other Corporate Bonds - Continued

Benchmark yields Non-binding broker quotes

Transactional data for new issuances and secondary

trades

Security cash flows and structures

Security and issuer level spreads

Recent issuance / supply Volatility of credit
Matrix pricing Matrix pricing

Security and issuer level spreads

Security creditor ratings/maturity/capital

structure/optionality Public covenants

Comparative bond analysis

Relevant reports issued by analysts and rating

agencies

Audited financial statements

Redeemable Preferred Stocks

Valuation Method Principally the market approach Principally the market approach

Valuation Techniques /

Inputs

Non-binding broker quotes

Non-binding broker quotes

Benchmark yields

Comparative bond analysis

Call provisions

Relevant reports issued by analysts and rating

agencies

Audited financial statements

**Equity Securities** 

Valuation Method Principally the market approach Principally the market and income

approaches

Valuation Techniques /

Inputs

Prices obtained from external pricing services

Non-binding broker quotes

Financial statement analysis

Lack of marketability

Non-binding broker quotes

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 3 - Fair Values of Financial Instruments - Continued

The management of our investment portfolio includes establishing pricing policy and reviewing the reasonableness of sources and inputs used in developing pricing. We review all prices obtained to ensure they are consistent with a variety of observable market inputs and to verify the validity of a security's price. In the event we receive a vendor's market price that does not appear reasonable based on our market analysis, we may challenge the price and request further information about the assumptions and methodologies used by the vendor to price the security. We may change the vendor price based on a better data source such as an actual trade. We also review all price changes from the prior month which fall outside a predetermined corridor. The overall valuation process for determining fair values may include adjustments to valuations obtained from our pricing sources when they do not represent a valid exit price. These adjustments may be made when, in our judgment and considering our knowledge of the financial conditions and industry in which the issuer operates, certain features of the financial instrument require that an adjustment be made to the value originally obtained from our pricing sources. These features may include the complexity of the financial instrument, the market in which the financial instrument is traded, counterparty credit risk, credit structure, concentration, or liquidity. Additionally, an adjustment to the price derived from a model typically reflects our judgment of the inputs that other participants in the market for the financial instrument being measured at fair value would consider in pricing that same financial instrument. In the event an asset is sold, we test the validity of the fair value determined by our valuation techniques by comparing the selling price to the fair value determined for the asset in the immediately preceding month end reporting period.

Certain of our investments do not have readily determinable market prices and/or observable inputs or may at times be affected by the lack of market liquidity. For these securities, we use internally prepared valuations combining matrix pricing with vendor purchased software programs, including valuations based on estimates of future profitability, to estimate the fair value. Additionally, we may obtain prices from independent third-party brokers to aid in establishing valuations for certain of these securities. Key assumptions used by us to determine fair value for these securities include risk free interest rates, risk premiums, performance of underlying collateral (if any), and other factors involving significant assumptions which may or may not reflect those of an active market.

The parameters and inputs used to validate a price on a security may be adjusted for assumptions about risk and current market conditions on a quarter to quarter basis, as certain features may be more significant drivers of valuation at the time of pricing. Changes to inputs in valuations are not changes to valuation methodologies; rather, the inputs are modified to reflect direct or indirect impacts on asset classes from changes in market conditions.

At September 30, 2018, 20.5 percent of our fixed maturity securities were valued using active trades from TRACE pricing or broker market maker prices for which there was current market activity in that specific security (comparable to receiving one binding quote). The prices obtained were not adjusted, and the assets were classified as Level 1.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 3 - Fair Values of Financial Instruments - Continued

The remaining 79.5 percent of our fixed maturity securities were valued based on non-binding quotes or other observable and unobservable inputs, as discussed below:

66.1 percent of our fixed maturity securities were valued based on prices from pricing services that generally use observable inputs such as prices for securities or comparable securities in active markets in their valuation techniques. These assets were classified as Level 2.

3.6 percent of our fixed maturity securities were valued based on one or more non-binding broker quotes, if validated by observable market data, or on TRACE prices for identical or similar assets absent current market activity. When only one price is available, it is used if observable inputs and analysis confirms that it is appropriate. These assets, for which we were able to validate the price using other observable market data, were classified as Level 2.

9.8 percent of our fixed maturity securities were valued based on prices of comparable securities, matrix pricing, market models, and/or internal models or were valued based on non-binding quotes with no other observable market data. These assets were classified as either Level 2 or Level 3, with the categorization dependent on whether there was other observable market data.

#### **Derivatives**

Fair values for derivatives other than embedded derivatives in modified coinsurance arrangements are based on market quotes or pricing models and represent the net amount of cash we would have paid or received if the contracts had been settled or closed as of the last day of the period. We analyze credit default swap spreads relative to the average credit spread embedded within the LIBOR-setting syndicate in determining the effect of credit risk on our derivatives' fair values. If net counterparty credit risk for a derivative asset is determined to be material and is not adequately reflected in the LIBOR-based fair value obtained from our pricing sources, we adjust the valuations obtained from our pricing sources. For purposes of valuing net counterparty risk, we measure the fair value of a group of financial assets and financial liabilities on the basis of the price that would be received to sell a net long position or transfer a net short position for a particular risk exposure in an orderly transaction between market participants at the measurement date under current market conditions. In regard to our own credit risk component, we adjust the valuation of derivative liabilities wherein the counterparty is exposed to our credit risk when the LIBOR-based valuation of our derivatives obtained from pricing sources does not effectively include an adequate credit component for our own credit risk.

Fair values for our embedded derivative in a modified coinsurance arrangement are estimated using internal pricing models and represent the hypothetical value of the duration mismatch of assets and liabilities, interest rate risk, and third party credit risk embedded in the modified coinsurance arrangement.

We consider transactions in inactive markets to be less representative of fair value. We use all available observable inputs when measuring fair value, but when significant unobservable inputs are used, we classify these assets or liabilities as Level 3.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 3 - Fair Values of Financial Instruments - Continued

#### Private Equity Partnerships

Our private equity partnerships represent funds that are primarily invested in private credit, private equity, and real assets, as described below. Distributions received from the funds arise from income generated by the underlying investments as well as the liquidation of the underlying investments. There is generally not a public market for these investments.

The following table presents additional information about our private equity partnerships as of September 30, 2018, including commitments for additional investments which may or may not be funded:

| Investment<br>Category  | Fair<br>Value   | Redemption Term / Redemption Notice  | Unfunded<br>Commitments  |
|-------------------------|-----------------|--|--------------------------|
| Category                | (in millions of |  | (in millions of dollars) |
|                         | dollars)        |  |                          |
| Private Credit          | (a) \$ 162.5    | Not redeemable   | \$ 71.8                  |
|                         | 20.1            | Initial 2 year lock on each new investment / Quarterly after 2 year lock with 90 days notice | 8.8                      |
| Total Private<br>Credit | 182.6           |  | 80.6                     |
| Private Equity          | (b) 126.5       | Not redeemable   | 186.4                    |
| Real Assets             | (c) 127.4       | Not redeemable   | 84.6                     |
|                         | 30.2            | Quarterly / 90 days notice   | _                        |
| Total Real Assets       | 157.6           |  | 84.6                     |
| Total Partnerships      | \$ \$466.7      |  | \$ 351.6                 |

Private Credit - The limited partnerships described in this category employ various investment strategies, generally providing direct lending or other forms of debt financing including first-lien, second-lien, mezzanine, and subordinated loans. The limited partnerships have credit exposure to corporates, physical assets, and/or financial assets within a variety of industries (including manufacturing, healthcare, energy, business services, technology, materials, and retail) in North America and, to a lesser extent, outside of North America. As of September 30, 2018, the estimated remaining life of the investments that do not allow for redemptions is approximately 24 percent in the next 3 years, 46 percent during the period from 3 to 5 years, 27 percent during the period from 5 to 10 years, and 3 percent after the period of 15 years.

(b) Private Equity - The limited partnerships described in this category employ various strategies generally investing in controlling or minority control equity positions directly in companies and/or assets across various industries (including manufacturing, healthcare, energy, business services, technology, materials, and retail), primarily in private markets within North America and, to a lesser extent, outside of North America. As of September 30, 2018, the estimated remaining life of the investments that do not allow for redemptions is approximately 26 percent

in the next 3 years, 26 percent during the period from 3 to 5 years, 45 percent during the period from 5 to 10 years, 1 percent during the period from 10 to 15 years, and 2 percent after the period of 15 years.

Real Assets - The limited partnerships described in this category employ various strategies, which include investing in the equity and/or debt financing of physical assets, including infrastructure (energy, power, water/wastewater, communications), transportation (including airports, ports, toll roads, aircraft, railcars) and real estate in North

(c) America, Europe, South America, and Asia. As of September 30, 2018, the estimated remaining life of the investments that do not allow for redemptions is approximately 2 percent in the next 3 years, 21 percent during period from 3 to 5 years, 74 percent during the period from 5 to 10 years, and 3 percent during the period from 10 to 15 years.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The following tables present information about financial instruments measured at fair value on a recurring basis by fair value level, based on the observability of the inputs used:

| Assets  | Level 1     | er 30, 2018<br>Level 2<br>ons of dollar        | Level 3     | NAV         | Total   |
|---|-------------|--|-------------|-------------|---|
| Fixed Maturity Securities   |             |  |             |             |   |
| United States Government and Government Agencies and<br>Authorities   | \$679.6     | \$1,099.9                                      | \$          | <b>\$</b> — | \$1,779.5   |
| States, Municipalities, and Political Subdivisions  | _           | 2,256.1  | 63.9        |             | 2,320.0   |
| Foreign Governments   |             | 766.8  | 31.6        | _           | 798.4   |
| Public Utilities  | 333.7       | 6,933.8  | 122.4       |             | 7,389.9   |
| Mortgage/Asset-Backed Securities  |             | 1,626.5  | 0.5         |             | 1,627.0   |
| All Other Corporate Bonds   | 7,798.7     | 20,425.6                                       | 891.8       |             | 29,116.1  |
| Redeemable Preferred Stocks   |             | 18.9   | 21.5        |             | 40.4  |
| Total Fixed Maturity Securities   | 8,812.0     | 33,127.6                                       | 1,131.7     |             | 43,071.3  |
| Other Long-term Investments Derivatives Foreign Exchange Contracts Credit Default Swaps Equity Securities Private Equity Partnerships Total Other Long-term Investments Total Financial Instrument Assets Carried at Fair Value |             | 20.4<br>0.5<br>12.6<br>—<br>33.5<br>\$33,161.1 |             |             | 20.4<br>0.5<br>28.6<br>466.7<br>516.2<br>\$43,587.5 |
| Liabilities Other Liabilities Derivatives   |             |  |             |             |   |
| Interest Rate Swaps and Forwards  | <b>\$</b> — | \$7.3  | <b>\$</b> — | <b>\$</b> — | \$7.3   |
| Foreign Exchange Contracts  | _           | 39.2   | _           |             | 39.2  |
| Embedded Derivative in Modified Coinsurance Arrangement   |             | _  | 13.8        | _           | 13.8  |
| Total Derivatives   |             | 46.5   | 13.8        |             | 60.3  |
| Total Financial Instrument Liabilities Carried at Fair Value  | <b>\$</b> — | \$46.5   | \$13.8      | \$—         | \$60.3  |
| 24  |             |  |             |             |   |

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

| Assets   | Level 1     | er 31, 2017<br>Level 2<br>ons of dollar | Level 3     | NAV         | Total  |
|--|-------------|---|-------------|-------------|--|
| Fixed Maturity Securities  |             |   |             |             |  |
| United States Government and Government Agencies and<br>Authorities  | \$460.1     | \$1,022.4                               | <b>\$</b> — | \$—         | \$1,482.5                                    |
| States, Municipalities, and Political Subdivisions   | _           | 2,336.9                                 | _           | _           | 2,336.9                                      |
| Foreign Governments  | _           | 863.9                                   | _           | _           | 863.9  |
| Public Utilities   | 154.2       | 7,874.6                                 | 207.7       | _           | 8,236.5                                      |
| Mortgage/Asset-Backed Securities   | _           | 1,973.6                                 |             | _           | 1,973.6                                      |
| All Other Corporate Bonds  | 3,556.1     | 25,816.2                                | 1,150.1     | _           | 30,522.4                                     |
| Redeemable Preferred Stocks  |             | 19.2                                    | 22.8        | _           | 42.0   |
| Total Fixed Maturity Securities  | 4,170.4     | 39,906.8                                | 1,380.6     |             | 45,457.8                                     |
| Other Long-term Investments Derivatives Foreign Exchange Contracts Equity Securities Private Equity Partnerships Total Other Long-term Investments Total Financial Instrument Assets Carried at Fair Value |             | 19.5<br>10.4<br>—<br>29.9<br>\$39,936.7 |             |             | 19.5<br>11.7<br>407.2<br>438.4<br>\$45,896.2 |
| Liabilities  |             |   |             |             |  |
| Other Liabilities  |             |   |             |             |  |
| Derivatives  |             |   |             |             |  |
| Interest Rate Swaps  | <b>\$</b> — | \$5.1                                   | <b>\$</b> — | \$—         | \$5.1  |
| Foreign Exchange Contracts   |             | 46.9                                    | _           | —           | 46.9   |
| Credit Default Swaps   |             | 0.2                                     |             | _           | 0.2  |
| Embedded Derivative in Modified Coinsurance Arrangement  | _           | _                                       | 15.9        | _           | 15.9   |
| Total Derivatives  | _           | 52.2                                    | 15.9        | _           | 68.1   |
| Total Financial Instrument Liabilities Carried at Fair Value   | <b>\$</b> — | \$52.2                                  | \$15.9      | <b>\$</b> — | \$68.1                                       |
| 25   |             |   |             |             |  |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

| Transfers of assets be | etween Level 1 | and Level 2 | are as follows: |
|------------------------|----------------|-------------|-----------------|
|------------------------|----------------|-------------|-----------------|

| Transfers of assets between Level 1 and Level 2 are as follows:   |  |  |   |   |
|---|--|--|---|---|
|   | Three Mo   | 30   |   |   |
|   | 2018   |  |   |   |
|   | Transfers into   |  |   |   |
|   | Level 1 f  | roboewel 2 from  | Level 1 f   | rousevel 2 from                             |
|   | Level 2  | Level 1  | Level 2   | Level 1                                     |
|   | (in millio   | ons of dollars)  |   |   |
| Fixed Maturity Securities   |  | •  |   |   |
| United States Government and Government Agencies and Authorities  | \$225.5  | \$ 38.1  | \$751.9   | \$ —  |
| Public Utilities  | 77.7   | 323.4  | 236.7   | 387.5                                       |
| All Other Corporate Bonds   | 2,650.2  | 2,519.1  | 3,022.8   | 2,944.7                                     |
| Total Fixed Maturity Securities   | •  | \$ 2,880.6   | -   | \$ 3,332.2                                  |
| •   | . ,  | ,  | . ,   | . ,   |
|   |  |  |   |   |
|   | Nine Mo  | nths Ended Se  | ptember 3   | 0   |
|   | Nine Mo<br>2018  | nths Ended Se  | ptember 3<br>2017   | 0   |
|   |  |  | •   | 0   |
|   | 2018<br>Transfers  | s into   | 2017  | 0<br>r <b>bæ</b> vel 2 from                 |
|   | 2018<br>Transfers<br>Level 1 f   | s into<br>roboevel 2 from  | 2017  | rowevel 2 from                              |
|   | 2018<br>Transfers<br>Level 1 f<br>Level 2  | s into<br>robovel 2 from<br>Level 1  | 2017<br>Level 1 f   | rowevel 2 from                              |
| Fixed Maturity Securities   | 2018<br>Transfers<br>Level 1 f<br>Level 2  | s into<br>roboevel 2 from  | 2017<br>Level 1 f   | rowevel 2 from                              |
| Fixed Maturity Securities United States Government and Government Agencies and Authorities                  | 2018<br>Transfers<br>Level 1 f<br>Level 2<br>(in million                               | s into<br>robervel 2 from<br>Level 1<br>ons of dollars)                            | 2017<br>Level 1 f<br>Level 2                                | roboewel 2 from<br>Level 1                  |
| United States Government and Government Agencies and Authorities  | 2018<br>Transfers<br>Level 1 f<br>Level 2<br>(in million<br>\$233.4                    | s into<br>robervel 2 from<br>Level 1<br>ons of dollars)                            | 2017<br>Level 1 f<br>Level 2<br>\$465.8                     | roborvel 2 from<br>Level 1<br>\$ —          |
| United States Government and Government Agencies and Authorities Public Utilities                           | 2018<br>Transfers<br>Level 1 f<br>Level 2<br>(in million<br>\$233.4<br>244.0           | s into<br>rebrevel 2 from<br>Level 1<br>ons of dollars)<br>\$—<br>57.4             | 2017<br>Level 1 f<br>Level 2<br>\$465.8<br>463.6            | robonic 2 from Level 1  \$ — 67.1           |
| United States Government and Government Agencies and Authorities Public Utilities All Other Corporate Bonds | 2018<br>Transfers<br>Level 1 f<br>Level 2<br>(in millio<br>\$233.4<br>244.0<br>4,710.3 | s into<br>robervel 2 from<br>Level 1<br>ons of dollars)<br>\$ —<br>57.4<br>1,200.1 | 2017<br>Level 1 f<br>Level 2<br>\$465.8<br>463.6<br>4,966.7 | **Toble vel 2 from Level 1  \$ 67.1 1,249.9 |
| United States Government and Government Agencies and Authorities Public Utilities                           | 2018<br>Transfers<br>Level 1 f<br>Level 2<br>(in millio<br>\$233.4<br>244.0<br>4,710.3 | s into<br>rebrevel 2 from<br>Level 1<br>ons of dollars)<br>\$—<br>57.4             | 2017<br>Level 1 f<br>Level 2<br>\$465.8<br>463.6<br>4,966.7 | robonic 2 from Level 1  \$ — 67.1           |

Transfers between Level 1 and Level 2 occurred due to the change in availability of either a TRACE or broker market maker price. Depending on current market conditions, the availability of these Level 1 prices can vary from period to period. For fair value measurements of financial instruments that were transferred either into or out of Level 1 or 2, we reflect the transfers using the fair value at the beginning of the period.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

Changes in assets and liabilities measured at fair value on a recurring basis using significant unobservable inputs (Level 3) are as follows:

| (Level 3) are as follows:                          |                                       |                           |                        |  |  |  |  |
|--|---------------------------------------|---------------------------|------------------------|--|--|--|--|
|  | Three Months Ended September 30, 2018 |                           |                        |  |  |  |  |
|  | Total Realized and                    |                           |                        |  |  |  |  |
|  | Unrealized                            | Leve                      | el 3                   |  |  |  |  |
|  | Investment                            | Trar                      | nsfers                 |  |  |  |  |
|  | Gains (Losses)                        |                           |                        |  |  |  |  |
|  | Fair                                  | meraded in                |                        |  |  |  |  |
|  | Value Other                           |                           | Fair                   |  |  |  |  |
|  |                                       | . D 1 C1 I                | Out Value              |  |  |  |  |
|  |                                       | ensive PurchaseSales Into | of End of              |  |  |  |  |
|  | of Income o                           | or Loss                   | Period                 |  |  |  |  |
|  | Period                                |                           | 1 CHOC                 |  |  |  |  |
|  | (in millions of dollars)              |                           |                        |  |  |  |  |
| Fixed Maturity Securities                          |                                       |                           |                        |  |  |  |  |
| States, Municipalities, and Political Subdivisions | \$36.5 \$ —\$ (1.5                    | ) \$ -\$ -\$28            | .9 \$ — \$63.9         |  |  |  |  |
| Foreign Governments                                | 31.5 - 0.1                            |                           | <b>—</b> 31.6          |  |  |  |  |
| Public Utilities                                   | 169.2 - (1.2)                         | ) — — 66.9                | (112.5122.4            |  |  |  |  |
| Mortgage/Asset-Backed Securities                   | 0.5 — —                               | <u> </u>                  | <b>—</b> 0.5           |  |  |  |  |
| All Other Corporate Bonds                          | 816.3 — (6.9                          | ) — (21)0358.             | 8 (25 <b>5</b> .4891.8 |  |  |  |  |
| Redeemable Preferred Stocks                        | 21.6 — $(0.1)$                        | ) — — —                   | 21.5                   |  |  |  |  |
| Total Fixed Maturity Securities                    | 1,075.6 — (9.6                        | ) — (21)0454.             | 6 (367.91,131.7        |  |  |  |  |
| •  | •                                     | . ,                       |                        |  |  |  |  |
| Equity Securities                                  | 1.1 — —                               |                           | — 1.1                  |  |  |  |  |
| Embedded Derivative in Modified Coinsurance        | (10.0.) ( 1                           |                           | (12.0.)                |  |  |  |  |
| Arrangement  | (19.9) 6.1 —                          |                           | — (13.8)               |  |  |  |  |

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

|  | Three Months Ended September 30, 2 Total Realized and Unrealized Investment Gains (Losses) |  |   | 30, 201              | Level 3 Transfers |            |           |                                   |
|--|--|--|---|----------------------|-------------------|------------|-----------|-----------------------------------|
|  | or<br>Period   | Other Comprehenite Income or Loss Lions of dollars |   | <sup>ve</sup> Purcha | asesSale          | s Into     | Out<br>of | Fair<br>Value<br>End of<br>Period |
| Fixed Maturity Securities                                  |  |  |   |                      |                   |            |           |                                   |
| States, Municipalities, and Political Subdivisions         |  | \$-\$ (1.1   | ) | \$                   | -\$ -             | - \$52.9   |           |                                   |
| Public Utilities   | 192.5  |  |   |                      | (22)              |            | (118.2    |                                   |
| All Other Corporate Bonds                                  |  | — 14.3   | \ | 38.9                 | (33)              | 2 390.0    | (169.9    | 1,093.3                           |
| Redeemable Preferred Stocks                                |  | -(0.1)   | ) | 20.0                 | (22)              |            | (200 1    | 23.0                              |
| Total Fixed Maturity Securities                            | 1,105.0  | 6—13.1   |   | 38.9                 | (33).             | 2 5 / 6. / | (288).    | 1,413.0                           |
| Equity Securities  | 1.2  | — 0.1  |   | _                    | _                 | _          | _         | 1.3                               |
| Embedded Derivative in Modified Coinsurance<br>Arrangement | (31.9)   | 6.7—   |   | _                    |                   |            |           | (25.2)                            |
| 28   |  |  |   |                      |                   |            |           |                                   |

