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APAC CUSTOMER SERVICE INC Form 8-K April 22, 2004

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, DC 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): April 22, 2004

APAC CUSTOMER SERVICES, INC.

(Exact name of registrant as specified in its charter)

Illinois0-2678636-2777140(State or other jurisdiction of incorporation)(Commission (IRS Employer Identification No.)

Six Parkway North, Deerfield, Illinois
(Address of principal executive offices)
(Zip Code)

Registrant s telephone number, including area code: (847) 374-4980

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Item 12. Results of Operations and Financial Condition.

On April 21, 2004, Registrant issued a press release setting forth Registrant s financial and operating results for the first quarter of 2004. A copy of this press release is attached hereto as Exhibit 99.1. Such information, including the exhibit hereto, shall not be deemed filed for purposes of Section 18 of the Securities Exchange Act of 1934, nor shall it be deemed incorporated by reference into any filings made under the Securities Act of 1933, except as expressly set forth by specific reference in any such filing.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

APAC Customer Services, Inc.

(Registrant)

Date: April 22, 2004 By: /s/ Marc T. Tanenberg

Marc T. Tanenberg

Senior Vice President and Chief Financial Officer

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EXHIBIT INDEX

Press Release issued by APAC Customer Services, Inc. on April 21, 2004 regarding Results of Operations and Financial Condition.

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