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

29

Note 3 - Fair Values of Financial Instruments - Continued

|  | Nine Months Ended September 30, 2018 Total Realized and Unrealized Investment Gains (Losses) Included in |  |     |          |                   | Level 3<br>Transfers |           |                                   |
|--|--|--|-----|----------|-------------------|----------------------|-----------|-----------------------------------|
|  | of<br>Year   | Other ingspmprehens Income or L ons of dollars | oss | Purcha   | ase <b>§</b> ales | Into                 | Out<br>of | Fair<br>Value<br>End of<br>Period |
| Fixed Maturity Securities                                  | (111 1111111   | ons of donars                                  | ,   |          |                   |                      |           |                                   |
| States, Municipalities, and Political Subdivisions         | \$—\$ -  | -\$ (1.6                                       | )   | \$       | <b>-</b> \$(0.4)  | \$65.9               | \$ —      | - \$63.9                          |
| Foreign Governments  |  | (1.2)  | )   | <u> </u> |                   | 32.8                 |           | 31.6                              |
| Public Utilities   | 207 <del>.7</del> -  | (6.7   | )   |          |                   | 120.7                | (199      | .3122.4                           |
| Mortgage/Asset-Backed Securities                           | — —  |  |     |          | _                 | 0.5                  |           | 0.5                               |
| All Other Corporate Bonds                                  | 1,15081  | (49.5  | )   | 47.0     | (117.7)           | 471.0                | (614      | .9891.8                           |
| Redeemable Preferred Stocks                                | 22.8—  | (1.3   | )   |          |                   |                      | _         | 21.5                              |
| Total Fixed Maturity Securities                            | 1,38086  | (60.3  | )   | 47.0     | (118.1)           | 690.9                | (814      | .21,131.7                         |
| Equity Securities  | 1.1 —  | _  |     | _        | _                 |                      |           | 1.1                               |
| Embedded Derivative in Modified Coinsurance<br>Arrangement | (1)5.29.1  | _  |     | _        | _                 | _                    | _         | (13.8)                            |
|  |  |  |     |          |                   |                      |           |                                   |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

|  | Nine Months Ended September 30, 20                            | 017                                |
|--|---|------------------------------------|
|  | Total Realized  |                                    |
|  | and   |                                    |
|  | Unrealized  | Level 3                            |
|  | Investment  | Transfers                          |
|  | Gains (Losses)  |                                    |
|  | Included in   |                                    |
|  | Fair Value Comprehensive Beginnifigruings Income or Loss Year | Sales Into Out Value End of Period |
|  | (in millions of dollars)                                      |                                    |
| Fixed Maturity Securities                                  |   |                                    |
| States, Municipalities, and Political Subdivisions         | · · · · · · · · · · · · · · · · · · ·                         | \$ - \$ - \$ - \$88.6              |
| Public Utilities   | 265.3 - 0.2 $8.0$   | (4.8) 78.0(138.6208.1              |
| All Other Corporate Bonds                                  | 1,459.7 (0)625.1 88.9   | (13).8 438.0786.0 1,093.3          |
| Redeemable Preferred Stocks                                | 23.2 — (0.2 ) —   | <u> </u>                           |
| Total Fixed Maturity Securities                            | 1,837.7 (0)624.2 96.9   | (136.6 516.0924.6 1,413.0          |
|  |   |                                    |
| Equity Securities  | 1.2 - 0.1 -   | — — — 1.3                          |
| Embedded Derivative in Modified Coinsurance<br>Arrangement | (46.7 ) 21.5—   | — — (25.2 )                        |

Realized and unrealized investment gains and losses presented in the preceding tables represent gains and losses only for the time during which the applicable financial instruments were classified as Level 3. The transfers between levels resulted primarily from a change in observability of three inputs used to determine fair values of the securities transferred: (1) transactional data for new issuance and secondary trades, (2) broker/dealer quotes and pricing, primarily related to changes in the level of activity in the market and whether the market was considered orderly, and (3) comparable bond metrics from which to perform an analysis. For fair value measurements of financial instruments that were transferred either into or out of Level 3, we reflect the transfers using the fair value at the beginning of the period. We believe this allows for greater transparency, as all changes in fair value that arise during the reporting period of the transfer are disclosed as a component of our Level 3 reconciliation. Gains which are included in earnings and are attributable to the change in fair value of assets or liabilities valued using significant unobservable inputs and still held at period end were \$6.1 million and \$2.1 million for the three and nine months ended September 30, 2018, respectively, and \$6.7 million and \$21.5 million for the three and nine months ended September 30, 2017, respectively. These amounts relate entirely to the change in fair value of an embedded derivative in a modified coinsurance arrangement and are reported as a component of realized investment gains and losses.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

**Unum Group and Subsidiaries** 

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The table below provides quantitative information regarding the significant unobservable inputs used in Level 3 fair value measurements derived from internal models. Certain securities classified as Level 3 are excluded from the table below due to limitations in our ability to obtain the underlying inputs used by external pricing sources.

|  | Septemb       | per 30, 2018                                 |   |  |
|--|---------------|--|---|--|
|  | Fair<br>Value | Valuation<br>Method                          | Unobservable Input  | Range/Weighted<br>Average  |
|  | (ın mıllı     | ons of dollars)                              |   |  |
| Fixed Maturity Securities  |               |  |   |  |
| All Other Corporate Bonds - Private  | \$223.1       | Market Approach                              | Comparability Adjustment Lack of Marketability Volatility of Credit Market Convention | (a) 0.69% - 0.69% / 0.69%<br>(b) 0.25% - 0.25% / 0.25%<br>(c) 0.14% - 5.56% / 0.56%<br>(d) Priced at Par |
| Equity Securities - Private  | 1.1           | Market Approach                              | Market Convention   | (d) Priced at Cost or Owner's Equity   |
| Embedded Derivative in Modified Coinsurance Arrangement  | (13.8)        | Discounted Cash<br>Flows                     | Projected Liability Cash Flows  | (e) Actuarial Assumptions  |
| , and the second | Fair<br>Value | er 31, 2017 Valuation Method ons of dollars) | Unobservable Input  | Range/Weighted<br>Average  |
| Fixed Maturity Securities  |               |  |   |  |
| All Other Corporate Bonds - Private  | \$244.4       | Market Approach                              | Comparability Adjustment Lack of Marketability Volatility of Credit Market Convention | (a) 0.20% - 0.20% / 0.20%<br>(b) 0.25% - 0.25% / 0.25%<br>(c) 0.12% - 6.25% / 0.50%<br>(d) Priced at Par |
| Equity Securities - Private  | 1.1           | Market Approach                              | Market Convention   | (d) Priced at Cost or Owner's Equity   |
| Embedded Derivative in Modified Coinsurance Arrangement  | (15.9)        | Discounted Cash<br>Flows                     | Projected Liability<br>Cash Flows   | (e) Actuarial Assumptions  |

- (a) Represents basis point adjustments for changes in benchmark spreads associated with various industry sectors
- (b) Represents basis point adjustments to apply a discount due to the illiquidity of an investment
- (c) Represents basis point adjustments for credit-specific factors
- (d) Represents a decision to price based on par value, cost, or owner's equity when limited data is available
- Represents various actuarial assumptions required to derive the liability cash flows including incidence,

termination, and lapse rates

Isolated increases in unobservable inputs other than market convention will result in a lower fair value measurement, whereas isolated decreases will result in a higher fair value measurement. The unobservable input for market convention is not sensitive to input movements. The projected liability cash flows used in the fair value measurement of our Level 3 embedded derivative are based on expected claim payments. If claim payments increase, the projected liability cash flows will increase, resulting in a decrease in the fair value of the embedded derivative. Decreases in

projected liability cash flows will result in an increase in the fair value of the embedded derivative.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 3 - Fair Values of Financial Instruments - Continued

Fair Value Measurements for Financial Instruments Not Carried at Fair Value

The methods and assumptions used to estimate fair values of financial instruments not carried at fair value are discussed as follows:

Mortgage Loans: Fair values are estimated using discounted cash flow analyses and interest rates currently being offered for similar loans to borrowers with similar credit ratings and maturities. Loans with similar characteristics are aggregated for purposes of the calculations.

Policy Loans: Fair values for policy loans, net of reinsurance ceded, are estimated using discounted cash flow analyses and interest rates currently being offered to policyholders with similar policies. Carrying amounts for ceded policy loans, which equal \$3,451.5 million and \$3,307.5 million as of September 30, 2018 and December 31, 2017, respectively, approximate fair value and are reported on a gross basis in our consolidated balance sheets. A change in interest rates for ceded policy loans will not impact our financial position because the benefits and risks are fully ceded to reinsuring counterparties.

Miscellaneous Long-term Investments: Carrying amounts for tax credit partnerships equal the unamortized balance of our contractual commitments and approximate fair value. Our shares of FHLB common stock are carried at cost, which approximates fair value.

Long-term Debt: Fair values for long-term debt are obtained from independent pricing services or discounted cash flow analyses based on current incremental borrowing rates for similar types of borrowing arrangements.

FHLB Funding Agreements: Funding agreements with the FHLB represent cash advances used for the purpose of investing in fixed maturity securities. Carrying amounts approximate fair value.

Unfunded Commitments to Investment Partnerships: Unfunded equity commitments represent amounts that we have committed to fund certain investment partnerships. These commitments are legally binding, subject to the partnerships meeting specified conditions. Carrying amounts of these financial instruments approximate fair value.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

The following table presents the carrying amounts and estimated fair values of our financial instruments not measured at fair value and indicates the level in the fair value hierarchy of the estimated fair value measurement based on the observability of the inputs used:

|  | September 30, 2018 Estimated Fair Value |             |             |           |                |
|--|---|-------------|-------------|-----------|----------------|
|  |   | C           |             |           |                |
|  | Level 1                                 | Level 2     | Level 3     | Total     | Carrying Value |
|  | (in mi                                  | llions of d | ollars)     |           |                |
| Assets   |   |             |             |           |                |
| Mortgage Loans   | <b>\$</b> —                             | \$2,214.0   | <b>\$</b> — | \$2,214.0 | \$2,222.0      |
| Policy Loans   |   | _           | 3,809.8     | 3,809.8   | 3,720.2        |
| Other Long-term Investments                                      |   |             |             |           |                |
| Miscellaneous Long-term Investments                              | _                                       | 32.1        | 100.6       | 132.7     | 132.7          |
| Total Financial Instrument Assets Not Carried at Fair Value      | <b>\$</b> —                             | \$2,246.1   | \$3,910.4   | \$6,156.5 | \$6,074.9      |
|  |   |             |             |           |                |
| Liabilities  |   |             |             |           |                |
| Long-term Debt   | \$47.7                                  | \$3,070.2   | <b>\$</b> — | \$3,117.9 | \$2,983.5      |
| Payables for Collateral on Investments                           |   |             |             |           |                |
| Federal Home Loan Bank (FHLB) Funding Agreements                 |   | 219.5       |             | 219.5     | 219.5          |
| Other Liabilities  |   |             |             |           |                |
| Unfunded Commitments   | _                                       | 3.7         | _           | 3.7       | 3.7            |
| Total Financial Instrument Liabilities Not Carried at Fair Value | \$47.7                                  | \$3,293.4   | \$          | \$3,341.1 | \$3,206.7      |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 3 - Fair Values of Financial Instruments - Continued

|  | December 31, 2017    |             |             |           |                |
|--|----------------------|-------------|-------------|-----------|----------------|
|  | Estimated Fair Value |             |             |           |                |
|  | Level 1              | Level 2     | Level 3     | Total     | Carrying Value |
|  | (in millio           | ns of dolla | ars)        |           |                |
| Assets   |                      |             |             |           |                |
| Mortgage Loans   | \$—                  | \$2,306.2   | \$—         | \$2,306.2 | \$2,213.2      |
| Policy Loans   | _                    | _           | 3,677.5     | 3,677.5   | 3,571.1        |
| Other Long-term Investments                                      |                      |             |             |           |                |
| Miscellaneous Long-term Investments                              | _                    | 34.1        | 128.2       | 162.3     | 162.3          |
| Total Financial Instrument Assets Not Carried at Fair Value      | \$—                  | \$2,340.3   | \$3,805.7   | \$6,146.0 | \$5,946.6      |
|  |                      |             |             |           |                |
| Liabilities  |                      |             |             |           |                |
| Long-term Debt   | \$1,171.8            | \$1,876.9   | <b>\$</b> — | \$3,048.7 | \$2,738.4      |
| Payables for Collateral on Investments                           |                      |             |             |           |                |
| Federal Home Loan Bank (FHLB) Funding Agreements                 | _                    | 350.0       |             | 350.0     | 350.0          |
| Other Liabilities  |                      |             |             |           |                |
| Unfunded Commitments   | _                    | 3.7         | _           | 3.7       | 3.7            |
| Total Financial Instrument Liabilities Not Carried at Fair Value | \$1,171.8            | \$2,230.6   | <b>\$</b> — | \$3,402.4 | \$3,092.1      |

The carrying values of financial instruments such as short-term investments, cash and bank deposits, accounts and premiums receivable, accrued investment income, securities lending agreements, and short-term debt approximate fair value due to the short-term nature of the instruments. As such, these financial instruments are not included in the above chart.

Fair values for insurance contracts other than investment contracts are not required to be disclosed. However, the fair values of liabilities under all insurance contracts are taken into consideration in our overall management of interest rate risk, which seeks to minimize exposure to changing interest rates through the matching of investment maturities with amounts due under insurance contracts.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018
Note 4 - Investments

#### **Fixed Maturity Securities**

At September 30, 2018 and December 31, 2017, all fixed maturity securities were classified as available-for-sale. The amortized cost and fair values of securities by security type are shown as follows:

|  | September 30, 2018   |   |  |  |
|--|--|---|--|--|
|  | Amortized  | Gross   | Gross                                      | Fair   |
|  | Cost   |   | Unrealized                                 | Value  |
|  |  | Gain  | Loss                                       |  |
|  | `  | s of dollars)   |  |  |
| United States Government and Government Agencies and Authorities   | \$1,691.7  | \$ 113.4  | \$ 25.6                                    | \$1,779.5  |
| States, Municipalities, and Political Subdivisions   | 2,049.2  | 280.5   | 9.7  | 2,320.0  |
| Foreign Governments  | 644.1  | 156.0   | 1.7  | 798.4  |
| Public Utilities   | 6,592.2  | 851.1   | 53.4                                       | 7,389.9  |
| Mortgage/Asset-Backed Securities   | 1,591.0  | 57.1  | 21.1                                       | 1,627.0  |
| All Other Corporate Bonds  | 27,306.0   | 2,195.0   | 384.9                                      | 29,116.1   |
| Redeemable Preferred Stocks  | 39.0   | 1.6   | 0.2  | 40.4   |
| Total Fixed Maturity Securities  | \$39,913.2   | \$ 3,654.7  | \$ 496.6                                   | \$43,071.3   |
|  |  |   |  |  |
|  | December   | 31, 2017  |  |  |
|  |  | Gross   | Gross                                      | Fair   |
|  | Amortized  | Gross   | Gross<br>Unrealized                        | Fair<br>Value  |
|  |  | Gross   |  | Fair<br>Value  |
|  | Amortized<br>Cost  | Gross<br>Unrealized   | Unrealized<br>Loss                         |  |
| United States Government and Government Agencies and Authorities   | Amortized<br>Cost  | Gross<br>Unrealized<br>Gain   | Unrealized<br>Loss                         |  |
| United States Government and Government Agencies and Authorities States, Municipalities, and Political Subdivisions      | Amortized<br>Cost<br>(in million                                   | Gross<br>Unrealized<br>Gain<br>s of dollars)  | Unrealized<br>Loss                         | Value  |
|  | Amortized<br>Cost<br>(in million<br>\$1,311.1                      | Gross<br>Unrealized<br>Gain<br>s of dollars)<br>\$ 176.1                              | Unrealized Loss                            | Value<br>\$1,482.5   |
| States, Municipalities, and Political Subdivisions   | Amortized<br>Cost<br>(in million<br>\$1,311.1<br>1,942.8           | Gross<br>Unrealized<br>Gain<br>s of dollars)<br>\$ 176.1<br>395.4                     | Unrealized Loss \$ 4.7 1.3                 | Value<br>\$1,482.5<br>2,336.9                                |
| States, Municipalities, and Political Subdivisions<br>Foreign Governments  | Amortized Cost (in million \$1,311.1 1,942.8 673.0                 | Gross Unrealized Gain s of dollars) \$ 176.1 395.4 191.3                              | Unrealized<br>Loss<br>\$ 4.7<br>1.3<br>0.4 | Value<br>\$1,482.5<br>2,336.9<br>863.9                       |
| States, Municipalities, and Political Subdivisions Foreign Governments Public Utilities                                  | Amortized Cost (in million \$1,311.1 1,942.8 673.0 6,952.7         | Gross<br>Unrealized<br>Gain<br>s of dollars)<br>\$ 176.1<br>395.4<br>191.3<br>1,296.4 | Unrealized Loss \$ 4.7 1.3 0.4 12.6        | Value<br>\$1,482.5<br>2,336.9<br>863.9<br>8,236.5            |
| States, Municipalities, and Political Subdivisions Foreign Governments Public Utilities Mortgage/Asset-Backed Securities | Amortized Cost (in million \$1,311.1 1,942.8 673.0 6,952.7 1,873.2 | Gross Unrealized Gain s of dollars) \$ 176.1 395.4 191.3 1,296.4 105.1                | Unrealized Loss \$ 4.7 1.3 0.4 12.6 4.7    | Value<br>\$1,482.5<br>2,336.9<br>863.9<br>8,236.5<br>1,973.6 |

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018 Note 4 - Investments - Continued

The following charts indicate the length of time our fixed maturity securities have been in a gross unrealized loss position.

| position.  |               |                             | 12 Months or<br>Greater |                             |
|--|---------------|-----------------------------|-------------------------|-----------------------------|
|  | Fair<br>Value | Gross<br>Unrealized<br>Loss | Fair<br>Value           | Gross<br>Unrealized<br>Loss |
|  | (in millio    | ns of dollars               | s)                      |                             |
| United States Government and Government Agencies and Authorities | \$390.6       | \$ 10.4                     | \$181.3                 | \$ 15.2                     |
| States, Municipalities, and Political Subdivisions               | 359.3         | 7.5                         | 34.1                    | 2.2                         |
| Foreign Governments  | 34.4          | 0.7                         | 12.3                    | 1.0                         |
| Public Utilities   | 633.4         | 33.6                        | 228.4                   | 19.8                        |
| Mortgage/Asset-Backed Securities                                 | 515.6         | 9.1                         | 212.7                   | 12.0                        |
| All Other Corporate Bonds  | 7,839.8       | 282.6                       | 1,164.0                 | 102.3                       |
| Redeemable Preferred Stocks                                      | 10.8          | 0.2                         |                         |                             |
| Total Fixed Maturity Securities                                  | \$9,783.9     | \$ 344.1                    | \$1,832.8               | \$ 152.5                    |
|  | Decembe       | er 31, 2017                 |                         |                             |
|  | Less Tha      | n 12                        | 12 Month                | is or                       |
|  | Months        |                             | Greater                 |                             |
|  | Fair<br>Value | Gross<br>Unrealized<br>Loss | Fair<br>Value           | Gross<br>Unrealized<br>Loss |
|  | (in millio    | ns of dollars               | s)                      |                             |
| United States Government and Government Agencies and Authorities | \$157.9       | \$ 3.0                      | \$58.8                  | \$ 1.8                      |
| States, Municipalities, and Political Subdivisions               | 45.7          | 0.5                         | 22.3                    | 0.7                         |
| Foreign Governments  | 13.2          | 0.4                         |                         |                             |
| Public Utilities   | 213.2         | 7.9                         | 133.5                   | 4.7                         |
| Mortgage/Asset-Backed Securities                                 | 252.5         | 1.4                         | 144.7                   | 3.3                         |
| All Other Corporate Bonds  | 1,355.1       | 26.8                        | 785.2                   | 73.0                        |
| Total Fixed Maturity Securities                                  | \$2,037.6     | \$ 40.0                     | \$1,144.5               | \$ 83.5                     |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018
Note 4 - Investments - Continued

The following is a distribution of the maturity dates for fixed maturity securities. The maturity dates have not been adjusted for possible calls or prepayments.

September 30, 2018

|  | September   | 30, 2018   |   |                                      |  |
|--|---|--|---|--------------------------------------|--|
|  | Total   | Unrealized   | Gain Position   | Unrealized                           | Loss Position  |
|  | Amortized<br>Cost   | Gross Gain   | Fair Value  | Gross Loss                           | Fair Value   |
|  | (in million   | s of dollars)  |   |                                      |  |
| 1 year or less   | \$992.6   | \$ 13.5  | \$ 949.8  | \$ 5.4                               | \$ 50.9  |
| Over 1 year through 5 years                                  | 6,062.7   | 298.6  | 5,345.8   | 41.6                                 | 973.9  |
| Over 5 years through 10 years                                | 12,558.1  | 826.6  | 7,993.7   | 185.4                                | 5,205.6  |
| Over 10 years  | 18,708.8  | 2,458.9  | 16,266.6  | 243.1                                | 4,658.0  |
|  | 38,322.2  | 3,597.6  | 30,555.9  | 475.5                                | 10,888.4   |
| Mortgage/Asset-Backed Securities                             | 1,591.0   | 57.1   | 898.7   | 21.1                                 | 728.3  |
| Total Fixed Maturity Securities                              | \$39,913.2  | \$ 3,654.7   | \$ 31,454.6   | \$ 496.6                             | \$ 11,616.7  |
|  |   |  |   |                                      |  |
| ·  | December  | 31, 2017   |   |                                      |  |
| ·  | December<br>Total   | •  | Gain Position   | Unrealized                           | Loss Position  |
|  |   | Unrealized   |   |                                      | Loss Position Fair Value                             |
|  | Total<br>Amortized<br>Cost  | Unrealized   |   |                                      |  |
| 1 year or less   | Total<br>Amortized<br>Cost  | Unrealized Gross Gain  |   |                                      |  |
| 1 year or less<br>Over 1 year through 5 years                | Total<br>Amortized<br>Cost<br>(in million   | Unrealized<br>Gross Gain<br>s of dollars)                                | Fair Value  | Gross Loss                           | Fair Value   |
| · · ·  | Total<br>Amortized<br>Cost<br>(in million<br>\$1,625.1  | Unrealized Gross Gain s of dollars) \$ 30.9                              | Fair Value \$ 1,638.8                                       | Gross Loss<br>\$ 3.1                 | Fair Value<br>\$ 14.1                                |
| Over 1 year through 5 years                                  | Total<br>Amortized<br>Cost<br>(in million<br>\$1,625.1<br>5,579.9                                     | Unrealized (Gross Gain s of dollars) \$30.9 453.6                        | Fair Value<br>\$ 1,638.8<br>5,810.9                         | Gross Loss<br>\$ 3.1<br>18.5         | Fair Value<br>\$ 14.1<br>204.1                       |
| Over 1 year through 5 years<br>Over 5 years through 10 years | Total<br>Amortized<br>Cost<br>(in million<br>\$1,625.1<br>5,579.9<br>12,091.1                         | Unrealized<br>Gross Gain<br>s of dollars)<br>\$ 30.9<br>453.6<br>1,169.8 | Fair Value<br>\$ 1,638.8<br>5,810.9<br>11,916.5             | Gross Loss<br>\$ 3.1<br>18.5<br>53.2 | Fair Value<br>\$ 14.1<br>204.1<br>1,291.2            |
| Over 1 year through 5 years<br>Over 5 years through 10 years | Total<br>Amortized<br>Cost<br>(in million<br>\$1,625.1<br>5,579.9<br>12,091.1<br>18,611.2<br>37,907.3 | Unrealized Gross Gain s of dollars) \$ 30.9 453.6 1,169.8 4,041.4        | Fair Value<br>\$ 1,638.8<br>5,810.9<br>11,916.5<br>21,333.1 | \$ 3.1<br>18.5<br>53.2<br>44.0       | Fair Value<br>\$ 14.1<br>204.1<br>1,291.2<br>1,275.5 |

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 4 - Investments - Continued

The following chart depicts an analysis of our fixed maturity security portfolio between investment-grade and below-investment-grade categories as of September 30, 2018:

|  |             |                             | Gross U | J <mark>nrealiz</mark> e              | ed |
|--|-------------|-----------------------------|---------|---------------------------------------|----|
|  |             |                             | Loss    |                                       |    |
|  | Value U     | Gross<br>Unrealized<br>Gain | Amoun   | Percent<br>Total G<br>Unreali<br>Loss |    |
|  | (in million | s of dollars)               |         |                                       |    |
| Investment-Grade                       | \$39,839.9  | \$ 3,577.7                  | \$411.2 | 82.8                                  | %  |
| Below-Investment-Grade                 | 3,231.4     | 77.0                        | 85.4    | 17.2                                  |    |
| <b>Total Fixed Maturity Securities</b> | \$43,071.3  | \$ 3,654.7                  | \$496.6 | 100.0                                 | %  |

The unrealized losses on investment-grade fixed maturity securities principally relate to changes in interest rates or changes in market or sector credit spreads which occurred subsequent to the acquisition of the securities. Below-investment-grade fixed maturity securities are generally more likely to develop credit concerns than investment-grade securities. At September 30, 2018, the unrealized losses in our below-investment-grade fixed maturity securities were generally due to credit spreads in certain industries or sectors and, to a lesser extent, credit concerns related to specific securities. For each specific security in an unrealized loss position, we believe that there are positive factors which mitigate credit concerns and that the securities for which we have not recorded an other-than-temporary impairment will recover in value.

As of September 30, 2018, we held 550 individual investment-grade fixed maturity securities and 91 individual below-investment-grade fixed maturity securities that were in an unrealized loss position, of which 174 investment-grade fixed maturity securities and 23 below-investment-grade fixed maturity securities had been in an unrealized loss position continuously for over one year.

In determining when a decline in fair value below amortized cost of a fixed maturity security is other than temporary, we evaluate the following factors:

Whether we expect to recover the entire amortized cost basis of the security

Whether we intend to sell the security or will be required to sell the security before the recovery of its amortized cost basis

Whether the security is current as to principal and interest payments

The significance of the decline in value

• The time period during which there has been a significant decline in value

Current and future business prospects and trends of earnings

The valuation of the security's underlying collateral

Relevant industry conditions and trends relative to their historical cycles

Market conditions

Rating agency and governmental actions

Bid and offering prices and the level of trading activity

Adverse changes in estimated cash flows for securitized investments

Changes in fair value subsequent to the balance sheet date Any other key measures for the related security

While determining other-than-temporary impairments is a judgmental area, we utilize a formal, well-defined, and disciplined process to monitor and evaluate our fixed income investment portfolio, supported by issuer specific research and documentation as of the end of each period. The process results in a thorough evaluation of problem investments and the recording of losses on a timely basis for investments determined to have an other-than-temporary impairment.

We held no fixed maturity securities as of September 30, 2018 or December 31, 2017 for which a portion of an other-than-temporary impairment was recognized in accumulated other comprehensive income.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 4 - Investments - Continued

At September 30, 2018, we had commitments of \$115.1 million to fund private placement fixed maturity securities, the amount of which may or may not be funded.

Variable Interest Entities

We invest in variable interests issued by variable interest entities. These investments include tax credit partnerships, private equity partnerships, and special purpose entities. For those variable interests that are not consolidated in our financial statements, we are not the primary beneficiary because we have neither the power to direct the activities that are most significant to economic performance nor the responsibility to absorb a majority of the expected losses. The determination of whether we are the primary beneficiary is performed at the time of our initial investment and at the date of each subsequent reporting period.

As of September 30, 2018, the carrying amount of our variable interest entity investments that are not consolidated in our financial statements was \$567.3 million, comprised of \$100.6 million of tax credit partnerships and \$466.7 million of private equity partnerships. At December 31, 2017, the carrying amount of our variable interest entity investments that are not consolidated in our financial statements was \$535.4 million, comprised of \$128.2 million of tax credit partnerships and \$407.2 million of private equity partnerships. These variable interest entity investments are reported as other long-term investments in our consolidated balance sheets.

The Company invests in tax credit partnerships primarily for the receipt of income tax credits and tax benefits derived from passive losses on the investments. Amounts recognized in the consolidated statements of operations are as follows:

Three Months Nine Months
Ended Ended
September 30 September 30
2018 2017 2018 2017
(in millions of dollars)

Income Tax Credits \$10.4 \$10.4 \$31.1 \$31.3 Amortization, net of tax (7.1 ) (5.8 ) (21.1 ) (17.4 ) Income Tax Benefit \$3.3 \$4.6 \$10.0 \$13.9

Contractually, we are a limited partner in these tax credit partnerships, and our maximum exposure to loss is limited to the carrying value of our investment, which includes \$3.7 million of unfunded unconditional commitments at September 30, 2018. See Note 3 for commitments to fund private equity partnerships.

We are the sole beneficiary of a special purpose entity which is consolidated in our financial statements. This entity is a securitized asset trust containing a highly rated bond for principal protection which we contributed into the trust at the time it was established. There are no restrictions on the asset held in this trust, and the trust is free to dispose of the asset at any time. The fair values of the bond were \$155.6 million and \$154.1 million as of September 30, 2018 and December 31, 2017, respectively. The bond is reported as a component of fixed maturity securities in our consolidated balance sheets.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued **Unum Group and Subsidiaries** September 30, 2018

Note 4 - Investments - Continued

#### Mortgage Loans

Our mortgage loan portfolio is well diversified by both geographic region and property type to reduce risk of concentration. All of our mortgage loans are collateralized by commercial real estate. When issuing a new loan, our general policy is not to exceed a loan-to-value ratio, or the ratio of the loan balance to the estimated fair value of the underlying collateral, of 75 percent. We update the loan-to-value ratios at least every three years for each loan, and properties undergo a general inspection at least every two years. Our general policy for newly issued loans is to have a debt service coverage ratio greater than 1.25 times on a normalized 25 year amortization period. We update our debt service coverage ratios annually. Mortgage loans by property type and geographic region are presented below.

| 301 1100 00 1010 | _         | per 30,    |          | property   |        |  |
|------------------|-----------|------------|----------|------------|--------|--|
|                  | 2018      |            | 2017     | •          |        |  |
|                  | (in milli | ons of dol | lars)    |            |        |  |
|                  | Carrying  | Percent of | Carryin  | Percent of |        |  |
|                  | Amount    | Total      | Amount   | Total      |        |  |
| Property Type    |           |            |          |            |        |  |
| Apartment        | \$428.9   | 19.3 %     | \$360.0  | 16.3 %     |        |  |
| Industrial       | 626.5     | 28.2       | 601.2    | 27.2       |        |  |
| Office           | 587.8     | 26.5       | 692.3    | 31.3       |        |  |
| Retail           | 533.9     | 24.0       | 527.6    | 23.8       |        |  |
| Other            | 44.9      | 2.0        | 32.1     | 1.4        |        |  |
| Total            | \$2,222.0 | 0 100.0%   | \$2,213. | 2 100.0%   |        |  |
| Region           |           |            |          |            |        |  |
| New Engla        | nd        | \$50.3     | 2.3 %    | \$56.1     | 2.5 %  |  |
| Mid-Atlant       | ic        | 161.8      | 7.3      | 155.5      | 7.0    |  |
| East North       | Central   | 343.9      | 15.5     | 282.0      | 12.8   |  |
| West North       | Central   | 205.0      | 9.2      | 210.1      | 9.5    |  |
| South Atlan      | ntic      | 478.7      | 21.5     | 494.4      | 22.3   |  |
| East South       | Central   | 89.4       | 4.0      | 88.8       | 4.0    |  |
| West South       | Central   | 213.3      | 9.6      | 247.4      | 11.2   |  |
| Mountain         |           | 243.0      | 10.9     | 251.2      | 11.4   |  |
| Pacific          |           | 436.6      | 19.7     | 427.7      | 19.3   |  |
| Total            |           | \$2,222.0  | 100.0%   | \$2,213.2  | 100.0% |  |

We evaluate each of our mortgage loans individually for impairment and assign an internal credit quality rating based on a comprehensive rating system used to evaluate the credit risk of the loan. The factors we use to derive our internal credit ratings may include the following:

- Loan-to-value ratio
- Debt service coverage ratio based on current operating income
- Property location, including regional economics, trends and demographics
- Age, condition, and construction quality of property
- Current and historical occupancy of property
- Lease terms relative to market

Tenant size and financial strength Borrower's financial strength Borrower's equity in transaction Additional collateral, if any

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 4 - Investments - Continued

Although all available and applicable factors are considered in our analysis, loan-to-value and debt service coverage ratios are the most critical factors in determining whether we will initially issue the loan and also in assigning values and determining impairment. We assign an overall rating to each loan using an internal rating scale of Aa (highest quality) to B (lowest quality). We review and adjust, as needed, our internal credit quality ratings on an annual basis. This review process is performed more frequently for mortgage loans deemed to have a higher risk of delinquency.

Mortgage loans, sorted by the applicable credit quality indicators, are as follows:

September 2000 September 31, 2018 2017 (in millions of dollars)

#### **Internal Rating**

| Aa    | \$0.1     | \$ 0.4     |
|-------|-----------|------------|
| A     | 462.9     | 445.7      |
| Baa   | 1,748.4   | 1,753.0    |
| Ba    | 10.6      | 14.1       |
| Total | \$2,222.0 | \$ 2,213.2 |

#### Loan-to-Value Ratio

| <= 65%       | \$1,104.4 | \$1,101.7 |
|--------------|-----------|-----------|
| > 65% <= 75% | 1,072.2   | 1,041.6   |
| > 75% <= 85% | 24.8      | 49.3      |
| > 85%        | 20.6      | 20.6      |
| Total        | \$2,222.0 | \$2,213.2 |

At September 30, 2018 we held one mortgage loan that was greater than 90 days past due regarding principal and/or interest payments which was modified in a troubled debt restructuring during the second quarter of 2018. The loan had a principal balance of \$3.6 million prior to the restructuring, wherein the terms of the loan were modified to reduce monthly payments to interest-only at the current note rate and to permit a discounted payoff by September 2018. At the time of restructuring in the second quarter of 2018, we recorded an allowance for credit losses and recognized an impairment loss of \$0.2 million resulting in a net realizable value for the loan of \$3.4 million. The payoff of the loan did not occur in September 2018 and therefore, the loan was considered impaired as of September 30, 2018. No further allowance for credit losses was necessary for the loan. There were no troubled debt restructurings during the three and nine months ended September 30, 2017. At December 31, 2017, we held no mortgage loans that were greater than 90 days past due regarding principal and/or interest payments.

Our average investment in impaired mortgage loans was \$1.1 million for the three and nine months ended September 30, 2018. We did not hold any impaired mortgage loans during the three and nine months ended September 30, 2017, nor did we recognize any interest income on mortgage loans subsequent to impairment during the three and nine months ended September 30, 2018 or 2017.

There have been no changes to our accounting policies or methodology from the prior period regarding estimating the allowance for credit losses on our mortgage loans. There was no activity in the allowance for credit losses during the three and nine months ended September 30, 2018 or 2017 other than the previously mentioned impairment loss of \$0.2 million.

At September 30, 2018, we had commitments of \$47.3 million to fund certain commercial mortgage loans, the amount of which may or may not be funded.

#### Transfers of Financial Assets

To manage our cash position more efficiently, we may enter into repurchase agreements with unaffiliated financial institutions. We generally use repurchase agreements as a means to finance the purchase of invested assets or for short-term general business purposes until projected cash flows become available from our operations or existing investments. Our repurchase agreements are typically outstanding for less than 30 days. We post collateral through our repurchase agreement transactions whereby the

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 4 - Investments - Continued

counterparty commits to purchase securities with the agreement to resell them to us at a later, specified date. The fair value of collateral posted is generally 102 percent of the cash received.

Our investment policy also permits us to lend fixed maturity securities to unaffiliated financial institutions in short-term securities lending agreements. These agreements increase our investment income with minimal risk. Our securities lending policy requires that a minimum of 102 percent of the fair value of the securities loaned be maintained as collateral. We may receive cash and/or securities as collateral under these agreements. Cash received as collateral is typically reinvested in short-term investments. If securities are received as collateral, we are not permitted to sell or re-post them.

As of September 30, 2018, the carrying amount of fixed maturity securities loaned to third parties under our securities lending program was \$181.9 million, for which we received collateral in the form of cash and securities of \$2.1 million and \$187.6 million, respectively. As of December 31, 2017, the carrying amount of fixed maturity securities loaned to third parties under our securities lending program was \$159.2 million, for which we received collateral in the form of cash and securities of \$30.5 million and \$135.6 million, respectively. We had no outstanding repurchase agreements at September 30, 2018 or December 31, 2017.

The remaining contractual maturities of our securities lending agreements disaggregated by class of collateral pledged are as follows:

|                     | December 31, 2017 |             |      |     |
|---------------------|-------------------|-------------|------|-----|
| United States       |                   |             |      |     |
| Government and      |                   |             |      |     |
| Government          | \$                | _           | \$   | 0.2 |
| Agencies and        |                   |             |      |     |
| Authorities         |                   |             |      |     |
| Public Utilities    | _                 |             | 0.5  |     |
| All Other Corporate | 2.1               |             | 29.8 |     |
| Bonds               | 2.1               |             | 29.0 |     |
| Total Borrowings    | 2.1               |             | 30.5 |     |
| Gross Amount of     |                   |             |      |     |
| Recognized          |                   |             |      |     |
| Liability for       | 2.1               |             | 30.5 |     |
| Securities Lending  |                   |             |      |     |
| Transactions        |                   |             |      |     |
| Amounts Related to  |                   |             |      |     |
| Agreements Not      |                   |             |      |     |
| Included in         | \$                |             | \$   |     |
| Offsetting          | Ф                 | <del></del> | φ    | _   |
| Disclosure          |                   |             |      |     |
| Contained Herein    |                   |             |      |     |

Certain of our U.S. insurance subsidiaries are members of regional FHLBs. Membership, which requires that we purchase a minimum amount of FHLB common stock on which we receive dividends, provides access to low-cost funding. Advances received from the FHLB are used for the purchase of fixed maturity securities. Additional common stock purchases may be required, based on the amount of funds we borrow from the FHLBs. The carrying value of common stock owned, collateral posted, and advances received are as follows:

| ances rec | CIVCU         | arc as i          | OHOW   |
|-----------|---------------|-------------------|--------|
| Sep       | temb <b>ð</b> | <b>e&amp;£</b> mb | er 31, |
| 201       | 8 20          | )17               |        |
| (in i     | millior       | ns of             |        |
| doll      | ars)          |                   |        |
| \$32      | .1 \$         | 34.1              |        |
| 219       | .5 35         | 50.0              |        |
|           |               |                   |        |
|           |               |                   |        |
|           |               |                   |        |

Carrying Value of Collateral Posted to FHLB

Carrying Value of FHLB Common Stock

Advances from FHLB

Fixed Maturity Securities \$217.0 \$ 213.3 Commercial Mortgage Loans 228.1 331.5 Total Carrying Value of Collateral Posted to FHLB \$445.1 \$ 544.8

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 4 - Investments - Continued

#### Offsetting of Financial Instruments

We enter into master netting agreements with each of our derivatives counterparties. These agreements provide for conditional rights of set-off upon the occurrence of an early termination event. An early termination event is considered a default, and it allows the non-defaulting party to offset its contracts in a loss position against any gain positions or payments due to the defaulting party. Under our agreements, default type events are defined as failure to pay or deliver as contractually agreed, misrepresentation, bankruptcy, or merger without assumption. See Note 5 for further discussion of collateral related to our derivative contracts.

We have securities lending agreements with unaffiliated financial institutions that post collateral to us in return for the use of our fixed maturity securities. A right of set-off exists that allows us to keep and apply collateral received in the event of default by the counterparty. Default within a securities lending agreement would typically occur if the counterparty failed to return the securities borrowed from us as contractually agreed. In addition, if we default by not returning collateral received, the counterparty has a right of set-off against our securities or any other amounts due to us.

Shown below are our financial instruments that either meet the accounting requirements that allow them to be offset in our balance sheets or that are subject to an enforceable master netting arrangement or similar agreement. Our accounting policy is to not offset these financial instruments in our balance sheets. Net amounts disclosed below have been reduced by the amount of collateral pledged to or received from our counterparties.

|                        | Septem   | ber 30, 20                |                  |                     |        |  |
|------------------------|----------|---------------------------|------------------|---------------------|--------|--|
|                        | Gross    |                           |                  | Gross Amount Not    |        |  |
|                        | Amoun    | t                         |                  | Gloss Amount Not    |        |  |
|                        | of       | Gross                     | Net              | Offset in Balance   |        |  |
|                        | Recogn   | i <b>zed</b> ount         | Amount           | Sheet               |        |  |
|                        | Financi  | aDffset in                | Presented in     | Financial Cash      | Net    |  |
|                        | Instrum  | Balance<br>lents<br>Sheet | Balance<br>Sheet | Instrumen@ollateral | Amount |  |
|                        | (in mill | ions of do                | llars)           |                     |        |  |
| Financial Assets:      |          |                           |                  |                     |        |  |
| Derivatives            | \$20.9   | \$ -                      | \$ 20.9          | \$(4.4) \$(16.5)    | \$ —   |  |
| Securities Lending     | 181.9    | _                         | 181.9            | (179.8 ) (2.1 )     | _      |  |
| Total                  | \$202.8  | \$ -                      | \$ 202.8         | \$(184.2) \$(18.6)  | \$ —   |  |
| Financial Liabilities: |          |                           |                  |                     |        |  |
| Derivatives            | \$46.5   | \$ -                      | \$ 46.5          | \$(41.9) \$—        | \$ 4.6 |  |
| Securities Lending     | 2.1      |                           | 2.1              | (2.1 ) —            |        |  |
| Total                  | \$48.6   | \$ -                      | \$ 48.6          | \$(44.0) \$—        | \$ 4.6 |  |
|                        |          |                           |                  |                     |        |  |

September 30, 2018

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

|                        | Decem          | ber 31, 20                | 17               |                      |        |
|------------------------|----------------|---------------------------|------------------|----------------------|--------|
|                        | Gross<br>Amoun | ıt                        |                  | Gross Amount Not     |        |
|                        | of             | Gross                     | Net              | Offset in Balance    |        |
|                        | Recogn         | ni <b>Act</b> lount       | Amount           | Sheet                |        |
|                        | Financi        | aDffset in                | Presented in     | Financial Cash       | Net    |
|                        | Instrum        | Balance<br>nents<br>Sheet | Balance<br>Sheet | Instrumen@ollateral  | Amount |
|                        | (in mill       | ions of do                | llars)           |                      |        |
| Financial Assets:      |                |                           |                  |                      |        |
| Derivatives            | \$19.5         | \$ -                      | \$ 19.5          | \$(4.2) \$(15.3)     | \$ —   |
| Securities Lending     | 159.2          |                           | 159.2            | (128.7) (30.5)       | _      |
| Total                  | \$178.7        | \$ -                      | \$ 178.7         | \$(132.9) \$ (45.8 ) | \$ —   |
| Financial Liabilities: |                |                           |                  |                      |        |
| Derivatives            | \$52.2         | \$ -                      | \$ 52.2          | \$(42.9) \$—         | \$ 9.3 |
| Securities Lending     | 30.5           | _                         | 30.5             | (30.5 ) —            |        |
| Total                  | \$82.7         | \$ -                      | \$ 82.7          | \$(73.4) \$—         | \$ 9.3 |

#### Net Investment Income

Net investment income reported in our consolidated statements of operations is as follows:

| 7D1 1    | / .1  | NT: N.   | 41  |
|----------|---|--|---|
| I nree N | /lontns   | Nine Months  |   |
| Ended    |   | <b>Ended September</b>   |   |
| Septem   | ber 30  | 30   |   |
| 2018     | 2017  | 2018   | 2017  |
| (in mill | ions of c   | dollars)   |   |
| \$560.4  | \$564.8   | \$1,682.7  | \$1,700.5   |
| 16.5     | 14.4  | 48.1   | 41.8  |
| 27.9     | 25.8  | 84.3   | 76.8  |
| 4.7      | 4.5   | 13.7   | 13.3  |
|          |   |  |   |
| 1.7      | 0.4   | 2.0  | 1.0   |
| 10.5     | 3.7   | 28.8   | 17.3  |
| 1.4      | 2.5   | 5.0  | 7.8   |
| 7.9      | 3.5   | 17.5   | 8.0   |
| 631.0    | 619.6   | 1,882.1  | 1,866.5   |
| 8.4      | 7.1   | 26.8   | 24.0  |
| 3.4      | 3.5   | 10.2   | 10.6  |
| \$619.2  | \$609.0   | \$1,845.1  | \$1,831.9   |
|          | Ended<br>Septem<br>2018<br>(in mill<br>\$560.4<br>16.5<br>27.9<br>4.7<br>1.7<br>10.5<br>1.4<br>7.9<br>631.0<br>8.4<br>3.4 | September 30 2018 2017 (in millions of c \$560.4 \$564.8 16.5 14.4 27.9 25.8 4.7 4.5  1.7 0.4 10.5 3.7 1.4 2.5 7.9 3.5 631.0 619.6 8.4 7.1 3.4 3.5 | Ended September 30 30 2018 2017 2018 (in millions of dollars) \$560.4 \$564.8 \$1,682.7 16.5 14.4 48.1 27.9 25.8 84.3 4.7 4.5 13.7  1.7 0.4 2.0 10.5 3.7 28.8 1.4 2.5 5.0 7.9 3.5 17.5 631.0 619.6 1,882.1 8.4 7.1 26.8 |

<sup>&</sup>lt;sup>1</sup> The net unrealized loss recognized in net investment income for the three and nine months ended September 30, 2018 related to equity securities still held at September 30, 2018 was \$0.3 million and \$0.6 million, respectively.

<sup>2</sup> The net unrealized gain recognized in net investment income for the three and nine months ended September 30, 2018 related to private equity partnerships still held at September 30, 2018 was \$2.7 million and \$8.2 million, respectively.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 4 - Investments - Continued

#### Realized Investment Gain and Loss

Realized investment gains and losses are as follows:

| Trouble of the Collinsia Sums and responsible of the Collinsia |                          |       |              |        |   |
|--|--------------------------|-------|--------------|--------|---|
|  | Three                    |       |              |        |   |
|  | Months                   |       | Nine Months  |        |   |
|  | Ended                    |       | Ended        |        |   |
|  | September                |       | September 30 |        |   |
|  | 30                       |       |              |        |   |
|  | 2018                     | 2017  | 2018         | 2017   |   |
|  | (in millions of dollars) |       |              |        |   |
| Fixed Maturity Securities                                      |                          |       |              |        |   |
| Gross Gains on Sales   | \$4.8                    | \$4.3 | \$9.4        | \$8.6  |   |
| Gross Losses on Sales  | (3.8)                    | (1.2) | (8.3)        | (3.5   | ) |
| Other-Than-Temporary Impairment Loss                           |                          |       | (1.0)        |        |   |
| Mortgage Loans and Other Invested Assets                       |                          |       |              |        |   |
| Gross Gains on Sales   | 0.1                      | 0.8   | 0.2          | 3.4    |   |
| Gross Losses on Sales  |                          |       |              | (0.2)  | ) |
| Impairment Loss  | (0.6)                    | (0.9) | (0.8)        | (0.9)  | ) |
| Embedded Derivative in Modified Coinsurance Arrangement        | 6.1                      | 6.7   | 2.1          | 21.5   |   |
| All Other Derivatives  | 0.2                      | 0.2   | 0.9          | (0.3)  | ) |
| Foreign Currency Transactions                                  | (0.1)                    | (0.1) | (0.6)        | 0.3    |   |
| Net Realized Investment Gain                                   | \$6.7                    | \$9.8 | \$1.9        | \$28.9 |   |
|  |                          |       |              |        |   |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 5 - Derivative Financial Instruments

#### Purpose of Derivatives

We are exposed to certain risks relating to our ongoing business operations. The primary risks managed by using derivative instruments are interest rate risk, risk related to matching duration for our assets and liabilities, foreign currency risk, and credit risk. Historically, we have utilized current and forward interest rate swaps, current and forward currency swaps, forward treasury locks, currency forward contracts, forward contracts on specific fixed income securities, and credit default swaps. Transactions hedging interest rate risk are primarily associated with our individual and group long-term care and individual and group disability products. All other product portfolios are periodically reviewed to determine if hedging strategies would be appropriate for risk management purposes. We do not use derivative financial instruments for speculative purposes.

Derivatives designated as cash flow hedges and used to reduce our exposure to interest rate and duration risk are as follows:

Interest rate swaps are used to hedge interest rate risks and to improve the matching of assets and liabilities. An interest rate swap is an agreement in which we agree with other parties to exchange, at specified intervals, the difference between fixed rate and variable rate interest amounts. We use interest rate swaps to hedge the anticipated purchase of fixed maturity securities thereby protecting us from the potential adverse impact of declining interest rates on the associated policy reserves. We also use interest rate swaps to hedge the potential adverse impact of rising interest rates in anticipation of issuing fixed rate long-term debt.

Forward treasury locks are used to minimize interest rate risk associated with the anticipated purchase or disposal of fixed maturity securities. A forward treasury lock is a derivative contract without an initial investment where we and the counterparty agree to purchase or sell a specific U.S. Treasury bond at a future date at a pre-determined price.

Derivatives designated as fair value hedges and used to reduce our exposure to interest rate and duration risk are as follows:

Interest rate swaps are used to effectively convert certain of our fixed rate securities into floating rate securities which are used to fund our floating rate long-term debt. Under these swap agreements, we receive a variable rate of interest and pay a fixed rate of interest. Additionally, we use interest rate swaps to effectively convert certain fixed rate, long-term debt into floating rate long-term debt. Under these swap agreements, we receive a fixed rate of interest and pay a variable rate of interest.

Derivatives designated as either cash flow or fair value hedges and used to reduce our exposure to foreign currency risk are as follows:

Foreign currency interest rate swaps are used to hedge the currency risk of certain foreign currency-denominated fixed maturity securities owned for portfolio diversification. Under these swap agreements, we agree to pay, at specified intervals, fixed rate foreign currency-denominated principal and interest payments in exchange for fixed rate payments in the functional currency of the operating segment.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 5 - Derivative Financial Instruments - Continued

Derivatives not designated as hedging instruments and used to reduce our exposure to foreign currency risk, credit losses on securities owned, and interest rate risk are as follows:

Foreign currency interest rate swaps previously designated as hedges were used to hedge the currency risk of certain foreign currency-denominated fixed maturity securities owned for portfolio diversification. These derivatives were effective hedges prior to novation to a new counterparty. In conjunction with the novation, these derivatives were de-designated as hedges. We agree to pay, at specified intervals, fixed rate foreign currency-denominated principal and interest payments in exchange for fixed rate payments in the functional currency of the operating segment. We hold offsetting swaps wherein we agree to pay fixed rate principal and interest payments in the functional currency of the operating segment in exchange for fixed rate foreign currency-denominated payments.

Credit default swaps are used as economic hedges against credit risk but do not qualify for hedge accounting. A credit default swap is an agreement in which we agree with another party to pay, at specified intervals, a fixed-rate fee in exchange for insurance against a credit event on a specific investment. If a defined credit event occurs, our counterparty may either pay us a net cash settlement or we may surrender the specific investment to them in exchange for cash equal to the full notional amount of the swap. Credit events typically include events such as bankruptcy, failure to pay, or certain types of debt restructuring.

Interest rate swap was used to effectively convert certain of our floating rate, long-term debt into fixed rate long-term debt. Under this swap agreement, we received a variable rate of interest and paid a fixed rate of interest.

#### Derivative Risks

The basic types of risks associated with derivatives are market risk (that the value of the derivative will be adversely impacted by changes in the market, primarily the change in interest and exchange rates) and credit risk (that the counterparty will not perform according to the terms of the contract). The market risk of the derivatives should generally offset the market risk associated with the hedged financial instrument or liability. To help limit the credit exposure of the derivatives, we enter into master netting agreements with our counterparties whereby contracts in a gain position can be offset against contracts in a loss position. We also typically enter into bilateral, cross-collateralization agreements with our counterparties to help limit the credit exposure of the derivatives. These agreements require the counterparty in a loss position to submit acceptable collateral with the other counterparty in the event the net loss position meets or exceeds an agreed upon amount. Credit exposure on derivatives is limited to the value of those contracts in a net gain position, including accrued interest receivable less collateral held. At September 30, 2018, we had no credit exposure on derivatives. The table below summarizes the nature and amount of collateral received from and posted to our derivative counterparties.

September 2000, ber 31, 2018 2017 (in millions of dollars)

Carrying Value of Collateral Received from Counterparties

Cash \$16.6 \$ 15.7

Carrying Value of Collateral Posted to Counterparties

Fixed Maturity Securities \$43.6 \$ 46.4

See Note 4 for further discussion of our master netting agreements.

The majority of our derivative instruments contain provisions that require us to maintain specified issuer credit ratings and financial strength ratings. Should our ratings fall below these specified levels, we would be in violation of the provisions, and our derivatives counterparties could terminate our contracts and request immediate payment. The aggregate fair value of all derivative instruments with credit risk-related contingent features that were in a liability position was \$46.5 million and \$52.2 million at September 30, 2018 and December 31, 2017, respectively.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

#### **Derivative Transactions**

The table below summarizes, by notional amounts, the activity for each category of derivatives. The notional amounts represent the basis upon which our counterparty pay and receive amounts are calculated.

|                               | Swaps                    |             |           |         |          |           |  |  |  |
|-------------------------------|--------------------------|-------------|-----------|---------|----------|-----------|--|--|--|
|                               | ReceiveReceive Receive   |             | Receive   | Cmadit  |          |           |  |  |  |
|                               | Variabl                  | eFPaeyd/Pay | Fixed/Pay | Credit  | Forwards | Total     |  |  |  |
|                               | Fixed                    | Fixed       | Variable  | Default |          |           |  |  |  |
|                               | (in millions of dollars) |             |           |         |          |           |  |  |  |
| Balance at June 30, 2017      | \$102.0                  | \$ 591.7    | \$ 250.0  | \$ 70.0 | \$ —     | \$1,013.7 |  |  |  |
| Additions                     |                          |             |           |         | 24.7     | 24.7      |  |  |  |
| Terminations                  | 54.0                     | 48.6        | _         |         | 24.7     | 127.3     |  |  |  |
| Balance at September 30, 2017 | \$48.0                   | \$ 543.1    | \$ 250.0  | \$ 70.0 | \$ —     | \$911.1   |  |  |  |
| •                             |                          |             |           |         |          |           |  |  |  |
| Balance at December 31, 2016  | \$105.5                  | \$ 616.5    | \$ 250.0  | \$ 70.0 | \$ 10.0  | \$1,052.0 |  |  |  |
| Additions                     |                          |             |           |         | 40.7     | 40.7      |  |  |  |
| Terminations                  | 57.5                     | 73.4        |           |         | 50.7     | 181.6     |  |  |  |
| Balance at September 30, 2017 | \$48.0                   | \$ 543.1    | \$ 250.0  | \$ 70.0 | \$ —     | \$911.1   |  |  |  |
| -                             |                          |             |           |         |          |           |  |  |  |
| Balance at June 30, 2018      | \$                       | \$ 537.4    | \$ 250.0  | \$ —    | \$ 20.6  | \$808.0   |  |  |  |
| Additions                     |                          | 31.9        |           | 11.2    |          | 43.1      |  |  |  |
| Terminations                  |                          | 34.6        |           |         | 20.6     | 55.2      |  |  |  |
| Balance at September 30, 2018 | \$                       | \$ 534.7    | \$ 250.0  | \$ 11.2 | \$ —     | \$795.9   |  |  |  |
| •                             |                          |             |           |         |          |           |  |  |  |
| Balance at December 31, 2017  | \$48.0                   | \$ 536.5    | \$ 250.0  | \$ 70.0 | \$ —     | \$904.5   |  |  |  |
| Additions                     |                          | 58.3        |           | 11.2    | 47.4     | 116.9     |  |  |  |
| Terminations                  | 48.0                     | 60.1        |           | 70.0    | 47.4     | 225.5     |  |  |  |
| Balance at September 30, 2018 | <b>\$</b> —              | \$ 534.7    | \$ 250.0  | \$ 11.2 | \$ —     | \$795.9   |  |  |  |
| _                             |                          |             |           |         |          |           |  |  |  |

#### Cash Flow Hedges

As of September 30, 2018 and December 31, 2017, we had \$302.7 million and \$343.9 million, respectively, notional amount of receive fixed, pay fixed, open current and forward foreign currency interest rate swaps to hedge fixed income foreign currency-denominated securities.

As of September 30, 2018, we expect to amortize approximately \$68.4 million of net deferred gains on derivative instruments during the next twelve months. This amount will be reclassified from accumulated other comprehensive income into earnings and reported on the same income statement line item as the hedged item. The income statement line items that will be affected by this amortization are net investment income and interest and debt expense. Additional amounts that may be reclassified from accumulated other comprehensive income into earnings to offset the earnings impact of foreign currency translation of hedged items are not estimable.

As of September 30, 2018, we are hedging the variability of future cash flows associated with forecasted transactions through the year 2038.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 5 - Derivative Financial Instruments - Continued

#### Fair Value Hedges

As of December 31, 2017, we had \$48.0 million notional amount of receive variable, pay fixed interest rate swaps to hedge the changes in fair value of certain fixed rate securities held which matured in the second quarter of 2018 along with the hedged securities. These swaps effectively converted the associated fixed rate securities into floating rate securities, which were used to fund our floating rate long-term debt. The change in fair value of the hedged fixed maturity securities attributable to the hedged benchmark interest rate resulted in a loss of \$0.6 million for the nine months ended September 30, 2018, and \$0.8 million and \$2.8 million for the three and nine months ended September 30, 2017, respectively, with an offsetting gain on the related interest rate swaps.

As of September 30, 2018, we had \$58.3 million notional amount of receive fixed, pay fixed, open current and forward foreign currency interest rate swaps to hedge fixed income foreign currency-denominated securities. The change in fair value of the hedged fixed maturity securities attributable to the change in the foreign currency exchange rate resulted in a loss of \$0.3 million and \$1.7 million during the three and nine months ended September 30, 2018, respectively, with an offsetting gain on the related forward foreign currency interest rate swaps.

As of September 30, 2018 and December 31, 2017, we had \$250.0 million notional amount of receive fixed, pay variable interest rate swaps to hedge the changes in the fair value of certain fixed rate long-term debt. These swaps effectively convert the associated fixed rate long-term debt into floating rate debt and provide for a better matching of interest rates with our short-term investments, which have frequent interest rate resets similar to a floating rate security. We did not have any change in fair value of the hedged debt attributable to the hedged benchmark interest rate during the three months ended September 30, 2018. The change in fair value of the hedged debt attributable to the hedged benchmark interest rate resulted in a gain (loss) of \$2.8 million for the nine months ended September 30, 2018, and \$0.3 million and \$(0.3) million for the three and nine months ended September 30, 2017, respectively, with an offsetting gain (loss) on the related interest rate swaps.

The following table summarizes the carrying amount of hedged assets and liabilities and the related cumulative basis adjustments related to our fair value hedges.

|   |                    | Amount of Fair       |
|---|--------------------|----------------------|
|   | Carrying           | Value Hedging        |
|   | Amount of          | Adjustment           |
|   | Hedged Assets      | Included in the      |
|   | (Liabilities)      | Carrying Amount      |
|   |                    | of the Hedged        |
|   |                    | Assets (Liabilities) |
|   | September 31,      | September 31,        |
|   | 201 <b>2</b> 017   | 2018 2017            |
|   | (in millions of do | llars)               |
| Fixed maturity securities:  |                    |                      |
| Receive variable interest rate, pay fixed interest rate                         | \$—\$ 48.5         | \$ — \$ 0.6          |
| Receive fixed functional currency interest, pay fixed foreign currency interest | 23.3—              | (1.7 —               |
| Long-term Debt  | (2)4722144.8 )     | 7.3 4.5              |

Cumulative

For the three and nine months ended September 30, 2018, \$1.2 million and \$0.2 million of the derivative instruments' gain was excluded from the assessment of hedge effectiveness. For the three and nine months ended September 30, 2017, no component of the derivative instruments' gain or loss was excluded from the assessment of hedge effectiveness. There were no instances wherein we discontinued fair value hedge accounting due to a hedged firm commitment no longer qualifying as a fair value hedge.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 5 - Derivative Financial Instruments - Continued

#### Derivatives not Designated as Hedging Instruments

As of September 30, 2018 and December 31, 2017, we held \$173.7 million and \$192.6 million, respectively, notional amount of receive fixed, pay fixed, foreign currency interest rate swaps. These derivatives are not designated as hedges, and as such, changes in fair value related to these derivatives are reported in earnings as a component of net realized investment gain or loss.

As of September 30, 2018 and December 31, 2017, we held \$11.2 million and \$70.0 million, respectively, notional amount of single name credit default swaps. We entered into these swaps in order to mitigate the credit risk associated with specific securities owned.

As of December 31, 2016, we held \$3.5 million notional amount of a receive variable, pay fixed interest rate swap acquired through our purchase of Starmount in the third quarter of 2016. This swap effectively converted Starmount's floating rate long-term debt into fixed rate debt. During the second quarter of 2017, we purchased and retired the debt and terminated the interest rate swap. We recorded a loss of \$0.1 million on the swap termination in our consolidated statements of operations as a component of net realized investment gains and losses. See Note 12.

We have an embedded derivative in a modified coinsurance arrangement for which we include in our realized investment gains and losses a calculation intended to estimate the value of the option of our reinsurance counterparty to cancel the reinsurance contract with us. However, neither party can unilaterally terminate the reinsurance agreement except in extreme circumstances resulting from regulatory supervision, delinquency proceedings, or other direct regulatory action. Cash settlements or collateral related to this embedded derivative are not required at any time during the reinsurance contract or at termination of the reinsurance contract. There are no credit-related counterparty triggers, and any accumulated embedded derivative gain or loss reduces to zero over time as the reinsured business winds down.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

#### Locations and Amounts of Derivative Financial Instruments

The following tables summarize the location and fair values of derivative financial instruments, as reported in our consolidated balance sheets

| consolidated balance sheets.                            |   |               | •  |                        |
|---|---|---------------|--|------------------------|
| consolidated balance sheets.                            | September 30, 2018 Derivative Assets Balance Sheet Location | Fair<br>Value | Derivative Liabil<br>Balance Sheet<br>Location | ities<br>Fair<br>Value |
|   | (in millions of dollars)                                    | varae         | Location                                       | , arac                 |
| Designated as Hedging Instruments Cash Flow Hedges      | (in initions of donars)                                     |               |  |                        |
| Forwards  | Other L-T Investments                                       | \$            | Other Liabilities                              | \$                     |
| Foreign Exchange Contracts                              | Other L-T Investments                                       |               | Other Liabilities                              |                        |
| Total Cash Flow Hedges                                  |   | 18.3          |  | 14.7                   |
|   |   |               |  |                        |
| Fair Value Hedges                                       |   |               |  |                        |
| Interest Rate Swaps                                     | Other L-T Investments                                       |               | Other Liabilities                              | 7.3                    |
| Foreign Exchange Contracts                              | Other L-T Investments                                       | 2.1           | Other Liabilities                              | 0.7                    |
| Total Fair Value Hedges                                 |   | 2.1           |  | 8.0                    |
| C   |   |               |  |                        |
| Total Designated as Hedging Instruments                 |   | \$20.4        |  | \$22.7                 |
|   |   |               |  |                        |
| Not Designated as Hedging Instruments                   |   |               |  |                        |
| Credit Default Swaps                                    | Other L-T Investments                                       | \$0.5         | Other Liabilities                              | \$                     |
| Foreign Exchange Contracts                              | Other L-T Investments                                       |               | Other Liabilities                              | 23.8                   |
| Embedded Derivative in Modified Coinsurance Arrangement | Other L-T Investments                                       |               | Other Liabilities                              | 13.8                   |
| Total Not Designated as Hedging Instruments             |   | \$0.5         |  | \$37.6                 |
|   |   |               |  |                        |
| 51  |   |               |  |                        |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

52

Note 5 - Derivative Financial Instruments - Continued

|  | ties<br>Fair<br>Value |
|--|-----------------------|
| Cash Flow Hedges   |                       |
| Foreign Exchange Contracts  Other L-T Investments \$19.5 Other Liabilities | \$194                 |
|  | 19.4                  |
| Total Cush Flow Hedges   | 17.7                  |
| Fair Value Hedges  |                       |
| Interest Rate Swaps Other L-T Investments — Other Liabilities:             | 5.1                   |
| Total Fair Value Hedges —  | 5.1                   |
| · ·  |                       |
| Total Designated as Hedging Instruments \$19.5                             | \$24.5                |
| 10 m 2 cong  | Ψ =                   |
| Not Designated as Hedging Instruments                                      |                       |
| Credit Default Swaps  Other Liabilities                                    | \$0.2                 |
| •  | •                     |
|  |                       |
| Embedded Derivative in Modified Coinsurance Arrangement  Other Liabilities |                       |
| Total Not Designated as Hedging Instruments                                | \$43.6                |
|  |                       |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

53

Note 5 - Derivative Financial Instruments - Continued

The following table summarizes the location of gains and losses of derivative financial instruments designated as hedging instruments, as reported in our consolidated statements of operations.

| neaging instruments, as reported in our consolidated states  | nents of v                      | operations.                                      |                                    |                          |  |                                    |  |  |
|--|---------------------------------|--|------------------------------------|--------------------------|--|------------------------------------|--|--|
|  | Three Months Ended September 30 |  |                                    |                          |  |                                    |  |  |
|  | 2018                            |  |                                    | 2017                     |  |                                    |  |  |
|  | Net<br>Investm<br>Income        | Net<br>Realized<br>eIntvestmen<br>Gain<br>(Loss) | Interest<br>and<br>Debt<br>Expense | Net<br>Investm<br>Income | Net<br>Realized<br>eIntvestmen<br>Gain<br>(Loss) | Interest<br>and<br>Debt<br>Expense |  |  |
|  | (in milli                       | ons of dolla                                     | rs)                                |                          |  |                                    |  |  |
| Total Income and Expense Presented in the Consolidated<br>Statements of Operations of Which Hedged Items are<br>Recorded | \$619.2                         | \$ 6.7   | \$ 42.7                            | \$609.0                  | \$ 9.8   | \$ 40.1                            |  |  |
| Gain (Loss) on Cash Flow Hedging Relationships<br>Interest Rate Swaps:   |                                 |  |                                    |                          |  |                                    |  |  |
| Hedged items   | 75.8                            | _  | 8.5                                | 79.7                     | _  | 11.4                               |  |  |
| Derivatives Designated as Hedging Instruments Foreign Exchange Contracts   | 16.7                            | _  | 0.6                                | 15.6                     | _  | 0.5                                |  |  |
| Hedged items   | 4.6                             | 0.4  | _                                  | 6.5                      | 5.2  | _                                  |  |  |
| Derivatives Designated as Hedging Instruments  | (0.3)                           | (0.4)  |                                    | (0.5)                    | (5.2)  | _                                  |  |  |
| Gain (Loss) on Fair Value Hedging Relationships<br>Interest Rate Swaps:  |                                 |  |                                    |                          |  |                                    |  |  |
| Hedged items   |                                 | _  | 3.6                                | 1.2                      | (0.5)  | 3.6                                |  |  |
| Derivatives Designated as Hedging Instruments Foreign Exchange Contracts   | _                               | _  | 0.6                                | (0.8)                    | 0.5  | (0.1)                              |  |  |
| Hedged items   | 0.1                             | (0.3)  |                                    |                          | _  | _                                  |  |  |
| Derivatives Designated as Hedging Instruments  | 0.1                             | 0.3  | _                                  | _                        | _  | _                                  |  |  |
|  |                                 |  |                                    |                          |  |                                    |  |  |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

|  | Nine Months Ended September 30<br>2018 2017 |   |                |     |                 |                |    |   |   |                        |     |
|--|---|---|----------------|-----|-----------------|----------------|----|---|---|------------------------|-----|
|  | Net<br>Investme<br>Income                   |   | Gain<br>(Loss) | nen | Debt<br>Expense | Net<br>Investm | er | Net<br>Realized<br>atInvestme<br>Gain<br>(Loss) |   | Interest and De Expens | ebt |
| Total Income and Expense Presented in the                                | (   |   | .5 01 001      |     | • •             |                |    |   |   |                        |     |
| Consolidated Statements of Operations of Which Hedged Items are Recorded | \$1,845.1                                   | 1 | \$ 1.9         |     | \$ 125.3        | \$1,831.       | 9  | \$ 28.9   |   | \$119.8                | 3   |
| Gain (Loss) on Cash Flow Hedging Relationships                           |   |   |                |     |                 |                |    |   |   |                        |     |
| Interest Rate Swaps: Hedged items  | 230.3                                       |   | 0.1            |     | 31.3            | 242.6          |    | 0.2   |   | 34.2                   |     |
| Derivatives Designated as Hedging Instruments                            | 49.1  |   | (0.3           | )   | 1.7             | 45.3           |    | U.2<br>—  |   | 1.6                    |     |
| Foreign Exchange Contracts   | 17.1  |   | (0.5           | ,   | 1.7             | 15.5           |    |   |   | 1.0                    |     |
| Hedged items   | 14.3  |   | 1.3            |     |                 | 17.1           |    | 6.7   |   | _                      |     |
| Derivatives Designated as Hedging Instruments                            | (0.8  | ) | (1.3           | )   |                 | (0.9           | )  | (6.7  | ) | _                      |     |
| Gain (Loss) on Fair Value Hedging Relationships<br>Interest Rate Swaps:  |   |   |                |     |                 |                |    |   |   |                        |     |
| Hedged items   | 1.0   |   | 2.2            |     | 10.8            | 4.1            |    | (3.1  | ) | 10.8                   |     |
| Derivatives Designated as Hedging Instruments                            | (0.5  | ) | (2.2           | )   | 1.2             | (2.8           | )  | 3.1   | , | (0.6                   | )   |
| Foreign Exchange Contracts   | `   |   | `              |     |                 | `              | ĺ  |   |   | `                      | ŕ   |
| Hedged items   | 0.5   |   | (1.7           | )   |                 |                |    |   |   |                        |     |
| Derivatives Designated as Hedging Instruments                            | 0.2   |   | 1.7            |     | _               | _              |    | _   |   |                        |     |
|  |   |   |                |     |                 |                |    |   |   |                        |     |
| 54   |   |   |                |     |                 |                |    |   |   |                        |     |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

**Unum Group and Subsidiaries** 

September 30, 2018

Note 5 - Derivative Financial Instruments - Continued

The following table summarizes the location of gains and losses of derivative financial instruments designated as cash flow hedging instruments, as reported in our consolidated statements of comprehensive income (loss).

Three Months
Ended
Nine Months
Ended
Ended

September 30 September 30 2018 2017 2018 2017 (in millions of dollars)

Gain (Loss) Recognized in Other Comprehensive Income (Loss) on

Derivatives

Interest Rate Swaps and Forwards \$\( --\) \$(0.1 ) \$(0.1 ) \$(0.1 ) Foreign Exchange Contracts (10.1 ) (12.0 ) 0.6 (21.2 ) Total \$(10.1) \$(12.1) \$0.5 \$(21.3)

The following table summarizes the location of gains and losses on our derivatives not designated as hedging instruments, as reported in our consolidated statements of operations.

Three

Months Nine Months Ended Ended September September 30

30

2018 2017 2018 2017 (in millions of dollars)

Net Realized Investment Gain (Loss)

Credit Default Swaps \$(0.3) \$0.1 \$(0.3) \$(0.3) (0.3)(0.1)**Interest Rate Swaps** Foreign Exchange Contracts 0.5 0.1 1.5 0.1 2.1 Embedded Derivative in Modified Coinsurance Arrangement 6.1 6.7 21.5 Total \$6.9 \$3.0 \$6.3 \$21.2

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 6 - Accumulated Other Comprehensive Income (Loss)

Components of our accumulated other comprehensive income (loss), after tax, and related changes are as follows:

|   | NT /                                    |                   |             | $\mathcal{C}$  |          |                          |  |
|---|---|-------------------|-------------|--|----------|--------------------------|--|
|   | Net Unrealize Gain (Loss) on Securities | Gain on<br>Hedges |             | Unrecogniz<br>Pension and<br>Postretirem<br>it Benefit Cos | d<br>ent | Total                    |  |
|   |   |                   |             |  |          |                          |  |
| D.1   | (in millio                              |                   |             | · • · · • •  |          | <b>*</b> (2 <b></b> (2.) |  |
| Balance at June 30, 2018  | \$224.5                                 | \$266.8           | \$ (268.8   | ) \$ (498.7  | )        | \$(276.2)                |  |
| Other Comprehensive Income (Loss) Before Reclassifications                  | (564.3)                                 | (4.8)             | (15.2       | 0.5  |          | (583.8)                  |  |
| Amounts Reclassified from Accumulated Other                                 | (0.9)                                   | (12.0)            |             | 4.4  |          | (8.5)                    |  |
| Comprehensive Income or Loss  | (0.9                                    | (12.0)            | <del></del> | 7.7  |          | (0.5)                    |  |
| Net Other Comprehensive Income (Loss)                                       | (565.2)                                 | (16.8)            | (15.2       | ) 4.9  |          | (592.3)                  |  |
| Balance at September 30, 2018   | \$(340.7)                               | \$250.0           | \$ (284.0   | ) \$ (493.8  | )        | \$(868.5)                |  |
|   |   |                   |             |  |          |                          |  |
| Balance at June 30, 2017  | \$558.2                                 | \$304.5           | \$ (297.1   | \$ (460.7)   | )        | \$104.9                  |  |
| Other Comprehensive Income (Loss) Before                                    | 4.4                                     | (7.9)             | 31.8        | (1.0   | )        | 27.3                     |  |
| Reclassifications   | 4.4                                     | (1.9)             | 31.0        | (1.0   | ,        | 21.3                     |  |
| Amounts Reclassified from Accumulated Other<br>Comprehensive Income or Loss | (5.2)                                   | (5.9)             | _           | 3.2  |          | (7.9)                    |  |
| Net Other Comprehensive Income (Loss)                                       | (0.8)                                   | (13.8)            | 31.8        | 2.2  |          | 19.4                     |  |
| Balance at September 30, 2017   | \$557.4                                 | . ,               |             | ) \$ (458.5  | )        | \$124.3                  |  |
| Butance at September 30, 2017   | Ψυυπι                                   | Ψ2>0.7            | Ψ (200.0    | ) ψ (18618   | ,        | Ψ125                     |  |
| Balance at December 31, 2017  | \$607.8                                 | \$282.3           | \$ (254.5   | \$ (508.1)   | )        | \$127.5                  |  |
| Adjustment to Adopt Accounting Standard Update - Note 2                     |   | _                 | —           | —  | ,        | (17.5)                   |  |
| Other Comprehensive Income (Loss) Before                                    | · ·                                     |                   |             |  |          |                          |  |
| Reclassifications   | (930.8)                                 | 2.9               | (29.5       | ) 1.3  |          | (956.1)                  |  |
| Amounts Reclassified from Accumulated Other                                 |   |                   |             |  |          |                          |  |
| Comprehensive Income or Loss  | (0.2)                                   | (35.2)            |             | 13.0   |          | (22.4)                   |  |
| Net Other Comprehensive Income (Loss)                                       | (931.0)                                 | (32.3)            | (29.5       | ) 14.3   |          | (978.5)                  |  |
| Balance at September 30, 2018   | ` /                                     | ` ,               |             | ) \$ (493.8  | )        | \$(868.5)                |  |
| Butance at September 30, 2010   | Ψ(310.7)                                | Ψ250.0            | ψ (201.0    | ) ψ (125.0   | ,        | Ψ(000.5)                 |  |
| Balance at December 31, 2016  | \$440.6                                 | \$327.5           | \$ (354.0   | \$ (465.1)   | )        | \$(51.0)                 |  |
| Other Comprehensive Income (Loss) Before Reclassifications                  | 125.7                                   | (14.0 )           | 88.7        | (3.0   | )        | 197.4                    |  |
| Amounts Reclassified from Accumulated Other                                 | (0.0.)                                  | (22.9.)           |             | 0.6  |          | (22.1                    |  |
| Comprehensive Income or Loss  | (8.9)                                   | (22.8)            |             | 9.6  |          | (22.1)                   |  |
| Net Other Comprehensive Income (Loss)                                       | 116.8                                   | (36.8)            | 88.7        | 6.6  |          | 175.3                    |  |
| Balance at September 30, 2017   | \$557.4                                 | \$290.7           | \$ (265.3   | ) \$ (458.5  | )        | \$124.3                  |  |
|   |   |                   |             |  |          |                          |  |
| 56  |   |                   |             |  |          |                          |  |
|   |   |                   |             |  |          |                          |  |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 6 - Accumulated Other Comprehensive Income (Loss) - Continued

The net unrealized gain (loss) on securities consists of the following components:

| The net unrealized gain (1000) on securities consist | of the fon  | owing com    | ponents.  |            |             |   |
|--|-------------|--------------|-----------|------------|-------------|---|
|  |             |              |           | Change a   |             |   |
|  |             |              |           | _          | er 30, 2018 |   |
|  | September   | Tuna 30      | January 1 | Three      | Nine        |   |
|  | 30          | June 30      | January 1 | Months     | Months      |   |
|  | 2018        | 2018         | 2018      | Ended      | Ended       |   |
|  | (in million | s of dollars | 3)        |            |             |   |
| Fixed Maturity Securities                            | \$3,158.1   | \$3,543.7    | \$5,665.2 | \$(385.6)  | \$(2,507.1  | ) |
| Deferred Acquisition Costs                           | (31.5)      |              |           | 2.6        | 19.9        |   |
| Reserves for Future Policy and Contract Benefits     | (3,684.9)   | (3,367.1)    | (5,094.7) | (317.8)    | 1,409.8     |   |
| Reinsurance Recoverable                              | 273.3       | 288.1        | 375.8     |            |             | ) |
| Income Tax   | (55.7)      | (206.1)      | (304.6)   | 150.4      | 248.9       |   |
| Total  | \$(340.7)   | \$224.5      | \$590.3   | \$(565.2)  | \$(931.0    | ) |
|  | ,           |              |           | ,          |             |   |
|  |             |              |           | Change a   | at          |   |
|  |             |              |           | Septemb    |             |   |
|  |             |              |           | 2017       | ,           |   |
|  | September   | r            | December  | Three N    | Vine        |   |
|  | 30          | June 30      | 31        | Months N   |             |   |
|  | 2017        | 2017         | 2016      | Ended E    |             |   |
|  | (in millior | s of dollars |           |            |             |   |
| Fixed Maturity Securities                            | \$5,587.7   |              | \$4,664.6 | \$95.5 \$  | 3923.1      |   |
| Other Investments                                    | 5.2         |              |           |            | 27.9        |   |
| Deferred Acquisition Costs                           |             | ` /          | ` /       | (0.4)      |             |   |
| Reserves for Future Policy and Contract Benefits     | ,           | (4,948.2)    |           | , , ,      | /           |   |
| Reinsurance Recoverable                              | 371.6       | 360.7        | 321.3     |            | 50.3        |   |
| Income Tax   |             |              |           | (7.4)      |             |   |
| Total  | \$557.4     | \$558.2      | \$440.6   | \$(0.8) \$ |             |   |
| 1 Otal   | Ψ 3 3 7 . Τ | Ψ330.2       | Ψ-Τ-ΤΟ.Ο  | ψ(0.0) ψ   | 110.0       |   |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

58

Note 6 - Accumulated Other Comprehensive Income (Loss) - Continued

Amounts reclassified from accumulated other comprehensive income or loss were recognized in our consolidated statements of operations as follows:

| statements of operations as follows:                      |              |          |          |          |
|---|--------------|----------|----------|----------|
|   | Three Months |          | Nine M   | onths    |
|   | Ended        |          | Ended    |          |
|   | September 30 |          | Septem   | ber 30   |
|   | 2018         | 2017     | 2018     | 2017     |
|   | (in mill     | lions of | dollars) |          |
| Net Unrealized Gain (Loss) on Securities                  |              |          |          |          |
| Net Realized Investment Gain (Loss)                       |              |          |          |          |
| Net Gain on Sales of Securities and Other Invested Assets | \$1.2        | \$8.2    | \$1.3    | \$13.8   |
| Other-Than-Temporary Impairment Loss                      |              | _        | (1.0)    | ) —      |
|   | 1.2          | 8.2      | 0.3      | 13.8     |
| Income Tax Expense  | 0.3          | 3.0      | 0.1      | 4.9      |
| Total   | \$0.9        | \$5.2    | \$0.2    | \$8.9    |
| Net Gain on Hedges  |              |          |          |          |
| Net Investment Income                                     |              |          |          |          |
| Gain on Interest Rate Swaps and Forwards                  | \$16.4       | \$15.1   | \$48.1   | \$44.2   |
| Loss on Foreign Exchange Contracts                        | (0.3)        | (0.4)    | (0.9)    | (0.9)    |
| Net Realized Investment Gain (Loss)                       | ,            | ,        | ,        | ,        |
| Gain on Interest Rate Swaps                               |              | _        | 0.2      | _        |
| Loss on Foreign Exchange Contracts                        | (0.4)        | (5.2)    | (1.3)    | (6.7)    |
| Interest and Debt Expense                                 | ,            | ,        | ,        | , ,      |
| Loss on Interest Rate Swaps                               | (0.6)        | (0.5)    | (1.6)    | (1.5)    |
| 1   | 15.1         | 9.0      | 44.5     | 35.1     |
| Income Tax Expense  | 3.1          | 3.1      | 9.3      | 12.3     |
| Total   | \$12.0       | \$5.9    | \$35.2   | \$22.8   |
| Unrecognized Pension and Postretirement Benefit Costs     |              |          |          |          |
| Other Expenses  |              |          |          |          |
| Amortization of Net Actuarial Loss                        | \$(5.6)      | \$(5.1)  | \$(16.8) | \$(15.2) |
| Amortization of Prior Service Credit                      | 0.1          | 0.2      | 0.2      | 0.5      |
|   |              |          |          | (14.7)   |
| Income Tax Benefit  |              | (1.7)    |          | (5.1)    |
| Total   |              |          |          | \$(9.6)  |
|   | . ( )        | . ( )    | . ( • )  | . ( )    |
|   |              |          |          |          |
|   |              |          |          |          |

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 7 - Liability for Unpaid Claims and Claim Adjustment Expenses

Changes in the liability for unpaid claims and claim adjustment expenses are as follows:

|                              | 2018         | 2017          |  |  |
|------------------------------|--------------|---------------|--|--|
|                              | (in millions | s of dollars) |  |  |
| Balance at January 1         | \$23,222.0   | \$23,249.5    |  |  |
| Less Reinsurance Recoverable | 2,182.0      | 2,163.6       |  |  |
| Net Balance at January 1     | 21,040.0     | 21,085.9      |  |  |
| Incurred Related to          |              |               |  |  |
| Current Year                 | 4,421.9      | 4,046.2       |  |  |
| Prior Years                  |              |               |  |  |
| Interest                     | 807.2        | 836.5         |  |  |
| All Other Incurred           | (65.6)       | (143.3)       |  |  |
| Foreign Currency             | (70.2)       | 150.0         |  |  |
| Total Incurred               | 5,093.3      | 4,889.4       |  |  |
| Paid Related to              |              |               |  |  |
| Current Year                 | (1,589.1)    | (1,463.9)     |  |  |
| Prior Years                  | (3,491.2)    | (3,478.8)     |  |  |
| Total Paid                   | (5,080.3)    | (4,942.7)     |  |  |
| Net Balance at September 30  | 21,053.0     | 21,032.6      |  |  |
| Plus Reinsurance Recoverable | 2,204.0      | 2,163.9       |  |  |
| Balance at September 30      | \$23,257.0   | \$23,196.5    |  |  |

The majority of the net balances are related to disability claims with long-tail payouts on which interest earned on assets backing liabilities is an integral part of pricing and reserving. Interest accrued on prior year reserves has been calculated on the opening reserve balance less one-half of the period's claim payments relative to prior years at our average reserve discount rate for the respective periods.

#### 2018 Long-term Care Reserve Increase

Policy reserves for our long-term care block of business are determined using the gross premium valuation method and, prior to the third quarter of 2018, were valued based on assumptions established as of December 31, 2014, the date of our last assumption update under loss recognition. Gross premium valuation assumptions do not change after the date of loss recognition unless reserves are again determined to be deficient. We undertake a review of policy reserve adequacy annually during the fourth quarter of each year, or more frequently if appropriate, using best estimate assumptions as of the date of the review.

During the third quarter of 2018, we completed our annual review of policy reserve adequacy, which incorporated our most recent experience and included a review of all assumptions, including active policy terminations, claims incidence, claim terminations, morbidity, premium rate increases, and new money yield rates. The review utilized internal and external data and outside consulting firms for quality assurance and industry benchmarking. Based on our analysis, during the third quarter of 2018, we updated our reserve assumptions and determined that our policy and claim reserves should be increased by \$750.8 million, or \$593.1 million after tax, to reflect our current estimate of

future benefit obligations. This increase was primarily driven by the update to our liability and interest rate assumptions, particularly claims incidence and claim termination rates, which resulted in an increase to reserves of approximately \$2.2 billion. Partially offsetting the increase was the update to our assumptions for premium rate increases which decreased reserves approximately \$1.4 billion, resulting in the net increase to reserves of \$750.8 million. Of this amount, approximately \$236 million was related to our liability for unpaid claims and claims adjustment expenses, which can be primarily attributed to prior year incurred claims, thereby impacting the results shown in the preceding chart.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 7 - Liability for Unpaid Claims and Claim Adjustment Expenses - Continued

"Incurred Related to Prior Years - All Other Incurred", excluding the third quarter of 2018 long-term care reserve increase discussed in the preceding paragraphs, is primarily impacted by the level of claim resolutions in the period relative to the long-term expectations reflected in the reserves in our Unum US group disability and Colonial Life products. Our claim resolution rate assumption used in determining reserves is our expectation of the resolution rate we will experience over the life of the block of business and will vary from actual experience in any one period, both favorably and unfavorably.

#### Reconciliation

A reconciliation of policy and contract benefits and reserves for future policy and contract benefits as reported in our consolidated balance sheets to the liability for unpaid claims and claim adjustment expenses is as follows:

|  | September   | 30         |
|--|-------------|------------|
|  | 2018        | 2017       |
|  | (in million | s of       |
|  | dollars)    |            |
| Policy and Contract Benefits                                 | \$1,674.1   | \$1,539.0  |
| Reserves for Future Policy and Contract Benefits             | 45,092.7    | 45,456.9   |
| Total  | 46,766.8    | 46,995.9   |
| Less:  |             |            |
| Life Reserves for Future Policy and Contract Benefits        | 8,303.4     | 8,209.6    |
| Accident and Health Active Life Reserves                     | 11,521.5    | 10,532.4   |
| Adjustment Related to Unrealized Investment Gains and Losses | 3,684.9     | 5,057.4    |
| Liability for Unpaid Claims and Claim Adjustment Expenses    | \$23,257.0  | \$23,196.5 |
|  |             |            |

The adjustment related to unrealized investment gains and losses reflects the changes that would be necessary to policyholder liabilities if the unrealized investment gains and losses related to the corresponding available-for-sale securities had been realized. Changes in this adjustment are reported as a component of other comprehensive income or loss.

#### Note 8 - Segment Information

We have three principal operating business segments: Unum US, Unum UK, and Colonial Life. Our other segments are Closed Block and Corporate.

#### Acquisition of Business

On October 1, 2018, we completed our purchase of Pramerica Zycie TUiR SA ("Pramerica"), a financial protection benefits provider in Poland. The acquisition of Pramerica will expand our European presence, which we believe to be an attractive market for financial protection benefits. This acquisition is not expected to materially impact our results of operations or financial position for 2018.

# NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018 Note 8 - Segment Information - Continued

#### Segment information is as follows:

| beginent information is as follows.             |                            |                     |                                   |           |  |
|---|----------------------------|---------------------|-----------------------------------|-----------|--|
|   | Three Mo<br>Ended Se<br>30 |                     | Nine Months<br>Ended September 30 |           |  |
|   | 2018<br>(in millio         | 2017<br>ns of dolla | 2018<br>ars)                      | 2017      |  |
| Premium Income                                  |                            |                     |                                   |           |  |
| Unum US   |                            |                     |                                   |           |  |
| Group Disability                                |                            |                     |                                   |           |  |
| Group Long-term Disability                      | \$444.1                    | \$435.2             | \$1,322.7                         | \$1,307.3 |  |
| Group Short-term Disability                     | 180.4                      | 161.1               | 527.7                             | 477.3     |  |
| Group Life and Accidental Death & Dismemberment |                            |                     |                                   |           |  |
| Group Life                                      | 399.3                      | 370.0               | 1,189.6                           | 1,101.7   |  |
| Accidental Death & Dismemberment                | 39.6                       | 37.2                | 116.9                             | 110.5     |  |
| Supplemental and Voluntary                      |                            |                     |                                   |           |  |
| Individual Disability                           | 109.5                      | 104.4               | 319.1                             | 318.1     |  |
| Voluntary Benefits                              | 222.3                      | 210.8               | 676.0                             | 639.2     |  |
| Dental and Vision                               | 51.0                       | 42.2                | 149.3                             | 124.9     |  |
|   | 1,446.2                    | 1,360.9             | 4,301.3                           | 4,079.0   |  |
| Unum UK   |                            |                     |                                   |           |  |
| Group Long-term Disability                      | 91.3                       | 87.0                | 271.8                             | 251.6     |  |
| Group Life                                      | 27.1                       | 26.7                | 83.6                              | 76.9      |  |
| Supplemental                                    | 19.6                       | 17.8                | 61.1                              | 51.1      |  |
|   | 138.0                      | 131.5               | 416.5                             | 379.6     |  |
| Colonial Life                                   |                            |                     |                                   |           |  |
| Accident, Sickness, and Disability              | 231.9                      | 222.3               | 691.8                             | 661.5     |  |
| Life  | 81.4                       | 74.6                | 243.9                             | 223.8     |  |
| Cancer and Critical Illness                     | 86.7                       | 81.8                | 258.0                             | 244.0     |  |
|   | 400.0                      | 378.7               | 1,193.7                           | 1,129.3   |  |
| Closed Block                                    |                            |                     |                                   |           |  |
| Individual Disability                           | 102.7                      | 117.9               | 319.0                             | 357.7     |  |
| Long-term Care                                  | 163.0                      | 162.4               | 485.8                             | 486.4     |  |
| All Other                                       | 1.9                        | 2.2                 | 6.5                               | 6.7       |  |
|   | 267.6                      | 282.5               | 811.3                             | 850.8     |  |
| Total Premium Income                            | \$2,251.8                  | \$2,153.6           | \$6,722.8                         | \$6,438.7 |  |
|   |                            |                     |                                   |           |  |

## NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018

Note 8 - Segment Information - Continued

|  | Unum<br>US<br>(in millio | UK                     | Colonial<br>Life<br>ollars) | Closed<br>Block | Corporate     | Total              |
|--|--------------------------|------------------------|-----------------------------|-----------------|---------------|--------------------|
| Three Months Ended September 30, 2018 Premium Income Net Investment Income | \$1,446.2<br>200.3       | 26.4                   | \$ 400.0<br>36.7            |                 | 7.8           | \$2,251.8<br>619.2 |
| Other Income Adjusted Operating Revenue                                    | 30.7<br>\$1,677.2        | —<br>) \$164.4         | 0.4                         | 18.9<br>\$634.5 | 0.1<br>\$ 7.0 | 50.1<br>\$2,921.1  |
| Adjusted Operating Revenue   | \$1,077.2                | 2 \$10 <del>4</del> .4 | + \$43/.1                   | \$054.5         | J 1.9         | \$2,921.1          |
| Adjusted Operating Income (Loss)   | \$270.9                  | \$26.1                 | \$ 84.2                     | \$32.2          | \$ (47.1 )    | \$366.3            |
| Three Months Ended September 30, 2017                                      | ,                        |                        |                             |                 |               |                    |
| Premium Income   |                          | \$131.5                | \$ \$ 378.7                 | \$282.5         | \$ —          | \$2,153.6          |
| Net Investment Income  | 201.0                    | 28.5                   | 36.0                        | 337.2           | 6.3           | 609.0              |
| Other Income   | 26.5                     | 0.6                    | 0.3                         |                 | 0.4           | 46.7               |
| Adjusted Operating Revenue   | \$1,588.4                | \$160.6                | \$415.0                     | \$638.6         | \$ 6.7        | \$2,809.3          |
| Adjusted Operating Income (Loss)   | \$258.4                  | \$26.5                 | \$81.7                      |                 | \$ (36.2)     | \$357.0            |
|  | Unum<br>US               |                        | Colonial<br>Life            | Closed<br>Block | Corporat      | e Total            |
|  | (in millio               | _                      |                             | DIOCK           |               |                    |
| Nine Months Ended September 30, 2018                                       | (III IIIIIIO             | 113 01 001             | iiais)                      |                 |               |                    |
| Premium Income   | \$4.301.3                | \$416.5                | \$1,193.7                   | \$811.3         | \$ <i>-</i>   | \$6,722.8          |
| Net Investment Income  | 591.0                    | 86.1                   | 114.2                       | 1,031.3         | 22.5          | 1,845.1            |
| Other Income   | 88.5                     | _                      | 1.0                         | 56.8            | 1.6           | 147.9              |
| Adjusted Operating Revenue   | \$4,980.8                | \$502.6                | \$1,308.9                   | \$1,899.4       | \$ 24.1       | \$8,715.8          |
| Adjusted Operating Income (Loss)   | \$765.9                  | \$83.5                 | \$249.8                     | \$90.7          | \$(122.9      | ) \$1,067.0        |
|  |                          |                        |                             |                 | •             | ,                  |
| Nine Months Ended September 30, 2017                                       |                          |                        |                             |                 |               |                    |
| Premium Income   |                          |                        | \$1,129.3                   |                 | \$—           | \$6,438.7          |
| Net Investment Income  | 609.1                    | 88.3                   | 107.8                       | 1,012.5         | 14.2          | 1,831.9            |
| Other Income   | 85.3                     |                        | 0.8                         | 59.9            | 1.5           | 148.1              |
| Adjusted Operating Revenue   | \$4,773.4                | \$468.5                | \$1,237.9                   | \$1,923.2       | 2 \$ 15.7     | \$8,418.7          |
| Adjusted Operating Income (Loss)   | \$745.3                  | \$82.0                 | \$245.9                     | \$90.8          | \$(113.6      | \$1,050.4          |
| 62   |                          |                        |                             |                 |               |                    |

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

**Unum Group and Subsidiaries** September 30, 2018

Note 8 - Segment Information - Continued

September December

30 31 2018 2017 (in millions of dollars)

Assets

Unum US \$17,297.1 \$18,109.1 Unum UK 3,211.3 3,428.1 Colonial Life 4,145.2 4.184.1 Closed Block 34,360.5 35,051.2 Corporate 3,235.7 3,240.6 Total Assets \$62,249.8 \$64,013.1

We measure and analyze our segment performance on the basis of "adjusted operating revenue" and "adjusted operating income" or "adjusted operating loss", which differ from total revenue and income (loss) before income tax as presented in our consolidated statements of operations due to the exclusion of net realized investment gains and losses and certain other items as specified in the reconciliations below. We believe adjusted operating revenue and adjusted operating income or loss are better performance measures and better indicators of the revenue and profitability and underlying trends in our business. These performance measures are in accordance with GAAP guidance for segment reporting, but they should not be viewed as a substitute for total revenue, income (loss) before income tax, or net income (loss).

Realized investment gains or losses depend on market conditions and do not necessarily relate to decisions regarding the underlying business of our segments. Our investment focus is on investment income to support our insurance liabilities as opposed to the generation of realized investment gains or losses. Although we may experience realized investment gains or losses which will affect future earnings levels, a long-term focus is necessary to maintain profitability over the life of the business since our underlying business is long-term in nature, and we need to earn the interest rates assumed in calculating our liabilities.

We may at other times exclude certain other items from our discussion of financial ratios and metrics in order to enhance the understanding and comparability of our operational performance and the underlying fundamentals, but this exclusion is not an indication that similar items may not recur and does not replace net income or net loss as a measure of our overall profitability. See Notes 7 and 11 for further discussion regarding the long-term care reserve increase and the loss from a guaranty fund assessment.

A reconciliation of total revenue to "adjusted operating revenue" and income (loss) before income tax to "adjusted operating income" is as follows:

> Three Months Nine Months Ended **Ended September** September 30 30 2018 2017 2018 2017

(in millions of dollars)

\$2,927.8 \$2,819.1 \$8,717.7 \$8,447.6

**Total Revenue** Excluding:

| Edgar Filing: U | Jnum Group | - Form 10-Q |
|-----------------|------------|-------------|
|-----------------|------------|-------------|

| Net Realized Investment Gain<br>Adjusted Operating Revenue            | 6.7<br>\$2,921.1 | 9.8<br>\$2,809.3 | 1.9<br>\$8,715.8      | 28.9<br>\$8,418.7 |
|---|------------------|------------------|-----------------------|-------------------|
| Income (Loss) Before Income Tax Excluding:                            | \$(377.8)        | \$366.8          | \$318.1               | \$1,058.7         |
| Net Realized Investment Gain  | 6.7              | 9.8              | 1.9                   | 28.9              |
| Loss from Guaranty Fund Assessment<br>Long-term Care Reserve Increase | (750.8)          | <u> </u>         | <del>-</del> (750.8 ) | (20.6 )           |
| Adjusted Operating Income   | \$366.3          | \$357.0          | \$1,067.0             | \$1,050.4         |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries September 30, 2018 Note 9 - Employee Benefit Plans

#### Defined Benefit Pension and Other Postretirement Benefit (OPEB) Plans

We sponsor several defined benefit pension and OPEB plans for our employees, including non-qualified pension plans. The U.S. qualified and non-qualified defined benefit pension plans comprise the majority of our total benefit obligation and benefit cost. We maintain a separate defined benefit plan for eligible employees in our U.K. operation. The U.S. defined benefit pension plans were closed to new entrants on December 31, 2013, the OPEB plan was closed to new entrants on December 31, 2012, and the U.K. plan was closed to new entrants on December 31, 2002.

The following table provides the components of the net periodic benefit cost (credit) for the defined benefit pension and OPEB plans.

| and Of LD plans.  |   |   |  |                                    |                             |                             |
|---|---|---|--|------------------------------------|-----------------------------|-----------------------------|
|   | Three Months Ended September 30           |   |  |                                    |                             | C                           |
|   | Pension Benefits                          |   |  |                                    |                             |                             |
|   | U.S. Plans U.K. Plan OF                   |   | <b>OPEB</b>                              | PEB                                |                             |                             |
|   | 2018                                      | 2017  | 2018                                     | 2017                               | 2018                        | 2017                        |
|   | (in millions of dollars)                  |   |  |                                    |                             |                             |
| Service Cost  | \$2.3                                     | \$2.0                                       | \$                                       | \$—                                | \$                          | \$                          |
| Interest Cost   | 19.9                                      | 21.1  | 1.5                                      | 1.6                                | 1.2                         | 1.4                         |
| Expected Return on Plan Assets                                | (26.1)                                    | (25.8)                                      | (2.3)                                    | (2.1)                              | (0.1)                       | (0.1)                       |
| Amortization of:  |   |   |  |                                    |                             |                             |
| Net Actuarial Loss  | 5.4                                       | 4.9   | 0.2                                      | 0.2                                | _                           | _                           |
| Prior Service Credit  |   | (0.1)                                       |  |                                    | (0.1)                       | (0.1)                       |
| Total   | \$1.5                                     | \$2.1                                       | \$(0.6)                                  | \$(0.3)                            | \$1.0                       | \$1.2                       |
|   | Nine Months Ended September 30            |   |  |                                    |                             |                             |
|   | Pension Benefits                          |   |  |                                    |                             |                             |
|   | U.S. Plans U.K. F                         |   | Plan OPE                                 |                                    | В                           |                             |
|   | 0.5.1                                     | rans  | U.IX. I                                  | iuii                               | OI LD                       |                             |
|   |   |   | 2018                                     |                                    | 2018                        |                             |
|   | 2018                                      | 2017  |  | 2017                               |                             |                             |
| Service Cost  | 2018<br>(in mi                            | 2017<br>llions o                            | 2018<br>of dollar                        | 2017                               | 2018                        | 2017                        |
| Service Cost<br>Interest Cost                                 | 2018<br>(in mi<br>\$6.9                   | 2017<br>llions o<br>\$5.9                   | 2018<br>of dollar<br>\$—                 | 2017 rs)                           | 2018                        | 2017                        |
|   | 2018<br>(in mi<br>\$6.9<br>59.8           | 2017<br>llions o<br>\$5.9<br>63.3           | 2018<br>of dollar<br>\$—<br>4.6          | 2017<br>(s)<br>\$—<br>4.6          | 2018<br>\$—<br>3.7          | 2017<br>\$—<br>4.4          |
| Interest Cost   | 2018<br>(in mi<br>\$6.9<br>59.8           | 2017<br>llions o<br>\$5.9<br>63.3           | 2018<br>of dollar<br>\$—<br>4.6          | 2017<br>(s)<br>\$—<br>4.6          | 2018<br>\$—<br>3.7          | 2017<br>\$—<br>4.4          |
| Interest Cost Expected Return on Plan Assets                  | 2018<br>(in mi<br>\$6.9<br>59.8           | 2017<br>llions o<br>\$5.9<br>63.3<br>(77.3) | 2018<br>of dollar<br>\$—<br>4.6          | 2017<br>(s)<br>\$—<br>4.6<br>(5.9) | 2018<br>\$—<br>3.7          | 2017<br>\$—<br>4.4          |
| Interest Cost Expected Return on Plan Assets Amortization of: | 2018<br>(in mi<br>\$6.9<br>59.8<br>(78.4) | 2017<br>llions o<br>\$5.9<br>63.3<br>(77.3) | 2018<br>of dollar<br>\$—<br>4.6<br>(7.0) | 2017<br>(s)<br>\$—<br>4.6<br>(5.9) | 2018<br>\$—<br>3.7<br>(0.4) | 2017<br>\$—<br>4.4<br>(0.4) |

The service cost component of net periodic pension and postretirement benefit cost is included as a component of compensation expense in our consolidated statements of operations. All other components of net periodic pension and postretirement benefit cost are included in other expenses.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 10 - Stockholders' Equity and Earnings (Loss) Per Common Share

#### Earnings (Loss) Per Common Share

| Net income (loss | ) per common | share is | determined as | follows: |
|------------------|--------------|----------|---------------|----------|
|------------------|--------------|----------|---------------|----------|

| Net income (loss) per common share is determined as follows:                  |   |                     |  |
|---|---|---------------------|--|
|   | Three Months Ended September  Nine Months Ended September |                     |  |
|   |   |                     |  |
|   | 30  | 30                  |  |
|   | 2018 2017   | 2018 2017           |  |
|   | (in millions of dollars, except share data)               |                     |  |
| Numerator   |   |                     |  |
| Net Income (Loss)   | \$(284.7) \$ 252.3  | \$274.3 \$ 727.3    |  |
| Denominator (000s)  |   |                     |  |
| Weighted Average Common Shares - Basic  | 218,892.8225,288.   | 1 220,5132/27,375.5 |  |
| Dilution for Assumed Exercises of Stock Options and Nonvested Stock<br>Awards | <del></del>   | 433.2 805.0         |  |
| Weighted Average Common Shares - Assuming Dilution                            | 218,892.8226,029.8  | 3 220,946228,180.5  |  |
| Net Income (Loss) Per Common Share  |   |                     |  |
| Basic   | \$(1.30) \$ 1.12  | \$1.24 \$ 3.20      |  |
| Assuming Dilution   | \$(1.30) \$ 1.12  | \$1.24 \$ 3.19      |  |

We use the treasury stock method to account for the effect of outstanding stock options, nonvested restricted stock units, and nonvested performance share units on the computation of diluted earnings per share. Under this method, these potential common shares will each have a dilutive effect, as individually measured, when the average market price of Unum Group common stock during the period exceeds the exercise price of the stock options and the grant price of the nonvested restricted stock units and the nonvested performance share units. The outstanding stock options have exercise prices ranging from \$23.35 to \$26.29, the nonvested restricted stock units have grant prices ranging from \$27.85 to \$55.26, and the nonvested performance share units have grant prices ranging from \$27.85 to \$49.86.

In computing earnings per share assuming dilution, only potential common shares that are dilutive (those that reduce earnings per share) are included. Potential common shares are not used when computing earnings per share assuming dilution if the results would be antidilutive, such as when a net loss is reported. For the three and nine months ended September 30, 2018, there were approximately 1.0 million and 0.6 million potential common shares, respectively, that were excluded in the computation of diluted earnings per share because the impact would be antidilutive, based on then current market prices and the effects of a reported net loss. There were approximately 0.4 million potential common shares that were antidilutive for both the three and nine months ended September 30, 2017.

#### Common Stock

During the second quarter of 2018, our board of directors authorized the repurchase of up to \$750.0 million of Unum Group's outstanding common stock through November 24, 2019. This authorization replaced the previous authorization of \$750.0 million that was scheduled to expire on November 25, 2018. The remaining repurchase amount under the new program was \$650.0 million at September 30, 2018.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued

Unum Group and Subsidiaries

September 30, 2018

Note 10 - Stockholders' Equity and Earnings (Loss) Per Common Share - Continued

Common stock repurchases, which are accounted for using the cost method and classified as treasury stock until otherwise retired, were as follows:

Three

Months Nine Months Ended Ended

SeptemberSeptember 30

30

20**20**17 2018 2017

(in millions)

Shares Repurchased —2.0 4.4

Cost of Shares Repurchased (1) \$\\_\$100.2 \\$200.3 \\$300.3

(1) Includes commissions of \$0.1 million for the three months ended September 30, 2017, and \$0.2 million for each of the nine months ended September 30, 2018 and 2017.

6.3

#### Preferred Stock

Unum Group has 25.0 million shares of preferred stock authorized with a par value of \$0.10 per share. No preferred stock has been issued to date.

#### Note 11 - Commitments and Contingent Liabilities

#### Contingent Liabilities

We are a defendant in a number of litigation matters that have arisen in the normal course of business. Further, state insurance regulatory authorities and other federal and state authorities regularly make inquiries and conduct investigations concerning our compliance with applicable insurance and other laws and regulations. Given the complexity and scope of our litigation and regulatory matters, it is not possible to predict the ultimate outcome of all pending investigations or legal proceedings or provide reasonable estimates of potential losses, except if noted in connection with specific matters.

In some of these matters, no specified amount is sought. In others, very large or indeterminate amounts, including punitive and treble damages, are asserted. There is a wide variation of pleading practice permitted in the United States courts with respect to requests for monetary damages, including some courts in which no specified amount is required and others which allow the plaintiff to state only that the amount sought is sufficient to invoke the jurisdiction of that court. Further, some jurisdictions permit plaintiffs to allege damages well in excess of reasonably possible verdicts. Based on our extensive experience and that of others in the industry with respect to litigating or resolving claims through settlement over an extended period of time, we believe that the monetary damages asserted in a lawsuit or claim bear little relation to the merits of the case, or the likely disposition value. Therefore, the specific monetary relief sought is not stated.

Unless indicated otherwise in the descriptions below, reserves have not been established for litigation and contingencies. An estimated loss is accrued when it is both probable that a liability has been incurred and the amount of the loss can be reasonably estimated.

#### **Claims Handling Matters**

We and our insurance subsidiaries, in the ordinary course of our business, are engaged in claim litigation where disputes arise as a result of a denial or termination of benefits. Most typically these lawsuits are filed on behalf of a single claimant or policyholder, and in some of these individual actions punitive damages are sought, such as claims alleging bad faith in the handling of insurance claims. For our general claim litigation, we maintain reserves based on experience to satisfy judgments and settlements in the normal course. We expect that the ultimate liability, if any, with respect to general claim litigation, after consideration of the reserves maintained, will not be material to our consolidated financial condition. Nevertheless, given the inherent unpredictability of litigation, it is possible that an adverse outcome in certain claim litigation involving punitive damages could, from time to time, have a material adverse effect on our consolidated results of operations in a period, depending on the results of operations for the particular period.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 11 - Commitments and Contingent Liabilities - Continued

From time to time class action allegations are pursued where the claimant or policyholder purports to represent a larger number of individuals who are similarly situated. Since each insurance claim is evaluated based on its own merits, there is rarely a single act or series of actions which can properly be addressed by a class action. Nevertheless, we monitor these cases closely and defend ourselves appropriately where these allegations are made. Miscellaneous Matters

Similar to other insurers, we were recently the subject of an examination by a third party acting on behalf of a number of state treasurers concerning our compliance with the unclaimed property laws of the participating states. We cooperated fully with this examination and in the fourth quarter of 2017, we started the process to reach a Global Resolution Agreement with the third party regarding settlement of the examination, which we finalized in January of 2018. Under the terms of the agreement, the third party acting on behalf of the signatory states compared insured data to the Social Security Administration's Death Master File (SSDMF) to identify deceased insureds and contract holders where a valid claim has not been made. During the fourth quarter of 2017, we established reserves which reflect our estimate of the liability expected to be paid as we execute on the terms of the settlement. We also are cooperating with a Delaware Market Conduct examination involving the same issue, which is currently inactive. The legal and regulatory environment around unclaimed death benefits continues to evolve. It is possible that the current settlement and/or similar investigations by other state jurisdictions may result in payments to beneficiaries, the payment of abandoned funds under state law, and/or administrative penalties, the total of which may be in excess of the reserves established.

In 2009, a Pennsylvania-based insurance company and its affiliates were ordered into rehabilitation, and the Pennsylvania Insurance Commissioner, who was appointed as the Rehabilitator, filed petitions for liquidation with the Commonwealth Court of Pennsylvania. Under Pennsylvania law, payment of covered claims and other related insurance obligations are provided, within prescribed limits, by state guaranty associations. These guaranty associations assess fees to meet these obligations on insurance companies that sell insurance within the state, which are generally based on a company's pro rata portion of average premiums written or received for several years prior to the insolvency. In March 2017, a formal order of liquidation was issued, and as such, we were subject to an assessment by those guaranty associations that are responsible for policyholder claims, and accordingly accrued, in the first quarter of 2017, an estimated loss contingency. We continue to submit payment to satisfy this assessment as requests for payment are received from the guaranty associations.

Securities Class Actions: Three alleged securities class action lawsuits have been filed against Unum Group and individual defendants as follows:

On June 13, 2018, an alleged securities class action lawsuit entitled Cynthia Pittman v. Unum Group, Richard McKenney, John McGarry, and Daniel Waxenberg was filed in the United States District Court for the Eastern District of Tennessee. The plaintiff seeks to represent purchasers of Unum Group publicly traded securities between January 31, 2018 and May 2, 2018. The plaintiff alleges the Company caused its shares to trade at artificially high levels by failing to disclose information about the rate of long-term care policy terminations and long-term care claim incidence resulting in misleading statements about capital management plans and long-term care reserves. The complaint asserts claims under Sections 10(b) and 20(a) of the Securities Exchange Act of 1934 and Rule 10b-5 thereunder and seeks compensatory damages in an amount to be proven at trial. The Company strongly denies these allegations and will vigorously defend the litigation.

On July 13, 2018, an alleged securities class action lawsuit entitled Scott Cunningham v. Unum Group, Richard McKenney, John McGarry, and Daniel Waxenberg was filed in the United States District Court for the Eastern

District of Tennessee. The allegations, class period, and damages claimed mirror those in the Pittman matter. The Company strongly denies these allegations and will vigorously defend the litigation.

On July 25, 2018, an alleged securities class action lawsuit entitled City of Taylor Police and Fire Retirement System v. Unum Group, Richard McKenney, John McGarry, Steve Zabel, and Daniel Waxenberg was filed in the United States District Court for the Eastern District of Tennessee. The plaintiff seeks to represent purchasers of Unum Group publicly traded securities between October 27, 2016 and May 1, 2018. The allegations and damages claimed mirror those in the Pittman matter. The Company strongly denies these allegations and will vigorously defend the litigation.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 11 - Commitments and Contingent Liabilities - Continued

These lawsuits are in a very preliminary stage, the outcome is uncertain, and the Company is unable to estimate a range of reasonably possible losses. Reserves have not been established for these matters. Although we believe these claims lack merit, an adverse outcome in one or more of these actions could, depending on the nature, scope, and amount of the ruling, materially adversely affect our consolidated results of operations in a period.

Shareholder Derivative Actions: Two alleged derivative lawsuits have been filed against individual defendants and Unum Group, as nominal defendant, as follows:

On September 27, 2018, a purported shareholder derivative lawsuit entitled Vladimir Gusinsky Revocable Trust, Derivatively on Behalf of Unum Group v. Richard P. McKenney, John F. McGarry, Daniel J. Waxenberg, Steve Zabel, Kevin T. Kabat, E. Michael Caulfield, Gloria C. Larson, Timothy F. Keaney, Theodore H. Bunting, Jr., Cynthia L. Egan, Ronald P. O'Hanley, Francis L. Shammo, Joseph J. Echevarria, Thomas R. Watjen, Pamela H. Godwin, Edward J. Muhl, and Unum Group as nominal defendant was filed in the United States District Court for the District of Delaware. The complaint purports to assert claims on behalf of the Company against certain current and past members of our Board of Directors and Mr. McKenney for alleged misleading statements about the Company's long-term care business in the Company's proxy statement filed with the Securities and Exchange Commission on April 13, 2017 in violation of Section 14(a) of the Securities Exchange Act of 1934. The complaint also purports to assert claims on behalf of the Company against all individual defendants arising out of the Company's long-term care business for breach of fiduciary duties, waste of corporate assets and unjust enrichment. The Company strongly denies these allegations and will vigorously defend the litigation.

On October 23, 2018, a purported shareholder derivative lawsuit entitled Steven Jenkins, Derivatively on Behalf of Unum Group v. Richard P. McKenney, John F. McGarry, Daniel J. Waxenberg, Steve Zabel, Kevin T. Kabat, E. Michael Caulfield, Gloria C. Larson, Timothy F. Keaney, Theodore H. Bunting, Jr., Cynthia L. Egan, Ronald P. O'Hanley, Francis J. Shammo, Joseph J. Echevarria, Thomas R. Watjen, Pamela H. Godwin, Edward J. Muhl, and Unum Group as nominal defendant was filed in the United States District Court for the District of Delaware. The defendants, allegations, and damages claimed mirror those in the Gusinsky matter. The Company strongly denies these allegations and will vigorously defend the litigation.

These lawsuits are in a very preliminary stage, the outcome is uncertain, and the Company is unable to estimate a range of reasonably possible losses. Reserves have not been established for these matters. Although we believe these claims lack merit, an adverse outcome in one or more of these actions could, depending on the nature, scope, and amount of the ruling, materially adversely affect our consolidated results of operations in a period.

Note 12 - Other

Debt

In July 2018, our \$200.0 million 7.00% senior unsecured notes matured.

In May 2018, we issued \$300.0 million of 6.25% junior subordinated notes due 2058. The notes are redeemable at or above par on or after June 15, 2023 and rank equally in the right of payment with our other junior subordinated debt securities.

During the nine months ended September 30, 2018, we made principal payments of \$45.0 million on our senior secured non-recourse notes issued by Northwind Holdings, LLC.

At September 30, 2018, letters of credit totaling \$2.1 million had been issued from the credit facility, but there were no borrowed amounts outstanding.

In June 2017, we purchased and retired the remaining \$3.4 million of principal on our senior secured floating rate notes acquired through our purchase of Starmount. In conjunction with this retirement, we also terminated the interest rate swap associated with the hedge of these notes and recorded a \$0.1 million loss in our consolidated statements of operations as a component of net realized investment gains and losses. See Note 5 for further discussion.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED) - Continued Unum Group and Subsidiaries
September 30, 2018
Note 12 - Other - Continued

#### Income Tax

On December 22, 2017, the U.S. Federal government enacted the TCJA, which reduces the federal corporate tax rate from 35 percent to 21 percent effective January 1, 2018. Securities and Exchange Commission Staff Accounting Bulletin (SAB) 118 has provided guidance for companies that have not completed their accounting for the income tax effects of the TCJA, allowing for a measurement period of up to one year after the enactment date to finalize the recording of the related tax impacts. During the fourth quarter of 2017, our income tax expense included a provisional benefit of \$31.5 million, consisting of a \$97.9 million benefit related to the revaluation of our net deferred tax liabilities associated with our U.S. operations to the newly enacted U.S. corporate tax rate and a tax expense of \$66.4 million resulting from the tax on undistributed and previously untaxed foreign earnings and profits (Repatriation Tax). As of September 30, 2018, we have not completed our accounting for the tax effects of the enactment of the TCJA; however, we increased our provisional Repatriation Tax estimate by \$11.5 million to \$77.9 million. We will continue to refine our calculations as additional analysis is completed and record the final amounts during the one year measurement period after the enactment date as allowed by SAB 118. Tax rate estimates recorded at December 31, 2017 and September 30, 2018 may be impacted by changes in accounting and tax interpretations of the TCJA legislation.

During the third quarter of 2018, we recorded a \$266.5 million gross unrecognized tax benefit liability for a tax reserving position we have taken on our 2017 tax return which, if recognized, would decrease our tax expense by \$112.9 million. We recognize interest expense and penalties, if applicable, related to unrecognized tax benefits in tax expense, net of federal income tax. We have not recorded penalties with respect to the unrecognized tax benefit recorded in the third quarter of 2018 as the technical merits of the position have authority to prevent any assessment of penalty. We have not recorded interest with respect to the unrecognized tax benefit, as we currently have sufficient funds on account with the IRS to prevent the accrual of interest. We believe it is reasonably possible this item could reverse in the next 12 months.

### ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### **Executive Summary**

Unum Group, a Delaware general business corporation, and its insurance and non-insurance subsidiaries, which collectively with Unum Group we refer to as the Company, operate in the United States, the United Kingdom, and, to a limited extent, in certain other countries. The principal operating subsidiaries in the United States are Unum Life Insurance Company of America, Provident Life and Accident Insurance Company, The Paul Revere Life Insurance Company, Colonial Life & Accident Insurance Company, Starmount Life Insurance Company, and in the United Kingdom, Unum Limited. We are a leading provider of financial protection benefits in the United States and the United Kingdom. Our products include disability, life, accident, critical illness, dental and vision, and other related services. We market our products primarily through the workplace.

We have three principal operating business segments: Unum US, Unum UK, and Colonial Life. Our other segments are the Closed Block and Corporate segments. These segments are discussed more fully under "Segment Results" included herein in this Item 2.

The benefits we provide help protect people from the financial hardship of illness, injury, or loss of life by providing support when it is needed most. As one of the leading providers of employee benefits in the U.S. and the U.K., we offer a broad portfolio of products and services through the workplace.

Specifically, we offer group, individual, and voluntary benefits, either as stand-alone products or combined with other coverages, that help employers of all sizes attract and retain a stronger workforce while protecting the incomes and livelihood of their employees. We believe employer-sponsored benefits represent the single most effective way to provide workers with access to the information and options they need to protect their financial stability. Working people and their families, particularly those at lower and middle incomes, are perhaps the most vulnerable in today's economy yet are often overlooked by many providers of financial services and products. For many of these people, employer-sponsored benefits are the primary defense against the potentially catastrophic fallout of death, illness, or injury.

We have established a corporate culture consistent with the social values our products provide. We are committed not only to meeting the needs of our customers who depend on us, but also to operating with integrity and being accountable for our actions. Our sound and consistent business practices, strong internal compliance program, and comprehensive risk management strategy enable us to operate efficiently as well as to identify and address potential areas of risk in our business. We have also applied these same values to our social responsibility efforts. Because we see important links between the obligations we have to all of our stakeholders, we place a strong emphasis on contributing to positive change in our communities.

This discussion and analysis should be read in conjunction with the consolidated financial statements and notes thereto in Part I, Item 1 contained in this Form 10-Q and with the "Cautionary Statement Regarding Forward-Looking Statements" included below the Table of Contents, as well as the discussion, analysis, and consolidated financial statements and notes thereto in Part I, Items 1 and 1A, and Part II, Items 6, 7, 7A, and 8 of our annual report on Form 10-K for the year ended December 31, 2017.

#### Operating Performance and Capital Management

For the third quarter of 2018, we reported a net loss of \$284.7 million, or \$1.30 per common share, compared to net income of \$252.3 million, or \$1.12 per diluted common share, in the same period of 2017. For the first nine months of 2018, net income was \$274.3 million or \$1.24 per diluted common share, compared to net income of \$727.3 million or \$3.19 per diluted common share in the same period of 2017. Net income (loss) includes net realized investment gains and losses. Also included in net income (loss) for the third quarter and first nine months of 2018 is a reserve increase related to our long-term care block of business of \$750.8 million before tax and \$593.1 million after tax, or \$2.71 and \$2.68 per diluted common share for the third quarter and first nine months of 2018, respectively. Excluding net realized investment gains and losses and the long-term care reserve increase, after-tax adjusted operating income in the third quarter of 2018 was \$300.6 million, or \$1.37 per diluted common share, compared to \$246.1 million, or \$1.09 per diluted common share, in the same period of 2017. After-tax adjusted operating income was \$863.3 million, or \$3.91 per diluted common share, in the first nine months of 2018. Net income, for the first nine months of 2017, also included a loss from a guaranty fund assessment related to an unaffiliated insurer that was declared insolvent of \$20.6 million before tax and \$13.4 million after tax, or \$0.06 per diluted common share. Excluding net realized investment gains and losses and the loss from a guaranty fund assessment, after-tax adjusted operating income was \$722.6 million, or \$3.17 per diluted common share, in the first nine months of 2017. See additional information in Note 11 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Reconciliation of Non-GAAP and Other Financial Measures" contained in this Item 2 for further discussion and a reconciliation of these items.

Our Unum US segment reported an increase in adjusted operating income of 4.8 percent and 2.8 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017, with growth in premium income and favorable benefits experience partially offset by slightly lower net investment income. The benefit ratio for our Unum US segment was 67.5 percent, and 67.1 percent in the third quarter and first nine months of 2018, respectively, compared to 67.7 percent for both the third quarter and first nine months of 2017. Unum US sales decreased 5.6 percent and 1.3 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017. Persistency was generally favorable relative to the prior year and is consistent with our expectations.

Our Unum UK segment reported a decrease in adjusted operating income, as measured in Unum UK's local currency, of 1.0 percent and 3.7 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017, due to lower net investment income, partially offset by higher premium income and stable benefits experience. The benefit ratio for Unum UK was 74.2 percent and 74.3 percent in the third quarter and first nine months of 2018, respectively, compared to 74.9 percent and 74.0 percent in the same periods of 2017. Unum UK sales in local currency increased 2.4 percent in the third quarter of 2018 compared to the same period of 2017 but decreased 5.2 percent in the first nine months of 2018, compared to the same period of 2017. Persistency was favorable relative to the prior year and is consistent with our expectations.

Our Colonial Life segment reported an increase in adjusted operating income of 3.1 percent and 1.6 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017, due primarily to growth in premium income and higher net investment income. The benefit ratio for Colonial Life was 51.5 percent and 51.4 percent in the third quarter and first nine months of 2018, respectively, compared to 51.8 percent and 51.3 percent in the same periods of 2017. Colonial Life sales increased 13.0 percent and 11.6 percent in the third quarter and first nine months of 2018, respectively, compared to the same periods of 2017. Persistency was unfavorable relative to the prior year but is consistent with our expectations.

Our Closed Block segment reported a loss of \$718.6 million and \$660.1 million in the third quarter and first nine months of 2018, respectively. Excluding the long-term care reserve increase, adjusted operating income increased 21.1

percent in the third quarter of 2018, compared to the same period of 2017, due primarily an increase in net investment income and overall favorable benefits experience, partially offset by lower premium income. Adjusted operating income during the first nine months of 2018 was generally consistent with the same period of 2017. Benefits experience in our individual disability line of business remains consistent with our expectations and was favorable in the third quarter and first nine months of 2018 compared to the same prior year periods. Benefits experience in our long-term care line of business, excluding the reserve increase, was consistent with our expectations in the third quarter of 2018.

Although our profit margins continue to be pressured by the impact of the low interest rate environment on our net investment income yields, our invested asset quality remains strong. The net unrealized gain on our fixed maturity securities was \$3.2 billion at September 30, 2018 compared to \$5.7 billion at December 31, 2017, with the decline due to an increase in U.S. Treasury rates and credit spreads during the first nine months of 2018. The earned book yield on our investment portfolio was 5.17 percent for the first nine months of 2018 compared to a yield of 5.23 percent for full year 2017.

We believe our capital and financial positions are strong. At September 30, 2018, the risk-based capital (RBC) ratio for our traditional U.S. insurance subsidiaries, calculated on a weighted average basis using the NAIC Company Action Level formula, was approximately 385 percent, which is in line with our expectations. During the first nine months of 2018, we repurchased 4.4 million shares of Unum Group common stock under our share repurchase program, at a cost of approximately \$200 million. Our weighted average common shares outstanding, assuming dilution, equaled 218.9 million and 226.0 million for the third quarter of 2018 and 2017, respectively, and 220.9 million and 228.2 million for the first nine months of 2018 and 2017, respectively, reflecting our capital management strategy of returning capital to shareholders through repurchases of our common stock. As of September 30, 2018, Unum Group and our intermediate holding companies held fixed maturity securities, short-term investments, and cash of \$973 million.

#### Long-term Care Reserve Increase

Policy reserves for our long-term care block of business are determined using the gross premium valuation method and, prior to the third quarter of 2018, were valued based on assumptions established as of December 31, 2014, the date of our last assumption update under loss recognition. Gross premium valuation assumptions do not change after the date of loss recognition unless reserves are again determined to be deficient. We undertake a review of policy reserve adequacy annually during the fourth quarter of each year, or more frequently if appropriate, using best estimate assumptions as of the date of the review.

During the third quarter of 2018, we completed our annual review of policy reserve adequacy, which incorporated our most recent experience and included a review of all assumptions. The review utilized internal and external data and outside consulting firms for quality assurance and industry benchmarking. Based on our analysis, during the third quarter of 2018, we updated our reserve assumptions as discussed in the following paragraphs. In addition, we have also included a sensitivity analysis for these assumptions for both favorable and unfavorable deviations applied throughout the entire life of the block. This sensitivity analysis was completed as of the date of our assumption update announcement and will not be updated unless reserves are again determined to be deficient in the future.

We updated our active policy termination assumptions, which are affected by both policyholder mortality and lapses. We aligned our mortality assumptions with industry data based on a 2012 individual annuitant mortality industry table, adjusted for our experience in earlier policy durations. We also lowered our lapse assumptions for individual policies based on emerging company experience, which resulted in an ultimate lapse rate of 0.25 percent. A six percent unfavorable change in the active policy termination assumption would result in approximately a \$330 million decrease to reserve margin and a six percent favorable change would result in approximately a \$320 million increase to reserve margin.

We updated our claims incidence assumptions to consider both the elevated claim levels that we have recently experienced as well as longer term experience based on our analysis of numerous claim factors, including variations by age, gender, product, premium funding method, and other factors. A 2.5 percent unfavorable change in the claim incidence assumption would result in approximately a \$290 million decrease to reserve margin and a 2.5 percent favorable change would result in approximately a \$300 million increase to reserve margin.

We updated our claim termination assumptions, which are primarily affected by the death, and to a lesser extent, the recovery of the insured to largely reflect our experience, which considers seasonality as well as the dynamics of an overall aging block. A three percent unfavorable change in the claim termination assumption would result in approximately a \$370 million decrease to reserve margin and a three percent favorable change would result in approximately a \$360 million increase to reserve margin.

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We have observed morbidity improvement in our own claims experience over a ten year period of approximately three percent per year, normalized for variables such as age and claim type. However, we believe that a longer-term view is the best way to evaluate this type of improvement. Accordingly, we updated our morbidity assumptions to reflect minor improvement, one percent per year, including a partially offsetting assumption of 0.6 percent per year mortality improvement. If no improvement occurs in the morbidity and mortality assumptions, reserve margin would decrease by approximately \$1 billion. If a three percent per year improvement in the morbidity and mortality assumptions occurs, reserve margin would increase by approximately \$1.6 billion.

We updated our premium rate increase assumptions to reflect both our estimate of previously filed rate increases, informed by our historical approval rates, and our anticipated future rate filings. The impact of the update to the premium rate increase assumptions resulted in approximately a \$1.4 billion decrease to reserves, of which approximately \$700 million relates to currently outstanding requests pending approval with the remaining \$700 million related to future rate increase submissions, with a focus on group policies, that will be completed and filed during the next several quarters. A ten percent

change in the premium rate increase success rate assumption would result in an approximately \$140 million change in reserve margin depending on whether the change was favorable or unfavorable.

We updated our discount rate assumption to reflect our expectation for the low interest rate environment to persist and our expected impact on future long-term care new money yield rates. Our updated expectation for long-term care new money yield rates assumes a rate of 5.5 percent through 2021 and then a gradual increase to 6.25 percent by 2025, when we assume no further increase. A 0.25 percent change in the new money yield rate assumption would result in an approximately \$250 million change in reserve margin depending on whether the change was favorable or unfavorable.

Using these revised best estimate assumptions, we determined that our policy and claim reserves should be increased by \$750.8 million, or \$593.1 million after-tax, during the third quarter of 2018 to reflect our current estimate of future benefit obligations. This increase was primarily driven by the update to our liability and interest rate assumptions, particularly claims incidence and claim termination rates, which resulted in an increase to reserves of approximately \$2.2 billion. Partially offsetting the increase was the update to our assumptions for premium rate increases which decreased reserves approximately \$1.4 billion as previously discussed, resulting in the net increase to reserves of \$750.8 million.

#### U.S. Tax Reform

On December 22, 2017, the U.S. Federal government enacted a tax bill, H.R.1, An Act to Provide Reconciliation Pursuant to Titles II and V of the Concurrent Resolution on the Budget for Fiscal Year 2018, more commonly known as the Tax Cuts and Jobs Act (TCJA). The TCJA, among other things, included a reduction to the U.S. corporate statutory tax rate from 35 percent to 21 percent, the impact of which resulted in a favorable comparison in our effective tax rate in the third quarter and first nine months of 2018 compared to the same periods of 2017. See Note 12 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 and "Consolidated Operating Results" contained herein in Item 2 for further details.

#### U.K. Referendum

During 2016, the U.K. held a referendum and voted to leave the EU. The U.K. subsequently invoked Article 50 of the Treaty on European Union (EU) and is due to leave the EU on March 29, 2019. We may see some continued dampening of growth in the U.K. as well as earnings volatility due to the current disruption and uncertainty in the U.K. economy. We may also experience volatility in the fair values of our investments in U.K. and EU-based issuers, but we do not expect a material increase in other-than-temporary impairments or defaults, nor do we believe this volatility will impact our ability to hold these investments. The magnitude and longevity of potential negative economic impacts on our growth will depend on the agreements reached by the U.K. and EU as a result of exit negotiations and the resulting response of the U.K. marketplace. There are currently no indications that capital requirements for our U.K. operations will change, but economic conditions may cause volatility in our solvency ratios. Our reported consolidated financial results may continue to be impacted by fluctuations in the British pound sterling to dollar exchange rate. Further discussion is contained herein in "Unum UK Segment" in this Item 2.

#### **Definitive Purchase Agreement**

On October 1, 2018, we completed our purchase of Pramerica Zycie TUiR SA ("Pramerica"), a financial protection benefits provider in Poland. The acquisition of Pramerica will expand our European presence, which we believe to be an attractive market for financial protection benefits. This acquisition is not expected to materially impact our results of operations or financial position for 2018 or alter our share repurchase and common stock dividend strategy.

### Consolidated Company Outlook

We believe our disciplined approach to providing financial protection products at the workplace puts us in a position of strength as we seek to capitalize on the growing and largely unfilled need for our products and services. We believe the need for our products and services remains strong, and we intend to continue protecting our solid margins and returns through our pricing and risk actions. We continue to invest in our infrastructure and our employees, with a focus on quality and simplification of processes and offerings. Our strategy is centered on market expansion, enhancing the customer experience, providing an innovative product portfolio of financial protection choices, and investing in new solutions to further improve productivity.

Our outlook for the remainder of 2018 is for continued solid premium growth trends in our core businesses, with stable persistency and a disciplined approach to sales growth. We expect to have generally stable benefits experience due to our focus on disciplined pricing, risk selection, and management of renewals. We will maintain our commitment to expense discipline and improving our operational efficiencies.

We do not expect that the long-term care reserve increase will impact our ability to execute on our capital deployment plans, including our share repurchase strategy. We currently intend to resume share repurchases beginning in the fourth quarter of 2018.

The low interest rate environment continues to place pressure on our profit margins. Accordingly, we will continue to gradually increase our allocation to alternative assets, particularly in our long-term care line of business, while still adhering to our disciplined risk management strategy. This increase in allocation may cause an increase in volatility in our net investment income. Our reported consolidated financial results may also continue to be unfavorably impacted by political and economic uncertainty in the U.K., specifically lower interest rates, wage inflation and employer spending, and claims volatility due to the U.K. Referendum. As a result of tax reform, we expect our quarterly effective tax rate going forward to generally be in the range of 19 percent to 20 percent and our insurance subsidiaries to generate stronger statutory earnings and long-term cash generation. While we intend to maintain aggregate capital levels in our statutory entities consistent with our current levels, our year-end 2018 RBC ratios will decline primarily as a result of the higher RBC factors adopted by the NAIC in response to the lower U.S. statutory income tax rate.

We continue to analyze and employ strategies that we believe will help us navigate the current environment and allow us to maintain solid operating margins and significant financial flexibility to support the needs of our businesses, while also continuing to return capital to our shareholders and exploring merger and acquisition opportunities to enhance our business lines. We have substantial leverage to rising interest rates and an improving economy which generates payroll growth and wage inflation. We believe that consistent operating results, combined with the implementation of strategic initiatives and the effective deployment of capital, will allow us to meet our long-term financial objectives.

Further discussion is contained in this Item 2 and in the "Notes to Consolidated Financial Statements" contained herein in Item 1.

#### Reconciliation of Non-GAAP and Other Financial Measures

We analyze our performance using non-GAAP financial measures. A non-GAAP financial measure is a numerical measure of a company's performance, financial position, or cash flows that excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP. The non-GAAP financial measure of "after-tax adjusted operating income" differs from net income (loss) as presented in our consolidated operating results and statements of operations prepared in accordance with GAAP due to the exclusion of net realized investment gains and losses and certain other items as specified in the reconciliations below. We believe after-tax adjusted operating income is a better performance measure and better indicator of the profitability and underlying trends in our business.

Realized investment gains or losses depend on market conditions and do not necessarily relate to decisions regarding the underlying business of our segments. Our investment focus is on investment income to support our insurance liabilities as opposed to the generation of realized investment gains or losses. Although we may experience realized investment gains or losses which will affect future earnings levels, a long-term focus is necessary to maintain profitability over the life of the business since our underlying business is long-term in nature, and we need to earn the interest rates assumed in calculating our liabilities.

We may at other times exclude certain other items from our discussion of financial ratios and metrics in order to enhance the understanding and comparability of our operational performance and the underlying fundamentals, but this exclusion is not an indication that similar items may not recur and does not replace net income or net loss as a measure of our overall profitability. See "Executive Summary" contained herein in this Item 2 and Note 7 of the

"Notes to Consolidated Financial Statements" contained herein in Item 1 for further discussion regarding the long-term care reserve increase. See Note 11 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further discussion regarding the loss from a guaranty fund assessment.

A reconciliation of GAAP financial measures to our non-GAAP financial measures is as follows:

| Treconcination of Grant intancial measures to our non-Grant intancial measures            | abares is as                     | 10110 1151               |                                  |                             |
|---|----------------------------------|--------------------------|----------------------------------|-----------------------------|
|   | Three Mo                         | onths End                | led Septe                        | mber                        |
|   | 2018                             |                          | 2017                             |                             |
|   | (in millions)                    | per<br>share *           | (in millions)                    | per<br>share<br>*           |
| Net Income (Loss) Excluding:  | \$(284.7)                        | \$(1.30)                 | \$252.3                          | \$1.12                      |
| Net Realized Investment Gain (net of tax expense (benefit) of \$(1.1); \$3.6)             | 7.8                              | 0.04                     | 6.2                              | 0.03                        |
| Long-term Care Reserve Increase (net of tax benefit of \$157.7; \$-)                      | ,                                | (2.71)                   | _                                |                             |
| After-tax Adjusted Operating Income   | \$300.6                          | \$1.37                   | \$246.1                          | \$1.09                      |
|   |                                  |                          |                                  |                             |
|   | Nine Mor<br>2018                 | nths Ende                | ed Septen<br>2017                | nber 30                     |
|   |                                  | per                      | _                                | per<br>share                |
| Net Income  | 2018 (in                         | per                      | 2017 (in                         | per<br>share                |
| Net Income<br>Excluding:  | 2018<br>(in<br>millions)         | per<br>share *           | 2017 (in millions)               | per<br>share                |
|   | 2018<br>(in<br>millions)         | per<br>share *           | 2017 (in millions)               | per<br>share                |
| Excluding:  | 2018<br>(in millions)<br>\$274.3 | per<br>share *<br>\$1.24 | 2017<br>(in millions)<br>\$727.3 | per<br>share<br>*<br>\$3.19 |
| Excluding: Net Realized Investment Gain (net of tax expense (benefit) of \$(2.2); \$10.8) | 2018<br>(in millions)<br>\$274.3 | per<br>share *<br>\$1.24 | 2017<br>(in millions)<br>\$727.3 | per<br>share<br>*<br>\$3.19 |

## \* Assuming Dilution

We measure and analyze our segment performance on the basis of "adjusted operating revenue" and "adjusted operating income" or "adjusted operating loss", which differ from total revenue and income (loss) before income tax as presented in our consolidated statements of operations due to the exclusion of net realized investment gains and losses and certain other items as specified in the reconciliations below. These performance measures are in accordance with GAAP guidance for segment reporting, but they should not be viewed as a substitute for total revenue, income (loss) before income tax, or net income (loss).

A reconciliation of total revenue to "adjusted operating revenue" and income (loss) before income tax to "adjusted operating income" is as follows:

|  | Three Mor<br>Ended Sep<br>30 |              | Nine Mon<br>September | on the Ended er 30 |  |  |
|--|------------------------------|--------------|-----------------------|--------------------|--|--|
|  | 2018                         | 2017         | 2018                  | 2017               |  |  |
|  | (in million                  | ıs of dollaı | rs)                   |                    |  |  |
| Total Revenue                              | \$2,927.8                    | \$2,819.1    | \$8,717.7             | \$8,447.6          |  |  |
| Excluding:                                 |                              |              |                       |                    |  |  |
| Net Realized Investment Gain               | 6.7                          | 9.8          | 1.9                   | 28.9               |  |  |
| Adjusted Operating Revenue                 | \$2,921.1                    | \$2,809.3    | \$8,715.8             | \$8,418.7          |  |  |
| Income (Loss) Before Income Tax Excluding: | \$(377.8)                    | \$366.8      | \$318.1               | \$1,058.7          |  |  |
| Net Realized Investment Gain               | 6.7                          | 9.8          | 1.9                   | 28.9               |  |  |

| Loss from Guaranty Fund Assessment |         |         |           | (20.6)   | ) |
|------------------------------------|---------|---------|-----------|----------|---|
| Long-Term Care Reserve Increase    | (750.8  | ) —     | (750.8)   | _        |   |
| Adjusted Operating Income          | \$366.3 | \$357.0 | \$1,067.0 | \$1,050. | 4 |

#### **Critical Accounting Estimates**

We prepare our financial statements in accordance with GAAP. The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect amounts reported in our financial statements and accompanying notes. Estimates and assumptions could change in the future as more information becomes known, which could impact the amounts reported and disclosed in our financial statements.

The accounting estimates deemed to be most critical to our financial position and results of operations are those related to reserves for policy and contract benefits, deferred acquisition costs, valuation of investments, pension and postretirement benefit plans, income taxes, and contingent liabilities. There have been no significant changes in our critical accounting estimates during the first nine months of 2018.

For additional information, refer to our significant accounting policies in Note 1 of the "Notes to Consolidated Financial Statements" in Part II, Item 8 and "Critical Accounting Estimates" in Part II, Item 7 of our annual report on Form 10-K for the year ended December 31, 2017.

### **Accounting Developments**

See Note 2 of the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further information on accounting developments.

Consolidated Operating Results (in millions of dollars)

|  | Three Mo  | onths Ended | September              | Nine Mon<br>30        | September |                              |
|--|-----------|-------------|------------------------|-----------------------|-----------|------------------------------|
|  | 2018      | % Change    | 2017<br>As<br>Adjusted | 2018                  | % Change  | 2017<br>As<br>Adjusted       |
| Revenue                                    | Φ2.251.0  | 4.6 84      | Φ0.150.6               | Φ. C. <b>T. O.</b> O. | 4.4 ~~    | Φ. 6. 4 <b>2</b> 0. <b>7</b> |
| Premium Income                             | \$2,251.8 |             | \$2,153.6              | \$6,722.8             | 4.4 %     | ,                            |
| Net Investment Income                      | 619.2     | 1.7         | 609.0                  | 1,845.1               | 0.7       | 1,831.9                      |
| Net Realized Investment Gain               | 6.7       | (31.6)      | 9.8                    | 1.9                   | (93.4)    | 28.9                         |
| Other Income                               | 50.1      | 7.3         | 46.7                   | 147.9                 | (0.1)     | 148.1                        |
| Total Revenue                              | 2,927.8   | 3.9         | 2,819.1                | 8,717.7               | 3.2       | 8,447.6                      |
| Benefits and Expenses                      |           |             |                        |                       |           |                              |
| Benefits and Change in Reserves for Future | 2.579.0   | 16 1        | 1 765 6                | <i>6</i> 100 0        | 17.6      | 5 266 6                      |
| Benefits                                   | 2,578.9   | 46.1        | 1,765.6                | 6,190.9               | 17.6      | 5,266.6                      |
| Commissions                                | 276.8     | 5.5         | 262.4                  | 832.6                 | 4.9       | 793.9                        |
| Interest and Debt Expense                  | 42.7      | 6.5         | 40.1                   | 125.3                 | 4.6       | 119.8                        |
| Deferral of Acquisition Costs              | (166.8    | 7.8         | (154.8)                | (501.8)               | 6.7       | (470.1)                      |
| Amortization of Deferred Acquisition Costs | 136.9     | 10.7        | 123.7                  | 428.6                 | 6.2       | 403.5                        |
| Compensation Expense                       | 224.2     | 0.2         | 223.8                  | 666.1                 | 2.4       | 650.6                        |
| Other Expenses                             | 212.9     | 11.2        | 191.5                  | 657.9                 | 5.3       | 624.6                        |
| Total Benefits and Expenses                | 3,305.6   | 34.8        | 2,452.3                | 8,399.6               | 13.7      | 7,388.9                      |
| Income (Loss) Before Income Tax Expense    | (277.9    | (202.0.)    | 266.9                  | 210 1                 | (70.0.)   | 1 050 7                      |
| (Benefit)                                  | (377.8    | (203.0)     | 366.8                  | 318.1                 | (70.0)    | 1,058.7                      |
| Income Tax Expense (Benefit)               | (93.1     | (181.3)     | 114.5                  | 43.8                  | (86.8)    | 331.4                        |
| Net Income (Loss)                          | \$(284.7) | (212.8)     | \$252.3                | \$274.3               | (62.3)    | \$727.3                      |

The comparability of our financial results between years is affected by the fluctuation in the British pound sterling to dollar exchange rate. The functional currency of our U.K. operations is the British pound sterling. In periods when the pound strengthens relative to the preceding period, translating pounds into dollars increases current period results relative to the prior period. In periods when the pound weakens, translating pounds into dollars decreases current period results relative to the prior period.

Our weighted average pound/dollar exchange rate was 1.305 and 1.312 for the three months ended September 30, 2018 and 2017, and 1.351 and 1.277 for the nine months ended September 30, 2018 and 2017, respectively. If 2017 results had been translated at the exchange rates of 2018, our adjusted operating revenue and adjusted operating income by segment would have both been lower by less than \$1 million in the third quarter of 2017, and higher by approximately \$28 million and \$5 million, respectively, in the nine months of 2017. However, it is important to distinguish between translating and converting foreign currency. We view foreign currency translation as a financial reporting item and not a reflection of operations or profitability in the U.K.

Premium income for the third quarter and the first nine months of 2018 increased relative to the same periods of 2017, with growth in each of our principal operating business segments, as measured in local currency, due to overall sales growth, the expansion of our dental and vision products, and generally favorable persistency. Premium income continues to decline, as expected, in our Closed Block segment.

Net investment income increased in the third quarter and the first nine months of 2018 relative to the same periods of 2017 due to an increase in the level of invested assets and higher miscellaneous investment income, partially offset by a decline in the yield on invested assets.

There were no other-than-temporary impairment losses on fixed maturity securities included in net realized investment gains and losses for the third quarter of 2018 and 2017, or for the first nine months of 2017. We recognized \$1.0 million of other-than-temporary impairment losses on fixed maturity securities in net realized investment gains and losses during the first nine months of 2018. Also included in net realized investment gains and losses were changes in the fair value of an embedded derivative in a modified coinsurance arrangement, which resulted in realized gains of \$6.1 million and \$6.7 million in the third quarters of 2018 and 2017, respectively, and \$2.1 million and \$21.5 million in the first nine months of 2018 and 2017, respectively. See Note 4 in the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further information on realized investment gains and losses.

Overall benefits experience was unfavorable in the third quarter and first nine months of 2018 relative to the same prior year periods. Excluding the third quarter of 2018 long-term care reserve increase, overall benefits experience was generally stable relative to the prior year periods. The benefits experience for each of our operating business segments is discussed more fully in "Segment Results" as follows.

Commissions and the deferral of acquisition costs increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 driven primarily by sales growth. Growth in the level of the deferred asset resulted in higher amortization in the third quarter and first nine months of 2018 compared to the same prior year periods.

Interest and debt expense was higher in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to a higher level of outstanding debt and a higher overall rate of interest.

Other expenses, including compensation expense, increased in the third quarter and first nine months of 2018 relative to the same periods of 2017. Excluding the loss from a guaranty fund assessment related to an unaffiliated insurer that was declared insolvent included in the first nine months of 2017, the year-over-year growth rates in compensation and other expenses more than offset the premium growth rate, resulting in a slight increase in the other expense ratios relative to the prior year periods as we continue balancing our investments in the growth of our businesses with our continued focus on expense management and operating efficiencies.

Our effective income tax rates for the third quarter and first nine months of 2018 were 24.7 percent and 13.8 percent of income before income tax, respectively, compared to 31.2 percent and 31.3 percent for the prior year periods. The decline in the 2018 effective rate was due to the enactment of the TCJA in the fourth quarter of 2017, which reduced the federal corporate tax rate from 35 percent to 21 percent effective January 1, 2018. Our effective tax rate differed from the U.S. statutory rate in effect for the third quarter and first nine months of 2018 due to favorable tax credits and adjustments related to our prior year tax return, which includes a partial offset related to an increase in our estimate of the Repatriation Tax. Our effective tax rate differed from the U.S. statutory rate in effect for the third quarter and first nine months of 2017 due primarily to tax credits as well as foreign earnings which were taxed at lower rates than the U.S. statutory rate. See Note 12 in the "Notes to Consolidated Financial Statements" contained herein in Item 1 for further discussion.

#### Consolidated Sales Results

Shown below are sales results for our three principal operating business segments. (in millions)

Three Months Ended Nine Months Ended September 30 September 30 2018 % Change 2017 2018 % Change 2017 Unum US \$152.7 (5.6 )% \$161.8 \$625.0 (1.3 )% \$633.3 Unum UK £13.0 2.4 % £12.7 £45.9 (5.2 )% £48.4

Colonial Life \$120.8 13.0 % \$106.9 \$356.9 11.6 % \$319.9

Sales shown in the preceding chart generally represent the annualized premium income on new sales which we expect to receive and report as premium income during the next 12 months following or beginning in the initial quarter in which the sale is reported, depending on the effective date of the new sale. Sales do not correspond to premium income reported as revenue in accordance with GAAP. This is because new annualized sales premiums reflect current sales performance and what we expect to recognize as premium income over a 12 month period, while premium income reported in our financial statements is reported on an "as earned" basis rather than an annualized basis and also includes renewals and persistency of in-force policies written in prior years as well as current new sales.

Sales, persistency of the existing block of business, employment and salary growth, and the effectiveness of a renewal program are indicators of growth in premium income. Trends in new sales, as well as existing market share, also indicate the potential for growth in our respective markets and the level of market acceptance of price changes and new product offerings. Sales results may fluctuate significantly due to case size and timing of sales submissions.

See "Segment Results" as follows for a discussion of sales by segment.

### Segment Results

Our reporting segments are comprised of the following: Unum US, Unum UK, Colonial Life, Closed Block, and Corporate.

### Unum US Segment

The Unum US segment includes group long-term and short-term disability insurance, group life and accidental death and dismemberment products, and supplemental and voluntary lines of business, which are comprised of individual disability, voluntary benefits, and dental and vision products.

## Unum US Operating Results

Shown below are financial results for the Unum US segment. In the sections following, financial results and key ratios are also presented for the major lines of business within the segment. (in millions of dollars, except ratios)

| (  | Three Months Ended September 30 |   |       |      |           | Nine Months Ended September 30 |               |   |       |      | r 30     |   |
|--|---------------------------------|---|-------|------|-----------|--------------------------------|---------------|---|-------|------|----------|---|
|  | 2018                            |   | % Cha | ange | e 2017    |                                | 2018 % Change |   |       | 2017 |          |   |
| Adjusted Operating Revenue                             |                                 |   |       |      |           |                                |               |   |       |      |          |   |
| Premium Income   | \$1,446.2                       | , | 6.3   | %    | \$1,360.9 | )                              | \$4,301.3     | 3 | 5.4   | %    | \$4,079. | 0 |
| Net Investment Income                                  | 200.3                           |   | (0.3) | )    | 201.0     |                                | 591.0         |   | (3.0) | )    | 609.1    |   |
| Other Income   | 30.7                            |   | 15.8  |      | 26.5      |                                | 88.5          |   | 3.8   |      | 85.3     |   |
| Total  | 1,677.2                         |   | 5.6   |      | 1,588.4   |                                | 4,980.8       |   | 4.3   |      | 4,773.4  |   |
| Benefits and Expenses                                  |                                 |   |       |      |           |                                |               |   |       |      |          |   |
| Benefits and Change in Reserves for Future<br>Benefits | 975.7                           |   | 6.0   |      | 920.7     |                                | 2,885.9       |   | 4.6   |      | 2,759.8  |   |
| Commissions  | 154.4                           |   | 7.1   |      | 144.1     |                                | 467.5         |   | 5.8   |      | 442.0    |   |
| Deferral of Acquisition Costs                          | (84.6                           | ) | 8.2   |      | (78.2     | )                              | (259.1        | ) | 6.2   |      | (244.0   | ) |
| Amortization of Deferred Acquisition Costs             | 73.7                            |   | 13.0  |      | 65.2      |                                | 241.4         |   | 5.7   |      | 228.3    |   |
| Other Expenses   | 287.1                           |   | 3.2   |      | 278.2     |                                | 879.2         |   | 4.4   |      | 842.0    |   |
| Total  | 1,406.3                         |   | 5.7   |      | 1,330.0   |                                | 4,214.9       |   | 4.6   |      | 4,028.1  |   |
| Adjusted Operating Income                              | \$270.9                         |   | 4.8   |      | \$258.4   |                                | \$765.9       |   | 2.8   |      | \$745.3  |   |
| Operating Ratios (% of Premium Income):                |                                 |   |       |      |           |                                |               |   |       |      |          |   |
| Benefit Ratio  | 67.5                            | % |       |      | 67.7      | %                              | 67.1          | % |       |      | 67.7     | % |
| Other Expense Ratio                                    | 19.9                            | % |       |      | 20.4      | %                              | 20.4          | % |       |      | 20.6     | % |
| Adjusted Operating Income Ratio                        | 18.7                            | % |       |      | 19.0      | %                              | 17.8          | % |       |      | 18.3     | % |
| 80   |                                 |   |       |      |           |                                |               |   |       |      |          |   |

Unum US Group Disability Operating Results Shown below are financial results and key performance indicators for Unum US group disability. (in millions of dollars, except ratios)

|  | Three Mo | Nine Months Ended September 30 |         |           |               |       |      |          |   |  |
|--|----------|--------------------------------|---------|-----------|---------------|-------|------|----------|---|--|
|  | 2018     | % Change 2017                  |         | 2018      | 2018 % Change |       | ange | ge 2017  |   |  |
| Adjusted Operating Revenue                             |          |                                |         |           |               |       |      |          |   |  |
| Premium Income   |          |                                |         |           |               |       |      |          |   |  |
| Group Long-term Disability                             | \$444.1  | 2.0 %                          | \$435.2 | \$1,322.7 | 7             | 1.2   | %    | \$1,307. | 3 |  |
| Group Short-term Disability                            | 180.4    | 12.0                           | 161.1   | 527.7     |               | 10.6  |      | 477.3    |   |  |
| Total Premium Income                                   | 624.5    | 4.7                            | 596.3   | 1,850.4   |               | 3.7   |      | 1,784.6  |   |  |
| Net Investment Income                                  | 112.9    | (0.7)                          | 113.7   | 330.0     |               | (5.0) | )    | 347.3    |   |  |
| Other Income   | 28.0     | 17.6                           | 23.8    | 80.9      |               | 10.2  |      | 73.4     |   |  |
| Total  | 765.4    | 4.3                            | 733.8   | 2,261.3   |               | 2.5   |      | 2,205.3  |   |  |
| Benefits and Expenses                                  |          |                                |         |           |               |       |      |          |   |  |
| Benefits and Change in Reserves for Future<br>Benefits | 476.2    | 4.2                            | 457.1   | 1,406.8   |               | 2.9   |      | 1,366.8  |   |  |
| Commissions  | 46.7     | 2.0                            | 45.8    | 141.0     |               | 2.8   |      | 137.1    |   |  |
| Deferral of Acquisition Costs                          | (12.1)   | (2.4)                          | (12.4)  | (36.8     | )             | 2.8   |      | (35.8    | ) |  |
| Amortization of Deferred Acquisition Costs             | 11.2     | 12.0                           | 10.0    | 33.6      | •             | 12.4  |      | 29.9     | • |  |
| Other Expenses   | 150.4    | 5.0                            | 143.3   | 459.1     |               | 5.2   |      | 436.2    |   |  |
| Total  | 672.4    | 4.4                            | 643.8   | 2,003.7   |               | 3.6   |      | 1,934.2  |   |  |
| Adjusted Operating Income                              | \$93.0   | 3.3                            | \$90.0  | \$257.6   |               | (5.0  | )    | \$271.1  |   |  |
| Operating Ratios (% of Premium Income):                |          |                                |         |           |               |       |      |          |   |  |
| Benefit Ratio  | 76.3 %   |                                | 76.7 %  | 76.0      | %             |       |      | 76.6     | % |  |
| Other Expense Ratio                                    | 24.1 %   |                                | 24.0 %  | 24.8      | %             |       |      | 24.4     | % |  |
| Adjusted Operating Income Ratio                        | 14.9 %   |                                | 15.1 %  | 13.9      | %             |       |      | 15.2     | % |  |
| Persistency:   |          |                                |         |           |               |       |      |          |   |  |
| Group Long-term Disability                             |          |                                |         | 91.0      | %             |       |      | 89.5     | % |  |
| Group Short-term Disability                            |          |                                |         | 88.2      | %             |       |      | 86.3     | % |  |

Premium income in the third quarter and first nine months of 2018 increased compared to the same periods of 2017 with growth in the in-force block due to prior period sales and improved persistency. Net investment income was lower in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to a decrease in the level of invested assets and a decline in yield on invested assets, partially offset by higher miscellaneous investment income. Other income is comprised primarily of fees from administrative services products.

Benefits experience was favorable in the third quarter and first nine months of 2018 relative to the same periods of 2017 due primarily to lower claims incidence and favorable claim recovery experience in the group long-term disability product line, partially offset by higher claims incidence in certain of our group short-term disability products.

Commissions were higher in the third quarter and first nine months of 2018 compared to the same periods of 2017 due to prior period sales growth. The deferral of acquisition costs were slightly lower in the third quarter of 2018 compared to the same period of 2017 due primarily to lower deferrable expenses in our group long-term disability

product line. The deferral of acquisition costs were higher in the first nine months of 2018 compared to the same period of 2017 due to prior period sales growth. The amortization of deferred acquisition costs increased in the third quarter and first nine months of 2018 relative to the same periods of 2017 due to growth in the level of the deferred asset. Our other expense ratio was higher in the third quarter and

first nine months of 2018 compared to the same periods of 2017 due primarily to an increase in operational investments in our business balanced with our continued focus on expense management and operating efficiencies. Unum US Group Life and Accidental Death and Dismemberment Operating Results

Shown below are financial results and key performance indicators for Unum US group life and accidental death and dismemberment.

(in millions of dollars, except ratios)

|   | Three M<br>Septemb | Ionths En     | ndec | d       | Nine Months Ended September 30 |          |           |  |  |
|---|--------------------|---------------|------|---------|--------------------------------|----------|-----------|--|--|
|   | 2018               | % Change 2017 |      |         | 2018                           | % Change | 2017      |  |  |
| Adjusted Operating Revenue                          |                    |               |      |         |                                |          |           |  |  |
| Premium Income                                      |                    |               |      |         |                                |          |           |  |  |
| Group Life  | \$399.3            | 7.9           | %    | \$370.0 | \$1,189.6                      | 8.0 %    | \$1,101.7 |  |  |
| Accidental Death & Dismemberment                    | 39.6               | 6.5           |      | 37.2    | 116.9                          | 5.8      | 110.5     |  |  |
| Total Premium Income                                | 438.9              | 7.8           |      | 407.2   | 1,306.5                        | 7.8      | 1,212.2   |  |  |
| Net Investment Income                               | 26.4               | (3.3)         | 1    | 27.3    | 80.4                           | (2.8)    | 82.7      |  |  |
| Other Income  | 1.2                | (14.3)        | 1    | 1.4     | 3.4                            | (5.6)    | 3.6       |  |  |
| Total   | 466.5              | 7.0           |      | 435.9   | 1,390.3                        | 7.1      | 1,298.5   |  |  |
| Benefits and Expenses                               |                    |               |      |         |                                |          |           |  |  |
| Benefits and Change in Reserves for Future Benefits | 315.3              | 8.5           |      | 290.6   | 927.1                          | 7.3      | 864.1     |  |  |
| Commissions   | 34.9               | 4.8           |      | 33.3    | 106.5                          | 8.7      | 98.0      |  |  |
| Deferral of Acquisition Costs                       | (9.5)              |               |      | (9.5)   | (29.4)                         | 6.5      | (27.6)    |  |  |
| Amortization of Deferred Acquisition Costs          | 9.0                | 13.9          |      | 7.9     | 27.0                           | 13.0     |           |  |  |